

# Arthur Normand

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## Career Overview

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Highly skilled consultant with a specialty in computing and web site design. Experienced with many Windows, Macintosh and Linux machines as well as servers, in home audio, TVs, Projectors, and Computer Display technology.

## Skills

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- Proficiency in TCP/IP protocols
- UNIX/LINUX
- Strong collaborative skills
- Excellent problem solving skills
- Interpersonal Communication Skills
- Sun Certified Java Developer (SCJD)
- Programming and design skills
- Strong analytical skills
- Web content management
- Database servers

## Accomplishments

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### Leadership

- Served as leader of a robotic design team and head programmer.

### Application Design

- Used object-oriented design/programming to design robots.

### IT Training

- Successfully trained multiple clients on use of their new operating systems.

### Network Support

- Acted as first point of contact for all major technical issues for multiple clients, including system failures, virus removal and data recovery.
- Installed network infrastructure of multiple clients and continued to service and support as a followup.

### Website Design

- Created maintained a dynamic website for renowned social biologist Robert Trivers at [www.roberttrivers.com](http://www.roberttrivers.com)

### Client Interface

- Collaborated with clients face to face to resolve system critical as well as superficial issues.
- Improved client relationships by being able to respond to issues in a timely and reliable manner.
- Communicated problems and technological concepts in layman's terms to clients.

### Eagle Scout

## Work Experience

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### President

October 2014 to Current

**Normand Consulting L.L.C.** – Clarksburg, NJ

Managed the operations of a well performing IT Consulting company.

## Education and Training

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**High School Diploma** : 2015

**Allentown High School** – Allentown, NJ, USA

Member of Robotics Club

Concentration in Math, Science and Computer Science

**University of Massachusetts Amherst**

**Major:** Computer Science