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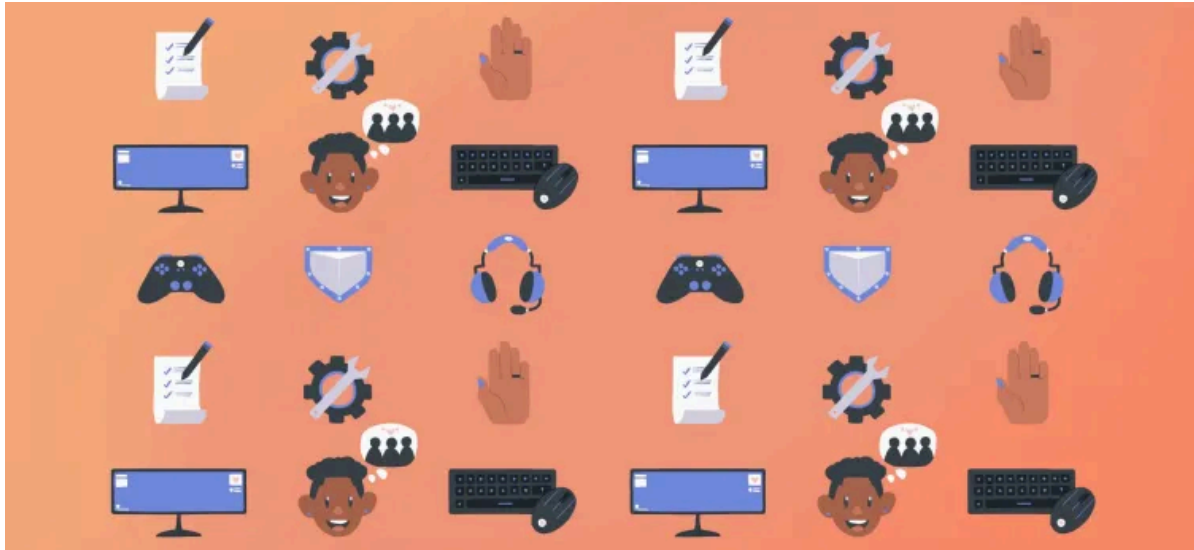
The Games Hotline closed in October 2023. <u>Read more →</u>

Guides

Digital Safety Guide

In-depth measures for prevention, harm-reduction, and improved digital hygiene when experiencing or anticipating online harassment. Updated from Feminist Frequency's Speak Up & Stay Safe(r).

Hate Raid Resource

Hate raids are yet another symptom of the systemically racist, sexist, queerphobic, oppressive culture we live in

Responding to Blackmail

Blackmail can feel like an impossible, unfair, stressful, and scary situation, but it's also an old, old trick.

Online Safety Policy Recommendations for Game Studios

The online gaming industry is increasingly confronted with the issue of online harassment. As some sections of their audience become upset, they direct their anger towards game companies' employees, often leading to cyberbullying. To combat this, it's essential for these firms to have robust internal policies and protocols to protect employees.

How to Build a Supportive Game Studio

Sustainable management acknowledges that people make games, and that nothing is more important than those people.

Safer Parties

Throughout this last year, our Culture Shift Help Desk talked to a variety of event organizers in games professional and social spaces about safety and accessibility of in-person party spaces.

Sending Sexy Pics with Safety in Mind

There's nothing wrong with sharing nudes! It can be sexy and fun way to build intimacy with someone! But if you're interested in thinking through some safety considerations around sending nudes online, here's our quick rundown.

So You've Been Doxxed

Doxing (named for documents, or "dox") is the public release of someone's private information. Some argue over what constitutes a legitimate "dox" because of how freely available personal information is online, but Crash Override uses the following definition:

Talking to Family and Police about Harassment

One of the most frustrating aspects of dealing with online harassment is trying to accurately communicate what is happening to you to the people in your life in a way that they might understand.

What we do & how you could do it in your own life

What really happens when you text into an emotional support hotline? Do we have a secret key to supportive conversations? What if you want to offer emotional support to someone in your own life? Could you do what we do?

Does the Games Hotline Talk to Harassers Too? How We Have Accountable Conversations

Whether someone is coming to us feeling embarrassed or angry after an outburst, overwhelmed and isolated after being kicked out of a community space, scared and ashamed after hearing accusations, or frustrated after a heated exchange in-game, we're here to listen

Protecting Your Discord from Hate Raids

There are a number of ways you can set up your server to prevent hate raids or diminish their impact. By setting your server up effectively, you'll be able to secure it with just a few actions, without having to resort to deleting channels or roles. It also means you'll be able to return things… Keep reading "Protecting Your Discord from Hate Raids"

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