Mary Harrow & Associates Ltd 129 Bristol Street, Christchurch 8014 [P] 03 355 6192 [F] 03 355 6182 [E] maryharrow@orcon.net.nz www.nzmediator.com

MEDIATOR/NEGOTIATOR

MARY HARROW

OCCUPATION | Mediator / Negotiator / Conciliator and Labour Law Consultant

ACCREDITATION Arbitrators and Mediators Institute NZ (AMINZ) Associate and Member Mediation Panel

PRESENT POSITION | 0.6 Mediator with Disputes Resolution Services Ltd (DRSL), since 2006, mainly for

ACC (personal accident insurance) and Health and Disability Commission.

Conciliator for Telecommunications Disputes Resolution Service (TDRS)

Self employed Negotiator and Mediator / Relationship Fa

d Negotiator and Mediator / Relationship Facilitator
Negotiation Coach / Group Facilitator and trainer

Labour Law Consultant

PROFESSIONAL EXPERIENCE

Mediator for disputes and group decision making in the following areas -

Parenting plans - private and for Family Court Christchurch

Design, install and monitor workplace conflict resolution systems,

Education, Design and Technology including sectors specialising in Maori Education Hospitality Industry; Business to business; Cross cultural; Sport; Construction

Assistant mediator Construction Dispute-London 2009 Person accident insurance –private and for DRSL

Council, community groups and committees including retail and markets

Family - Couples' Relationship; Relationship property divisions

Health and Disability; Financial Advisors; Telecommunication and Technology,

Media/political; Neighbourhood and tenancy

Labour Law Advisor/HR Consultant - general workplace

HISTORICAL

Business Manager for small and medium businesses

General Nursing and proud mother of five successful adult children

RECENT ADR EDUCATION

2010 Combined Conference AMINZ & IAMA (Institute Arbitrators & Mediators Au)

Presenter, on behalf of DRSL, at European Mediation Conference – Paris

Ongoing DRSL professional development AMINZ monthly educational speakers AMINZ 3 Day Family Mediation Seminar

AMINZ and DRSL Conferences -presenter

Observed/assisted with 2 commercial disputes London

Seminar-Mediation Principles, Process, Practice by Boulle, Goldblatt & Green

2008 MATA UK Advanced Commercial Mediation Certificate Course - Umbria

AMINZ Conference

2007 AMINZ Fellowship Seminar

2009

2006 Business Dispute Resolution - La Trobe Uni Law School, Melbourne

Ken Cloak Seminar AMINZ Conference

Mediators' Duties AMINZ Seminar by David Carden and Deborah Clapshaw LEADR Mediators' Legal Responsibilities Workshop by Nigel Dunlop

Psychology of Mediation & Negotiation Workshop by Dr Julie Turchin of the University of California

2005 Bernie Mayer (Colorado CDR) advanced dispute resolution training

2004 Negotiation and Advanced Negotiation Workshops Harvard Law School, Boston

2003 Advanced Dispute Resolvers' Workshop – LEADR Sydney
 2002 Advanced Mediation Certificate – Bond University & LEADR

2001 Mediation Workshop – LEADR Wellington NZ

2000 Certificate of Proficiency in Labour Law Canterbury University

97–8 Diploma of Personnel Management (CPIT)