

# First Last

## Cloud Network Engineer

Network Engineer with 10+ years' experience building & configuring systems & networks to counter potential vulnerabilities & investigate security intrusions. Enhanced departmental troubleshooting & monitoring processes for LAN/WAN activities, increasing up-time drastically. Experienced with designing, analyzing, troubleshooting, & maintaining computer networks with proficiency in Splunk, Firewalls, Network Performance Monitoring, Wireshark, BGP, OSPF, and TCP/IP.

### WORK EXPERIENCE

#### Resume Worded, New York, NY

##### Cloud Network Engineer

07/2019 – Present

##### Network Specialist

10/2018 – Present

- Troubleshoot live production network services that reduced downtime by 89% in case of outage, performance or functionality issues.
- Spearheaded and developed automation and process enhancements improving network infrastructure tools & services which resulted in an 18% increase in performance.
- Standardized guidelines & procedures for LAN/WAN management such as process & efficiency improvements enhancing productivity by 12%.
- Implemented key enhancements such as optimizing volumes & EC2 instances as well as creating multiple VPC instances which have increased the overall speed by 35%.
- Constructed cloud applications & cloud infrastructures that were deployed on Amazon Web Services in an optimized manner which improved their reliability by 45%.

#### Growths, San Francisco, CA

##### IT Network Engineer

05/2017 – 10/2019

- Administered key operations such as troubleshooting analysis, identifying system failures, determining points of failure of hardware and/or applications, overseeing network issues, etc., leading to a 70% increase in overall performance.
- Performed extensive recovery on the company's system which was infected with a virus saving over \$10K.
- Developed calculated budget recommendations for capital expenditures for acquiring new needed equipment increasing efficiency of application uptime by 65%.

#### Resume Worded's Exciting Company, New York, NY

##### Technical Support

08/2012 – 01/2015

- Constructed technical reviews & raised defect/bug tickets for components as well as provided permanent fixes speeding up productivity by 15%.
- Architected & implemented a PHP-based solution to allow foreign language customers access to the public knowledge base as an alternative to a commercial solution saving the company over \$75K.
- Processed inbound/outbound technical support calls in an optimized & professional manner closing 70+ calls daily, 25% above quota, resulting in 100% customer satisfaction.

### CONTACT

- Denver, OH (Open to Remote)
- +1-234-456-789
- email@resumeworded.com
- linkedin.com/in/username
- github.com/resumeworded

### SKILLS

#### Networking:

- DHCP
- TCP/IP
- Cisco
- NetWare Servers
- Wireshark

#### Management Utilities:

- JIRA
- Agile
- Scrum
- Source Versioning

#### Databases & Languages:

- Oracle
- SQL
- Python
- PHP
- Perl
- Unix Shell

• Don't forget to use [Resume Worded](#) to scan your resume before you send it off (it's free and proven to get you more jobs)

### EDUCATION

#### Resume Worded University

##### Bachelor of Engineering

Major in Computer Science

Minors in Mathematics and Statistics

Boston, MA — 05/2017

Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean's List 2012 (Top 10%)

### OTHER

- Volunteered in a 3-month data cloud Project, run by AWS.
- ABC Certification (2022)
- Completed 10+ AWS competitions.