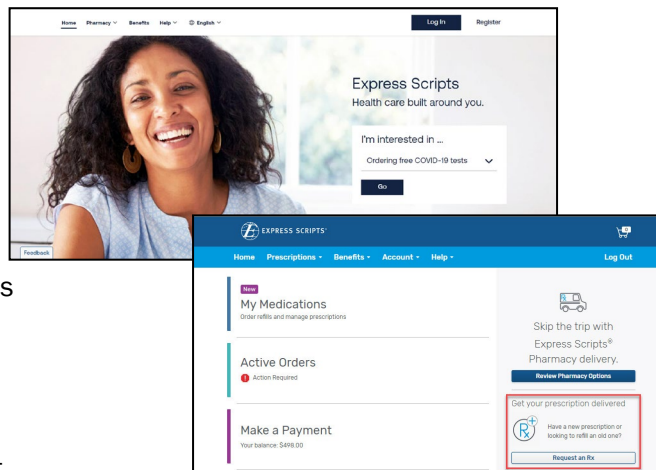


Getting Started with Home Delivery from Express Scripts® Pharmacy

Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts® mobile app,¹ you can easily manage your home delivery prescriptions:

- Check order status
- Refill and renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your prescription claims and balances
- Pay your balance using a variety of payment options
- And much more



To access the member website ...

Log in at express-scripts.com. (Register if it is your first visit. Just have your member ID or SSN handy.)

If you have a NEW prescription ...

Get started by clicking the “Request an Rx” link on the Dashboard, then completing the information. We’ll reach out to your doctor for your prescription.

Or contact your doctor to request a 90-day prescription that he or she can e-prescribe directly to Express Scripts Home Delivery.

Or print a form by selecting **Forms** from the menu under **Benefits**, then print a home delivery form and follow the mailing instructions.

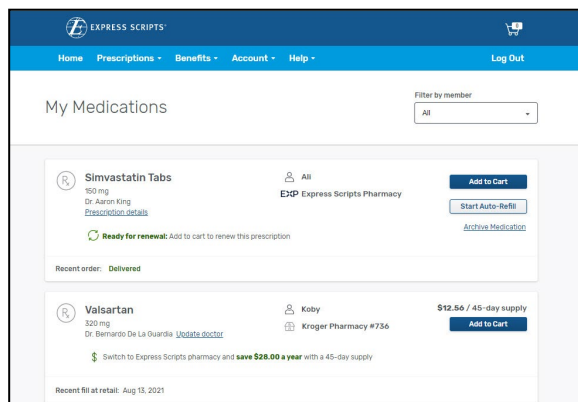
Or call us and we’ll contact your doctor for you.

Please allow 5 to 7 days from the time we receive your prescription until it arrives at your door.

If you already have a prescription ...

Click the My Medications link on the Dashboard. In My Medications, you can refill and renew prescriptions for yourself and your family simply by clicking “Add to Cart”. You can also transfer prescriptions to home delivery and enroll prescriptions in convenient auto-refills.

Check order status online or with our app to view details and track shipping.



¹ You can search for “Express Scripts” in your app store and download it for free. Then register, if first visit, or log in.