

P.O. Box 42719  
Olympia, WA 98504-2719



October 31, 2024

Re: Client # 056443604

SCOTT OTTERSON  
2836 NW 63RD ST  
SEATTLE WA 98107

Welcome! You and/or members of your household are approved for Washington Apple Health coverage and are enrolled in a managed care health plan. You live in a county with integrated managed care. This means your managed care plan coordinates and pays for both physical health services and behavioral health services (treatment for mental health and substance use disorder).

The enrolled household members are:

**Name**  
SCOTT OTTERSON

**ProviderOne Client ID**  
203559249WA

Your plan is Coordinated Care of Washington(CCW). Your coverage start date is 10/01/2024.

You may begin using your plan's network of providers and pharmacies. Show this letter to your doctor or pharmacist until you get your new plan membership ID card in the mail.

**How do I change my health plan?**

- Go to **wahealthplanfinder.org**  
This option is available for clients with a Washington Healthplanfinder account.

**These options are available to all Apple Health clients:**

- Visit the ProviderOne Client Portal website **<https://www.waproviderone.org/client>**
- Call Apple Health Customer Service at 1-800-562-3022. Our automated system is available 24 hours a day, 7 days a week.
- Request a change online at **<https://fortress.wa.gov/hca/plcontactus/>**  
Select the topic "Enroll/Change Health Plans."

Depending on when you make your request, your new plan will usually start the first of the next month.

ProviderOne #: 203559249WA

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**Why would I want to change my plan?**

Your current doctor or health care provider may not accept the health plan you're enrolled in. Check with your current provider to see what plans they accept. You have the right to change your health plan at any time.

**What are my plan choices?**

Coordinated Care of Washington(CCW)	877-644-4613
Molina Healthcare of Washington Inc(MHW)	800-869-7165
United Health Care Community Plan(UHC)	877-542-8997
Community Health Plan of Washington(CHPW)	800-440-1561
Wellpoint Washington Inc(WLP)	800-600-4441

**Learn more about your benefits**

Review your Welcome to Washington Apple Health: Integrated Managed Care booklet online at [www.hca.wa.gov/ah-client-booklets](http://www.hca.wa.gov/ah-client-booklets). The booklet describes services Apple Health covers. For example:

- Information about your medical cards.
- Why choosing a primary care provider is important.
- How to access an interpreter or get help with transportation.

It also includes information about your health care rights and responsibilities.

If you prefer to receive a printed booklet, we will send you a copy at no charge. Call **1-800-562-3022** if you have questions about Apple Health or want a printed booklet.

**Notes:**

HCA complies with all applicable federal and Washington state civil rights laws and is committed to providing equal access to our services.

If you need an accommodation, or require documents in another format or language, please call 1-800-562-3022 (TRS: 711).