

Testing Objectives: Test the functionality of Search and Book on <https://www.booking.com/>

Operating system: Windows 10 Pro

Browser: Chrome

Test type: Functionality

Testing tools: Manual testing

Total test cases executed: 52

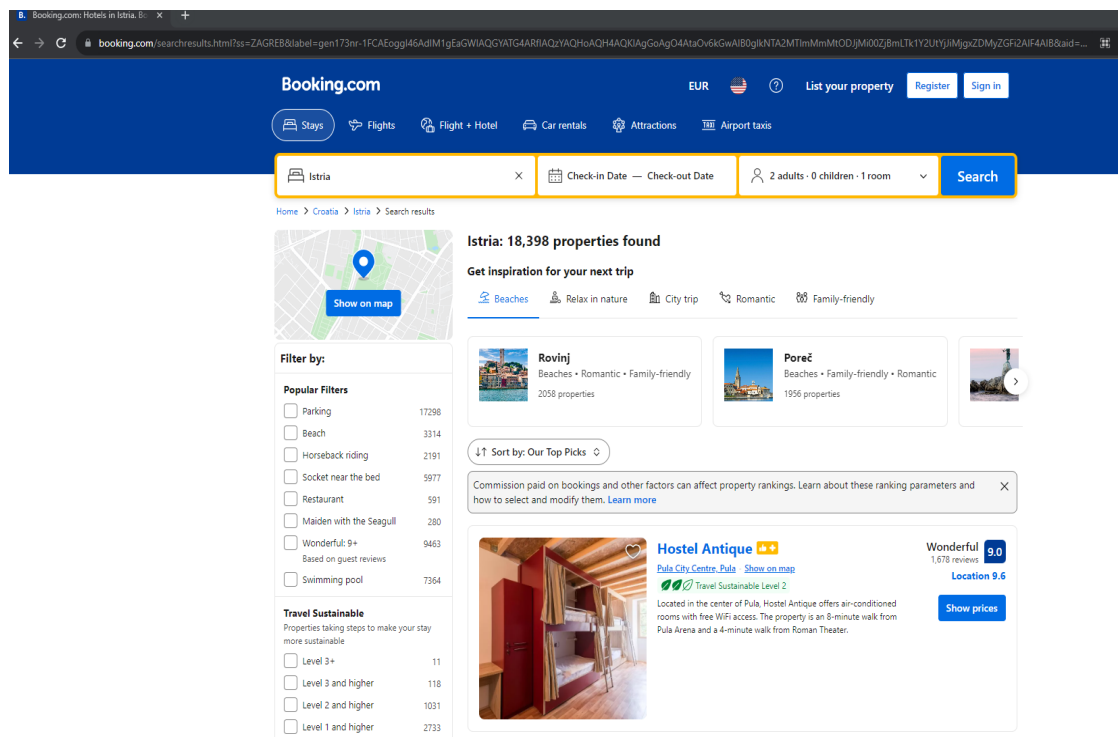
Bugs found: 1

Needs improvement: 3

Bugs:

#### 1. TEST CASE NO.T9

When searching for the destination and pressing Enter, instead of clicking on the Search button, the results for the accommodations are not correct. I searched Zagreb pressed Enter and got the results for Istria.



URL:

[https://www.booking.com/searchresults.html?ss=zagreb&label=gen173nr-1FCAEoggl46AdIM1gEaGWIAQGYATG4ARfIAQzYAQHoAQH4AQKIAgGoAgO4Ar67v6kGwAIB0gIkNzM4ZWZINGUtZjE5OS00OWU2LWE2MTMtMjVIMTE3NWUyYWM3ZAI4AIB&aid=304142&lang=en-us&sb=1&src\\_elem=sb&src=index&dest\\_id=1763&dest\\_type=region&group\\_adults=2&no\\_rooms=1&group\\_children=0&sb\\_travel\\_purpose=leisure](https://www.booking.com/searchresults.html?ss=zagreb&label=gen173nr-1FCAEoggl46AdIM1gEaGWIAQGYATG4ARfIAQzYAQHoAQH4AQKIAgGoAgO4Ar67v6kGwAIB0gIkNzM4ZWZINGUtZjE5OS00OWU2LWE2MTMtMjVIMTE3NWUyYWM3ZAI4AIB&aid=304142&lang=en-us&sb=1&src_elem=sb&src=index&dest_id=1763&dest_type=region&group_adults=2&no_rooms=1&group_children=0&sb_travel_purpose=leisure)

