Krzysztof Truszkowski

Junior Frontend Developer

Personal info

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Tech stack

Dev: HTML5, CSS3, XML, JavaScript, Jest, React.js, React Native, React Redux, Node.js, TypeScript, REST API,

JSON, WSL, Prettier, ESLint, Husky, Visual Studio Code, Git/GitHub

DB: Firebase, SQL queries **OS:** MS Windows, Linux, OS X

Other: MS Office, M365, JIRA, Confluence, Redmine, Freshdesk, LiveChat, Intercom, Canva

Work methodologies: SCRUM/Agile

Languages

English: C1

Summary

Highly **motivated** professional in the midst of a career transition into the **IT industry**, with a solid knowledge acquired through the specialized **Pomeranian START.IT** course, which has prepared me for a role as **Junior Frontend Developer**. Beyond **technical knowledge**, I bring a wealth of **valuable experience** to the table:

- good understanding of frontend programming fundamentals
- proficiency in the English language
- proven track record of effective work with clients, understanding their requirements and delivering tailored solutions that meet their needs
- experience in an international work environment
- exceptional collaboration and communication skills

My diverse skill set and background make me well-equipped to seamlessly transition into the IT field. With a strong foundation in programming basics and a proven track record of working with clients in an international environment, I am confident in my ability to excel as a Junior Frontend Developer.

Professional experience

05/2023 - 08/2023 | Junior Frontend Developer | Pomeranian START.IT

Course website: Pomeranian START.IT

Certificate of Completion issued by Rockin'iT

An intensive three-month programming course, led by experienced trainers, encompassed numerous hours of live coding and hands-on work on diverse practical projects.

This course provided participants with a solid and comprehensive foundation necessary for launching a career in the IT industry as a Frontend Developer.

The main technologies covered were HTML5, CSS3, JavaScript, React, Redux and TypeScript.

Students also utilized tools such as Git, GitHub, Redmine, JIRA and Confluence.

06/2022 - 11/2022 | Customer Support Specialist | Majorel

- provided customer support for Microsoft's Visual Studio subscribers (EMEA region)
- educated customers on different Visual Studio subscription plans and helped them choose the most suitable option based on their needs
- facilitated subscription purchases and renewals
- conducted personalized screensharing sessions to demonstrate the features, capabilities and benefits of using Visual Studio software
- managed customer inquiries within established response and resolution timeframes

01/2022 - 04/2022 | Customer Support Specialist | Zonda

- handled customer inquiries, complaints and technical issues through the Freshdesk ticketing system
- identified and documented software bugs and other issues using JIRA
- participated in managing and maintaining the company's social media presence on platforms such as Twitter, Facebook and Telegram

•	provided real-time assistance to customers us	ng LiveChat and Intercom platforms
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• generated and sent monthly invoices to partner companies participating in the partner program

04/2021 - 06/2021 | Customer Assistant | Sop-Invest

- scheduled business meetings
- provided customer support via phone and email

09/2020 - 10/2020 | Intern | Easy English

- translated articles from Polish into English
- created infographics using Canva

Education

10/2023 - 02/2027 | WSB Merito University in Gdańsk

Computer Science, Engineer's degree

10/2018 - 09/2021 | WSB Merito University in Gdańsk

English Philology, Bachelor's degree

Passions

listening to music, traveling, computer games, dog walking

I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).