

PAVLE TUNGUZ

Abu Dhabi, UAE | +971 (0) 56 689-9241 | ptunguz@hotmail.com

Nationality: CANADIAN



PROFESSIONAL SUMMARY

15+ years of experience in the IT infrastructure, communication and network administration, Fast Track projects, system operations, service management and disaster recovery, with working experience in the Middle East, North America and Europe.

CORE QUALIFICATIONS

VMware Certified Professional 5 – Data Center Virtualization (VCP5-DCV)

Microsoft Certified Systems Engineer (MCSE)

Microsoft Certified Systems Administrator (MCSA)

CISCO Certified Network Associate (CCNA)

BOSIET (Basic Offshore Safety Induction & Emergency Training)

ITIL Foundation Certificate in IT Service Management

EXPERIENCE

2014 to present

IT & Network Specialist

ATS Group Ltd. – Abu Dhabi, United Arab Emirates

- Providing 3rd line support to IT and network issues and escalation management.
- Ensuring IT System security and serviceability until handover phase.
- Publication of IT system operational and maintenance procedures.
- Coordinating with the Lab on all IT system related issues and system testing.
- Participating in and providing input into the design, re-design and development of technology products and applications for projects.
- Developing and delivering IT systems training for new and existing employee's to ensure competent levels are upheld.
- Leading and supporting initiatives on behalf of Program management.

2010 to 2014

IT & Network Field Engineer – Offshore/Onshore

ATS Group Ltd. – Abu Dhabi, United Arab Emirates

- Staging, installation and configuration of >30 VMware Enterprise Plus vSphere datacenters consisting of Cisco B250 blades, storage layer consisting of NetApp 3240/6210 and networking layer consisting of Cisco 6120xp fabric interconnects with FCoE connections and Cisco NEXUS 1000v, FortiGate 3810 firewalls operating as an active/standby cluster and Nexus 5548 core switches configured as Virtual Port Channel peers creating a cluster working in an active/active mode. All intra-site traffic flow between the N5K Core switch and the FortiGate Firewall is monitored by Palo Alto Intrusion Prevention System (IPS).
- Integration, staging, acceptance and testing of the installed IT systems, Cisco networking (L2 and L3 switches, routers) and VOIP (Cisco Unified Communications Manager), storage systems (NetApp, HP StorageWorks MSA2012i), SW applications
- Administration of Windows 2003/2008 Active Directory network (>30 single forest-single domain sites), user accounts management, network services administration, group policies, security audits, SQL Server 2008R2 Administration, Windows Cluster administration, administration and remote installation of McAfee ePolicy Orchestrator Anti Virus Solution, monitoring the system performance (HP OpenView Network Node Manager and Operations Manager, Media Engine OPManger), backup and disaster recovery strategy, automating backup (HP Data Protector Management) c/w HP MSL2024 SCSI Library
- Installation, configuration and operation of multi-disciplinary Physical security information management (PSIM) and Command, Control, Communication, Computer and Intelligence (C4I) systems

2008 to 2010

IT Senior Expert

Hypo Alpe-Adria Bank – Banja Luka, Bosnia and Herzegovina

- Administration of Windows 2003 Active Directory domain network (over 160 servers and 550 workstations); BMC Remedy Service Desk 2nd level support; storage administration (EMC Networker)
- Supporting Core Banking application: Microsoft Host Integration Server, SWIFT, IBM MERVA
- Administration of Lotus Domino network (550 mailboxes)
- Configuration and administration of SharePoint Portal, development of Visual Basic applications, modifying existing Lotus Script and HTML solutions
- Virtualization of existing servers and managing VMware Virtual center and VMware Workstations

2006 to 2008

IT Specialist

CAFAO - EU Customs and Fiscal Office – Banja Luka, Bosnia and Herzegovina

- Administration of Windows 2003 Active Directory domain network; Installing computers and servers (HP Proliant ML350), Installing and configuring switches (HP 2524 Procurve)
- Administration of Exchange Server 2003 (100 mailboxes)
- Administration of ISA 2004 server
- Co-designed and developed messaging system (SEMS) as Visual Basic stand-alone client/server application integrated with SQL Server 2005 Express;
- Development of Visual basic applications; Development of Share Point Portal Services 3.0 website for CAFAO offices in Western Balkans

2003 – 2006

IT Technician

EUPM - European Union Police Mission - Banja Luka, Bosnia and Herzegovina

2001 – 2003

IT Manager

International Orthodox Christian Charities - Banja Luka, Bosnia and Herzegovina

1999 – 2001

Implementation Specialist

Stantec Inc. - Cambridge, Canada

1997 – 1999

AutoCAD Draftperson

MTE Consultants Inc. - Kitchener, Canada

1994 – 1996

Project Manager

Tresnja Construction Company - Belgrade, Serbia

EDUCATION

1994

Diploma: Civil Engineering Technologist

Belgrade University – Belgrade, Serbia
Civil Engineering Technologist

1988

High School Diploma

Nooksack Valley High School – Washington State, USA
International exchange student program

TECHNICAL SKILLS

Skills:

Microsoft Infrastructure
VMware Infrastructure
Cisco Networking
NetApp, USC, Fortigate
CCTV, Access controls, Radar systems

Total Years:

15+
6
12
5
5

LinkedIn Profile



Key words: Active Directory, AutoCAD, Backup, Banking, C++, cabling, Cisco, CUCM, client/server, hardware, databases, DHCP, Disaster Recovery, DNS, Firewall, Fortigate, HP OpenView, HTML, IBM, IIS, Intel, ISA, ISDN, Legato, Lotus Domino, Lotus Notes, Lotus Script, McAfee, Exchange, EMC Networker, Microsoft Office Applications, Windows, Networks, Object-Oriented Programming, Palo Alto IPS, Problem Solving, Program management, Computer Programming, Proliant, Proxy, routers, servers, scripting, SMTP, Microsoft SQL Server, SSL, strategy, SWIFT, switches, Symantec, troubleshooting, UCS, Veritas backup, Visual Basic 6, VOIP, VMware, Web design