**HRM**

1. Admin
   1. Auto Attendance Mark when Agent / Manager Login
   2. Upload Attendance Sheet from Biometric Device
   3. Admin Create Employees with All Roles (Agent / Manager / QA / QA Manager)
   4. Manage All Leaves Application
   5. Add Holidays
   6. Admin Create Teams
   7. Payroll Pay Slips
   8. Manager Approve Login
   9. User Apply for Job
   10. Take Assessment
   11. HR Can View Candidate Information
2. Manager
   1. Manage Their Own Team
   2. Update Agent Salary
   3. Add New Agent
   4. Agent Leaves
   5. View Attendance BY Month

**CRM**

1. Admin
   1. Transaction Report (Daily / Monthly / Weekly)
   2. Manage Dynamic Form Fields
   3. Manage Leads Rewards
   4. View All Leads Graphical Data
   5. Manage Medicare ID and Doctor NPI Data
2. Manager
   1. Manage Team Leads
   2. Forward Lead to Processing Team / QA Team
   3. Assign Lead to Specific QA Team Member
   4. Change Status of Leads
3. QA Manager
   1. View All Leads Assigned To QA
   2. Manage Own Team
4. QA / Processing Team
   1. View All Leads
   2. Take up Leads
   3. Change Lead Status
   4. View All Assigned

Dynamic Forms

1. Medicare Search from Auto Populated DB from Saved Leads
2. Doctor NPI Search From DB
3. Zip Code Check for Restricted Areas of Back and Knee Braces

TriZetto Scrapper

* 1. Auto Login (Completed)
  2. Move to Search Page (Completed)
  3. Input Patient Information (Completed)
  4. Get Response (Completed)
  5. API (Completed)