



Hasso Plattner Institute University of Potsdam

Bachelor thesis

The design of an web-based event-driven client application architecture for Project Zoom

Bachelorarbeit

Entwicklung einer web-basierten Ereignis-gesteuerten Clientanwendungs-Architektur für Project Zoom

Norman Rzepka

norman.rzepka@student.hpi.uni-potsdam.de

Supervised by Prof. Dr. Holger Giese, Gregor Berg M.Sc. and Thomas Beyhl M.Sc. System Analysis and Modeling Group

Potsdam, June 26, 2013

Acknowledgements

I would like to thank ...

Zusai	mmen	fassu	ıησ
Lusui		114334	1115

Die deutsche Zusammenfassung der Arbeit.

Α	h	cf	۱r	·a	c.	ŀ
н	u	21	LI	a	L	L

The English abstract.

Contents

1.	Moti	Motivation							
	1.1.	Design	Thinking at Hasso Plattner Institute	1					
	1.2.	Design	process	2					
2.	Syst	em Desi	gn	3					
		2.0.1.	Use Cases	3					
		2.0.2.	Requirements	4					
		2.0.3.	Design	4					
		2.0.4.	Choosing a basic architecture	5					
		2.0.5.	Architecture overview	6					
		2.0.6.	Project context	7					
3.	Clier	nt Applio	cation Architecture	9					
	3.1.	Overvi	ew	9					
		3.1.1.	MV* pattern family	9					
		3.1.2.	Event-driven programming	10					
		3.1.3.	Synchronization	11					
		3.1.4.	Technology	14					
	3.2.	Model		14					
		3.2.1.	Representing the data in the client application	14					
		3.2.2.	Connecting to the server's REST interface	15					
		3.2.3.	Synchronizing changes with the server	15					
	3.3.	View .		17					
		3.3.1.	Component interface	17					
		3.3.2.	Data integration	17					
		3.3.3.	Architecture	17					
	3.4.	Contro	ller	17					
		3.4.1.	Main controller	18					
		3.4.2.	Behavior controllers	19					
4.	Eval	uation a	and Implementation	21					
	4.1.	Use cas	ses and requirements revisited	21					
	4.2.	Implen	nentation considerations	21					
		4.2.1.	Module and file management	21					
		4.2.2.	Testability	21					
		4.2.3.	Memory leaks in JavaScript	21					

		4.2.4. 4.2.5.	Event cyc										
5.		clusion	ary										23
			Work										
Lis	t of F	igures											25
Bik	oliogr	aphy											27
A.	REST	Γinterfa	ice										A-1
	A.1.	Dataty	pes	 		 		 	 		 	 	 A-1
	A.2.	Genera	ıl .	 		 	 •	 	 		 	 	 A-1
	A.3.	project	s	 		 		 			 	 	 A-2
	A.4.	artifact	ts	 		 	 •	 	 		 	 	 A-3
	A.5.	tags .		 		 	 •	 	 		 	 	 A-4
	A.6.	users		 		 		 	 		 	 	 A-4
	A.7.	graphs		 	• •	 		 			 	 	 A-5
В.	JSOI	N Patch	example										B-1

1. Motivation

This Bachelor thesis documents a part of the Bachelor project G1 2012 at the Hasso Plattner Institute in Potsdam. To support the documentation of innovative projects, a group of six students developed a software tool for the Hasso Plattner Institute School of Design Thinking (D-School) ¹.

1.1. Design Thinking at Hasso Plattner Institute

The School of Design Thinking offers academic courses for students. Design Thinking is a method for creating new ideas and developing novel solutions [PMW09].

During the courses students work on team projects. Starting in the Basic Track there are 1-week, 3-week and 6-week projects. In the Advanced Track students work 12 weeks continuously on one project. In addition to the students tracks the D-School also offers Executive Training where the projects usually don't exceed one week in length.

As one of its core principles the D-School actively encourages multidisciplinary teams. This mixture of different background leads to multiple viewpoints during the design phases and helps the team to filter out obstacles early in the process.

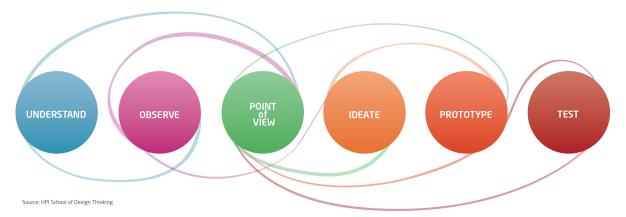


Figure 1.1. - An overview of the phases in the Design Thinking process. Source: [PMW09]

The projects usually deal with a problem posed by an industry partner. The Design Thinking method includes an iterative process which consists of several well-defined phases, shown in figure 1.1. The phases guide the teams from basic understandings to the development of testable prototypes. The process is non-linear because the teams are encouraged to iterate. These cycles help to refine the prototypes based on actual user feedback. Throughout the process the students are being advised

http://www.hpi.uni-potsdam.de/d_school/home.html?L=1,accessed 06/16/13



Figure 1.2. – Prototypes created during the first design iteration: (a) Doku-King: a gamification² approach, where players earn points by documenting their work and validating the results of others. (b) Doku-Board: a preformatted white board, where students create daily summaries of the most important insights or results. (c) a rich-text-based editor, where students can summarize their results structured by the Design Thinking phases.

by teachers. The D-School provides several team workspaces. A typical workspace consists of a set of whiteboards and a standing desk, which is large enough for the whole team to work on. The D-School considers open spaces to be important for the creative process, so the equipment is usually movable. Therefore, the spaces are hosted in large halls. The D-School also provides tools and materials for rapid prototyping.

There are several staff members at the D-School for coordinating and acquiring the student's projects. Key stakeholders for this thesis are the Head of D-School, the Program Manager, the Knowledge Manager and the Track Managers.

1.2. Design process

The Bachelor project also applied an iterative process, which is very similar to the one taught at the D-School. With this approach the project participants were able to benefit from the Design Thinking method while automatically learning about some of the needs of the D-School students.

During the project there have been several interviews with the relevant stakeholders. The group learned about the student's documentation efforts, especially commonly used methods and tools. Other stakeholders like teachers or D-School staff members have also been interviewed. Based on this information, the prototypes shown in figure 1.2 were developed to enhance the documenting experience of the students. These prototypes were evaluated during user testing sessions.

