



NOELINO GREVANSHA ARSANDY

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SUMMARY

Informatics Engineering graduate with strong leadership background as President of the Student Executive Board and cross-functional exposure in IT operations, digital business, and customer experience. Proven ability to lead initiatives, improve operational processes, and deliver technology-driven solutions.

LEADERSHIP & ORGANIZATION

Student Executive Board of the Faculty of Computer Science

Jan 2022 - Jan 2023

President

- Led a multidisciplinary student organization and aligned programs with academic and institutional objectives.
- Initiated and executed organizational programs that increased student engagement and cross-department collaboration.
- Strengthened teamwork, leadership culture, and strategic planning within the organization.

Student Executive Board of the Faculty of Computer Science

Jan 2021 - Jan 2022

Vice President

- Advocated student needs and supported execution of faculty-level programs and initiatives.
- Designed innovative student development programs and coordinated large-scale academic events.
- Fostered collaboration and active participation across student communities.

Student Executive Board of the Faculty of Computer Science

Jan 2020 - Jan 2021

Head Staff of Research

- Designed and executed research initiatives aligned with academic priorities.
- Promoted knowledge sharing through presentations, publications, and mentoring activities.
- Encouraged analytical thinking and innovation among student members.

WORK & INTERNSHIP

Information Technology Support Specialist, RSUD Kudungga Sangatta

Feb 2025 - Now

- Ensured reliability and availability of hospital IT infrastructure supporting daily medical operations and multiple end-users.
- Performed troubleshooting, preventive maintenance, and system monitoring to minimize downtime and service disruption.
- Contributed to stable and secure technology operations in a critical healthcare environment.

Customer Engagement Champion, PT. Vads Project Shopee Solo

Nov 2024 - Feb 2025

- Resolved customer inquiries and issues through live chat, contributing to faster resolution time and improved satisfaction.
- Supported customer experience initiatives aligned with service quality and operational standards.
- Strengthened communication, problem-solving, and service excellence skills in a high-volume environment.

Content Planner Intern, Kelascuan

Aug 2024 - Oct 2024

- Developed structured content plans for social media aligned with brand positioning and audience engagement goals.
- Maintained consistent messaging, tone, and visual direction across platforms.
- Monitored performance metrics to support data-driven content optimization.

Social Media Specialist Intern, CGI Creative Lab Denpasar

Mar 2024 - Jun 2024

- Supported execution of digital content strategies aligned with business objectives and market trends.
- Collaborated in campaign planning and monitored engagement performance.
- Contributed to content development and implementation processes.

Social Media Specialist Intern, Solo Technopark Surakarta

Aug 2023 - Jan 2024

- Assisted in managing social media content and maintaining consistent brand communication.
- Collaborated with marketing teams to execute awareness and engagement campaigns.
- Analyzed campaign performance data and proposed optimization strategies.

KEY PROJECT BUSINESS IMPACT

- Developed a face-recognition-based employee attendance system that improved monitoring efficiency and operational accuracy.
- Built responsive web applications and deployed production-ready systems for real-world usage.
- Analyzed digital engagement metrics to support strategic decision-making and performance improvement.

EDUCATION

Bachelor of Computer Science with Honours (GPA : 3.71)

Sep 2020 - Sep 2024

Duta Bangsa University of Surakarta City

- Major in Informatics Engineering
- Thesis and International Journal on "IMPLEMENTATION OF EMPLOYEE ATTENDANCE WITH FACE RECOGNITION USING WATERFALL METHOD IN SOLO TECHNOPARK"

Vocational in Electrical Engineering

Sep 2017 - Sep 2020

State Vocational High School 2 of Surakarta City

- Relevant coursework in Electrical Engineering

SKILLS

- **Business & Leadership** : Project Management • Leadership • Business Process Analysis • Stakeholder Communication • Problem Solving • Strategic Thinking.
- **Technology & Data** : Python Programming • Web Development (React, JavaScript, HTML, CSS) • Backend & API Development • Database Management (MySQL, PostgreSQL) • Data Analysis (Excel & Python) • Social Media Specialist (Canva, Capcut).
- **Digital & Tools** : Digital Marketing Analytics (Meta Social Media Dashboard) • Git & GitHub • Web Deployment (Vercel, Fly.io, Railway) • Technical Writing • Agile Fundamentals

CERTIFICATIONS

- Junior Web Programming Certification — BNSP
- Project Management Certification — Microsoft
- Digital Marketing Certification — Microsoft
- Python Programming Certification — Dicoding Indonesia

LANGUAGES

- Bahasa Indonesia — Native
- English — Professional Working Proficiency