🎯 Purpose

Defines workday types and time segments (e.g., Worktime) used across scheduling, SLAs, and validations.

📋 Day Types

- Workday
- Weekend
- Holiday

📊 Segments

Role	Before	Worktime	After
Office	12:00 AM – 7:29 AM	7:30 AM – 3:30 PM	3:31 PM – 11:59 PM
Shop	12:00 AM – 5:59 AM	6:00 AM – 2:00 PM	2:01 PM – 11:59 PM

⚠️ Exclusions

Weekends and Holidays are excluded from time-sensitive calculations

🔌 Integrations

- Permit Suite
- Orders
- Attendance
- SSE Monitoring
- Escalation Rules