

FREELANCE MAC APP BUNDLE

Download Instructions and Frequently Asked Questions



AppStorm Bundle Documentation / Details

License Agreements

The End User License Agreement (EULA) for every app is included in this download. By installing and using each application, you agree to be bound by the terms of each respective EULA.

Where to Find Support

The support details and contacts for each application are included below.
Please don't contact Envato Support, as we won't be able to help with app-specific issues!

Frequently Asked Questions

Where do I download the applications in the bundle?

You must individually visit each software vendors home page to download the apps included in the bundle. Instructions for download & links to each of the app websites are included further in this document.

What if I have trouble downloading an app from the vendors website?

Unfortunately Envato Support will be unable to assist you, as these files are hosted with the application vendor. You should contact the application vendors support team for app-specific issues, including downloads. We have provided support links for these vendors wherever possible in this document.

What should I do if I can't see license keys for the included apps on my Marketplace downloads page?

The marketplaces communicate with each application vendors API to dynamically display your individual application license key on your marketplace downloads page. If there is a technical issue with the API, you may not be able to see your license key. If this happens, please refresh the page after 20 minutes. If the issue continues for more than 24 hours, please watch for announcements or contact Envato Support.

What do I do if the license key provided doesn't work when trying to register an app?

Please contact the support department for that app. You can find contact details for application-specific support in this document. Please do not contact Envato Support as they will be unable to assist you.

I need support for an item included in the bundle, who do I contact?

For application-specific support, please contact the application vendors support team, contact details are provided in this document. Support is not provided for included Marketplace files.

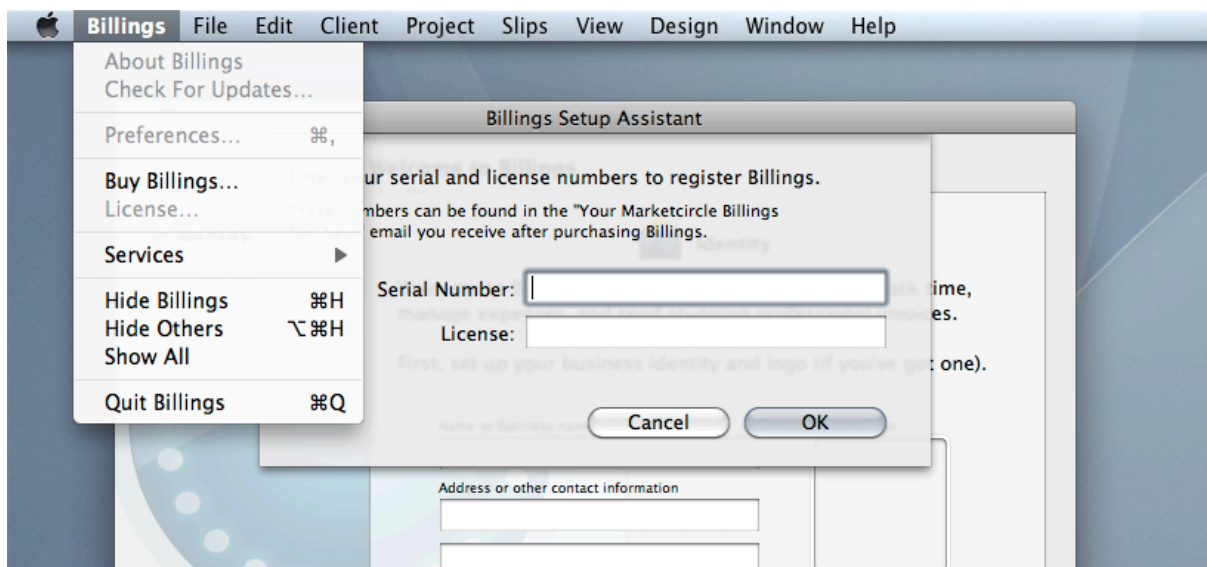
Billings

Installing the Application

The latest version of Billings can be downloaded from the Marketcircle website:

<http://www.marketcircle.com/billings/>

Entering Your License Key



After opening Billings, in the menu bar, select Billings -> License and then enter your serial number and license code.

