

# ASHIQ HAFEEZ

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## SAP Architect / Project Manager

SAP BW / BI / HANA / ABAP Expertise

Current Employer : DEWA (Dubai Electricity & Water Authority)

Previous Employers : CSC & Accenture

- 10 Years SAP Experience
- 10 Years in BW (7.3, 7.0, 3.5) / BI (3.5, 4.0, 4.1) / ABAP(R/3 4.7, ECC 5.0 & 6.0)
- 6 Full Life-cycle Implementations / Support / Upgrade
- SAP Certifications: BW / ABAP / HANA

**Education:** Masters MBA in IT Management / Bachelors B-Tech Computer Science Engineering

SAP BI Architect with a combination of excellent communication skills, deep technical knowledge and broad SAP functional experience. Have a passion for designing and implementing technical solutions that enable companies to significantly increase the value derived from their SAP investments.

## SAP Skills

### General

- Requirements Analysis/Workshops
- Development Standards
- Business Content Usage
- Blueprint Documentation
- Gap Analysis
- Impact / Risk Analysis
- Trainings

### BI (Business Intelligence)

- ETL Process
- Custom BI Infoproviders
- Info-objects
- DTP / Transformations
- BI-Transport Management
- Delta/Full Load management
- Selective/Explicit Delta management
- Flat file Extraction
- LO Extraction
- Data loads  
(Process chain/Manual/Event Trigger)
- Custom BI Authorizations
- Performance Tuning
- BI Housekeeping Activities
- Data Archiving
- Portal Integration
- BW-HANA
- BW-BPC

### BOBJ Reporting

- WEBI
- Xcelcius
- Crystal reports
- CMC Administration
- BO on Mobile devices

### BI Reporting

- Query Designer
- BEX Analyzer
- BEX Web (Portal)
- WAD

### Others

- Predictive Analytics
- Variant Configuration
- BI Job Automation
- Solution Manager

### SAP Modules

- IS-Utilities
- IS-Oil
- SD
- MM
- HR
- FICA / FICO
- CRM
- SRM
- CS
- PM

### BI-ABAP

- Custom Extractors  
(Function Module /Table/View)
- CMOD Enhancements
- Start / End Routine
- Info-object Routine
- Customer Exit for Query

### ABAP

- Data Dictionary objects
- OOABAP
- BADI Implementations
- User Exits
- Custom RFC's/BAPIs
- Reports (Grid/List)
- Web-Dynpro
- Interface Development
- Smartforms / SAPScripts
- BDC / LSMW
- HR-ABAP Trained

## Achievements

- ♣ Best Team Award in DEWA – BI team (For the first half of 2013) + Best Performer Award (2014)
- ♣ Best Project Award for World Bank Report Project(DEWA ranked 1<sup>st</sup> in MENA & 4<sup>th</sup> in the World)
- ♣ Accolades Award from CSC for best performance with clients Qatar Petroleum
- ♣ Two time excellence Award from Accenture for high performance / handling critical projects

<b>Company</b>	DEWA (Dubai Electricity & Water Authority)
<b>Start – End date</b>	March 2011 - Present
<b>Role</b>	BI / BW / HANA – Team Lead
<b>Activities</b>	Implementation / Support / Upgrade
<b>Major Accomplishments</b> <ul style="list-style-type: none"> <li>♣ Successful Wave-1 &amp; Wave-2 Implementation(IS-U Billing,FICA,HR,PM,MM,SD,CRM,SRM) for BI</li> <li>♣ World Bank Project Completed for DEWA</li> <li>♣ BI 7.0 to BI 7.3 Upgrade</li> <li>♣ HANA Implementation completed.</li> <li>♣ Currently implementing BPC 10.0 for Netweaver BW, where BW runs on HANA database.</li> <li>♣ BI – Portal Integration.</li> <li>♣ BO on Mobile Devices.</li> <li>♣ Complex Dashboard reports requirements met for Higher Management.</li> <li>♣ BW - ECC Job Automation</li> </ul>	
<b>Deliverables</b> <ul style="list-style-type: none"> <li>♣ Requirement Analysis / Gathering business information from Core users. Techno-Functional role in diverse SAP modules/Business Areas for Management Analytical reports.</li> <li>♣ Landscape design / Sizing Activities with BASIS for any BI Architecture related activities.</li> <li>♣ Documentation of Deliverables in terms of Functional spec / Technical spec / User Acceptance test documents.</li> <li>♣ Created test cases and test plans in various environments for different modules</li> <li>♣ Trainings conducted for Core users from different departments of DEWA</li> <li>♣ Maintenance of BI system – Load Monitoring / Proper off-peak scheduling of loads / Keep a check on BI-system utilization</li> <li>♣ Performance tuning of the system – Data Archiving / Clearing Logs / PSA data / Aggregates</li> <li>♣ Designed and developed custom DataSources / Extractors (ABAP), Info Cubes and DSO'S, used Multiproviders / Infosets in order to fulfill user requirements for BI / BO reports</li> <li>♣ Incorporated Routine level ABAP code / CMOD code / Customer Exits for BI Queries.</li> <li>♣ Handled BI Transport Management system, collection of objects / check / release / import bulk transports related to multiple complex requirements.</li> <li>♣ Data Load Monitoring / Process chain Maintenance / Event Triggering of loads</li> <li>♣ Universe Design: Universe planning building and implementation, design methodology, development cycle Creating Classes, Objects, schema, store procedures</li> <li>♣ Web Intelligence: Created Advance multiple Reports, Ad hoc query, tables, charts, Complex Filters customized formulas and highly formatted page layouts.</li> <li>♣ Xcelsius: Creating chart with visualizing data range, Series, interactive model, map with graphics, Query as a Web Service</li> <li>♣ Crystal Reports: Planned, created formatted reports, multiple groups, Integration with SAP Data Source, manipulation formulas, applying conditions and exporting reports to Excel and Word</li> <li>♣ Expertise in creating, organizing, publishing and scheduling reports using BOBJ Center Management Console</li> </ul>	

