

# **HR**NAVIGATOR

#### **Time Tracking for Temp Non-Students**

Northeastern University's Time Tracking system allows you to enter your time worked and access information about family sick time. This system helps the university maintain compliance with all federal, state, and local employment regulations.

Time Tracking data is used to calculate payroll—capturing hours that count toward overtime, for example. Therefore, it is essential that individuals who are eligible for overtime (i.e., non-exempt employees) submit and affirm all hours worked in the Time Tracking system.

To ensure the accuracy of your family sick time balance and pay, you are required to use Time Tracking in accordance with your role and responsibilities.

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## **GETTING STARTED**

#### Who Is This Guide For?

This guide is for **temp non-students (TNSs).** It provides tips and instructions about entering time worked and creating **Time Off Requests (TORs)**.

- » If you are **faculty**, please see the Faculty Guide.
- » If you work in **NUPD** or in **Facilities**, please contact your manager for training and information.
- » If you are **staff**, please see the Staff Guide.

#### **Check Your Emails**

Each week, the Time Tracking system automatically generates emails prompting required actions. In addition to including a link to the Time Tracking system, the emails outline any actions you need to take.



**TIP:** If you don't receive a Time Tracking email, it's probably in your Junk folder. To rectify, go to your Junk folder, search for Time Tracking, and move the email into your Inbox—thus ensuring that future emails will be delivered to your Inbox. If the email is not in your Junk folder, please call the HRM Customer Service Center at **617.373.2230**.

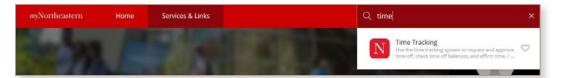
#### **Submit Your Timesheets**

Every Friday, you'll receive an email reminder from Time Tracking, asking you to review your timesheet(s). Once your work week is complete, enter your hours worked and any PTO in your timesheet, and then submit it for your manager's review (best practice is by Friday end of day), no later than 9:00 a.m. ET Monday.

You should also create TORs for any future PTO.

## STEP 1-ACCESS YOUR ACCOUNT

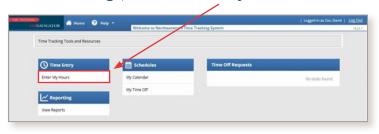
- To access Time Tracking, log in to <u>myNortheastern</u> (<u>my.northeastern.edu</u>) from a desktop, laptop, or mobile device. Make sure you claim and use your employee myNortheastern account, as Time Tracking is not available in student accounts. You can access instructions for claiming your myNortheastern account by visiting <u>northeastern.edu/its/howto/claim-sponsored-account</u>.
- 2. Click on the Services & Links tab.
- 3. Search for **Time Tracking** in the search box, which is located in the upper right-hand corner, or scroll down to **HRM Benefits & Services** and click the **Time Tracking** link.



#### STEP 2-ENTER YOUR TIME

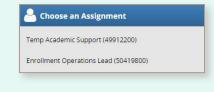
To enter or edit your time worked, family sick time, or to make submit a TOR, start by accessing **Time Tracking** via **myNortheastern**. If you need to submit family sick time for a previous week, please work with your manager.

1. On the Home Page, select the Enter My Hours link from the Time Entry block.





**TIP:** Have more than one job at the university? Choose the relevant position (called **Assignment** in Time Tracking) to select the appropriate timesheet and/or create a TOR. If you don't know which position to select, ask your manager. Once a position is selected, the manager's name will appear at the top of the timesheet.



Note: Use this button to navigate

to another position.

| My Time Entry:
| Save | Submit More | Department 70021 | Class: TP | Std Weekly nours: 5.0 |
| Time Entry | Date | Day Code | House | Amount | Task | Source

2. Your timesheet will display. To enter hours worked, select **Regular Hours** from the **Pay Code** drop-down menu, and then enter your hours worked for the relevant day.



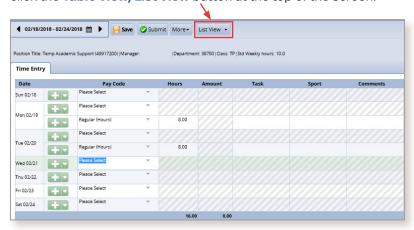


**Work in Athletics?** You may need to use the **Task** or **Sport** columns (speak to your manager if you're unsure). To do so, click inside the **Task** or **Sport** box for the relevant day and make the appropriate selection in the drop-down menu. If you receive a flat rate for a task (e.g., scoring a game), work with your manager, who will enter the payment amount.

