



Documentation

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Software Framework : Laravel, VUE.JS, MySQL

Demo URL: <https://shop.activeitzone.com>

Website: <https://activeitzone.com/>

Marketplace: Codecanyon



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01. What are the Server Requirements to activate the script?

- The shop needs to be installed in **subdomain/main domain**. It can't be installed in any folder.
- If you want to install in localhost you need to create a virtual host for installing the shop.
- SSL certificate is required for PWA, payment gateways, social media login.
- To install the Script minimum server requirements are:
 - Php version 7.3 or 7.4
 - MySQL 5.6+
 - mod_rewrite Apache
 - BCMath PHP Extension
 - Ctype PHP Extension
 - JSON PHP Extension
 - Mbstring PHP Extension
 - OpenSSL PHP Extension
 - PDO PHP Extension
 - Tokenizer PHP Extension
 - XML PHP Extension
 - ZipArchive Extension
 - Fileinfo Extension
 - GD Extension
- In most servers, these extensions are enabled by default, but you should check with your hosting provider.

02. How to activate your license?

Answer: Follow these given procedure below will make the license activated for your domain and you'll be able to use the script smoothly:

- <https://activeitzone.com/activation/> Open this link in the browser.
- In the respective fields, put your Name, E-mail, **CodeCanyon Username**, **Purchase Key** and your intended **domain name** for the script.
- The form will be submitted to check the purchase key and then activate the licence for that domain.
- You can change the activation later from this same form. Activating a Regular license again with another domain name will remove the activation of the previous domain.

03. Where will I find the purchase code?

Answer:

- **Log into** your Envato Market account.
- Hover the mouse over your **username** at the top of the screen.
- Click '**Downloads**' from the drop-down menu.'
- Click '**License certificate & purchase code**' (available as PDF or text file).

04. How to install the script?

Ans : To install the script follow the steps below.

- Extract the downloaded .zip file from codecanyon on your PC. You'll find a zip file named install.zip after extracting.
- **Upload** the Install.zip file to your server **public_html** or subdomain **directory** you intend to run the script.
- **Extract** the zip file in that directory.
- Create a new database from your server **MySQL database**.
- Create a DB **user** to the database and link that **database** to the **DB user**.
- Then, hit your **site URL** in your browser and it will automatically take you to the **installation wizard**.
- Click on the **Start Installation Process**.
- You will get the **Checking File Permission** page. If everything is ok then click on **Go to the next step**.
- Now you need to set **Database Host, Database Name, Database Username, Database Password**, and click **Continue**.
- Now you need to **import the SQL file**.
- Now **fill up the information of the shop** and click **Continue**.
- Click on **Go to Home/ Login to the admin panel**.

05. How to configure PWA(Progressive Web Application)?

- **SSL certificate** is required for PWA.
- For changing pwa app icon, color theme, name follow below instruction
 - Go to \public\web-assets\img\icons folder in your installation.

- Replace all files(icons & splash images) with your icons, splash images keeping the same resolution, name & extension.
- **N.B.** Chrome uses a huge cache for these icons. If you change these icons it won't reflect on the customer installed app. So before customers browsing your site replace those icons, splash images.
- Open manifest.json file in the root of your installation folder.
 - `"name": "The Shop"`
 - `"short_name": "The Shop"`
 - `"theme_color": "#F5A100"`
 - `"background_color": "#ffffff"`
 - *Change those bold marked content with your app name & color theme*
- Open pwa.blade.php in \resources\views\frontend\inc folder of your installation and change
 - `<meta name="theme-color" content="#F5A100">`
 - `<meta name="application-name" content="The Shop">`
 - `<meta name="apple-mobile-web-app-title" content="The Shop">`
 - *Change those bold marked content with your app name & color theme*

06. How to download the latest version?

Answer: To download your item(s):

- Login to your Codecanyon account.
- Hover over your username from the top right corner and click 'Downloads' from the drop-down menu.
- The downloads section displays a list of all the items purchased using your account.
- Click the 'Download' button next to the item and select 'Main File(s)' which contains all files, or 'Licence Certificate and Purchase Code' for the item licence information only.

