

# Software Risk Management Plan

**Project:** Real-Time Queue & Appointment Optimizer System

## 1. Introduction

Every software project faces certain risks that can affect its success. This document describes the possible risks involved in developing the Real-Time Queue & Appointment Optimizer System and explains how these risks will be handled. Since this project involves real-time communication, database management, and system automation, it is important to identify potential problems early and take steps to control them. The purpose of this plan is to make sure the project runs smoothly and achieves its objectives within the given time and resources.

## 2. Risk Identification

Several types of risks may arise during the development of this project:

### **TechnicalRisks:**

There may be difficulties in implementing real-time updates, handling multiple users at the same time, or maintaining stable database connections. Bugs in the code or errors in system integration can also affect performance.

### **ScheduleRisks:**

Delays may occur due to academic workload, unexpected technical issues, or lack of sufficient time for testing and debugging.

### **CostRisks:**

Although most tools used are open-source, costs may increase if additional software, hosting services, or hardware are required.

### **ResourceRisks:**

Limited availability of system resources such as computers, internet connectivity, or skilled team members can affect project development and testing.

## 3. Risk Analysis

Each identified risk is evaluated based on how likely it is to happen and how much impact it can have on the project.

Technical risks have a medium to high probability because the system involves real-time features and database handling. If not managed properly, these issues can reduce system reliability.

Schedule risks have a medium probability and can delay project completion if tasks are not well planned.

Cost risks have a low to medium probability and mainly affect budget control.

Resource risks have a medium probability and can slow down development and testing.

By understanding the probability and impact of each risk, priority is given to those that could most seriously affect system performance and project delivery.

#### **4. Risk Mitigation**

To reduce or avoid these risks, the following actions will be taken:

Technical risks will be controlled through regular testing, debugging, and modular development of the system.

Schedule risks will be managed by proper planning, task division among team members, and setting realistic deadlines.

Cost risks will be reduced by using open-source software and minimizing the need for paid tools or services.

Resource risks will be handled by maintaining backup systems, using stable internet connections, and ensuring team members support each other when needed.

Clear documentation and version control will also be maintained to help solve problems quickly when they occur.

#### **5. Risk Monitoring**

Risk monitoring will be an ongoing activity throughout the project life cycle. The development team will regularly review project progress and identify any new risks that may appear.

Existing risks will be tracked to see if their level has increased or decreased. Corrective actions will be taken immediately whenever a risk shows signs of becoming a serious problem.

Regular team discussions and progress reviews will help ensure that the project stays on track and that risks are managed effectively.