²Gamification is a trend that connects concepts of human-computer-interaction and game studies. [DDKN11]

2. System Design

In the second iteration a new prototype was designed which also addressed the need of the staff members to archive and categorize the projects for easy retrieval. This prototype is called "Project Zoom". The following sections will highlight the most relevant use cases and requirements for this thesis.¹

2.0.1. Use Cases

Project Zoom addresses two main use cases, which were distilled from the insights gathered in the observation phases.

1. Student teams document their projects by organizing the digital documents they created in a visual manner.

PREREQUISITE: The students have all documents they created digitally available.

Postcondition: A visual knowledge graph is being created.

2. D-School staff members get an overview of all projects. This overview enables access to the projects' classifications, related people and documentations.

PREREQUISITE: The projects were entered in a database (e.g. FILEMAKER²) and the students have documented their projects.

POSTCONDITION: A visual representation of all projects is displayed.

Beyond these two major use cases there are other relevant use cases.

3. The students add additional documents from their computers at home.

Prerequisite: The students have the documents digitally available.

POSTCONDITION: The documents are included in the knowledge graph.

4. Students, teachers and D-School staff members can retrieve states of the knowledge graph at different points in time.

PREREQUISITE: The students have documented their projects using the proposed tool.

POSTCONDITION: A historical version of the knowledge graph is displayed.

5. Students can access the documents they saved using different commonly-used storage providers, e.g. Box³.

¹The "Software Requirements Specification" [BBD+13] covers the use cases and requirements in detail.

²The D-School uses a FILEMAKER database to store projects and contacts. http://www.filemaker.com/,accessed 06/16/13

³The D-School uses Box as a shared storage service. https://www.box.com/, accessed 06/16/13

PREREQUISITE: The students stored documents using the respective service.

POSTCONDITION: Documents are offered for insertion in the knowledge graph.

6. The Head of D-School and Program Manager show an overview of a customizable set of projects to potential industry partners using a mobile tablet device.

Prerequisite: The projects were entered in a database, e.g. Filemaker.

POSTCONDITION: A visual representation of the projects is displayed.

2.0.2. Requirements

To fulfill these use cases there are some technical requirements for designing and implementing Project Zoom. The following is a selection of relevant requirements.

- 1. The system's interface has to support multiple platforms, including the popular desktop operating systems and modern tablet devices. (use cases 3-4)
- 2. The system's interface has to be accessible from outside the D-School. (use case 3)
- 3. The systems has to support concurrent users accessing and modifying contents. *Simplifying assumption*: A resource (e.g. a project's graph) can only be modified by one user at the same time⁴. However, multiple users may edit different resources and any user can read any resource.
- 4. The system connects to different data sources, e.g. Box and FILEMAKER, and makes the stored data available through its GUI. (use cases 1,5)
- 5. The system connects to the database the D-School uses to store projects and contacts. (use case 2)

2.0.3. Design

Project Zoom is designed to apply the concept of semantic zooming. Semantic Zoom is part of the computer interface model PAD proposed by Perlin and Fox [PF93]. This concept taps into the natural spatial thinking of users. Information is displayed on a large infinite two-dimensional canvas. Users browse around either by panning or zooming. There are different representations of the same pieces of information at different magnification levels. When zoomed out, documents are only represented by an icon or a title string. While zooming in, these abstract figures gradually resolve into the full representation of the respective documents.

In Project Zoom there are three main zoom levels: An overview of all projects (**Overview view**), a detailed view of a project and its metadata (**Details view**), and a view containing a project's knowledge graph (**Process view**). Users can navigate from one view to the next by zooming in and out.

⁴Project teams at the D-School usually assign one member for documentation. Therefore, concurrent editing is not a high priority requirement.

This approach allows building one cohesive system, which hosts interfaces that are targeted at the specific needs of different stakeholders (see use cases 1-5).

The main views themselves also support different zoom levels. Especially the Process view takes advantage of the zooming capabilities and displays the documents in the graph in different levels of detail. The Process view is an interactive graph that allows users to add documents onto the canvas and connect them with edges. The document nodes can then be annotate using the commenting feature or by drawing clusters (i.e. free form shapes) around them. These actions are exposed through context-sensitive menus. Also, the interactive graph features automatic layout capabilities, like collision prevention.

2.0.4. Choosing a basic architecture

In the design phase multiple architectures for Project Zoom have been evaluated.

A monolithic application ⁵ is a self-contained system that can run on a single computer. The benefits are that the data is consistent for all users. Also, the system is easy to set up because there is only one computer required for the system to work. This approach is well suited for applications that deal with independent datasets, which can be stored on one platform. Word processors are an example of monolithic applications. However, as use cases 3 and 4 as well as requirements 1 and 3 require the data to be accessible on multiple platforms concurrently this architectural approach isn't suitable for Project Zoom.

The **peer-to-peer** [Sch01] architecture allows the distribution of data on multiple connected computers. Each node in the network is equally privileged and handles a subset of the data individually. Data consistency can be eventually achieved through replication from on neighbor node to another. This is a well-known database problem [GHOS96]. Access control can be integrated by using trusted computing technology [SZ05]. Peer-to-peer architectures are usually applied when a centralized controlling instance is to be avoided. Bitcoin⁶ is a popular peer-to-peer application. The ability of a node to function, especially when joining the network, depends on the availability of neighbor nodes. Because of the low number of users the availability of nodes might pose as an issue in Project Zoom. Also, implementing a peer-to-peer usually requires to build a native application which makes it harder to fulfill requirement 1.

The **client-server** [Ber96] model is one of the most-used distributed architectures. One central computer acts as a server which stores the dataset and manages access control. Client computers can access and modify the resources on the server through a network interface. An example of a client-server application is the World Wide Web. Fundamentally, the server is a single point of failure ⁷. However, there are methods to maximizing the availability [GS91] [Col00]. This architecture is

⁵Wikipedia, Monolithic application, http://en.wikipedia.org/w/index.php?title=Monolithic_application&oldid=552899667, accessed 06/17/13

⁶Bitcoin, http://bitcoin.org/, accessed 06/25/13

⁷Wikipedia, Single point of failure, http://en.wikipedia.org/w/index.php?title=Single_point_of_failure&oldid=555725127, accessed 06/17/13

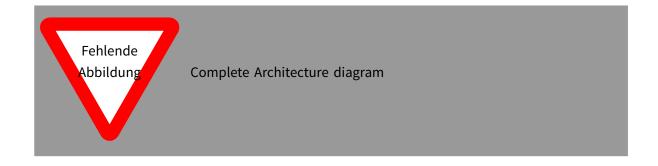


Figure 2.1. - Architecture overview of Project Zoom

suitable for Project Zoom as it fulfills all the requirements, especially 1–3, and enables all the use cases.