Where to Find Support

The first port of call for Billings support is their central support page:

<http://www.marketcircle.com/help/>

There's also a fantastic series of tutorial videos available for viewing that explain various use cases, and many of the simple problems you can encounter:

<http://www.marketcircle.com/billings/support/category.php?id=11>

Finally, you can visit their forum to search for relevant discussion and threads:

<http://forums.marketcircle.com>

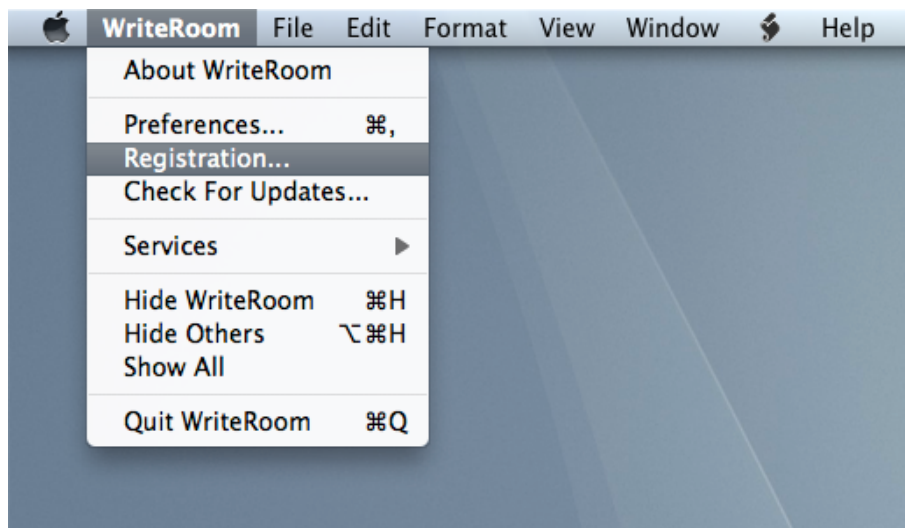
Writeroom

Installing the Application

The latest version of WriteRoom can be downloaded from the Hog Bay Software website:

<http://www.hogbaysoftware.com/products/writeroom>

Entering Your License Key



After opening WriteRoom, in the menu bar select WriteRoom -> Registration, and then proceed to enter your name and license code into the window that appears.

Where to Find Support

WriteRoom is a fairly simple app, and doesn't have a particularly big learning curve. That said, a support group is available here:

<http://groups.google.com/group/writeroomapp/topics>

You can also check out the release notes for the latest version of WriteRoom here:

<http://www.hogbaysoftware.com/products/writeroom/releasenotes-mac>

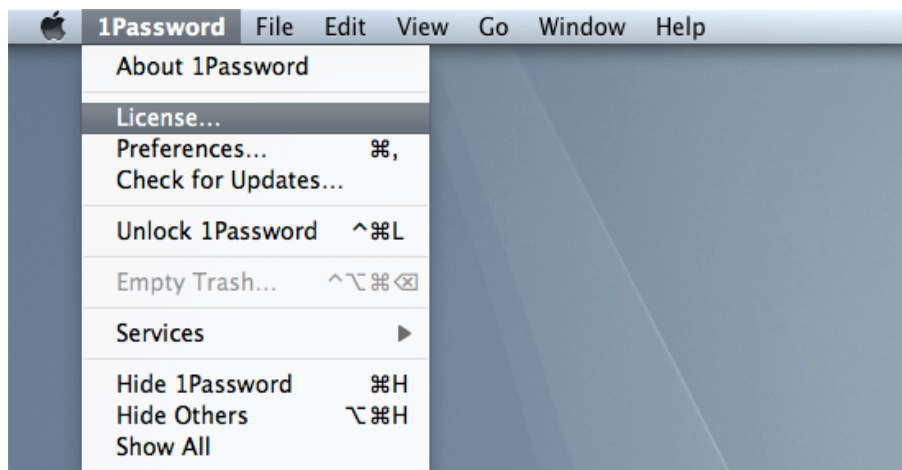
1Password

Installing the Application

The latest version of 1Password can be downloaded at the AgileBits website:

<http://agilebits.com/products/1Password/Mac>

Entering Your License Key



With 1Password open, in the menu bar select 1Password -> License, and then proceed to enter your license code.

