ADDRESS

P.O Box 1613,
Gaborone, Botswana

CONTACT INFORMATION

Phone:
+267 77527624
+267 74269013

Email:
baitsengboikhutso@yahoo.com

GitHub Profile:
Notfromaustralia

Website:
[Under construction]

BIO

I am passionate about designing software applications and digital experiences that are both visually stunning and intuitive, and always strive to create designs that delight and engage users.

REFEREES

- **Precious Fabrics:**
  Boineelo Palai
    ✉ bpbaitseng@gmail.com
    📞 +267 76307368

- **Asante Tech Group:**
  Thuto P. Gaotingwe
    ✉ thuto@modisar.com
    📞 +267 72723424

Boikhutso Sydney **Baitseng**

IT TECHNICIAN/DEVOPS

I am a highly motivated individual with a bachelor's degree in information technology from the University of Botswana. My studies have provided me with a strong foundation in programming, coding, and various IT-related skills. As a Systems and Software developer, I have also gained valuable customer service and teamwork experience while working with clients and colleagues. I am passionate about leveraging these skills to contribute to the field of Information Technology.

WORK HISTORY

SOFTWARE ENGINEER ~ ASANTE TECH GROUP
Jun 2022 - Current

- Worked alongside a senior developer to develop a web application in Laravel for Ultimex, a food processing company.
- Made significant changes and added new features to the existing Modisar livestock database management system and tracking solution.
- Developed a mobile application for Modisar using Flutter.
- Collaborated with the team to ensure timely delivery and high-quality software solutions.
- For more clarity and context on Modisar visit: https://www.modisar.com/

PERSONAL ASSISTANT ~ PRECIOUS FABRICS BOUQUET
Jan 2020 - May 2022

- Successfully delivered client products promptly and maintained excellent customer satisfaction.
- Handled bookkeeping responsibilities, managing receipts and invoices.
- Managed client orders, ensuring accuracy and efficiency.
- Maintained tight schedules to meet client expectations and employer requirements.
- Resolved customer complaints regarding purchased products effectively.

IT DEPARTMENT INTERN ~ STATE BANK OF INDIA (SBI):
Jun 2021 - Sep 2021

- Assisted the IT department in scanning and managing customer KYC documents, current account information, cheques, and other banking-related information.
- Conducted backups of scanned documents and critical files
- Troubleshot hardware faults in scanners, printers, and resolved associated driver issues.
- Monitored and replaced faulty printer cartridges and toner.

- Microsoft Office
- Packet Tracer
- JavaScript
- HTML & CSS
- SQL
- Python
- Java
- Google Drive
- MySQL
- Linux
- PHP
- Docker
- MongoDB
- PostgreSQL
- Node.js
- Canva
- GitHub
- Microsoft SQL Server
- Figma
- Laravel
- Flutter
- Postman
- Android Studio
- Adobe Creative Cloud
- REST
- jQuery
- Django
- JDBC
- ExpressJS
- React & React Native
- Firebase
- JSON
- Microsoft Visual Studio

COMPETENCIES

- Programming
- Software Development
- Technical Support
- API design knowledge
- SQL integration
- Technical Analysis
- Hardware and software installation
- Technical Writing

LANGUAGES

Fluent in English and Setswana.

EDUCATION

CISCO IT ESSENTIALS CERTIFICATE [JUN 2022]

BSC: INFORMATION TECHNOLOGY [JUN 2023]
University of Botswana – Gaborone, Botswana.

ACCOMPLISHMENTS

- Developed Modisar mobile app using flutter, resulting in a 40% increase in employee productivity.
- Provided enhancements and new significant features to the existing Modisar livestock database management system and tracking solution. which reduced the number of clicks within the applicant tracking system.
- For more clarity and context on Modisar visit: https://www.modisar.com/.
- Collaborated with team of 5 in the development of a web application in Laravel for Ultimex, a food processing company.
- Following completion of internship, was offered a desirable position with Asante Tech Group.
- Created robust software applications platform fostering increased productivity and facilitating efficient collaboration among team members.
- Participated in multiple hackathons for Botswana Innovation Hub.
- Installed different operating systems and managed their maintenance.
- Created a fully functional Inventory Management System using Java.
- Designed and implemented a restaurant ordering system using Java, HTML, and CSS.
- Developed and tested a basic REST API for a student registration system.
- Implemented Basic Authentication and Digest Authentication to secure REST APIs.
- Configured devices for internet and cloud services connectivity.
- Implemented basic host, data, and network security in Packet Tracer.

CERTIFICATIONS

CISCO IT ESSENTIALS [JUN 2022]

- Demonstrated proficiency in selecting appropriate computer components for building, repairing, or upgrading personal computers.
- Developed knowledge of tools usage and lab safety practices. Successfully installed components for building, repairing, or upgrading personal computers.
- Performed preventive maintenance and troubleshooting on personal computers.
- Acquired expertise in configuring, securing, and troubleshooting mobile, OS X, and Linux operating systems.