

Review Results of your Personal Health Assessment (PHA)

Step 1: Go to www.mybluehealthma.com

Step 2: Log in (if forgot username and/or password see below)

Step 3: Click on My Plans

Step 4: Click on Assess my Health

Step 5: Scroll down to View Report History

Step 6: Select to View or Download Report

Step 7: Review report summary

Forgot your username and/or password?

Step 1: Select Forgot Password

Step 2: Enter information requested - select continue*

Step 3: Enter additional information

Step 4: Select Reset Password

Step 5: Enter new password

Step 6: Click on My Plans

Step 7: Click on Assess my Health

Step 8: Scroll down to View Report History

Step 9: Select to View or Download Report

Step 10: Review report summary

*If you receive a message in red indicating the information entered does not match, your username is not correct

Step 1: Select Forgot Username

Step 2: Enter email address

Step 3: Select Request Username

Step 4: Look for email (should arrive quickly)

Step 5: Follow steps above to review Personal Health Assessment (PHA)

If the steps above do not work, please call mybluehealth at 1-866-235-3094. A representative will assist you.