Where to Find Support

The best place to find support for 1Password is over at the AgileBits website, where you can search the user guide, see current reported issues, FAQs, and contact the developer if you can't find the answer to your question:

<https://agilebits.com/support/1Password>

Alarms

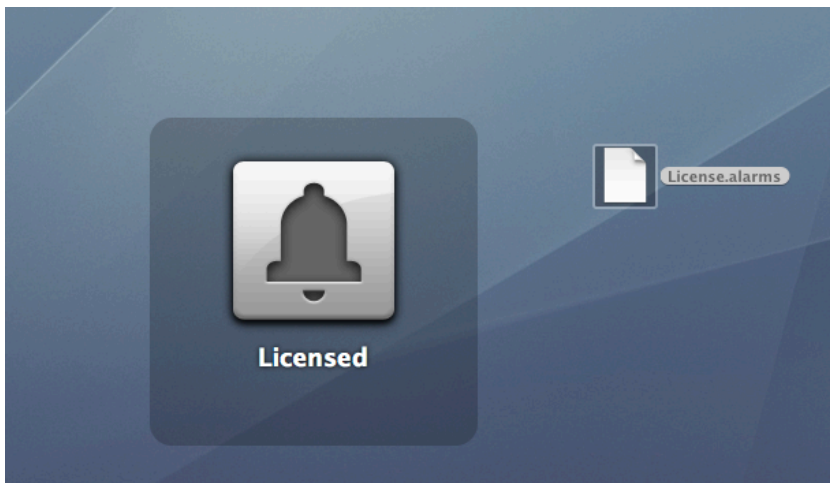
Installing the Application

The latest version of Alarms can be downloaded from the Mediaatelier website:

<http://www.mediaatelier.com/Alarms/>

Entering Your License Key

Your license code will be provided in the form of a downloadable file. Simply double-click the file, and you'll see a popup that confirms your copy is now licensed:



Where to Find Support

There's a simple form that you can fill out to receive support for Alarms:

<http://www.mediaatelier.com/About/>

Alternatively, you can shoot the developer a question on Twitter:

