

From: Appartement Graz office@appartement-graz.at
Subject: confirmation of reservation 28.01. - 03.07.2016
Date: December 15, 2015 at 11:22 PM
To: Andrea Leitold Andrea.Leitold@ams.com

AG

Comfort Appartementhaus Blümel

Steinfeldgasse 47 b-d
8020 Graz
Tel.: 0316 / 71-42-18-0 Fax: - 55
www.appartement-graz.at office@appartement-graz.at

Mr.
Nobuyoshi Hiramatsu

JAPAN

Graz, 15.12.2015

Confirmation of reservation:

Dear Mr. Hiramatsu!

Thank you for your reservation. You have booked 1 apartment with 21 m² **in Graz** for 1 person/people

from 28.01.2016 till 03.07.2016

The price for the apartment is € 968,00 per month including the tax, bed linen and towels, excl. breakfast. Once you have to pay the final cleaning costs with € 47,00. For the monthly rent you will get a discount of 5 %.

We provide breakfast everyday from 08:00 - 10:00 o'clock for € 7,90 per person extra. Please tell us 1 day before your arrival if you want to have breakfast.

At a stay between 1 - 7 days we'll clean the single and the double rooms and the apartments daily (daily cleaning) - the cleanings are depending of the cleaning plan, for a longer stay and for a monthly rent the guests have to make the cleaning - there we don't clean the rooms.

ATTENTION:

We inform you, that we only have a few free parking places in front of our house. We kindly ask you, to book a place in our garage directly at the reservation (you have to pay for this place). You can use the internet with WLAN – it is free, the password is noticed in every room. At the access road (not at the apartments) is a higher noise level possible. Please take care about our opening times – our opening times are from Monday to Friday from 08:00 – 12:00 a. m. and from 01:00 – 04:30 p. m. and Saturdays from 08:00 – 12:00 a. m. On Sundays and on holidays the reception is closed.

We inform you, that you have to pay your stay in cash or with card when you arrive. The monthly rents will be charged every month in advance. A copy of your ID will be deposited

for safety. After paying the whole amount you will get the card, when we have to deposit the key card in one of our safes (when you arrive outside of our reception times), we have to know the number of the valid credit card - otherwise we will not deposit the card.

Please tell us as soon as possible if you come after 04:30 pm. Our reception is only open till 04:30 p.m. If you would arrive after we would give your key card into one of our safes.

Check – in: from 03:00 p. m.

Check – out: until 10:30 a. m.

Best regards

Family Blümel

Reception
Anita Kamper

If you have any questions, don't hesitate to call us.
Our reception is occupied Monday to Friday from 08:00 – 12:00 a. m., 01:00 – 04:30 p. m.,
Saturday from 08:00 – 12:00 a. m.
On Sundays and on holidays the reception is closed.

Cancellation fees:

Reservations can be cancelled up to 14 days before journey without costs. Cancellations starting on the 13th day before the agreed arrival, as well as with non-appearance or cut of stays, cancellation loads will be charged with 30 % of the total costs. On the 7th day before the day of arrival as well as with non-appearance or cut of stays, cancellation loads it will be charged 70 % of the total costs.

Gerichtsstand Graz

Von: Andrea Leitold [mailto:Andrea.Leitold@ams.com]
Gesendet: Dienstag, 15. Dezember 2015 15:11
An: Appartementhaus Blümel <office@appartement-graz.at>
Betreff: Reservierungsbestätigung Nobuyoshi Hiramatsu

Liebe Frau Kamper,

Anbei eine Reservierungsbestätigung.

Der Gast ist englischsprachig.

Besten Dank.

Andrea Leitold