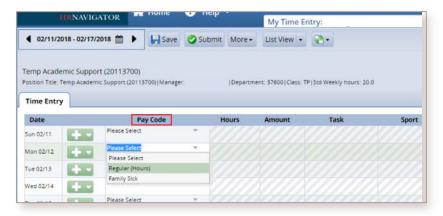


**TIP:** You must be in **List View** to enter comments or select a **Task** or **Sport** box (relevant only to those working in Athletics).

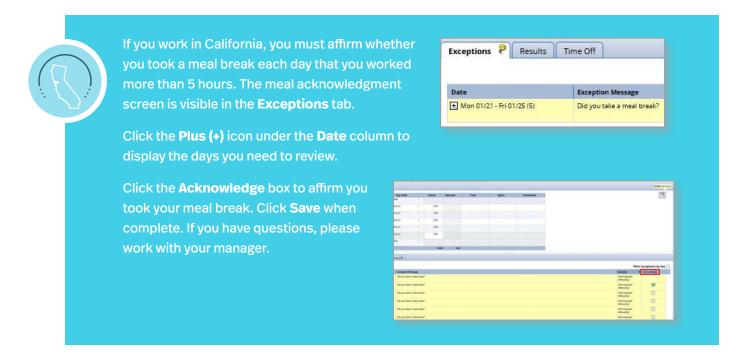
3. Timesheets automatically display in a default format. If you'd like to change the orientation, simply click the **Table View/List View** button at the top of the screen.



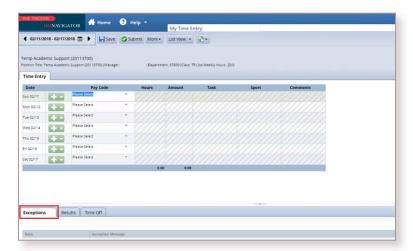
4. If you need to enter PTO for the current week (e.g., you were unexpectedly out sick), use the drop-down menu in the **Pay Code** column to select the relevant type of PTO. If you were sick for part of a day that you worked, click the **Plus (+)** button to add a line; then select **Family Sick** from the **Pay Code** drop-down menu. Enter the hours you were sick and comments, if necessary.



- 5. When all updates are complete, click the Save button (this icon will be orange if there are unsaved changes on your timesheet). If you have completed all your updates for the week, click the Submit button. This indicates that you affirm your timesheet is complete and ready to be reviewed by your manager.
- 6. If you need to make a change after you've submitted but before your timesheet has been approved for the week, click the **Recall** button, make your edits, and click **Submit** again.
- 7. If you need to make a change after your timesheet has been approved, your manager will need to unapprove the timesheet in order for it to be edited.



- **8.** After you click **Save**, the system flags any errors or exceptions and prompts you to fix them. They will appear under the **Exceptions** tab in two categories:
  - » Yellow exceptions are warnings that should be reviewed.
  - » Red exceptions are errors that must be corrected before the timesheet can be approved and processed.

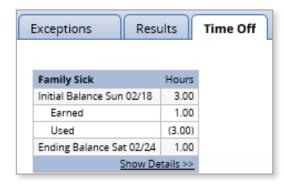


#### **Reviewing the Results and Time Off Tabs**

The **Results** tab shows all hours worked for the week by **Pay Code**, as well as overtime and other premium pay, if applicable. Meal hours are applicable only for TNSs in California, and the **Task** and **Sport** fields are applicable only for TNSs working in Athletics. (Otherwise, ignore values in those fields.) If the calculations in the **Results** tab don't look correct, please follow up with your manager or time administrator.



The **Time Off** tab shows your current **Family Sick** bank balances as of the selected week.
Any time you've earned or used will be displayed. In the example to the right, this individual earned 1 hour and used 3 hours of **Family Sick** time.