Environment	BW 7.3, BW 7.0, BO 3.5, BI 4.0, BI 4.1, ECC 6.0
Company	CSC (Computer Science Corporation) / <b>Client</b> : Anglian Water, UK
Start – End date	February 2009 – February 2011
Role	SAP Lead Consultant (BI / BO / ABAP)
Activities	Implementation / Support / Upgrade
<b>Major Accomplishments</b> <ul style="list-style-type: none"> <li>♣ Successful Phase-2 &amp; Phase-3 Implementation of multiple modules for BI.</li> <li>♣ BW 3.5 to BI 7.0 Upgrade (Offshore Support)</li> <li>♣ UK government OFFWAT (Water Regulatory Authority) Highly Critical/Complex BW Report deleivered successfully after several rounds of discussion &amp; feasibility study done with the Core Business / Regulatory Authority.</li> <li>♣ BI / BO – CS /CRM critical reports successfully delivered</li> <li>♣ Highly critical ABAP Report for Smart Metering, Upload / Download Activities Accomplished.</li> </ul>	
<b>Deliverables</b> <ul style="list-style-type: none"> <li>♣ Leading a team, assigning tasks &amp; closely monitoring the progress of the development</li> <li>♣ Understanding the requirements from the business, preparing Functional / Technical spec</li> <li>♣ Providing Time &amp; Effort estimates for development objects</li> <li>♣ Technical review / Peer review of objects (BI, BO, ABAP)</li> <li>♣ Created test cases and test plans in various environments for different modules</li> <li>♣ Trained new consultants in the company in SAP - ABAP / BI</li> <li>♣ Maintenance of BI system – Load Monitoring / Proper off-peak scheduling of loads / Keep a check on BI-system utilization</li> <li>♣ Performance tuning of the system – Data Archiving / Clearing Logs / PSA data / Aggregates</li> <li>♣ Designed and developed custom DataSources / Extractors (ABAP), Info Cubes and DSO'S, used Multiproviders / Infosets in order to fulfill user requirements for BI / BO reports</li> <li>♣ Incorporated Routine level ABAP code / CMOD code / Customer Exits for BI Queries.</li> <li>♣ Handled BI Transport Management system, collection of objects / check / release / import bulk transports related to multiple complex requirements.</li> <li>♣ Data Load Monitoring / Process chain Maintenance / Event Triggering of loads</li> <li>♣ Upgrade testing of BI system: Issue resolution, Inactive Transformation issue solved, migration of update rules / Transfer rules to Transformation in BI 7.0. Posts upgrade thorough testing.</li> <li>♣ Created Multiple Adhoc Dashboard Reports using Web Intelligence / Xcelcius: Created query, tables, charts, Complex Filters customized formulas and highly formatted page layouts.</li> <li>♣ Administration, publishing and scheduling reports using BOBJ Center Management Console</li> <li>♣ Created Bex Queries with complex Filters, Structures, Calculated key figures, Restricted key figures, selection, Formula, exception and conditions.</li> <li>♣ Handled BI Performance issues / Data Load failures without any negligence.</li> <li>♣ Handled BI – Security Authorization related activities.</li> <li>♣ Developed Reports / BDC's for Device Management module.</li> <li>♣ Developed Smart forms (Bill Generation) for IS-Utility competency in CSC .</li> </ul>	