A web-based client-server architecture is a system that uses an HTTP-Server [FGM⁺99] and a browser application as client. Project Zoom incorporates this approach for several reasons:

- Using the client application of a web-based system only requires the installation of a web browser, which are wide-spread and usually preinstalled on the operating system. This makes it easy for students to modify the data from their computers at home (see: use case 3).
- Developing native apps for mobile devices requires different technologies for each platform [CL11]. However, recent mobile devices are equipped with HTML5-capable [BLN+12] web browsers. Applications built using web technologies are likely to run on multiple mobile platforms (see: requirement 1).
- Because of the standardization of the web technologies, emerging platforms will likely to support them as well.

Alternatives to a web-based client-server architecture are based on client applications that users have to install on their devices. Because the users of Project Zoom use multiple computing devices, this isn't a favorable approach, as the application has to be installed on each device separately. Also, users may not even be able to install the application on to the device due to imposed access restrictions.

2.0.5. Architecture overview

Figure 2.1 shows the system architecture of Project Zoom. The server implementation features an event-system that is fed by the data connectors and sets up the pipeline for thumbnail generation. The server also hosts the database model and handles user access control and authentication. Client and server are connected through a REST interface [Fie00]. The client application is built using an MVC pattern, which will be detailed in later chapters.

2.0.6. Project context

There are six theses covering Project Zoom. Bocklisch [Boc13] describes the architecture of the server and the domain data model. Werkmeister [Wer13] details the connection of the data providers, e.g. Box and Filemaker, to the system. Bräunlein's thesis [Brä13] covers both the design and generation of document thumbnails for the Process View. Dieckhoff [Die13] details the automatic layouting capabilities of the interactive graphs. Herold [Her13] explains the context-sensitive actions that users can perform on the graph and its nodes and edges. This thesis is about the architecture of the client application.

3. Client Application Architecture

3.1. Overview

The client application of Project Zoom is a web-based application. It can be run using a HTML5-capable web browser. The client application accesses the server's resources through a REST interface. The code is partitioned into several modules. An architectural pattern similar to Model-View-Controller (MVC) is applied.

3.1.1. MV* pattern family

The Model-View-Controller (MVC) pattern was first introduced by Reenskaug in 1979 [Ree79] and later published by Krasner et al. in 1988 [KP^+88]. It was one of the first approaches to separate business and presentation logic code within a software project.

A **Model** is an active representation of the data in the system. It usually encapsulates methods for fetching, persisting and transforming the data. It also emits events upon data changes that Controllers and Views can listen to. The Model itself is ignorant of any particular user interface. A **View** encapsulates all the code required to display a user interface with the data from the Model. A **Controller** is responsible for updating the Model when a user manipulates the View. [KP⁺88] [GHJV94]

Since its introduction in the 1980's the MVC has mutated to accommodate modern technologies. The architectural patterns MVC, Model-View-Presenter (MVP) and Model-View-ViewModel (MVVM) as shown in figure 3.1 a–c are commonly referred to as the MV* pattern family [Osm12]. Because of the separation of business and presentation logic MV* patterns are widely used in the development of web applications [Tak12].

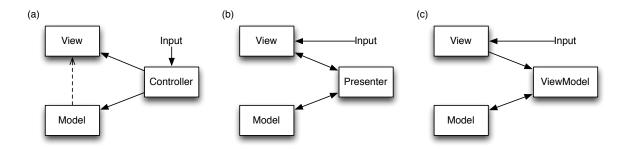


Figure 3.1. – (a) Model-View-Controller (b) Model-View-Presenter (c) Model-View-ViewModel

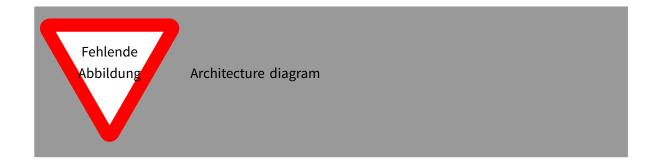


Figure 3.2. – Architecture diagram

Model-View-Presenter (MVP) is derived from MVC to achieve a complete separation between Model and View. Whereas in MVC the View depends on the Model in MVP the View is agnostic to a specific Model and can be reused for different Models. The Presenter replaces the Controller and has the responsibility to connect the interfaces of Model and View.

Model-View-ViewModel (MVVM) is based on the concepts of MVP. However, the Presenter is replaced by a ViewModel, which contains a subset of the Model as well as additional state and methods. The ViewModel and the View communicate through data-binding¹ and events. Because Model and View are separated the ViewModel connects both and contains logic in state-change and event handlers.

MVP and MVVM are commonly used in scenarios where it is important to have user interface components that are general-purpose and have to be reused in several different locations. Such applications are usually enterprise or consumer application with a large number of Views. MVC is a more lightweight approach, which is well suited for applications with a smaller number of Views and conceptual tight coupling between presentation and data. [Osm12]

The client application of Project Zoom only has a few Views, as described in section 2.0.3. The interactive graph (see: use case 1 and 4) is a very close representation of the respective Model. Also, it has to be custom developed as there are no applicable standard components available. Based on these observations the MVC architecture has been selected for the client application of Project Zoom. Figure 3.2 shows the implemented architecture. The shown components are detailed in later sections.

3.1.2. Event-driven programming

Users expect computer systems to respond quickly. This is especially true for web applications [Sel99]. In any case users expect the interface to be non-blocking when the system is performing long running tasks [Nie94]. In web applications this is achieved through asynchronous APIs for tasks

¹Data-binding is technique where properties of a Model can be assigned to user interface components in a way that changes from either are reflected to the other. [BJG⁺04]

like requesting data from the server² or waiting for user input³. An event-driven system is a popular solution for dealing with asynchronous code execution [Mico6].

Events are messages sent between components in a system. The receiver has to subscribe a type of events, which senders then eventually publish (see: Observer pattern [GHJV94]). There are two categories of events:

- Global events are only idenitfied by their names and can be received by any object in the system.
- Object specific events are identified by both their names and sender objects. Receivers need to have a reference to the sending object when subscribing for this kind of events.

Event-driven programming is a concept where components of a system heavily communicate by events. Particularly, data changes and user actions are propagated using events. Using an event-driven approach leads to looser coupling between components. Thus, producing better testable and maintainable code [Fai11].

Requesting data from the server (see: use case 3), waiting for user inputs and listening for data synchronization messages (see: requirement 3) are asynchronous tasks that the Project Zoom client performs. Using an event-driven architecture allows the system to pass data streams efficiently through the system.

