Use Case

OrangeHRM

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➔ **Content Use Case OrangeHRM**

1- **Career Page**

2- **Contact Sales Page**

3- **Pricing Page**

4- **Trial Page**

5- **Free-Demo Page**

6- **E-Book Page**

7- **Certification Page**

1-Career Page

Applicable Roles:

Manager, Customer, Recruiter, HR Admin

Description:

Customer: Can view available job openings and apply.
Manager: Can post job openings, review applications, and manage hiring processes.
Recruiter: Can filter and shortlist candidates.
HR Admin: Can oversee the recruitment process and update job listings.

Preconditions:

Job listings must exist in the system.

Postconditions:

Application submission is recorded, and notifications are sent.

Alternate Flows:

If an application is incomplete, prompt the user to fill in missing details.

Frequency of Use:

On-demand

System Restrictions:

Customers cannot access internal recruitment details.

2- Contact Sales Page

Applicable Roles:

Manager, Customer, Recruiter, HR Admin

Description:

Customer: Can submit inquiries regarding HR solutions and pricing.

Manager: Can respond to customer inquiries and provide detailed information on services.

System Administrator: Can manage user access to sales-related data.

Preconditions:

User must be logged in.

Postconditions:

Inquiry is logged, and response notifications are sent.

Alternate Flows:

If no response is given within 24 hours, send a reminder.

Frequency of Use:

Daily

System Restrictions:

Only managers can modify pricing details.

3- Pricing Page

Applicable Roles:

Manager, Customer, HR Admin

Description:

Customer: Can access standard pricing details for HR solutions.

Manager: Can modify pricing details and provide customized quotes to customers.

HR Admin: Can update and maintain pricing information

Preconditions:

Pricing data must be pre-configured

Postconditions:

Changes are saved and logged.

Alternate Flows:

If invalid pricing is entered, an error message is shown.

Frequency of Use:

Weekly

System Restrictions:

Only HR Admin and Managers can update pricing.

4- Trial Page

Applicable Roles:

Manager, Customer, HR Admin

Description:

Customer: Can request a free trial for OrangeHRM services

Manager: Can approve, extend, or revoke trial access for customers..

System Administrator: Can monitor and configure trial limitations.

Preconditions:

Customer must provide valid email.

Postconditions:

Trial account is created with limited access.

Alternate Flows:

If email is invalid, request correction.

Frequency of Use:

On-demand

System Restrictions:

Trial access expires after a set period.

5- Free-Demo

Applicable Roles:

Manager, Customer, HR Admin

Description:

Customer: Can explore limited demo features of OrangeHRM.

Manager: Can manage demo access, track usage, and guide potential

Customers.

System Administrator: Can set up and configure demo environments.

Preconditions:

Customer must sign up for demo access.

Postconditions:

Demo usage is logged for future follow-ups

Alternate Flows:

If demo is inactive for 7 days, send a reminder.

Frequency of Use:

On-demand

System Restrictions:

Demo access is limited to predefined modules.

6- E-Book Page

Applicable Roles:

Manager, HR Admin

Description:

Manager: Can upload and share HR-related e-books with customers.

HR Admin: Can track customer engagement with shared materials.

Preconditions:

E-Book must be uploaded to the system.

Postconditions:

Customers can download or read online.

Alternate Flows:

If download fails, offer retry option.

Frequency of Use:

Monthly

System Restrictions:

Only HR Admin can delete e-books.

8- Certification

Applicable Roles:

Manager, HR Admin, Employee

Description:

Manager: Can enroll employees in HR certification programs.

HR Admin: Can track progress and issue certifications upon completion.

Employee: Can enroll in and complete certification programs.

Preconditions:

Training programs must be avail

Postconditions:

Customers can download or read online.

Alternate Flows:

If download fails, offer retry option.

Frequency of Use:

Monthly

System Restrictions:

Only HR Admin can delete Certification.

Thank You