TIFFANY CHAN

Product Designer | User Experience Designer

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EDUCATION

National University of Singapore
Singapore / August '18 – December '22

BCs in Computer Science and Interactive Media Development

Asia University
Taiwan / July '19

AI Summer Program

SKILLS

Design
Figma, Web and Mobile, Prototyping, Visual Design, Usability Testing, Design Systems

Code
HTML, CSS, ReactJS, Angular, Flutter, NodeJS, MySQL, Java, Javascript, TypeScript

AWARDS

Outstanding Performance in Interaction Design
Awarded for being among the top students for the module CS3240 Interaction Design.

Huawei Future Interaction Design Award
Awarded for team project *NUSModPlanner* for the module CS3240 Interaction Design.

Most Beautiful Hack Award
Awarded for my web app project entry "PomoPals" during Singapore's largest hackathon Hack&Roll '22

WORK AUTHORISATION

Singapore Citizen; Eligible for the H-1 B1-Singapore visa, which has a separate quota from the limited H-1 B pool

EXPERIENCE

Grab • Product Design Intern
Singapore / May 2022 – Aug 2022

Grab Financial Group, Payments Team

NUS School of Computing • Interaction Design TA
Singapore / January 2022 – May 2022

Mentored project teams on their design process, graded and provided feedback to students on their project milestones. Led Figma tutorial sessions for 100 students.

Sygnum Bank AG • UI Developer Intern
Singapore / December 2021 – February 2022

Partnered with engineers and PMs to build a design system and unify design processes. Produced prototypes for a large-scale banking system, and built scalable UI components using Storybook.

Vivino China • UXUI Designer
Singapore / August 2021 – December 2021

Carried out user research on users of the world's largest wine app (50 mil users), and on Chinese consumers, to facilitate the group's expansion into the Chinese market. Produced low-fidelity and high-fidelity prototypes.

Sponsee • UXUI Software Engineer
Singapore / June 2021 – December 2021

Led product vision and end-to-end user research, branding, responsive web design and development of a crypto social web app.

Rescale Lab • UXUI Software Engineer
Singapore / January 2021 – June 2021

Initiated user research and usability testing to propose the company's first design system and redesign the SaaS platform. Delivered insights to solve challenges in user experience, increasing user conversion by **20%.**