3.1.3. Synchronization

As a collaborative web application, Project Zoom allows multiple users to access and manipulate shared resources (see: requirement 3). There are four popular approaches for dealing with synchronization issues in distributed systems: locking, event-passing, three-way merges and differential synchronization [Fra09].

Locking is a mechanism to enforce mutual exclusion and is a standard solution to synchronization [Dij65]. Figure 3.3 outlines how locking ensures consistency as only one user has access to the resource at a time. Due to its ensured consistency locking is implemented in a variety of applications, e.g. ACID⁴-compliant database systems, office applications⁵ and Document-collaboration software⁶. As realtime collaboration⁷ systems require concurrent access to shared resources, locking is not suitable for this class of systems.

²XMLHttpRequest, http://www.w3.org/TR/XMLHttpRequest/, accessed 06/19/13

³Document Object Model Events, http://www.w3.org/TR/DOM-Level-3-Events/, accessed 06/19/13

⁴Atomicity, Consistency, Isolation and Durability (ACID) are a set of properties that database transactions guarantee. [G⁺81]

⁵File locking in Microsoft Word, http://support.microsoft.com/default.aspx?scid=kb;EN-US; 176313, accessed 06/25/13

⁶MediaWiki Documentation: LockManager, https://doc.wikimedia.org/mediawiki-core/master/php/ html/classLockManager.html, accessed 06/25/13

⁷Realtime collaboration is a mechansim where the changes to a document on a client are immediately propagated to the other clients. Because of network-latency, the realtime property is in this context not as narrow as in the fields of operating systems or computer graphics. [SC02]

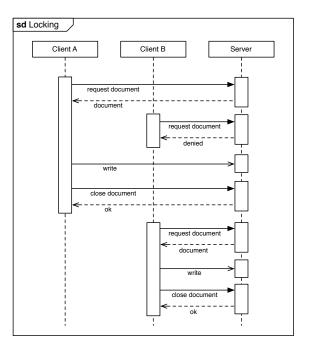


Figure 3.3. – Sequence diagram of synchronization with locking

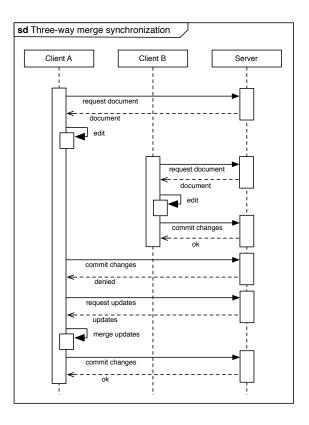


Figure 3.4. – Sequence diagram of three-way merge synchronization

The **three-way merge** is a synchronization approach that has been implemented in some revision control systems [PCSF08]. As shown in figure 3.4, the clients hold a local version of a document and make edits to it individually. When synchronizing these changes, the client first requests updates from the server and merges them locally. Then the synchronized data is sent to the server. A system using the three-way merge approach is not guaranteed to be consistent as synchronization is only triggered when a client publishes an edit. This edit is not automatically propagated to other collaborating clients. Therefore, this approach is not suitable for realtime collaboration systems, either.

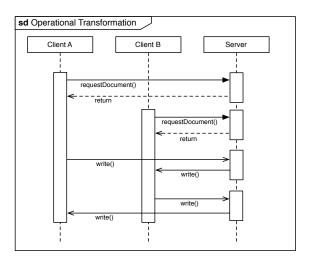


Figure 3.5. – Sequence diagram of Operational Transformation

Operational Transformation (OT) is a class of algorithms that use event-passing to synchronize [EG89]. Figure 3.5 shows the interaction scheme of OT. All change events on the resource are captured and sent to the collaborating nodes. These change instructions are commonly known as patches. Eventual consistency⁸ can be achieved through different models [SJZ⁺98] [LL04] [LL05]. Google Docs⁹ is a popular example application that uses OT.

Differential Synchronization is very similar to an event-passing approach [Fra09]. However, instead of capturing all changes as they happen, the change instructions are destilled by comparing two snapshots of the document. This approach is preferred when capturing all the user edits is a practical challenge.

Both Operational Transformation and Differential Synchronization support realtime collaboration. Even though concurrent editing of the same document is not a requirement, concurrent read access is (see: requirement 3). Using automatic updates instead of manual ones greatly enhances the user experience. Both Operational Transformation and Differential Synchronization support realtime collaboration. Therefore, they are the best suited approaches for Project Zoom. Operational Transformation has been selected, because the system is already built using an event-based architecture

⁸Eventual consistency describes that all accesses to a resource yield the same result when there have been not writes in a particular time span. [GA02]

⁹Google Docs, https://docs.google.com/, accessed 06/25/13

in both the server [Boc13] and the client (see: section 3.1.2).

3.1.4. Technology

Because Project Zoom is a web application, the client code needs to be written in JavaScript¹⁰. The presentation layer is built using the standard HTML¹¹ and CSS¹² technologies. The interactive graph relies on SVG¹³ because of its unique zooming and hit-test¹⁴ capabilities. The d3¹⁵ library is used to manipulate the SVG document.

3.2. Model

The Model is the component that is responsible for fetching the data from the server, listening on changes and passing changes back to the server. This section covers the techniques the client applies to handle the domain data on an abstract level. Bocklisch's thesis describes the actual domain data model in detail [Boc13].

3.2.1. Representing the data in the client application

The data is represented through two container classes that wrap around the native objects of JavaScript: DataItem and DataCollection. Both classes extend the native objects with getter and setter methods for accessing and manipulating the respective properties or items. Using getters and setters is a popular technique of tracking changes in the data and emitting corresponding events [Osm13]. An alternative approach to container classes would be the Object.observe API [Wal12] which has yet to be standarized.

The container classes can be used to build hierarchical tree structures. In such a structure, property changes of child objects are then propagated to their ancestor objects. Also, nested properties can be accessed through the parent's get method using the JSON Pointer ¹⁶ syntax.

Both container classes provide methods for fetching data from the server. For that they use the XML-HttpRequest [ASSK12] API of the browser. This technique is commonly referred to as Asynchronous JavaScript and XML (AJAX) [Gar05]. There is also support for $lazy loading^{17}$ of properties or subtrees. When importing a native JavaScript object into an container properties with names starting with an

¹⁰ JavaScript is a scripting language that was designed for use in web browsers and was standarized under the name EC-MAScript http://www.ecma-international.org/publications/files/ECMA-ST/Ecma-262.pdf.