07. How to upgrade to the Latest Version?

Answer:

- a. **Extract the downloaded file** from codecanyon.

- b. There you will get a zipped folder named '**updates.zip**'. **Upload** that to the root directory on your server in which your previous version is running. **Unzip** that updates.zip file by selecting "**Extract here**".
- c. Now **reload** the home page and click on '**Update Now**'.
- d. It's **Done!**
- e. The full system has been **updated** with a **single click**.
- f. Let's Browse The Shop - PWA eCommerce cms cms **Latest Version**.

08. How to configure shipping cost?

Answer: For configuring shipping cost follow these steps.

- Enable those countries where you want to ship from the admin panel **Settings > Shipping > Countries**. Disabled other countries.
- Enable states where you want to ship from the admin panel **Settings > Shipping > States**. Disabled other states.
- Enable cities where you want to ship from the admin panel **Settings > Shipping > Cities**. Disabled other states.
- Now create Zone from admin panel **Settings > Shipping > Zone** with **Standard Delivery Cost & Express Delivery Cost**
- During zone creation you can select multiple cities which you've enabled. One city can be selected for one zone only. Those which city you've selected in a zone, you won't find those in other zone creation lists.
- Create multiple zones with cities in which you'll ship products.
- Customer will see the delivery cost based on his shipping address > city > zone.
- If any city is not available in any zone, then the customer won't be able to place an order & he'll see a message "delivery is not available in this shipping address".

09. How to configure tax?

Answer: For configuring tax follow these steps.

- Go to admin panel **Settings > Tax**. Create multiple tax with name like tax/ vat/ gst
- Then you'll find those created tax name with each product add/edit.
- You can add fixed/percentage type tax for each of those created tax with each product.
- Customers will see product prices after adding all of those taxes.

10. How to add a product brand?

Answer: From admin panel Click on "**products> Brand**"

- Add New "**Brand Name**"
- Upload "**Logo**"
- Then **Save**

Then the new Brand of the product will be saved to the Brand option.

11. How to translate product brand information for multiple languages?

Answer: Click on **edit** option from the brands list from the admin panel.

- Select the language from the upper section and write the name of the brand.
- Here only brand name can be translated to multiple languages

12. How to add a product attribute and attributes value?

Answer: From admin panel Click on "**products> Attribute**"

- Write the name of new product **attributes** then save.

*** Attributes are non deletable. You can only add or edit.

- Then Click on the values button to add **product attributes value** from the Action section.
- And add attribute value names and save.

13. How to translate product attribute information & product attribute value information for multiple languages?

Answer: After adding value click on the edit button from the action section and translate the product attribute name to the other language by selecting the language section.

By clicking on the values option from the action section go to the values option then click on edit option and change the language to the desired language.

14. How to translate products for multiple languages?

Answer: Click on Products edit option from **product** section. Then select the language from the upper section. And write the product's name or other translatable section.

Here **Product name, Unit, product description** can be translated to multiple languages.

15. How to add a product category?

Answer: From the admin panel go to **Product> category**.

- Click on “**Product new category**” Then fill up the category information.
 - ❖ **Category name.**
 - ❖ **Parent category.**
 - ❖ **Ordering number:** This section to set the category serial. Higher numbers have high priority.
 - ❖ **Banner.**
 - ❖ **Meta Title**
 - ❖ **Meta Description**
 - ❖ **Meta image.**
 - ❖ **Filtering attributes**
- Then save

The screenshot shows the 'THE SHOP' admin interface. On the left, a dark sidebar contains a menu with 'Product' and 'Category' highlighted. The main content area displays the 'Category Information' form. The form has the following fields: 'Name' (text input), 'Parent Category' (dropdown menu), 'Ordering Number' (text input with a note 'Higher number has high priority'), 'Banner (200x300)' (file upload with 'Browse' and 'Choose file' buttons), 'Meta Title' (text input), 'Meta description' (text area), 'Meta Image' (file upload with 'Browse' and 'Choose file' buttons), and 'Filtering Attributes' (dropdown menu). A red arrow points to the 'Category' menu item, and another red arrow points to the 'Save' button at the bottom right of the form.

16. How to translate product category information for multiple languages?

Answer: Click on **edit** option from the category section.