<http://twitter.com/mediaatelier>

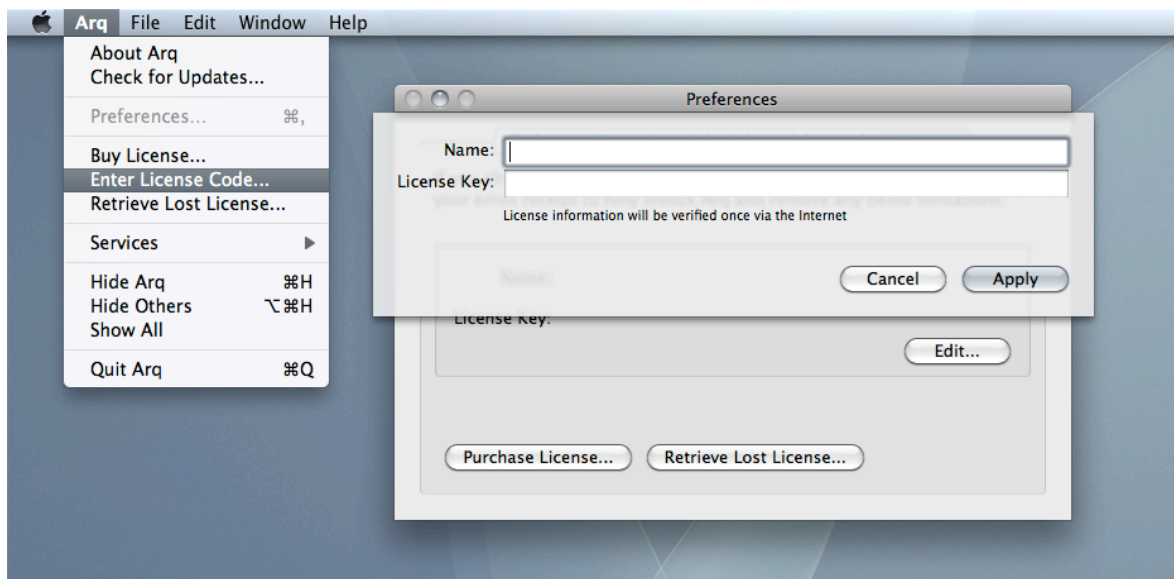
Arq

Installing the Application

The latest version of Arq can be downloaded from the Haystack Software website:

<http://www.haystacksoftware.com/arq/>

Entering Your License Key



With Arq open, in the menu bar select Arq -> Enter License Code..., and then proceed to enter your registered name and license key.

Where to Find Support

Arq's "help" menu has a full support manual that will likely answer most questions that you have. As well as this, answers to frequently asked questions can be found at:

<http://www.haystacksoftware.com/support/arqfaq.php>

Over at the Arq forum, you can read discussions about Arq, and/or start a new one:

<http://www.haystacksoftware.com/support/arqforum/>

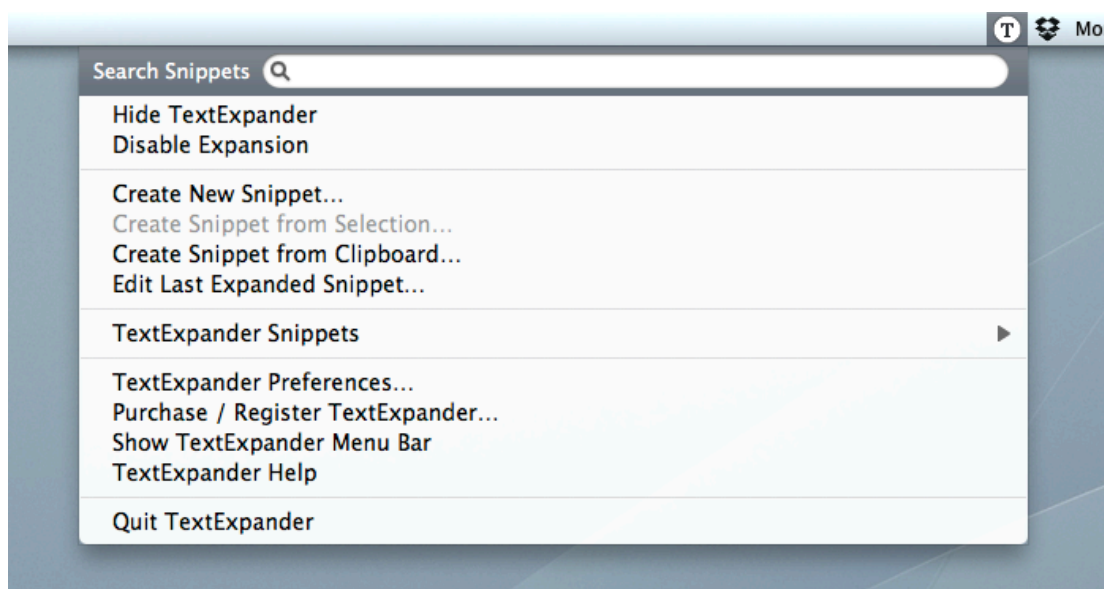
TextExpander

Installing the Application

The latest version of TextExpander is available as a download from Smile Software:

<http://smilesoftware.com/TextExpander/>

Entering Your License Key



With TextExpander open, look to the menu bar icon at the top right of your monitor. Click the “T” icon, then select “Purchase / Register TextExpander...” to enter your license code.

