



# MD AKIB HASAN

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 Langford, Australia 6147

## PROFESSIONAL SUMMARY

Dependable and hardworking team player with practical experience in supermarket nightfill, events, and retail operations. Proven ability to perform effectively in fast-paced, physically demanding environments, including cold storage. Skilled in stock replenishment, inventory handling, customer service, and operation of equipment such as pallet jacks and RFID scanners. Dedicated to upholding high standards of presentation, safety, and collaboration to support efficient store and event operations.

## EDUCATION

**Curtin University**  
Perth, WA • Expected in 11/2025  
Bachelor in Computing

## SKILLS

- Strong customer service skills, particularly in assisting patrons.
- Experienced in using POS systems and handling payments accurately.
- Experienced in using RFID scanner and pick packing orders.
- Ability to actively listen to customer needs and recommend appropriate products.
- Team player with excellent communication and problem-solving abilities.
- Reliable, positive, and engaging attitude with a focus on delivering exceptional service.
- Knowledge of stock management, store presentation, and maintaining a safety-first culture.

## CERTIFICATIONS

- Drivers Licence
- Responsible Service of Alcohol
- Food Handling
- National Police Certificate
- Hospitality & Tourism COVID-19 Hygiene Course

## AVAILABILITY

Available 24 hours a week. From November available full time.  
Monday to Friday: 8 AM - 11 PM  
Saturday & Sunday: 8AM - 11PM  
Available for public holidays and late-night trade

## EXPERIENCE

**Woolworths Supermarket - Team Member**  
Bentley, WA • 01/2025 - Current

- Restocks shelves promptly and accurately during overnight shifts.
- Uses pallet jacks safely and efficiently to move stock throughout the store.
- Handles cardboard waste by breaking down packaging and operating compactors.
- Ensures store displays meet presentation standards through product front-facing and aisle organization

**VenuesLive - F&B Attendant**  
Perth, WA • 06/2024 - Current

- Delivers friendly and efficient customer service in a high-pressure, fast-paced event setting.
- Prepares and serves food and beverages to patrons while maintaining quality standards.
- Operates point-of-sale systems to process transactions quickly and with accuracy.
- Supports stock control and store presentation by replenishing shelves using FIFO and rotation practices.

**Perth Royal Show - Storeperson**  
Perth, WA • 09/2024 - 09/2024

- Stocked showbags and ensured the sales team had sufficient supplies.
- Unloaded items from container and organized inventory for efficient access.
- Disposed of rubbish to maintain a clean and safe work environment.

- White Card
- Excel Skills for Business:  
Intermediate I - Coursera

## REFERENCES

Isaac Moran  
Workforce coordinator  
Venueslive  
0439414362

Jessica Shen  
Office Manager  
Carnival Amusement  
jessica@carnival.net.au