 $^{^{11}} Hypertext\ Markup\ Language,\ http://www.w3.org/TR/html5/,\ accessed\ 06/19/13$

¹²Cascading Style Sheets, http://www.w3.org/TR/css-2010/, accessed 06/19/13

¹³Scalable Vector Graphics, http://www.w3.org/TR/SVG/, accessed 06/19/13

¹⁴Hit-testing is a technique to determine which user interface element intersects with the user's cursor [FDFH95].

¹⁵Data-Driven Documents, http://d3js.org/, accessed 06/19/13

¹⁶RFC 6901, JavaScript Object Notation (JSON) Pointer, http://tools.ietf.org/html/rfc6901, accessed 06/20/13

¹⁷Lazy loading is a technique where data only is loaded once it is required instead of loading it upon initialization. [Fow02]



Figure 3.6. – Illustration of an example domain data structure.

underscore are treated as candidates for lazy loading. It is expected that their initial values contain information how to retrieve the data from the server (e.g. how to build the URL).

3.2.2. Connecting to the server's REST interface

The server provides the data through an REST interface. Representational State Transfer (REST) is an architectural style on top of HTTP where resources are accessible through non-mutable URLs and are accessed and manipulated through the HTTP methods instead of custom URLs. [Fie00]

The REST interface for Project Zoom relies on the JSON¹⁸ format for data exchange. As JSON is based on a subset of JavaScript, is is very easy to parse and create JSON documents through native APIs. The full specification of the project's REST interface is attached in the Appendix A.

Upon initialization the Model requests the projects and tags collections from the server. This is useful because all business logic depends on these data collections. Lazy loading would increase page loading time even further. As shown in figure 3.6 the projects collection is one of the root data structures in the system.

3.2.3. Synchronizing changes with the server

Changes to the server are transmitted using a patch-based format. Patches are documents that describe changes between two versions of a document. In many scenarios, patches have a substantially smaller footprint than their referenced document. Therefore, they are faster to send over a network. Furthermore, applying patches instead of replacing whole documents is less likely to cause consistency errors [EG89]. Patches are also a key concept in Operational Transformation, which has been employed to support realtime collaboration.

Project Zoom uses the recently introduced JSON Patch standard [BN13]. JSON Patch is a format for describing a list of mutations in an existing JSON document. A mutation entry contains an operation identifier, e.g. add, remove or replace, as well as a property address using the JSON

¹⁸RFC 4627, The application/json Media Type for JavaScript Object Notation (JSON), http://tools.ietf.org/ html/rfc4627, accessed 06/20/13

Quelltext 3.1 – Pseudo code for compacting a chronologically ordered list of JSON patches

```
foreach patch1, i in patches
    if patch1 is marked as overridden
      remove patch1
3
4
    foreach patch2, j in entries where i > j
5
      if patch2 removes the item or any parent of patch1
6
         remove patch1
7
        mark patch2 as overridden
8
      else if patch2 replaces the item of patch1 or any parent of
10
          patch1
         remove patch2
11
12
      else if patch2 replaces or removes a child item of patch1
13
        merge patch2 into patch1
14
        mark patch2 as overridden
15
```

Pointer syntax and a new value. Appendix B shows an example of a JSON patch applied to a JSON document. The JSON patches are generated by an accumulator object. It connects to a DataItem object and listens to the change events. Because DataItems propagate change events from their child nodes, the accumulator can be attached to any node and will receive the change events from the complete subtree. For each change the accumulator appends a new patch entry to a list buffer, which will eventually be sent to the server.

For some user actions, e.g. dragging an element across the canvas, the amount of patch entries can grow very fast. To minimize the transportation footprint of the patches, the accumulator provides a method for compacting patches by reducing the amount of redundant entries in the patch. The proposed algorithm is shown in figure 3.1 and has a time complexity of $\mathcal{O}(n^2)$. Compacted patches are then sent to the server using the HTTP PATCH method.

The client is designed to listen for changes sent from the server. For that the client opens a Web-Socket¹⁹ connection. The server sends JSON patches with an accompanying resource identifier, which get applied to the data structure in the client. Because of the event-driven architecture of the client, these changes will be propagated to the View immediately. As concurrent editing of a single resource (e.g. an interactive graph) is not a requirement (see: requirement 3), conflicting edits will be rejected by the server.

3.3. View

The View is responsible for rendering the data to the user interface.

```
19WebSocket, http://tools.ietf.org/html/rfc6455, http://www.w3.org/TR/2009/
WD-websockets-20091222/, both accessed 06/23/13
```

3.3.1. Component interface

The View is assembled by a hierarchical structure of View component instances. These instances share a common interface as shown in figure 3.7. The View objects are responsible for controlling one element in the Document Object Model (DOM), which is referenced through the attribute el. At this stage the View component is not interactive yet. The method activate enables interactivity, by attaching event handlers to the DOM. deactivate then removes these event handlers, making the view component non-interactive again. This approach allows other components to control which View components are currently active. Consequently,

<interface>>
ViewComponent
el: HTMLElement
activate(): void
deactivate(): void

Figure 3.7. – Class diagram of the View component interface

parent components are responsible for activating and deactivation their children. The View components do not attach their element to the DOM themselves.

3.3.2. Data integration

Upon initialization View components are assigned with a DataItem or a DataCollection. The contained data is then used to render the user interface. Views tap into the event system and listen on changes from the Model to update accordingly. For example, when a user moves the cursor across the canvas to drag a graph node, the position property of the node is being altered by a controller (see: section 3.4.2). This change is propagated to the view, which then renders the node at its new position. Server-sent changes are handled in the very same way. So, the view is agnostic to where the event originated.

3.3.3. Architecture

There are three main views: Overview view, Details view and Process view (see: section 2.0.3). As shown in figure 3.2 these are represented by three hierarchical View component structures. Figure 3.8 is an example of how the individual components have distributed responsibilities across the user interface.

3.4. Controller

The Controller components handle user interactions and manipulate the data in the Model as well as the Views.

