



HP Europe B.V.
Amsterdam, Meyrin Branch
Route du Nant d'Avril 150
CH-1217 Meyrin/ Genève
Switzerland

Date: 28.05.2025

Reg. # 65021

Manufacturer's Authorization Form

To WHOM IT MAY CONCERN

This is to confirm on behalf of HP Europe B.V., Amsterdam, Meyrin Branch, Switzerland (herein "HPEBV") is aware of the following:

- Craysoft Solutions LTD, Republic of Kenya (herein "HP Partner") intends to submit a bid on the tender MTender ID MINA/SDICS/HQS/016/2025-2027, to IP "MINISTRY OF INTERIOR AND NATIONAL ADMINISTRATION STATE DEPARTMENT FOR IMMIGRATION & CITIZEN SERVICES", (herein the "Customer") which includes various HP Products, Accessories and related HP Care Pack services (herein "HP Products"), and
- if the bid is awarded to the HP Partner, the HP Partner will subsequently negotiate and sign a contract, subject exclusively to the terms and conditions between the Customer and HP Partner, for the supply to the Customer of products and services including above mentioned HP products.

HPEBV acknowledges that HP Partner is, at the date of this letter, a non-exclusive HP authorized supplier for the above-mentioned HP Products in Kenya.

HP Products are covered by the HP standard warranty terms and conditions applicable to Kenya. HP Care Pack services are standard prepaid and packaged HP-branded services. The HP Partner is permitted to pass through such standard warranty to end user customers who purchase and use such HP Products in Kenya and HP will honor such standard warranties.

In the framework of the above-mentioned bid and its potential subsequent contract, HP Partner is acting in its own name and on its own behalf, and has no right, power or authority to create any obligation or duty, express or implied, on behalf of HPEBV.

HPEBV will only be responsible or liable to the Customer on the HP standard product warranty and/or the standard HP Care Pack terms and conditions. The HP Partner will be solely responsible for any expansion or extensions of such warranty and/or terms and conditions.

The delivery of the HP standard product warranties and HP Care Pack services are provided by either the local HP office in Kenya, or a local HP authorized support provider.

Respectfully yours,

Brandon Lieberthal

Head of Partner Experience

Sales Operations

HP Europe B.V.
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1217 Meyrin, Switzerland

Digitally signed by Iasiko Igori
Date: 2025.05.28 19:07:51 EEST
Reason: MoldSign Signature

