

IVAN JOVANOVIĆ

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Curriculum Vitae



COMPETENCE & FACULTY

Working knowledge of **HTML5** (XHTML), **CSS3** (CSS2) and front side JS (**JQUERY**). Experience in working with preprocessors, especially **JADE** and **SASS** . Hands-on experience with more popular frameworks such as **Foundation** and **Bootstrap**; also with most popular CMS, **Wordpress**. Firm grasp of **responsive** design and of the latest trends in web design.

Knowledge of version control systems (**GIT**) and experience in using build tools (**Grunt**). Testing of **cross-browser** i **cross-device** compatibility. Experience in working with various tools for preparing and **optimizing graphics** for web.

Strong **background in IT**. Hardware and software installation, maintenance and upgrades. Working knowledge of **Linux and CLI environment**.

Professional **working proficiency** in **english language** . I subscribe to **team spirit** while maintaining capability to complete large chunks of work on my own. Also, I am able to take the initiative to be **productive** and **efficient** and I consider myself **responsible and goal oriented**.



EDUCATION & WORK

Serbia Broadband, "SBB"

2009-2011

Belgrade, Serbia

Call agent / Coordinator / Technical support

Job consisted of basic call agent duties: registering inbound calls, quickly and precisely labeling them and performing Tier 1 tech support. Later, I participated in coordination of technical teams that were onsite and Tier 2 support. Also, on some rotations I did inhouse support and acted as an independent nocturnal agent.

Sigma Shop

2004-2007

Obrenovac, Serbia

Assistant worker and salesperson in a small IT shop.

High School, Gymnasium

1998-2002

Obrenovac, Serbia



INTERESTS & HOBBIES

I treat my hobbies with a little less focus and a bit more diversity so my spare time is split between great passion for **literature** and a need to be physically active (read: avid and quite competitive **basketball** player). Also I love the **80's** music :)