

Arthur Normand

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Career Overview

Highly skilled consultant with a specialty in computing and web site design. Experienced with many Windows, Macintosh and Linux machines as well as servers, in home audio, TVs, Projectors, and Computer Display technology.

Skills

- Proficiency in TCP/IP protocols
- UNIX/LINUX
- Strong collaborative skills
- Excellent problem solving skills
- Interpersonal Communication Skills
- Sun Certified Java Developer (SCJD)
- Programming and design skills
- Strong analytical skills
- Web content management
- Database servers

Accomplishments

Leadership

- Served as leader of a robotic design team and head programmer.

Application Design

- Used object-oriented design/programming to design robots.

IT Training

- Successfully trained multiple clients on use of their new operating systems.

Network Support

- Acted as first point of contact for all major technical issues for multiple clients, including system failures, virus removal and data recovery.
- Installed network infrastructure of multiple clients and continued to service and support as a followup.

Website Design

- Created maintained a dynamic website for renowned social biologist Robert Trivers at www.roberttrivers.com

Client Interface

- Collaborated with clients face to face to resolve system critical as well as superficial issues.
- Improved client relationships by being able to respond to issues in a timely and reliable manner.
- Communicated problems and technological concepts in layman's terms to clients.

Eagle Scout

Work Experience

President

October 2014 to Current

Normand Consulting L.L.C. – Clarksburg, NJ

Managed the operations of a well performing IT Consulting company.

Education and Training

High School Diploma : 2015

Allentown High School – Allentown, NJ, USA

Member of Robotics Club

Concentration in Math, Science and Computer Science

University of Massachusetts Amherst

Major: Computer Science