QA ANALYST & QA ENGINEER

# NOVIADI SURYO

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## PERSONAL PROFILE

Software QA with hands–on experience in SDLC, testing management and release management, in agile working environment, with more than 10 years of experience. Automation testinng ethusiast.

## EXPERTISE

- As QA Analyst
  - Black Box Testing
  - Gray Box Testing
  - Test Case Management
  - Project Management
  - Release Management
- As QA Engineer
  - API Testing (Postman)
  - Load  & Performance Testing (JMeter)
  - UI Automation Testing
    - Katalon Studio
    - Selenium IDE
    - Cypress
- Project Documentation
  - JIRA
  - Confluence
  - Quip
  - Google Drive

## NON TECH SKILLS

- Blogging
- Content Marketing
- Affiliate Marketing
- Search Engine Optimization
- Close Up Magic

## WORK EXPERIENCE I 2010 – 2019



### JUNIOR QA TESTER
Gameloft Indonesia │2010 – 2011
- Testing mobile game functionality
- Perform exploratory and regression test
- Evaluates interface based on product requirement and design
- Provide insight and improvement on the design if necessary

### SENIOR QA TESTER
Gameloft Indonesia | 2011 – 2015

- Supervise a team of junior tester and be an exemplary
- Validate game design with product checklist and documentation
- Assist QA lead to gather info related to all bug found during development
- Handle critical aspect of the game test related to In Application Purchase
- Occasionally help as substitute for QA Trainer  to train newcomer QA

### SENIOR CRM QA TESTER
Gameloft Indonesia | 2015 – 2019

- Supervise QA team and drive them to best performance
- Validate game design with product checklist and documentation
- Assist QA lead and became his right hand on handling task
- Collaborate work with project manager and game producer from overseas studio
- Provide training for QA team member

### CRM QA LEAD
Gameloft Indonesia | 2019 – December 2019

- Lead QA team and drive them to best performance
- Plan testing time and strategies for each project
- Collaborative work with project manager and game producear with local and overseas studio (Paris, mexico, vietnam )
- Provide news and QA best practice for team member for team improvement
- Review test plan and create strategic test execution based on incoming project and deadline

## WORK EXPERIENCE I 2019 – JUNI 2021

### SENIOR MANUAL QA
Ruangguru │December 2019 – March 2020

Quality Engineering
- Incharge of ruangguru core feature ruangbelajar and provide insight and feedback to design and requirement
- Create test plan and test case based on product requirement and design
- Plan UAT test with stake holder for each app passing QA test
- Create and documenting all bug found and do follow up
- Create QA document related to all project and feature under test

Project Management
- Incharge as a QA captain and lead release management process
- Incharge as PIC of each project feature under development
- Collaborative work with developer and engineering manager during development

### QA ANALYST
Ruangguru | March 2020 – June 2021

Quality Engineering
- Incharge the quality of ruangguru core feature ruangbelajar and ruangbelajar SD
- Analyze product requirement document and design, and provide insight or feedback during product screening
- Create test plan and test case based on product requirement and design
- Handle test plan and testcase management for each project and feature intest
- Became a QA captain and lead release management process
- Handle and be responsible for certain part of the application core feature
- Review and provide insight to product team related to app design and development
- Fully handle regression test for all domain feature
- Plan UAT test with stake holder for each app passing QA test
- Collaborate work with Engineering Manager and Developer on agile working environment
- Perform daily scrum to track project progression and collect information
- Collaborative work with production team to provide best user experience from app design update
- Collaborative work with inbound team and marketing team to solve live user issues
- Be the main QA and go to person related to app feature and working domain
- Execute test both on manual UI/UX test and automated API and user flow test

/* for assessment purpose,  only work experience related to quality assurance are listed

## WORK EXPERIENCE I JULI 2021 – PRESENT

### QA ENGINEER
Telkom Indonesia | July 2021 – Present

QA Analyst
- Assigned on guru tribe, and develop quality analysis and case, to build high quality education application for teacher, and support their attempt to build better education in Indonesia under ministry of education of republic Indonesia
- Create test plan for each feature
- Create test case on developer feature using gherkin syntax
- Perform exploratory testing, regression based on product requirement and design
- Create and documenting all bug found and do follow up
- Create QA document related to all project and feature under test

QA Engineer
- Managing (create, execute and documenting) API test and automation (1)
- Managing (create, execute and documenting) Load test with JMeter (2)
- Create and run automation test on local to improve regression quality and time
- Create and run automation test on API both on staging and production environment

Project Management
- Incharge as PIC of each feature under working domain
- Collaborative work with Designer, Developer, Engineering manager and Product Manager during development
- Document all issue related to project development and feature
- Create report for each conducted test type

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