NORKA RODRIGUEZ

Software Engineer

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Summary

Dynamic software developer with a strong background in building and improving applications, working as a **full-stack** engineer using **Java**, **Spring Boot**, **Vuejs**, **Reactjs**, and **SQL databases**. I have helped improve different types of systems, led efforts to migrate and rebuild applications, therefore improving their user experience, and supported teams to grow through mentorship. I thrive in **agile environments**, enjoy solving complex problems, and care deeply about writing clean, maintainable code that delivers real value.

Skills



Experience

Software Developer Demand Frontier., August 2020 - March 2025

- Contributed to the development of new features for a virtual events web platform as a full-stack developer. On the backend, Spring Framework was used to build and maintain robust services. On the frontend, I developed dynamic, user-friendly interfaces with Vuejs and Reactjs. Additionally, I worked with PostgreSQL, writing and optimizing stored procedures and functions.
- Designed and developed the migration of key platform features to a new administrative dashboard web app. Working as a full-stack developer, I built the frontend using Vue.js and BootstrapVue, focusing on responsive design and improved user experience. I developed RESTful APIs with Spring Boot on the backend, ensuring smooth integration and scalable performance. Worked closely with stakeholders to align functionality with business needs and deliver a more intuitive admin interface.
- Improved application security by implementing **two-step authentication** for the administrative module's login process.
- Updated the platform's Zoom integration by implementing the **OAuth 2.0 protocol**, enabling secure, user-authorized access to Zoom services.
- Mentored new team members by guiding them through platform functionality, assisting with functional testing, and helping set up and fine-tune their local development environments.
 Contributing to faster onboarding and smoother team collaboration.

Developer Private Sector., December 2017 – October 2019

Collaborated with the development team to resolve issues and deliver new features for a web
application designed to help small grocery stores manage their inventory. Working as a full-stack
developer using Angular on the frontend and Spring Boot on the backend, contributing to a more
reliable and user-friendly system for day-to-day operations.

- Mentored a team of junior developers in building automated regression tests for various web
 applications and REST APIs. Guided them in the use of Java, the Screenplay pattern, Serenity
 BDD, and the Cucumber tool, helping the team adopt best practices in test design.
- Directly involved in the configuration of the CI/CD pipeline on Azure DevOps, optimizing the build, testing, and deployment processes. Worked within a Scrum team, aligning pipeline improvements with sprint goals and ensuring faster, more reliable delivery cycles.

Technical Specialist II Banco Exterior., March 2016 – September 2017

- Improved a web application by analyzing and resolving issues across the frontend and backend with Java, Java Server Pages (JSP), HTML, and CSS to enhance functionality and user experience.
 This web app was used by branch analysts to view client's financial product information.
- Developed automated regression test scripts for a web application using Java and Selenium
 WebDriver, reducing manual testing time by 80% and significantly accelerating the QA process.
 Worked closely with the QA and development teams in an agile Scrum environment, ensuring test coverage aligned with sprint goals and product requirements.

Analist I Banco Venezolano de Crédito., August 2015 – March 2016

- Designed and developed a web application to manage cash inventory in the bank's main vault. The
 system enabled users to store and update bill and coin amounts, add new denominations, process
 cash transfer requests from branches, and generate PDF reports for tracking and auditing purposes.
 Contributed to more accurate cash management and improved operational efficiency. Oracle DB,
 JavaEE, JDBC, JQuery, JSP, HTML and CSS.
- Designed and developed a web application for the Capital Control and Legitimation department to manage information on politically exposed persons (PEPs). The system allowed users to add and update individual profiles, define connections between PEPs, and upload photos and supporting documentation, improving data accuracy and regulatory compliance. Oracle DB, JavaEE, JDBC, JQuery, JSP, HTML and CSS.

Developer Indra., July 2014 – August 2015

- Contributed to the design and development of a self-service web application for Movistar customers, enabling users to manage the services associated with their mobile phone lines. The platform improved user autonomy and reduced reliance on customer support. JavaEE, JDBC, JQuery, JSP, HTML and CSS.
- Worked as a full-stack developer by developing the backend and frontend components for a
 user-facing system that allowed customers to activate, cancel, modify, and view details of their
 mobile plans, packages, and account balance. Built a user-friendly interface using JSP, HTML5, and
 JavaScript, improving customer experience and ease of service management.
- Successfully implemented a regression testing system for a web application using Selenium and Java, enabling faster detection of bugs and improving overall software quality. The solution enhanced test coverage and helped streamline the QA workflow.

Soft Skills

→ Proactivity → Leadership → Agile

→ Effective → Results oriented → Self-taught communication

Education

Computer Engineer Universidad de Oriente, Barcelona, Venezuela 2012.

Certifications

Scrum Master. Scrum Study., February 2019

Scrum Fundamentals. Scrum Study., February 2019 **React Web App Development.** Coursera., October 2019