MGNM581:ORGANIZATIONAL BEHAVIOUR AND HUMAN RESOURCE DYNAMICS-I

L:2 T:1 P:0 Credits:2

Course Outcomes: Through this course students should be able to

CO1:: analyze the management and organizational behaviour practices

CO2 :: evaluate the individual and group behaviour dynamics in organizations

CO3 :: examine the applications of personality, motivation, learning, and leadership in management

CO4:: interpret the implications of design and technology in organizational structure

CO5 :: examine the sustainable development practices in human resource development

Unit I

Concept and nature of Management: skills and roles of a manager, difference between manager and leader, meaning and characteristics of management

Evolution of management thought: classical, neo-classical, and modern management thoughts, challenges of managing 21st-century corporations/organization

Unit II

Planning and decision-making: planning process and types of plans, relationship between authority and responsibility, decision-making process and its significance, directing and controlling **Organizational behaviour**: relationship between management and organization behavior, model of OB and contributing disciplines to the OB field

Unit III

Group behaviour: formation of groups and teams, types of teams, difference between groups and teams

Individual behaviour: values, attitude and job satisfaction, theories of learning and behavior modification

Personality: theories of personality and its assessment, transactional analysis and attribution theory of perception, emotional intelligence and affective events theory of emotion

Unit IV

Motivation: early and contemporary theories of motivation

Learning: application of learning theories at different organizational levels

Leadership: leader and leadership traits and styles, application of artificial intelligence in leadership

Unit V

Organizational structure and design: organizational structure and their types, organizational design and technology

Organizational conflict and negotiations: conflict sources, types and levels of conflict, traditional and modern approaches to conflict, resolution of conflict through negotiation

Unit VI

Sustainable development and human resource management: sustainable HRM, gender sensitization, gender equality at workplace, creating and sustaining organizational culture, workforce agility in VUCA world, employee engagement in virtual workspace

Text Books:

- 1. ORGANIZATIONAL BEHAVIOUR by STEPHEN P. ROBBINS, TIMOTHY A. JUDGE AND NEHARIKA VOHRA, PEARSON
- 2. MANAGEMENT by STEPHEN P. ROBBINS. MARY COULTER. NEHARIKA VOHRA, PEARSON

References:

1. MANAGEMENT ORGANIZATIONAL BEHAVIOR by JON L. PIERCE & DONALD G. GARDNER WITH RANDBALL B. DUNHAM, CENGAGE LEARNING

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