**S2 Item. Interviewer experience survey**

C4 study reflection survey

Survey Flow

Section 1: Introduction (1 Question)

Section 2: Impact and/or mental health (8 Questions)

Section 3: Weekly meetings (2 Questions)

Section 4: Messaging platform (2 Questions)

Section 5: Overall feedback (5 Questions)

All questions are optional to complete the survey. Survey is anonymous by default, unless participants explicitly choose to provide a name.

Section 1: Introduction

**SECTION 1**

Hello! As the study comes to a close, we are looking to learn from the experience of being a part of this study. Results are anonymous unless you choose to include your name below.

As interviewers, you have tremendous insight about the implementation of this study, so if you have the time to give detailed or thoughtful responses, it would be extremely helpful.

A response by Monday, July 11 would be appreciated. Thank you!!

We will be including a summary of the key insights you share in the upcoming implementation paper to give a qualitative perspective to what implementing this study was like for interviewers. The hope is that we can share with future researchers of similar studies what to anticipate, what additional preparations might be improved upon to support interviewers better or make the study more effective etc.

You can choose to speak towards any of the themes (you can skip around sections), but are not required to answer all questions (although that would be appreciated!) . For each theme you choose to respond to, please select whether or not it would be alright to include any quotes of what you wrote in the paper. Quotes will be anonymous.

1. **OPTIONAL: If you would like to be non-anonymous for any reason, you can provide a name here. Also, if you would like for us to follow up with you about any concerns, please indicate that as well.** (Long answer text)

Section 2: Impact and/or mental health

**SECTION 2**   
This section asks questions that may or may not bring up uncomfortable memories. If you feel that it may be too difficult to discuss the topics mentioned, please skip ahead to the next section.

1. **Are there any interviewing experiences that impacted you strongly? Please describe them and their impact on you.** (Long answer text)
2. **How did the mental health of the people you interviewed impact you during calls?** (Long answer text)
3. **How often did the people you interviewed ask you for resources or confide something concerning that compelled you to look for /share resources?** (Multiple choice)
   * Almost never
   * Occasionally
   * Often
   * Almost all the time
4. **What resources did they ask for or ? Select all that apply** (Check boxes)
   * Food security related
   * Housing security related
   * Healthcare access related
   * COVID-19 vaccine or treatment related
   * Safety related
   * Mental health related
   * Financial related (eg. asking for money)
   * Other
5. **How often did you encounter grief during calls?** (Multiple choice)
   * Almost never
   * Occasionally
   * Often
   * Almost all the time
6. **How often did you encounter anger during calls?** (Multiple choice)
   * Almost never
   * Occasionally
   * Often
   * Almost all the time
7. **May we use a quote from your responses about impact/mental health in the paper? Since this topic is sensitive, please also answer the following question.** (Multiple choice)
   * Yes
   * No
8. **If you have any specific instructions on what is and isn't ok to quote from your responses to this section, please indicate them here. If you would like for us to reach out to you about anything you mentioned, please also indicate that here and make sure to put your name in the first page of the survey.** (Long answer text)

Section 3: Weekly meetings

**SECTION 3**

1. **What did you think of the weekly meetings?** (Long answer text)
2. **May we use a quote from your responses about weekly meetings in the paper?** (Multiple choice)
   * Yes
   * No

Section 4: Messaging platform

**SECTION 4**

1. **What did you think of the messaging platform and how it was used?** (Long answer text)
2. **May we use a quote from your responses about the messaging platform in the paper?** (Multiple choice)
   * Yes
   * No

Section 5: Overall feedback

**SECTION 5**

1. **What advice would you like to share with future researchers who might conduct a similar study?** (Long answer text)
2. **Was there anything about how we conducted this study that worked well? (including from when you interviewed, trained, throughout when you were an interviewer in the study)** (Long answer text)
3. **Was there anything that did not work well? Why?** (Long answer text)
4. **Are there any other insights you would like to share?** (Long answer text)
5. **May we use a quote from your responses about overall feedback (this section) in the paper?** (Multiple choice)
   * Yes
   * No