- Select the language from the upper section and write the name of the category.

- Here only category names can be translated to multiple languages

17. How to upload products?

Answer: Go to **products** from **product** section and click on to **Add new product**

- **Product Information.**
 - ❖ Insert a product **name**.
 - ❖ Insert the product **unit** like **pc, kg, ltr** etc.
 - ❖ Insert the product's **Minimum purchase quantity**
 - ❖ Insert the product's **Maximum purchase quantity**. Customers will be able to purchase this maximum quantity for this product. Default 0 for unlimited.
 - **Product Images**
 - ❖ Upload the thumbnail image. Thumbnail Image preferable 300x300
 - ❖ Upload the Gallery Images. Preferable size 600x600
 - **Product Price, Stock:**
 - ❖ Variant products can be on or off.
- If the variation product is off then**
- ❖ Insert Regular price of the product.
 - ❖ Insert SKU
 - ❖ And select in **stock** or **Out of stock**.

If the variation product is on then

- ❖ Select an option for this product and then select choices of each option.
Like If you select Size then you can select choices Large, Medium, Small.XL, XXI etc.
- ❖ For one product can be selected 3 options maximum like size, fabric, color.
- ❖ Then under the variant you can set the price for variation.
- ❖ SKU and Image.

Product price, stock

Variant Product ☒

Select an option for this product and then select choices of each option. Max 3 options

Size

Large, S, M

+

Variant	Variant Price	Stock	SKU	Image
Size: Large	<input type="text" value="0"/>	<div>In Stock</div>	<input type="text"/>	<div>Browse</div> <div>Choose file</div>
Size: S	<input type="text" value="0"/>	<div>In Stock</div>	<input type="text"/>	<div>Browse</div> <div>Choose file</div>
Size: M	<input type="text" value="0"/>	<div>In Stock</div>	<input type="text"/>	<div>Browse</div> <div>Choose file</div>

- **Product Discount:**

- ❖ You can set a discount date range.
- ❖ Set the discount on percentage or flare rate basis.

Product Discount

Discount Date Range

Select Date

Discount *

Flat

Flat

Percent

Shipping Information

- **Shipping Information:** Add shipping information. Like Standard delivery time, Express delivery time, Weight, Height, Length, Width.

Shipping Information		
Standard delivery time	<input type="text" value="24"/>	hr(s)
Express delivery time	<input type="text" value="24"/>	hr(s)
Weight	<input type="text" value="0"/>	gm
Height	<input type="text" value="0"/>	cm
Length	<input type="text" value="0"/>	cm
Width	<input type="text" value="0"/>	cm

- **Product description:** Add product description of the product.
- **Product attribute:** Add product attribute only for filter of the product.
- **SEO Meta Tags:** Add Meta tag, description, Meta image.
- **Product Status:** You can select product status. Publish or unpublish.
- **Product Brand**
- Product Category like women clothing, man clothing etc.
- **Product Tags:** This tag will be used for product search.
- **VAT/GST & Tax**

18. How to translate product information for multiple languages?

Answer: Go to **products** from **product** section. Click on the **edit** from **options** section.

- Select the language from the upper section of the **Edit product** page.
- Translate the translatable section to the selected language.
- Product name, Unit and product description section are translatable.
- Then click on the **Update button**.

19. How to create an offer?

Answer: Go to the **marketing** section and click on the **offer**.

- Add offer information inputting
 - ❖ **Title.**
 - ❖ **Banner (1920x500)**

- ❖ **Date:** select Date from ..to..
- ❖ **Products.** Then choose the specific product.
- ❖ Then the offers will be shown to the website of the offer section.

***If any product has a discount or exists in another offer, that discount will be replaced by this discount & time limit.

20. How to manage Order?

Answer: From the order section of admin panel,

- ❖ Admin can check order status by filtering paid/unpaid.
- ❖ Admin can check order filtering by delivery status like Order placed/ confirmed/ proceed/ shipped.
- ❖ And also can search order by order code.
- ❖ Admin can check full order details and can change the payment status and delivery status.
- ❖ From here admin can also cancel the order.

