

Your Family Care Benefits

Enroll today at northeastern.care.com

**Life happens.
School closures. Sick
nannies. Aging parents
who need help. Pets
who could use some
mid-day love.**

Now you have help!

**Enroll today to access
your family care
benefits.**

Care.com Membership

Post jobs, search, and reach out to local caregivers 24/7, to find care for children, adults, pets, housekeeping, tutors, and more.

Backup Care

Vetted and subsidized adult and child care when your regular care is not available.

Senior Care Solutions

Master's-level social workers guide you through the intricacies of caring for aging loved ones. Use the Family Care Hub to store and organize important information about your loved one's care.

YOUR BENEFITS INCLUDE:

- Care.com Membership
- Child Backup Care
- Adult Backup Care
- Senior Care Solutions

YOUR BACKUP CARE BENEFIT DETAILS:

- Up to 25 days per year

SUBSIDIZED RATES:

- \$6/hour for in-home care
- \$15/day for in-center care

care@work
BY CARE.COM

Northeastern University
Human Resources Management

QUESTIONS? EMAIL US AT CARETEAM@CARE.COM

Frequently Asked Questions

What is Care@Work?

Care@Work by Care.com is an employee benefit that helps manage your family care needs while balancing work. Enroll today to learn more.

How do I sign up?

Visit your company's Care@Work website or download the Care@Work app to enroll (available in the App Store on your iOS device, and on Google Play). Your HR department has selected your username, which could be your work email address, employee ID, or another unique employee identifier.

I have questions about my Care@Work benefits. Who should I contact?

You can talk to a member of your HR department or contact Care@Work directly by calling 855.781.1303 or emailing careteam@care.com.

What kind of information do I need to provide about my dependents?

To ensure your care needs are met, we will ask for the following information during enrollment: name, age, gender, and details on any special needs.

How does it work?

1. Enroll and log in to your account through your company's Care@Work website or the Care@Work app to get started. You can also call 855.781.1303.
2. Identify the type of care you need on your company's Care@Work website or the app. If you're calling in, press the number that corresponds to your care needs.
3. Follow the prompts to complete your search for care.