SIVAKARAN S

Tamilnadu, India

J +91 9498009498

About

Experienced Software Engineer with 1.4 years in the Healthcare IT sector, specializing in full-stack development, technical support, and client-side implementation. Proficient in HTML, CSS, JavaScript, ReactJS, Vite, PostgreSQL, and Python. Skilled in resolving complex issues, customizing reports, training users, and ensuring smooth deployments. Collaborative and client-focused, with a strong track record of delivering reliable, user-friendly solutions that enhance software usability and operational efficiency.

Technical Skills

Development: HTML, CSS, JavaScript, ReactJS, Node.js, Express.js, TailwindCSS, Bootstrap, Vite, PostgreSQL, and

Python

Version control: Git, GitHub Other tools: Unity, I-Report

Experience

Adroit Soft India Pvt. Ltd. [1 year 4 months]

October 2023 - February 2025

Software Engineer

Chromepet, Chennai, India

- Provided technical support to over 50+ clients, resolving 95% of software-related issues within 24 hours, ensuring smooth functionality and high client satisfaction.
- Delivered hands-on training to 30+ new clients, improving onboarding efficiency by 40% and reducing initial support requests by 25%.
- Created and customized 100+ reports using I-Report based on user requirements, enabling better decision-making and data visibility for end-users.
- Conducted 15+ product demonstrations for potential clients, contributing to the successful acquisition of 10+ new customers.
- Implemented software products across 20+ client environments, including server setup and configuration, reducing average implementation time by 30% through optimized deployment processes.
- Developed and enhanced over 25 software features, performed thorough testing, and incorporated client-driven changes, leading to a 20% improvement in product usability and client feedback scores.
- Led a team of 4 developers in implementing new features and managing version upgrades, successfully meeting 100% of deadlines across all projects.
- Completed 4 full-cycle implementations independently, from server setup to end-user training, achieving zero post-implementation critical issues and positive client evaluations.

Projects

Portfolio Website - Live Demo

- Created a personal portfolio website using React, Vite, HTML, CSS, and JavaScript to showcase skills, experience, and projects.
- Implemented a JSON-driven structure for dynamic content updates without changing source code, ensuring easy scalability.
- Designed a clean, responsive UI with reusable components, optimized for both desktop and mobile viewing.

Edusity - College Landing Page - Live Demo

- Designed and developed a fully responsive landing page for Edusity, an online learning platform concept, using React, Vite, HTML, CSS, and JavaScript, ensuring fast load times and smooth user interactions.
- Built modular and reusable UI components in React, with content dynamically rendered using JSON, allowing for easy updates and scalability of course or platform data.
- Implemented modern web design principles focused on accessibility, responsiveness, and clean aesthetics, resulting in an intuitive user experience across desktop and mobile devices.

Education

Paavai Engineering College

Bachelor of Engineering in Computer Science and Engineering (CGPA of 7.39)

August 2019 - May 2023

Namakkal, Tamilnadu, India

Shri Renga Vidyalaya Higher Secondary School

Higher Secondary Education (65.5%)

June 2017 - April 2019 Namakkal, Tamilnadu, India