

Cancellation Policy

Lesson Cancellation

Cancellation Window

- Cancellations must be made at least 24 hours in advance of the published class start time by updating the booking spreadsheet *and* emailing info@northstowekarate.com.
- Any cancellations after this time will be considered a late cancellation and incur a cancellation fee equal to the cost of the class.
- Where a block of classes has been paid for in advance, the class will not be credited back to your account.

No-Show Policy

- Failure to attend without prior cancellation will be considered a no-show.
- No-shows will incur a cancellation fee equal to the cost of the class.
- Where a block of classes has been paid for in advance, the class will not be credited back to your account.

Emergencies

We understand that life happens and sometimes you won't be able to attend a class at short notice. In these cases, please notify us as soon as possible. The cancellation fee may be waived for rare occurrences, at the discretion of the club.

Annual Membership Cancellation

Annual membership is non-cancellable and non-refundable.

Grading Cancellation

The grading fee is non-cancellable and non-refundable. For dan grades, the dan registration fee is refundable should you not pass your grading.

Training Course Fees

Training course fees are non-cancellable and non-refundable.