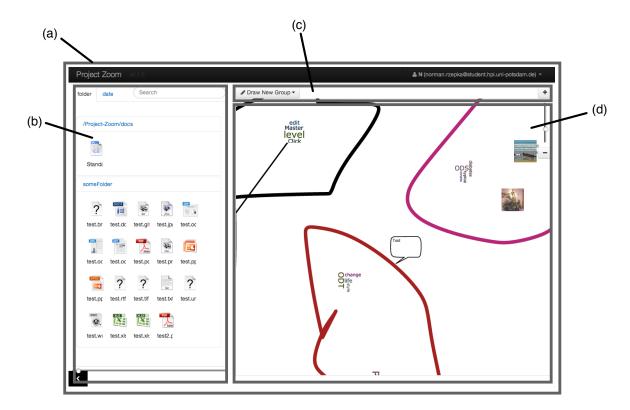


Figure 3.8. – Screenshot of the Process view with component annotations: (a) ProcessView, (b) ArtifactFinder, (c) Toolbar, (d) Graph

	Overview view	Details view	Process view
0-9	active	-	-
10-19	transition-out	transition-in	-
20-29	-	active	-
30-39	-	transition-out	transition-in
40-150	-	-	active

Figure 3.9. - Zoom level configurations

3.4.1. Main controller

In Project Zoom, zooming is the main method for navigating from one view to another (see: section 2.0.3). The main Controller handles this zoom-based behavior. For that the domain of zoom levels is split into several subranges as shown in figure 3.9. The controller enforces states of the main views in each subrange as described.

The Controller works with the global range of zoom levels. This global zoom level is decoupled from the zoom level that the individual views work with. Because of this it is easier to alter the parameters in the controller while maintaining the assumptions in the view components and vice versa. The controller converts the global zoom level into the specific levels using pluggable functions.

3.4.2. Behavior controllers

In addition to the main controller there are several other controllers that encapsulate a particular behavior in one of the main views, e.g. dragging nodes, drawing clusters or commenting. These behaviors share an interface as shown in figure 3.10, which is similar to the interface of the View components. Again, the activate and deactivate methods enable or disable the interactivity provided by the respective behavior. Behaviors operate indepenently of each other and only communicate via events. For example, the deletion behavior emits an event whenever a node has been removed from

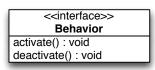


Figure 3.10. – Class diagram of the Behavior interface

the graph. The selection behavior recognizes this event and eliminates any references it had to that node. This loosely coupling makes it easy to extend the functionality of the application by adding custom behaviors. Behaviors alter the data in the Model. Because of the event-driven architecture these alterations are progated to update the View and sent to the server for persistence.

4. Evaluation and Implementation

- 4.1. Use cases and requirements revisited
- 4.2. Implementation considerations
- 4.2.1. Module and file management
- 4.2.2. Testability
- 4.2.3. Memory leaks in JavaScript
- 4.2.4. Event cycles
- 4.2.5. Event congestion

- 5. Conclusion
- 5.1. Summary
- 5.2. Future Work

List of Figures

1.1.	An overview of the phases in the Design Thinking process. Source: [PMW09]	1
1.2.	Prototypes created during the first design iteration	2
2.1.	Architecture overview of Project Zoom	6
3.1.	Diagrams of Model-View-Controller, Model-View-Presenter and Model-View-ViewModel	9
3.2.	Architecture diagram	10
3.3.	Sequence diagram of synchronization with locking	12
3.4.	Sequence diagram of three-way merge synchronization	12
3.5.	Sequence diagram of Operational Transformation	13
3.6.	Illustration of an example domain data structure	15
3.7.	Class diagram of the View component interface	17
3.8.	Screenshot of the Process view with component annotations	18
3.9.	Zoom level configurations	18
3.10.	Class diagram of the Behavior interface	19

Bibliography

- [ASSK12] AUBOURG, Julian; SONG, Jungkee; STEEN, Hallvord R. M.; KESTEREN, Anne van: XML-HttpRequest, W3C Working Draft. http://www.w3.org/TR/XMLHttpRequest/. Version: December 2012
- [BBD+13] BOCKLISCH, Tom; BRÄUNLEIN, Dominic; DIECKHOFF, Anita; HEROLD, Tom; RZEPKA, Norman; WERKMEISTER, Thomas: Software Requirements Specification. 2013. Unpublished. Hasso Plattner Institute
- [Ber96] Berson, Alex: *Client/server architecture (2nd ed.)*. New York, NY, USA: McGraw-Hill, Inc., 1996. ISBN 0-07-005664-1
- [BJG⁺04] Bent, Samuel W.; Jenni, David J.; Gupta, Namita; Relyea, Robert A.; Bogdan, Jeffrey L.: Data binding. September 2004. – US Patent App. 10/939,881
- [BLN⁺12] BERJON, Robin; LEITHEAD, Travis; NAVARA, Erika D.; PFEIFFER, Edward O'Connor S.; HICK-SON, Ian: *HTML5, A vocabulary and associated APIs for HTML and XHTML, W3C Candidate Recommendation*. http://www.w3.org/TR/html5/. Version: December 2012
- [BN13] BRYAN, Paul C.; NOTTINGHAM, Mark: *RFC6902, JavaScript Object Notation (JSON) Patch.* http://tools.ietf.org/html/rfc6902. Version: April 2013
- [Boc13] Bocklisch, Tom: Eine Architektur für ein ereignisgesteuertes webbasiertes Backend für Project-Zoom. 2013
- [Brä13] BRÄUNLEIN, Dominic: Generierung und Bereitstellung von semantischen Thumbnails aus heterogenen Daten für Project-Zoom. 2013
- [CL11] CHARLAND, Andre; LEROUX, Brian: Mobile application development: web vs. native. In: Commun. ACM 54 (2011), Mai, Nr. 5, 49–53. http://dx.doi.org/10.1145/1941487.1941504. DOI 10.1145/1941487.1941504. ISSN 0001-0782
- [Col00] COLYER, Adrian M.: High-availability WWW computer server system with pull-based load balancing using a messaging and queuing unit in front of back-end servers. Februar 8 2000. US Patent 6,023,722
- [DDKN11] DETERDING, Sebastian; DIXON, Dan; KHALED, Rilla; NACKE, Lennart: From game design elements to gamefulness: defining "gamification". In: *Proceedings of the 15th International Academic MindTrek Conference: Envisioning Future Media Environments*. New York, NY, USA: ACM, 2011 (MindTrek '11). ISBN 978–1–4503–0816–8, 9–15
- [Die13] DIECKHOFF, Anita: Layout-Funktionalität für interaktive Graphen für Project Zoom. 2013

