# URGENT: Chat Fix Guide - "Failed to send message" Error

# **Root Cause Identified**

Your Vercel environment variables are using placeholder values, not actual credentials.

## **Critical Issues Found:**

- 1. NEXT\_PUBLIC\_SUPABASE\_ANON\_KEY = "REPLACE\_WITH\_YOUR\_ACTUAL\_ANON\_JWT\_TOKEN" X
- 2. Wrong domain in Vercel: trainable-chatbot-b5rf29dwrm-notarybots-projects.vercel.app X



## STEP-BY-STEP FIX (Do this NOW):

### Step 1: Get Your Correct Supabase Anon Key

- 1. Go to: https://app.supabase.com
- 2. Click your trainable-chatbot project
- 3. Go to **Settings** → **API** (left sidebar)
- 4. Find "anon public" section (NOT "service\_role")
- 5. Copy the KEY that starts with eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9...
  - It should be ~150+ characters long
  - It's a JWT token, NOT the short sb\_publishable\_... format

#### Step 2: Fix Vercel Environment Variables

- 1. Go to: https://vercel.com/dashboard
- 2. Click your trainable-chatbot project
- 3. Go to **Settings** → **Environment Variables**
- 4. Update these EXACT variables:

NEXT\_PUBLIC\_SUPABASE\_URL = https://zddulwamthwhgxdmihny.supabase.co NEXT\_PUBLIC\_SUPABASE\_ANON\_KEY = [PASTE YOUR JWT TOKEN HERE] SUPABASE\_SERVICE\_ROLE\_KEY = eyJhbGci0iJIUzI1NiIsInR5c-CI6IkpXVCJ9.eyJpc3Mi0iJzdXBhYmFzZSIsInJlZiI6InpkZHVsd2FtdGh3aGd4ZG1paG55Iiwicm9sZSI6InN lcnZpY2Vfcm9sZSIsImlhdCI6MTc1NDQzMDYwNSwiZXhwIjoyMDcwMDA2NjA1fQ.Yw\_L7uJZCB7TTsYIvkMPEYRRf3rcQbXt-IVBOnjQ2Aw NEXT\_PUBLIC\_APP\_DOMAIN = trainable-chatbot-alpha.vercel.app NEXT\_PUBLIC\_DEFAULT\_TENANT = demo NEXTAUTH\_URL = https://trainable-chatbot-alpha.vercel.app NEXTAUTH\_SECRET = kJ8mN2qR5tU7wZ9bD1gF4hL6oP3sV8xC ABACUSAI\_API\_KEY = 3250288c54dc464d80791cfcafa9f430

#### Step 3: Update Supabase Auth Settings

- 1. In Supabase Dashboard → Authentication → Settings
- 2. Update **Site URL**: https://trainable-chatbot-alpha.vercel.app

#### 3. Update **Redirect URLs**:

https://trainable-chatbot-alpha.vercel.app/auth/callback http://localhost:3000/auth/callback

### **Step 4: Wait for Auto-Deployment**

- Vercel will auto-deploy (2-3 minutes)
- Check: https://trainable-chatbot-alpha.vercel.app

## **®** What Should Happen:

- 1. V Users can sign up/login
- 2. Chat messages send successfully
- 3. <a> Al responses are received</a>
- 4. No more "Failed to send message" errors

## 🚨 If Still Failing:

- 1. Check Vercel deployment logs for errors
- 2. Verify the anon key is the JWT format (starts with eyJ...)
- 3. Ensure all environment variables are saved in Vercel

PRIORITY: Fix the Supabase anon key first - that's the #1 blocker!