

SIVAKARAN S

Tamilnadu, India

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About

Experienced Software Engineer with 1.4 years in the Healthcare IT sector, specializing in full-stack development, technical support, and client-side implementation. Proficient in HTML, CSS, ReactJS, Vite, JSON, PostgreSQL, and Python. Skilled in resolving complex issues, customizing reports, training users, and ensuring smooth deployments. Collaborative and client-focused, with a strong track record of delivering reliable, user-friendly solutions that enhance software usability and operational efficiency.

Education

Paavai Engineering College

Bachelor of Engineering in Computer Science and Engineering(CGPA of 7.39)

August 2019 - May 2023

Namakkal, Tamilnadu, India

Shri Renga Vidyalaya Higher Secondary School

Higher Secondary Education(65.5%)

June 2017 - April 2019

Namakkal, Tamilnadu, India

Experience

Adroit Soft India Pvt. Ltd. [1 year 4 months]

October 2023 – Febraury 2025

Software Engineer

Chromepet, Chennai, India

- Provided technical support to over 50+ clients, resolving 95% of software-related issues within 24 hours, ensuring smooth functionality and high client satisfaction.
- Delivered hands-on training to 30+ new clients, improving onboarding efficiency by 40% and reducing initial support requests by 25%.
- Created and customized 100+ reports using I-Report based on user requirements, enabling better decision-making and data visibility for end-users.
- Conducted 15+ product demonstrations for potential clients, contributing to the successful acquisition of 10+ new customers.
- Implemented software products across 20+ client environments, including server setup and configuration, reducing average implementation time by 30% through optimized deployment processes.
- Developed and enhanced over 25 software features, performed thorough testing, and incorporated client-driven changes, leading to a 20% improvement in product usability and client feedback scores.
- Led a team of 4 developers in implementing new features and managing version upgrades, successfully meeting 100% of deadlines across all projects.
- Completed 4 full-cycle implementations independently, from server setup to end-user training, achieving zero post-implementation critical issues and positive client evaluations.

Projects

Portfolio Website - Live Demo

- Created a personal portfolio website using React, Vite, HTML, CSS, and JavaScript to showcase skills, experience, and projects.
- Implemented a JSON-driven structure for dynamic content updates without changing source code, ensuring easy scalability.
- Designed a clean, responsive UI with reusable components, optimized for both desktop and mobile viewing.

Edusity - College Landing Page - Live Demo

- Designed and developed a fully responsive landing page for Edusity, an online learning platform concept, using React, Vite, HTML, CSS, and JavaScript, ensuring fast load times and smooth user interactions.
- Built modular and reusable UI components in React, with content dynamically rendered using JSON, allowing for easy updates and scalability of course or platform data.
- Implemented modern web design principles focused on accessibility, responsiveness, and clean aesthetics, resulting in an intuitive user experience across desktop and mobile devices.

Technical Skills

Development: HTML, CSS, ReactJS, tailwind, Vite, JSON, PostgreSQL, Python

Version control: Git, GitHub

Other tools: MS-Word, MS-Excel, MS-Powerpoint, Blender, Unity, I-Report