- [Dij65] DIJKSTRA, E. W.: Solution of a problem in concurrent programming control. In: *Commun. ACM* 8 (1965), September, Nr. 9, 569–. http://dx.doi.org/10.1145/365559. 365617. DOI 10.1145/365559.365617. ISSN 0001–0782
- [EG89] ELLIS, C. A.; GIBBS, S. J.: Concurrency control in groupware systems. In: *SIGMOD Rec.* 18 (1989), Juni, Nr. 2, 399–407. http://dx.doi.org/10.1145/66926.66963. DOI 10.1145/66926.66963. ISSN 0163–5808
- [Fai11] FAISON, Ted: Event-Based Programming: Taking Events to the Limit. 1. Apress, 2011. ISBN 9781430243267
- [FDFH95] FOLEY, James D.; DAM, Andries van; FEINER, Steven K.; HUGHES, John F.: *Computer Graphics: Principles and Practice in C (2nd Edition)*. 2nd. Addison-Wesley Professional, 1995. ISBN 9780201848403
- [FGM⁺99] FIELDING, R.; GETTYS, J.; MOGUL, J.; FRYSTYK, H.; MASINTER, L.; LEACH, P.; BERNERS-LEE, T.: RFC 2616, Hypertext Transfer Protocol – HTTP/1.1. http://www.rfc.net/rfc2616. html. Version: June 1999
- [Fie00] FIELDING, Roy: Architectural styles and the design of network-based software architectures, University of California, Diss., 2000. http://www.ics.uci.edu/~fielding/pubs/dissertation/fielding_dissertation.pdf
- [Fow02] Fowler, Martin: *Patterns of Enterprise Application Architecture*. 1. Addison-Wesley Professional, 2002. ISBN 9780321127426
- [Fra09] FRASER, Neil: Differential synchronization. In: *Proceedings of the 9th ACM symposium on Document engineering*. New York, NY, USA: ACM, 2009 (DocEng '09). ISBN 978-1-60558-575-8, 13-20
- [G⁺81] GRAY, Jim u. a.: The transaction concept: Virtues and limitations. In: *Proceedings of the Very Large Database Conference*, 1981, S. 144–154
- [GA02] GUSTAVSSON, Sanny; ANDLER, Sten F.: Self-stabilization and eventual consistency in replicated real-time databases. In: *Proceedings of the first workshop on Self-healing systems*. New York, NY, USA: ACM, 2002 (WOSS '02). ISBN 1–58113–609–9, 105–107
- [Gar05] GARRETT, Jesse J.: Ajax: A new approach to web applications. http://www.adaptivepath.com/ideas/ajax-new-approach-web-applications.

 Version: February 2005
- [GHJV94] GAMMA, Erich; Helm, Richard; Johnson, Ralph; Vlissides, John: Design Patterns: Elements of Reusable Object-Oriented Software. 1. Addison-Wesley Professional, 1994. ISBN 9780201633610

- [GHOS96] GRAY, Jim; Helland, Pat; O'Neil, Patrick; Shasha, Dennis: The dangers of replication and a solution. In: *Proceedings of the 1996 ACM SIGMOD international conference on Management of data*. New York, NY, USA: ACM, 1996 (SIGMOD '96). ISBN 0-89791-794-4, S. 173-182
- [GS91] GRAY, J.; SIEWIOREK, D.P.: High-availability computer systems. In: *Computer* 24 (1991), Nr. 9, S. 39–48. http://dx.doi.org/10.1109/2.84898. DOI 10.1109/2.84898. ISSN 0018–9162
- [Her13] HEROLD, Tom: Kontextsensitver Assistent für interaktive Graphen. 2013
- [KP+88] KRASNER, Glenn E.; POPE, Stephen T. u. a.: A description of the model-view-controller user interface paradigm in the smalltalk-80 system. In: Journal of object oriented programming 1 (1988), Nr. 3, 26–49. http://kanjiteacher.googlecode.com/ svn-history/r203/Non-Code/Papers/Krasner1988_and_Pope_MCV. pdf
- [LL04] LI, Du; LI, Rui: Preserving operation effects relation in group editors. In: *Proceedings of the 2004 ACM conference on Computer supported cooperative work*. New York, NY, USA: ACM, 2004 (CSCW '04). ISBN 1–58113–810–5, 457–466
- [LL05] Lı, Rui; Lı, Du: Commutativity-based concurrency control in groupware. In: *Collaborative Computing: Networking, Applications and Worksharing, 2005 International Conference on*, 2005, S. 10 pp.–
- [Mico6] Michelson, Brenda M.: Event-driven architecture overview. In: *Patricia Seybold Group* 2 (2006)
- [Nie94] NIELSEN, Jakob: Enhancing the explanatory power of usability heuristics. In: *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*. New York, NY, USA: ACM, 1994 (CHI '94). ISBN 0-89791-650-6, S. 152–158
- [Osm12] Osmani, Addy: Learning JavaScript Design Patterns. 1. O'Reilly Media, 2012 http://addyosmani.com/resources/essentialjsdesignpatterns/book/. ISBN 9781449331818
- [Osm13] Osmani, Addy: Developing Backbone.js Applications. O'Reilly Media, 2013 http://addyosmani.github.io/backbone-fundamentals/.-ISBN 9781449328252
- [PCSF08] PILATO, C. M.; COLLINS-SUSSMAN, Ben; FITZPATRICK, Brian W.: Version Control with Subversion. Second Edition. O'Reilly Media, 2008 http://amazon.com/o/ASIN/0596510330/.-ISBN 9780596510336
- [PF93] PERLIN, Ken; Fox, David: Pad: an alternative approach to the computer interface. In: *Proceedings of the 20th annual conference on Computer graphics and interactive techniques*. New York, NY, USA: ACM, 1993 (SIGGRAPH '93). ISBN 0-89791-601-8, 57-64

