Mohammed Nouman Shariff

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SUMMARY

IT Support Specialist with hands-on experience troubleshooting hardware/software, configuring networks, and providing technical assistance in high-pressure environments such as hackathons and placement drives. Skilled in diagnosing system issues, managing user setups, and ensuring smooth IT operations.

EDUCATION

B.E. in Computer Science and Engineering
MIT Mysore, Visvesvaraya Technological University (VTU)
Graduation: July 2025

EXPERIENCE

Technical Support Coordinator – Hackathons & Placement Drives
MIT Mysore | 2023 – 2025

- Provided on-site IT and technical support during multiple college hackathons and placement drives.
- Assisted participants with software installation, IDE setup, and basic troubleshooting of laptops and connectivity issues.
- Coordinated system and network setup (Wi-Fi, projectors, lab systems) to ensure smooth event operations.
- Supported placement drive activities by helping students with online test setups, login assistance, and resolving last-minute technical issues.
- Worked under time-sensitive conditions, demonstrating problem-solving, communication, and teamwork skills.

PROJECTS

1. **Azure Virtual Machines & Connectivity**
- Set up multiple Ubuntu virtual machines on Azure and enabled communication across VNets.
- Carried out routine tasks such as system updates, monitoring, and basic troubleshooting for connectivity.

2. **Terraform-based Azure Deployment**
- Created simple Azure environments using Terraform for learning Infrastructure as Code (IaC).
- Demonstrated Infrastructure as Code (IaC) best practices, reducing deployment time from hours to minutes.

TECHNICAL SKILLS

- Operating Systems: Windows, Linux (Ubuntu)
- Networking: TCP/IP, DNS, DHCP, VPN, IP Configuration, Ping/Traceroute
- System Administration: User management, Active Directory basics, system troubleshooting, installation & upgrades
- Cloud & Virtualization: Microsoft Azure, Virtual Machines, Remote Access
- Tools: Git, ServiceNow (basic ticketing workflow), MS Office

CERTIFICATIONS

- AZ-900: Microsoft Azure Fundamentals – Microsoft
- Cisco Cybersecurity Essentials – Cisco
- CompTIA Security+ – (2025)

INTERESTS & ACHIEVEMENTS

Capitan, College Football Team – Led the team to multiple zonal-level tournement victories, showcasing leadership, teamwork, and discipline.