Notetech Software
Extension Of Your Team

VOICEFIRST
THE ISSUE TRACKER

Smart, Real-Time Issue Reporting & Resolution

A Product by Notetech

DO YOU HAVE A CLEAR WAY TO IDENTIFY THE ROOT CAUSES OF ISSUES?

Many businesses struggle to determine whether service failures, delays, or complaints stem from:

- **Staff inefficiency** – Underperforming employees or lack of proper training.

- **Process gaps** – Unclear responsibilities, broken workflows, or resource shortages.

THE CHALLENGE

Without a structured approach, businesses find it difficult to track the true cause of inefficiencies. This leads to:

• Unresolved operational inefficiencies.

• Blame shifting instead of problem-solving.

• Poor customer experience and business losses.

HOW VOICEFIRST HELPS

- **Smart Issue Tracking** – Identify trends in employee performance and process gaps.

- **AI–Powered Insights** – Analyze issue patterns, recognize top-performing employees, and improve workflows.

- **Automated Reports** – Track recurring problems, refine processes, and prevent future issues.

- **Instant Alerts & Escalations** – Notify the right personnel for quick resolution.

- **Business Growth & Customer Satisfaction** – Develop efficient systems to minimize issues, enhance service quality, and drive success.

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EFFORTLESS VERIFIED ISSUE REPORTING

» REAL-TIME REPORTING

Submit issues via voice, text, images, or videos.

» VERIFIED & SECURE

GPS tracking & document uploads ensure authenticity.

» DATA-DRIVEN INSIGHTS

Prevent recurring issues & enhance decision-making.

» CROSS-INDUSTRY APPLICATION

Ideal for Government, Hospitality, Retail & More.
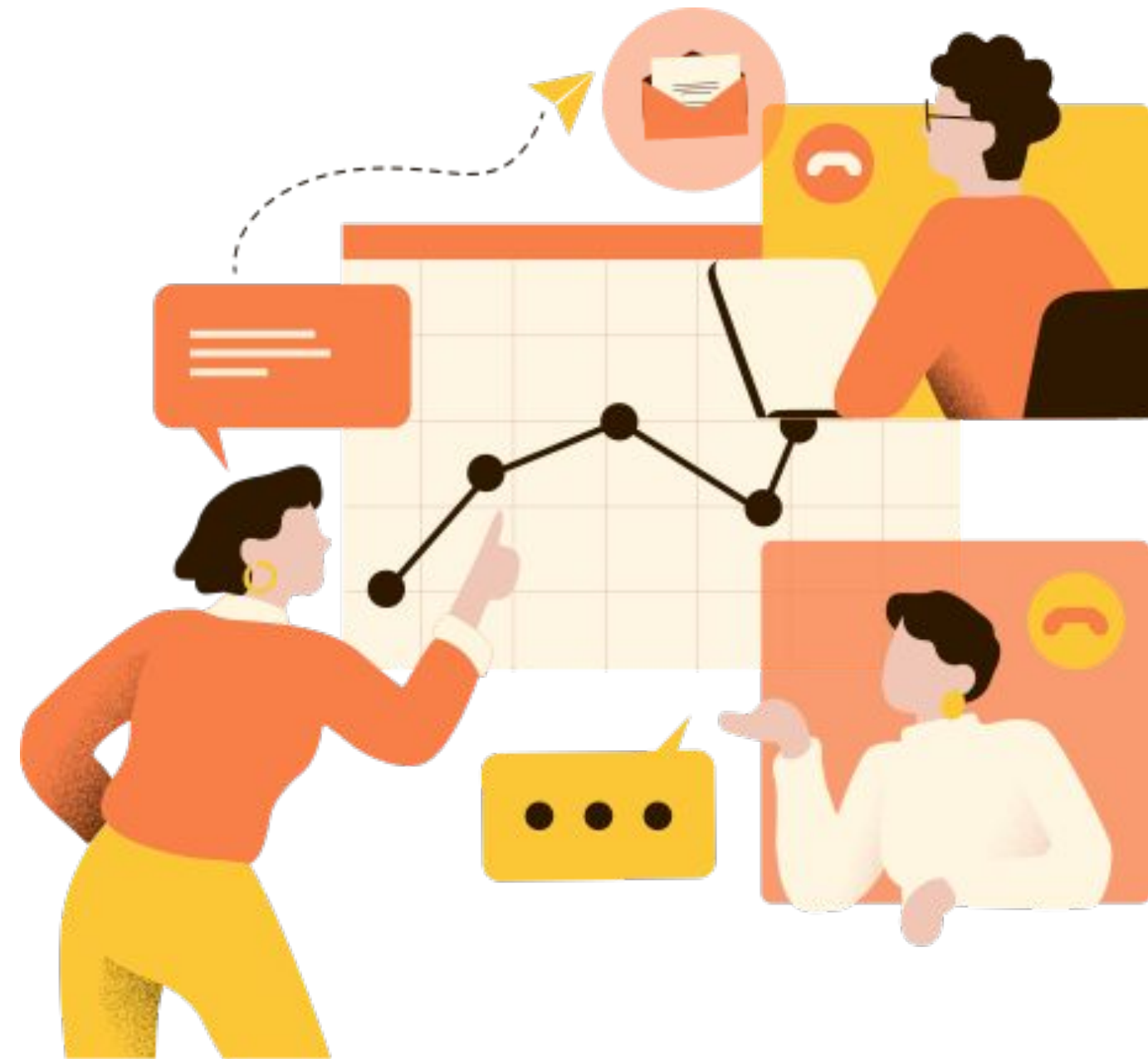
NO NEED TO WASTE TONS OF TIME!