- [PMW09] PLATTNER, Hasso; MEINEL, Christoph; WEINBERG, Ulrich: *Design Thinking*. mi-Wirtschaftsbuch, München, 2009. ISBN 978–3–86880–013–5
- [Ree79] REENSKAUG, Trygve: Thing-Model-View-Editor an Example from a planningsystem. http://de.scribd.com/doc/6414921/Original-MVC-Pattern-Trygve-Reenskaug-1979, Mai 1979
- [SC02] Sun, Chengzheng; CHEN, David: Consistency maintenance in real-time collaborative graphics editing systems. In: ACM Trans. Comput.-Hum. Interact. 9 (2002), März, Nr. 1, 1–41. http://dx.doi.org/10.1145/505151.505152. DOI 10.1145/505151.505152. ISSN 1073-0516
- [Sch01] Schollmeier, R.: A definition of peer-to-peer networking for the classification of peer-to-peer architectures and applications. In: *Peer-to-Peer Computing*, 2001. *Proceedings. First International Conference on*, 2001, S. 101–102
- [Sel99] Selvidge, Paula: How long is too long to wait for a website to load. In: *Usability news* 1 (1999), Nr. 2
- [SJZ⁺98] Sun, Chengzheng; Jia, Xiaohua; Zhang, Yanchun; Yang, Yun; Chen, David: Achieving convergence, causality preservation, and intention preservation in real-time cooperative editing systems. In: *ACM Trans. Comput.-Hum. Interact.* 5 (1998), März, Nr. 1, 63–108. http://dx.doi.org/10.1145/274444.274447. DOI 10.1145/274444.274447. ISSN 1073–0516
- [SZ05] SANDHU, Ravi; ZHANG, Xinwen: Peer-to-peer access control architecture using trusted computing technology. In: Proceedings of the tenth ACM symposium on Access control models and technologies. New York, NY, USA: ACM, 2005 (SACMAT '05). – ISBN 1–59593– 045–0, 147–158
- [Tak12] TAKADA, Mikito: Single page apps in depth. http://singlepageappbook.com/. Version: October 2012
- [Wal12] WALDRON, Rick: JavaScript: Object.observe. http://weblog.bocoup.com/javascript-object-observe/. Version: August 2012
- [Wer13] Werkmeister, Thomas: Extensible backend plugin architecture for data aggregation of heterogeneous sources for Project-Zoom. 2013

Appendix A.

REST interface

include REST spec

A.1. Datatypes

identifier	example
int	3
double	3.5
bool	true
"string"	"test"
"object_id"	"512d2218c2c1804377000005" (Mongo ObjectId)
"date"	"2013-02-26T02:00:00Z" (ISO 8601)
{object}	{"test": 123 }

A.2. General

```
GET /resources
# returns the 50 first resources

GET /resources?limit=100
# returns the 100 first resources

GET /resources?offset=30&limit=10
# returns 10 resources from the 30th

GET /resources/:id
# returns all details of a specific resource

PUT /resources/:id
# replaces this item
=> 200 OK
or
=> 400 Bad Request
{
    errors: []
    }
}
```

```
PATCH /resources/:id
# incrementally updates this item
=> 200 OK
or
=> 400 Bad Request
   {
     errors: []
POST /resources
# creates a new item
=> 200 OK
or
=> 400 Bad Request
   {
     errors: []
   }
DELETE /resources/:id
# deletes this item
=> 200 OK
or
=> 400 Bad Request
   {
     errors: []
   }
A.3. projects
GET /projects
  "limit": int,
  "offset": int,
  "content": [
      "id": "object_id",
      "name": "string",
      "length": "string",
      "season": "string",
      "year": "string",
      "_graphs": ["object_id", ...],
      "_tags": ["object_id", ...]
    },...
```

```
]
GET /projects/:id
  "id": "object_id",
  "name": "string",
  "length": "string",
  "season": "string",
  "year": "string",
  "_graphs": ["object_id", ...],
  "_tags": ["object_id", ...]
}
GET /projects/:id/artifacts
  "limit": int,
  "offset": int,
  "content": [
    {
      "id": "object_id",
      "name": "string",
      "path": "string",
      "projectName": "string",
      "resources": [
          "hash": "string",
          "name": "string",
          "typ": "string"
        },...
      ],
      "createdAt": int,
      "isDeleted": bool,
      metadata: {object}
    } ,...
  ]
}
POST /projects/:id/graphs
=> 303 See other
Location: /graphs/:graph_group
A.4. artifacts
GET /artifacts/:id
```

```
"id": "object_id",
  "name": "string",
  "path": "string",
  "projectName": "string",
  "resources": [
    {
      "hash": "string",
      "name": "string",
      "typ": "string"
    },...
  ],
  "createdAt": int,
  "isDeleted": bool,
  metadata: {object}
}
GET /artifacts/:id/:typ/:name
=> 200 OK
Content-Type: application/octet-stream
A.5. tags
GET /tags
  "limit": int,
  "offset": int,
  "content": [
    {
      "color": {"r": int, "g": int, "b": int},
      "id": "object_id",
      "name": "string"
    },...
  ]
}
GET /tags/:name
  "color": {"r": int, "g": int, "b": int},
  "id": "object_id",
  "name": "string"
}
A.6. users
GET /users
  "limit": int,
```

```
"offset": int,
  "content": [
    {
      "id": "object_id",
      "email": "string"
      "firstName": "string",
      "lastName": "string"
    },...
  ٦
GET /users/:email
  "id": "object_id",
  "email": "string"
  "firstName": "string",
  "lastName": "string"
}
A.7. graphs
GET /graphs
{
  "limit": int,
  "offset": int,
  "content": [
      "_project": "object_id",
      "id": "object_id",
      "clusters": [
        {
          "comment": "string",
          "content": [int, int, ...],
          "id": int,
          "phase": "string",
          "waypoints": [{ "x": int, "y": int },...]
        },...
      ],
      "edges": [
        {
          "from": int,
          "to": int
        },...
      ],
      "group": "string",
      "nodes": [
        {
```

```
"id": int,
          "typ": "string",
          "position": { "x": int, "y": int },
          "payload": {object}
        },...
      ],
      "version": int,
    } ,...
  1
GET /graphs/:graph_group
  "_project": "object_id",
  "id": "object_id",
  "clusters": [
    {
      "comment": "string",
      "content": [int, int, ...],
      "id": int,
      "phase": "string",
      "waypoints": [{ "x": int, "y": int },...]
    },...
  ],
  "edges": [
    {
      "from": int,
      "to": int
    },...
  ],
  "group": "string",
  "nodes": [
    {
      "id": int,
      "typ": "string",
      "position": { "x": int, "y": int },
      "payload": {object}
    },...
  ],
  "version": int,
PATCH /graphs/:groupId/:version
  "version": int
```

Appendix B.

JSON Patch example

Quelltext B.1 – Initial JSON document

```
1 { "foo": "bar" }
```

Quelltext B.2 – JSON patch

```
1 [
2  {
3     "op": "replace", "path": "foo",
4     "value": {
5         "baz": "bar"
6     }
7     },
8     { "op": "add", "path": "foo/qux", "value": 123 }
9 ]
```

Quelltext B.3 – Resulting JSON document

```
1 {
2  "foo": {
3    "baz": "bar",
4    "qux": 123
5  }
6 }
```

Eidesstattliche Erklärung
Ich erkläre hiermit, dass ich die vorliegende Arbeit selbstständig verfasst und dafür keine anderen als die genannten Quellen und Hilfsmittel verwendet habe.
Norman Rzepka
Potsdam, 26. Juni 2013