FIRST LAST

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PROFESSIONAL EXPERIENCE

Resume Worded, New York, NY   Jun 2015 – Present
Azure Cloud Engineer
- Implemented a monitoring system that tracked the health of 32 Azure resources, leading to a 41% decrease in downtime.
- Conducted performance capacity for 16 new applications, which reduced the impact of workload on new applications by 50%.
- Established a secure and well-managed enterprise environment in Azure, which saved RW $100K in less than 60 days.
- Managed 6 Virtual Networks in Azure, established 13 core services in the VNET, and ensured Azure served in the MLP's network.
- Designed an automated deployment pipeline using PowerShell that reduced deployment time from 4 hours to 45 minutes.

Growthsi, New York, NY   Nov 2011 – May 2015
DevOps Engineer
- Spearheaded the deployment of 13 new applications on AWS using automated scripts to reduce time-to-market by 63%.
- Developed documentation for the deployment process that slashed errors by 80% in the first month of implementation.
- Maintained a 48% uptime of 10 network servers by removing unneeded databases, reducing monthly operational costs by $200K.
- Liaised with 13 departments to improve automation time and communication, decreasing the average ticket response time by 71%.

Resume Worded's Exciting Company, San Diego, CA   Aug 2011 – Oct 2011
System Administrator
- Improved monitoring process and regular maintenance checks, reducing server downtime by 87%.
- Created and maintained a comprehensive inventory of 2.5K hardware, software, and supplies, including documentation for 74 servers.
- Created detailed documentation on 21 aspects of the help desk ticketing system; increased efficiency by 19% YoY.
- Managed a team of 10 technicians in a virtual environment with an annual turnover rate of 57%.

EDUCATION

Resume Worded University, San Francisco, CA   July 2011
Bachelor of Science - Computer Science

SKILLS

- Technical Skills
- Industry Knowledge
- Tools & Software

- Cloud Computing
- Databases
- Azure

- Database Management
- Programming
- Python

- Virtualization
- Migration
- AWS