



Time Interval Standards (TIS)

Skypesoft™ Information Sheet

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Purpose

Defines workday types and time segments (e.g., Worktime) used across scheduling, SLAs, and validations.



Classification

- Workday
- Weekend
- Holiday



Office Schedule

Interval	Hours
Before Worktime	12:00 AM – 7:29 AM
Worktime	7:30 AM – 3:30 PM
After Worktime	3:31 PM – 11:59 PM



Shop Schedule

Interval	Hours
Before Worktime	12:00 AM – 5:59 AM
Worktime	6:00 AM – 2:00 PM
After Worktime	2:01 PM – 11:59 PM



Holidays Table

Holiday	Date
Loaded dynamically	from getDynamicData.php or federalHolidays.php



Exclusions

Weekends and Holidays are excluded from time-sensitive calculations.



Integration

- SSE: <https://skyelighting.com/skypesoft/api/getDynamicData.php> (timeIntervalStandards.segments)
- Fallback: federalHolidays.php for annual holiday list