

Why Care.com?

Because finding the right ongoing care for your family can be hard, especially when you're balancing the demands of work. That's why your company provides access to Care.com, the world's largest online community for finding care.

USE YOUR CARE.COM MEMBERSHIP TO FIND*:

- Nannies and babysitters
- Senior caregivers
- Housekeepers
- Personal assistants
- Transportation assistance
- Pet sitters and groomers
- Summer or vacation camps
- Special needs caregivers
- Errand runners
- Tutors

POST A JOB

Create a job post with a description of the care you're hiring for.

SEARCH AND FILTER

Search and filter through caregivers in your zip code radius that meet your requirements.

SAFETY CENTER

Access our safety center at care.com/safety-center for tips and tools to hire safely.

care@work
BY CARE.COM

Northeastern University
Human Resources Management

Frequently Asked Questions

What does my Care.com Membership include?

You get unlimited access to the world's largest network of caregivers. There, you can explore detailed caregiver profiles in your area, post a job for caregivers to apply to, access the Care.com Safety Center and background check options, send real-time payments to caregivers, and even learn about household payroll and tax assistance.

What precautions does Care.com take to maintain a safe community?

Your family's well-being is important to us. That's why we offer tools and resources to help you evaluate risk and stay savvy about safety. Visit care.com/safety-center for FAQs, guides and other resources.

What if I already have a Care.com account?

If you already have a Care.com account created to find caregivers, you will need to merge the account with your company-sponsored membership. During enrollment, take the following steps:

- Visit your company's Care@Work website
- Click on "Let's Get Started" and follow the prompts
- When you see "Are you new to Care.com?" select "No."
- Then, enter the email address and password associated with your existing Care.com account. You will be prompted to provide your unique employee identifier to verify your eligibility for the employer-sponsored membership.

How it Works:

1. Go to your company portal. At the top right of the page, select "Change country."
2. Select your country. You will be directed to the Care.com website for your country.
3. Select "Sign Up/Log in" in the top right of the page. Enter information about your care needs. You will need to use your work email for eligibility for the benefit.
4. Once you enroll, you can post a job or search for caregivers in your area.