

Marshall Novean

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TECHNICAL SKILLS

Programming Languages: SQL, HTML, CSS, Power FX

Software: Microsoft Office Suite, Power Apps, Power Automate, Wireshark, Cisco Packet Tracer, AutoCAD Inventor

Operating Systems: Windows, Mac OS, and Linux

EDUCATION

University of Cincinnati (UC), Cincinnati, Ohio | GPA: 4.0

Anticipated Graduation: May 2028

Bachelor of Science: Information Technology and Cybersecurity

Concentration: Network Administration and Cybersecurity

Dean's List: Fall 2023 | Spring 2024 | Fall 2024

CERTIFICATIONS

TestOut Certified Ethical Hacker Pro

- Certificate ID 6-1C6-SHTD7

INFORMATION TECHNOLOGY PROJECTS

Teaching Assistant Management Software

October 2024 - Present

- Developed and deployed a Power Apps based TA management system, integrating SharePoint as a backend to streamline user profile management and clock-in data tracking, enhancing administrative efficiency.
- Designed and implemented an intuitive, responsive UI with real-time attendance tracking, searchable user profiles, and automated scheduling updates, improving data accessibility for upper management.
- Optimized data workflows leveraging Power Automate, automating user profile creation, schedule uploads, and timecard audits, reducing manual data input and entry errors.

Campus Surveillance Network

August 2024 – September 2024

- Deployed a private surveillance network with 20 IP security cameras across five housing locations, using directional dishes for real-time data transmission.
- Configured a local server running Blue Iris for on-site storage and AI-powered event analytics, which has successfully prevented burglaries in five separate incidents.
- Managed network setup, server maintenance, and system troubleshooting, ensuring 95% system up time for continuous security monitoring.

U.S. Next Gen Cyber Force

June 2023 – August 2023

- Participated in U.S. Bank's Information Security summer rotation program, gaining hands-on experience in cybersecurity, mentorship, and risk management
- Experienced different Cybersecurity fields including Network Security, Insider Threat, Identity and Access Management, Cybersecurity Risk Management, Security Compliance and Governance.

WORK EXPERIENCE

Area Supervisor of Training and Auditing, Kings Island, Mason, OH

July 2024 – Present

- Implemented new interactive training software, improving associates' information retention by 75%.
- Partnered with different departments and developed cross-functional training standards and expectations.
- Led teams to consistently achieve three "Exceeds Expectations" ratings during unannounced external audits.
- Developing and testing a VR-based training simulations to enhance associate engagement and skill retention.

Teaching Assistant Coordinator, University of Cincinnati, Cincinnati, OH January 2025 – Present

- Implemented and optimized Teaching Assistant Management Software (TAMS), a custom Power Apps based TA management system, integrating SharePoint and Power Automate to streamline backend operations.
- Designed and implemented training programs and workflows to equip Teaching Assistants with the tools and strategies needed to support students and maintain an organized learning environment.
- Collaborate with senior leadership to convey TA performance and implement initiatives for student success.

Teaching Assistant, University of Cincinnati, Cincinnati, OH January 2024 – December 2024

- Offered support to over 200 students by clarifying course material and by holding tutoring sessions.
- Provided constructive feedback on assignments to enhance students' understanding and comprehension.
- Constructed new course material and assignments to aid students' learning.

Aquatics Trainer, Kings Island, Mason, OH March 2024 – July 2024

- Created and produced educational training videos and comprehensive documentation.
- Contributed to a team of internal auditors to perform operational audits and drills.
- Established new training processes to streamline efficiency and consistency using technology.

Aquatics Supervisor, Kings Island, Mason, OH March 2023 – March 2024

- Created a positive team environment where all Lifeguards can voice concerns and grow throughout the season.
- Monitored the daily operations of over 50 Lifeguards and over 5,000 patrons.
- Coached underperforming associates above the training standard.

LEADERSHIP AND INVOLVMENT

Saturday Hoops, Volunteer | Lincoln Recreation Center January 2024 – Present

Themed Entertainment Association (TEA@UC) | University of Cincinnati January 2023 – Present

- President | May 2024 – Present
 - Fostered student engagement and professional development in the themed entertainment industry.
 - Coordinated logistics, outreach, and scheduling for guest speaker panels and interactive workshops.
 - Designed, developed, and executed an interactive campus-wide scavenger hunt.
- Member | January 2023 – Present

Cyber@UC | University of Cincinnati August 2023 – Present

- Member | August 2023 – Present

Themed Entertainment Industry Tour | University of Cincinnati August 2023 – December 2023

- A semester long class networking with professionals in all aspects of the industry
- Participated in an industry tour of Universal Islands of Adventure and Disney Magic Kingdom
- Created, designed, and pitched a park area refresh to Kings Island directors