⭐ **AUTOMATED & EFFORTLESS MANAGEMENT REPORTING**

• No need to log in – Management can receive reports directly via Email

  or WhatsApp at scheduled intervals or instantly.

• Fully customizable – Choose how, when, and what reports you receive.

• Real-time insights – Stay updated on issues without manual effort.

⭐ **ENDLESS REPORT POSSIBILITIES – NO CODING REQUIRED**

• Instantly generate reports tailored to your business needs.

• Examples:

  ○ Weekly electrical issue report across hundreds of branches.

  ○ Selected list of 10 employees involved in specific issues.

• User-driven report generation – No need for IT intervention or coding.
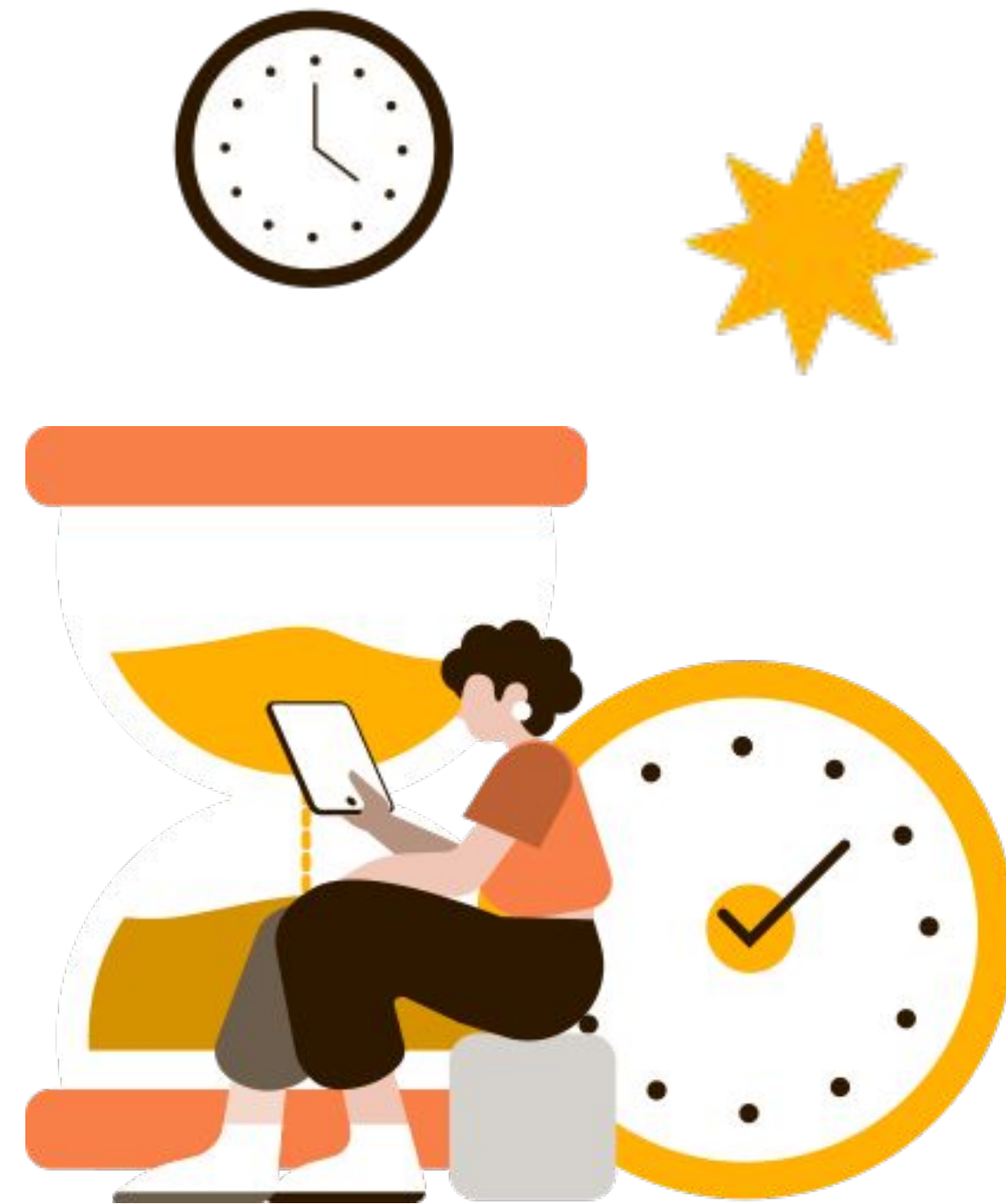
SUCCESS STORY: GEORGE'S RESTAURANTS

- George, a national restaurant chain owner, faced operational issues.

- VoiceFirst helped track cleanliness, food quality, and service issues.

- With automated reports, George resolved problems proactively.

- Customer satisfaction and brand reputation improved significantly.

WHY ISSUE SUBMITTER DEMOGRAPHICS MATTER

- Issues are influenced by the demographics of the person reporting them.

- What may not be a problem for one person could be critical for another .

- Management can track demographics such as age, gender, location, financial status, vehicle ownership, and home ownership .

- By analyzing this data, businesses can make informed decisions to resolve issues more effectively .

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CUSTOMIZATION & PRICING

○ 1-Year Free Subscription (AWS Hosting Excluded)

○ Customization Available: On a time & material basis

💰 **SUBSCRIPTION PLANS:**

UP TO 5 BRANCHES | TOTAL 2,500 ISSUES/MONTH

$100/month

UP TO 5 BRANCHES | TOTAL 5,000 ISSUES/MONTH

$200/month

ADDITIONAL BRANCHES

$20/month per branch

GET STARTED TODAY!

- Book a demo & see VoiceFirst in action

  https://calendly.com/thomasjordy/45minutes

- Contact us for a custom solution

- Take advantage of our special offer now!

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