Where to Find Support

Smile have a great set of FAQs that should answer more or less any query you have. These are available at:

<http://smilesoftware.com/TextExpander/faq.html>

If you can't find the answer to your question on there, their support team is just an email away:

support@smilesoftware.com

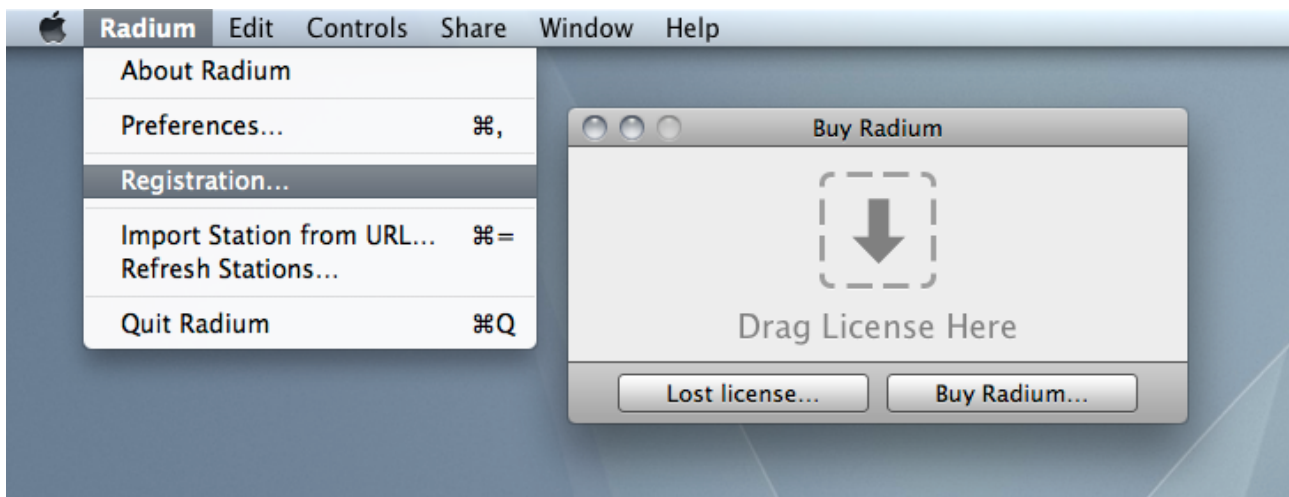
Radium

Installing the Application

The latest version of Radium can be downloaded from the Catpig Studios website:

<http://www.catpigstudios.com/>

Entering Your License Key



With Arq open, in the menu bar select Radium -> Registration, then proceed to drag your license file into the application window.

Where to Find Support

If you'd like to ask the developer of Radium a question, you can get in touch at:

contact@catpigstudios.com

Catpig Studios also have an active Twitter account, where you can ask a quick question about the software:

<http://www.twitter.com/catpigstudios>

LittleSnapper

Installing the Application

The latest version of LittleSnapper can be downloaded from the Realmac Software website:

<http://www.realmacsoftware.com/littlesnapper/>

Entering Your License Key

After you have your license code, simply launch the application, click the 'Get Snappy. Buy Now!' button in the top right of the window and enter your serial number into the 'Register LittleSnapper' box that appears. Click 'Register' and LittleSnapper is now licensed.

You can also use the LittleSnapper -> Register menu option.

Where to Find Support

Realmac have three ways to get support for LittleSnapper. The first option is to use their extensive FAQ collection:

<http://support.realmacsoftware.com/kb/littlesnapper/littlesnapper-frequently-asked-questions>

Alternatively, you can delve into the community to see whether your query has been answered on there:

<http://getsatisfaction.com/realmacsoftware>

Alternatively, you can open up a discussion with a member of the Realmac support team:

<http://support.realmacsoftware.com/discussion/new>