



Staff password self-reset

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Forgot password recovery
To reset your password, enter your login or your email address.

Login:
 USERNAME: OR: Library card number (B)
 Email: (C)
 Submit (D)

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Forgot password recovery
Your password must contain at least 14 characters, including UPPERCASE, lowercase and numbers.

New password: (F)
 Confirm new password: (G)
 Submit (H)

Looking For Something?
Helpful Links

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Click here for a tutorial video on unlocking your account
Click here for a hadnout on unlocking a staff account

1 Click the link that says "You must reset your password"

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2 Fill in the form
Login = USERID or CARDNUMBER
Email = The e-mail address connected to this account

5

4 Enter your new password twice, then click on "Submit"

5 Go back to the staff interface login and log in with your new password

1 Click the link that says "You must reset your password"

2 Fill in the form
Login = USERID or CARDNUMBER

Email = The e-mail address connected to this account

3 Click on the link in the e-mail you receive

4 Enter your new password twice, then click on "Submit"

5 Go back to the staff interface login and log in with your new password

See the video at:
<https://youtu.be/1Mep57eVAnY>