### **Editing Old Timesheets**

If you need to make changes to past timesheets, work with your manager or time administrator to amend the timesheets and enter updates. Have questions? You can find instructions in the Manager's Guide on the HRM website.

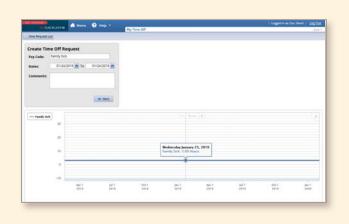
# STEP 3-REQUEST TIME OFF

#### **Entering Sick Time**

- » When entering Sick Time for a current week, enter it directly into your timesheet using the Family Sick Pay Code (this bypasses the approval process). If you need to enter sick time for a previous week, your timesheet may need to be edited through Time Tracking's Amend process. In this case, you will need to ask your manager to make the change (see the Editing Old Timesheets section).
- » If you know that you will need to take sick time in the future, please make your TOR as soon as possible—and speak to your manager about your plans beforehand.
- » Family Sick bank balances, which are shown in the Time Off tab, show past and current time off. To see future balances reflecting approved TORs, refer to the graph in Create Time Off Request screen.



TIP: The Create Time Off Request screen allows you to view future Family Sick bank balances. Move your cursor to the right to see future balances by date. Existing TORs will be shown along with the projected balance.



- » Your manager will receive an email notification when you submit a TOR. If necessary, please remind your manager to approve your TOR.
- » If you have questions about accruing and using Family Sick time, work with your manager or time administrator, or visit the HRM Benefits website at <u>northeastern.edu/hrm/benefits/paid-time-off</u>.

### Creating a TOR

You can create and submit TORs, track the status of your requests, and view past requests with the **My Time Off** function. Please speak to your manager about your TOR plans prior to creating and submitting your TOR. Follow these steps to create a TOR:

From the Home Page, select My Time Off from the Schedules block. This will open the My Time
Off window.



2. Your existing TORs, if any, will appear. To create a new request, click Create New Request.



- 3. The Create Time Off Request window will open. From here:
  - » Enter the day you want to begin time off in the **Start Date** field. You can only enter today's date or a date in the future.
  - » Enter the day you want to end your time off in the **End Date** field.
  - » If necessary, enter a comment in the Comments field.
  - » Select Next to display the details of your TOR.
- **4.** After you click **Next**, the **Request Details** window will open. Enter the number of hours you're requesting. For example, if you are planning to take a half-day, enter the corresponding number of hours (e.g., if you have an 8-hour day, enter 4 hours).
- **5.** The system will flag any errors or exceptions and prompt you to fix them.
  - » A yellow exception warns you that you can submit the request, but you and your manager will see the reason for the exception.
  - » A **red** exception indicates an error that must be resolved before you can submit the request to your manager.
- 6. Once you are finished, click **Submit**.
- Click OK to return to the Request
   List window, where you will see
   your new request listed as Pending.



Your manager will be notified by email that you have submitted a TOR.

### **Editing or Canceling a TOR**

Once submitted, TORs cannot be edited. If you need to change the dates or hours, you will need to cancel the request and submit a new one with the correct information. You can cancel a request before or after it has been approved. To do so:

- 1. On the Home Page, select My Time Off from the Schedules block.
- 2. Select **Time Off Request History** and click on the relevant request, which will open the request details.
- 3. Click **Cancel Request** at the top of the window to withdraw your request.
- 4. Enter your reason for cancellation, if necessary, and then click Cancel Request. Once the request is canceled, the time off will be removed from your timesheet and will not be deducted from your bank(s).

## **RESOURCES**

Have questions? Click a link to learn more.

- » Visit the **Time Tracking website** to view training materials and FAQs.
- » For questions about Time Tracking, please ask your manager or time administrator. Visit northeastern.edu/hrm/pdfs/TimeTracking/TimeTrackingAdministrators.pdf to find a list of time administrators by area. If they are unable to help, call the HRM Customer Service Center at x2230 or email hrminfo@northeastern.edu.
- » For questions about PTO (including accruals), visit the HRM Benefits website at <u>northeastern.edu/hrm/benefits/paid-time-off</u>.
- » Please do not call ITS (unless instructed by HRM), as they will direct all Time Tracking questions to HRM.