Marshall Novean

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TECHNICAL SKILLS

Programming Languages: SQL, HTML, CSS, Power FX

Software: Microsoft Office Suite, Power Apps, Power Automate Wireshark, Cisco Packet Tracer, AutoCAD Inventor

Operating Systems: Windows, Mac OS, and Linux

EDUCATION

University of Cincinnati (UC), Cincinnati, Ohio | GPA: 4.0   Anticipated Graduation: May 2028

Bachelor of Science: Information Technology and Cybersecurity

Dean's List: Fall 2023 | Spring 2024 | Fall 2024 | Spring 2025

CERTIFICATIONS

TestOut Certified Ethical Hacker Pro

- Certificate ID 6-1C6-SHTD7

Analyzing and Visualizing Data with Power BI

- Verizon Skill Forward Program – In Progress (Expected Completion: September 2025)

INTERNSHIPS

Infrastructure and Cloud Technology Service Engineer, 84.51°, Chicago, IL   August 2025 – Present

- Troubleshoot and resolve technical issues, delivering clear and reliable solutions that improve user experience
- Collaborate with engineering and product teams to test new tools, identify bugs and provide feedback that improves performance and usability.
- Develop internal documentation and knowledge base articles to streamline future support and accelerate team wide problem-solving.

Data Migrations & Compliance Intern, Kings Island, Mason, OH   March 2025 – August 2025

(Self-initiated role in conjunction with Area Supervisor of Training and Auditing)

- Design and implement a backend documentation system using Power Apps, SharePoint, Power Automate and Ceridian Dayforce, reducing compliance tracking time from 5 hours to under 1.
- Align documentation workflows with ASTM, MAHC, Ellis & Associates, manufacturer documentation, Six Flags SOPs, and Ohio state safety regulations, supporting consistent audit readiness and operational alignment.
- Collaborate with HR and Workforce Management to integrate documentation systems with UKG Dimensions and Ceridian Dayforce for scheduling and credential verification.

INFORMATION TECHNOLOGY PROJECTS

Teaching Assistant Management Software   October 2024 - Present

- Developed and deployed a Power Apps based TA management system, integrating SharePoint as a backend to streamline user profile management and clock-in data tracking, enhancing administrative efficiency.
- Designed and implemented an intuitive, responsive UI with real-time attendance tracking, searchable user profiles, and automated scheduling updates, improving data accessibility for upper management.
- Optimized data workflows leveraging Power Automate, automating user profile creation, schedule uploads, and timecard audits, reducing manual data input and entry errors.

Campus Surveillance Network   August 2024 – August 2025

- Deployed a private surveillance network with 20 IP security cameras across five housing locations, using directional dishes for real-time data transmission.
- Configured a local server running Blue Iris for on-site storage and AI-powered event analytics.
- Managed network setup, server maintenance, and system troubleshooting, ensuring 95% system up time.

WORK EXPERIENCE

Area Supervisor of Training and Auditing, Kings Island, Mason, OH   March 2024 – Present

- Developing and testing a VR-based training simulations to enhance associate engagement and skill retention.
- Partnered with different departments and developed cross-functional training standards and expectations.
- Led teams to consistently achieve six "Exceeds Expectations" ratings during unannounced external audits.

Teaching Assistant Operations Solution Specialist, University of Cincinnati**,** Cincinnati, OH January 2024 – May 2025

- Implemented and optimized Teaching Assistant Management Software (TAMS), a custom Power Apps based TA management system, integrating SharePoint and Power Automate to streamline backend operations.
- Designed and implemented training programs and workflows to equip Teaching Assistants with the tools and strategies needed to support students and maintain an organized learning environment.
- Collaborate with senior leadership to convey TA performance and implement initiatives for student success.

Aquatics Supervisor, Kings Island, Mason, OH   March 2023 – March 2024

- Created a positive team environment where all Lifeguards can voice concerns and grow throughout the season.
- Monitored the daily operations of over 50 Lifeguards and over 5,000 patrons
- Coached underperforming associates above the training standard

LEADERSHIP AND INVOLVMENT

EMCEE IT Expo | University of Cincinnati   April 2025

- Represented student leadership across the university's tech disciplines.
- Delivered opening and closing remarks, introduced keynote speakers, and guided the event's flow with professionalism and enthusiasm.
- Engaged an audience of students, faculty, and industry professionals, demonstrating strong public speaking, time management, and adaptability.

Saturday Hoops, Volunteer | Lincoln Recreation Center   January 2024 – Present

Themed Entertainment Association (TEA@UC) | University of Cincinnati   January 2023 – Present

- President | May 2024 – Present
  - Fostered student engagement and professional development in the themed entertainment industry.
  - Coordinated logistics, outreach, and scheduling for guest speaker panels and interactive workshops.
  - Designed, developed, and executed an interactive campus-wide scavenger hunt, and summer kid's camp.
- Member | January 2023 – Present

Cyber@UC | University of Cincinnati   August 2023 – Present

- Member | August 2023 – Present

AWARDS AND HONORS

Bearcat Promise Student Employee of the Year   March 2025

IT Outstanding BS-Cyber Student Award   April 2025

Six Flags Core Values Award   June 2024

Kings Island Hall of Fame   June 2023