Test case:

Verify the search with only labeled "Where are you going?" destination field using Enter (not search button)

Test steps:

1. Navigate to Booking.com
2. Locate destination field
3. Click on the destination field labeled "Where are you going?"
- 4 .The text cursor is displayed in the same search box
5. Drop-down menu is displayed with suggestions for destinations, including at least 5 popular destinations nearby
6. Enter the destination
7. Click Enter
8. The page loads with wrong results for accommodations, and the date picker is open for selecting the date

Input data:

URL: <https://www.booking.com/>

Destination: Zagreb

(D) Adults: 2

Children: 0

Rooms: 1

Expected results:

User can search for accommodations with only input in the destination field and using pressing Enter

Actual results:

The user can not search for accommodations with only input in the destination field and by pressing Enter

Severity:

Minor

Priority:

Medium

2. It's not a bug per se, but a thing that could be improved. Loading accommodation listings, booking form and payment form takes longer than it should. I did a comparison with Airbnb.

- TEST CASE NO.T23

Test case:

Verify response time is as expected for a search query

Test steps

1. Navigate to Booking.com
2. Locate destination field
3. Click on the destination field labeled ""Where are you going?""

- 4 .The text cursor is displayed in the same search box
5. Drop-down menu is displayed with suggestions for destinations, including at least 5 popular destinations nearby
6. Type the name of the destination in the search box and choose suggested destination/enter the destination
7. Click on the date picker field labeled ""Check-in Date - Check-out Date.""
8. Confirm that the date picker appears, showing a calendar and the ""I'm flexible"" option
9. Select the date
10. Click on the guests/rooms field labeled "2 adults · 0 children · 1 room."
11. Confirm that the drop-down menu for selecting the number of guests and rooms appears
12. Select the adults/children/rooms
13. Click Done
14. Click "Inspect"
15. Navigate to the "Network" tab
16. Disable caching
17. Click Search
- 18.The page loads with results for accommodations sorted by: Our top picks
19. Page loading time ~12s

Input data:

URL: <https://www.booking.com/>

Destination: Zagreb

Check-in date: Tue, 21 Nov

Check-out date: Wed, 22 Nov

Adults: 3

Children: 0

Rooms: 2

Expected result:

The response time is as expected for a search query

Actual result:

The response time is not as expected for a search query

- TEST CASE NO.T38

Test case:

Verify response time for loading booking form is as expected

Test steps:

1. Navigate to Booking.com
2. Fill in the search fields
3. Click search
4. After the page loads with recommended accommodations, locate and click the "See availability" button on the wanted accommodation
5. The correct accommodation opens in the new tab
6. Locate and select number of rooms
7. Locate and click the""I'll reserve" button
8. Booking form loads (loading time ~15s)

Input data:

URL: <https://www.booking.com/>

Destination: London  
Check-in date: Tue, 21 Nov  
Check-out date: Wed, 22 Nov  
(D) Adults: 2  
Children: 0  
Rooms: 1  
No of rooms: 1  
Expected result:  
Response time for loading booking form is as expected

Actual result:  
Response time for loading booking form is not as expected

- TEST CASE NO.T44

Test case:  
Verify response time for loading payment is as expected

Test steps:

1. Navigate to Booking.com
2. Fill in the search fields
3. Click search
4. After the page loads with recommended accommodations, locate and click the "See availability" button on the wanted accommodation
5. The correct accommodation opens in the new tab
6. Locate and select number of rooms
7. Locate and click the "I'll reserve" button
8. Booking form loads
9. Fill in the form
10. Click "Next: Final details" button
11. Payment form loads (loading time ~ 14s)

Input data:  
URL: <https://www.booking.com/>  
Destination: London  
Check-in date: Tue, 21 Nov  
Check-out date: Wed, 22 Nov  
(D) Adults: 2  
Children: 0  
Rooms: 1  
No of rooms: 1  
First Name: John  
Last Name: Doe  
Address: Highway street 54  
City: Zagreb  
Country/Region: Croatia  
Telephone: 988756734

Expected result:  
Response time for loading payment is as expected

Actual result:

Response time for loading payment is not as expected