



RV: Esri Ecuador Case #03906041

Desde Solanda Marisol León Ramírez <sleon@congope.gob.ec>

Fecha Lun 19/05/2025 13:39

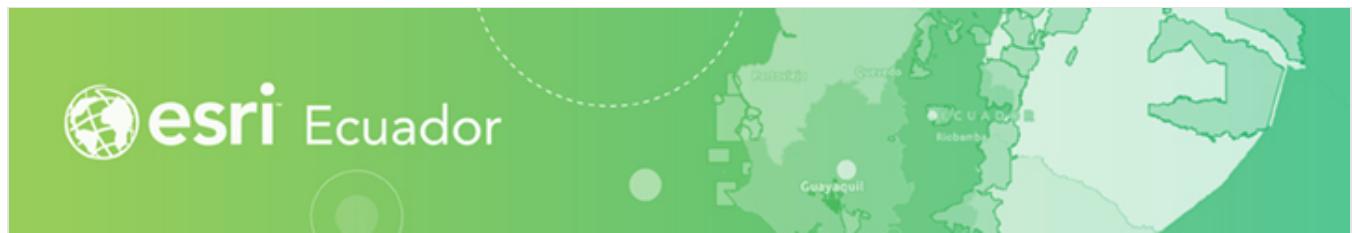
Para Norma Elizabeth Arcos Pilaluisa <narcos@congope.gob.ec>

De: Esri Customer Care <customercare@esri.com>

Enviado: miércoles, 14 de mayo de 2025 15:13

Para: Solanda Marisol León Ramírez <sleon@congope.gob.ec>

Asunto: Esri Ecuador Case #03906041



Hello Solanda Leon,

Thank you for contacting us with your inquiry. **Case number #03906041** was created for you and a representative from Esri Ecuador will be contacting you. In the meantime, if you have any additional information or questions regarding this case, please feel free to reply to this email or call us referencing this case number.

For your records, this is a copy of the request submitted:

Contact Information:

Name: Solanda Leon

Phone:

Email: sleon@congope.gob.ec

Subject: Activación de suscripción de ArcGIS Online para descarga, instalación y licenciamiento de ArcGIS Pro

Product:

ArcGIS Pro

Version:

3.4

Description:

Buenos días. Por favor generar un caso para asistencia con la activación de ArcGIS Online e instalación de ArcGIS Pro. Correo: sleon@congope.gob.ec Telf. +593 (02) 3801750 Gracias.

Thank You,

Soporte Técnico Esri

Contacto local

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