Environment	BW 7.0, BO 3.5, ECC 6.0
Company	CSC (Computer Science Corporation) / <b>Client</b> : Qatar Petroleum, Doha
Start – End date	March 2008 – Jan 2009
Role	SAP Senior Consultant (BI / ABAP) – Onsite Lead
Activities	Support / Upgrade
<b>Major Accomplishments</b> <ul style="list-style-type: none"> <li>♣ BW 3.5 to BI 7.0 Upgrade</li> <li>♣ Diesel issue report</li> <li>♣ Critical Report to get Statement of Port Dues in respect of vessels loaded at Mesaieed.</li> <li>♣ Report to display Importer wise Quantity, Vessels and Barges for particular products, based on Time characteristics</li> <li>♣ Streamlined SAP EHS module requirements from core users. Customized an Application which helps the doctors fill Employee / Contractor details. Reports were also extracted based on this new Application. Complex customized Reports .</li> <li>♣ Multiple Smartforms developed for Incident Management, Traffic Accident cases</li> <li>♣ Support of existing objects / Reports / process ( BI / ABAP )</li> </ul>	
<b>Deliverables</b> <ul style="list-style-type: none"> <li>♣ Onsite coordinator / Lead for the BI / ABAP Deliverables at client side QP.</li> <li>♣ As Onsite Lead consultant responsible for Technical delivery of objects ( BI /ABAP) within deadline, taking in consideration resources / time &amp; effort.</li> <li>♣ Documentation of Deliverables in terms of Functional spec / Technical spec / User Acceptance test documents.</li> <li>♣ Created test cases and test plans in various environments for different modules</li> <li>♣ Trainings conducted for Core users of Qatar Petroleum.</li> <li>♣ Support of existing Reports &amp; Processes / Handling new changes if any to the existing objects.</li> <li>♣ Data Load Monitoring / Process chain Maintenance / Event Triggering of loads</li> <li>♣ Designed and developed custom DataSources / Extractors (ABAP), Info Cubes and DSO'S, used Multiproviders / Infosets in order to fulfill user requirements for BI reports</li> <li>♣ Incorporated Routine level ABAP code / CMOD code / Customer Exits for BI Queries.</li> <li>♣ Handled BI Transport Management system, collection of objects / check / release / import bulk transports related to multiple complex requirements.</li> <li>♣ Created Bex Queries with complex Filters, Structures, Calculated key figures, Restricted key figures, selection, Formula, exception and conditions.</li> <li>♣ Created process chains and Meta chains for upload of text, master &amp; transactional data.</li> <li>♣ Created Interfaces for users to collectively attach purchase documents.</li> <li>♣ Developed LSMW for bulk Data upload as transaction level.</li> <li>♣ Multiple Complex Reports created using ABAP / BI as per user requirement</li> <li>♣ Support of existing BI / ABAP Reports</li> <li>♣ Upgrade activities of BW system: Posts upgrade thorough testing.</li> </ul>	

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Environment	BW 7.0, BW 3.5, ECC 6.0, ECC 5.0
Company	Accenture / <b>Client</b> : Johnson & Johnson, USA <b>Client</b> : SAP-AG / Azure Bank Analytics
Start – End date	J&J : February April 2006 – February 2008 SAP : April 2005 – March 2006
Role	SAP Consultant (BI /ABAP)
Activities	Support & Development / Implementation

## Major Accomplishments

- ♣ Excellence Award from the client for team Mercury as the best team of J&J support.
- ♣ Highly complex deliverables of BI / ABAP Reports / Extractors in Healthcare vertical.
- ♣ Mentored 4 Junior consultants in the Project
- ♣ Developed a banking product for SAP-AG Azure bank Analytics
- ♣ Worked on Customizing and Configuration part as well as Change notification (CNS) part. In Customizing and Configuration, developed objects which does mapping of BAPI and infoproviders and hence loads data into Bank analyzer. While loading into bank analyzer, change pointers are created. Used Object Oriented ABAP (OOABAP) for developing the objects (Classes, Interfaces).

## Deliverables

- ♣ Technical specification document preparation based on Functional spec
- ♣ Designed and developed custom DataSources / Extractors (ABAP), Info Cubes and DSO'S, used Multiproviders / Infosets in order to fulfill user requirements for BI reports
- ♣ Extensively involved in Production support by monitoring Daily/Weekly/Monthly data loads into the BI system from different source systems
- ♣ Handled the tickets of priority 3 and 4 by following (SOP) Standard operating Procedures and never missed the (SLA) Service level Agreement
- ♣ Performance tuning of the system –Clearing Logs / PSA data / Aggregates/Rollups
- ♣ Performed Reconciliation to verify the data in SAP R/3 and SAP BW post the data loads
- ♣ Incorporated Routine level ABAP code / CMOD code / Customer Exits for BI Queries.
- ♣ Handled BI Transport Management system, collection of objects / import bulk transports
- ♣ Data Load Monitoring / Process chain Maintenance / Event Triggering of loads
- ♣ Analyzing and Fixing data load failures, source extraction errors.
- ♣ Modified several existing BEx reports to improve performance.
- ♣ Created Bex Queries with complex Filters, Structures, Calculated key figures, Restricted key figures, selection, Formula, exception and conditions.
- ♣ Handled BI Performance issues / Data Load failures without any negligence.
- ♣ Developed Reports / BDC's / User Exits / BADI's.
- ♣ Developed Smart forms / SAP Scripts for J&J.
- ♣ Delivered Interfaces RFC's , BAPI's using conventional as well as OOABAP methods.
- ♣ Code Review & TS Review of peers.

Environment	BW 3.5, R/3 4.7
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**Personal Details:** D.O.B : 12/03/1983

Marital Status: **Married**

Passport# **M4032491**

I hereby declare that all the information furnished above is true to the best of my knowledge.