Order Details

Customer info
 Name : Mr. Customer
 Email : customer@example.com
 Phone :

Payment Status
 Paid

Delivery Status
 Delivered

Shipping Address
 01564981465
 h 12, r 10, sector 10
 Dhaka, 1230
 Dhaka, Bangladesh

Billing Address
 01564981465
 h 12, r 10, sector 10
 Dhaka, 1230
 Dhaka, Bangladesh

#	Product	Qty	Unit price	Unit tax	Total
1	Adidas Victory League Eau De Toilette Spray for Men	1	\$18.62	\$0.00	\$18.62

Sub Total : \$18.62
Tax : \$0.00
Shipping : \$50.00
Coupon discount : \$0.00
Total : \$68.62

- ❖ Admin can download invoices from the download section .
- ❖ Also can delete an order.

21. How to set up a website's general information?

Answer: Click on website setup> Appearance.

- **General settings**
 - ❖ Website Theme Color: Input the Hex Color Code of the website.
- Then click on the Update.
- **Global Seo:** Fillup below sections.
 - ❖ Meta Title:
 - ❖ Meta description
 - ❖ Keywords
 - ❖ Meta Image
- Then click on the Update.

22. How to set up the website header part?

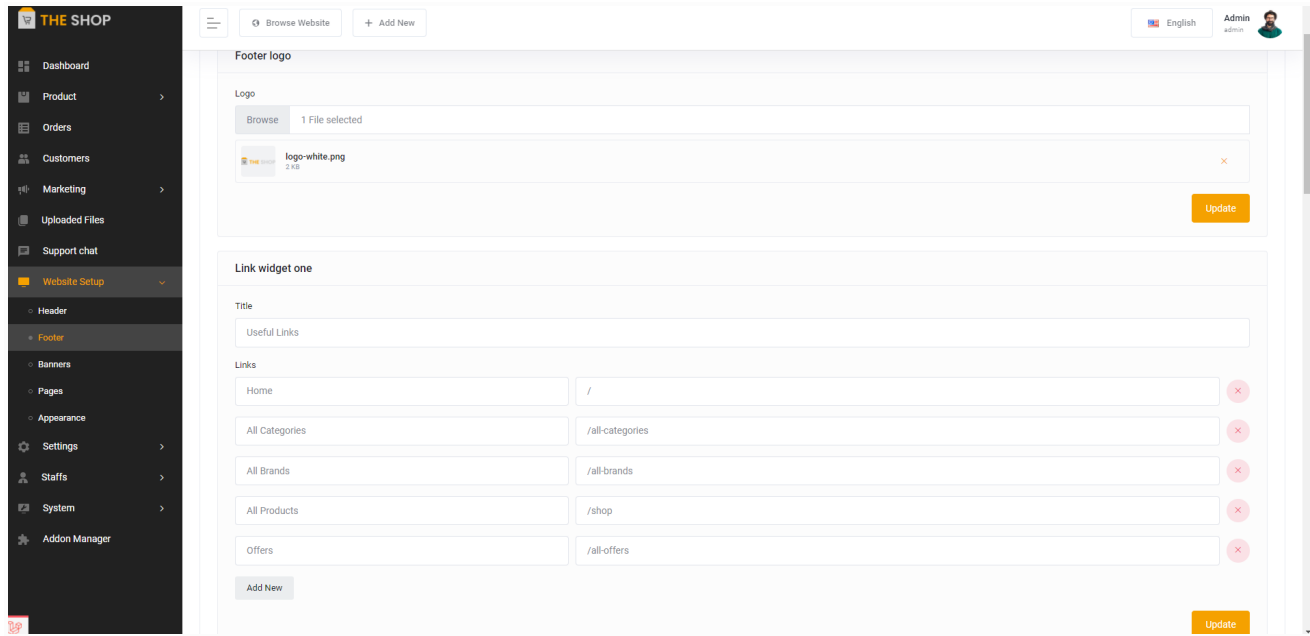
Answer: Go to **website setup** from the admin panel and click on to **Header**.

- Header Setting
 - ❖ **Topbar Banner:** Upload here the topbar banner.
 - ❖ **Top Bar Banner Link.**
 - ❖ **Play Store Link**
 - ❖ **App Store Link**
 - ❖ **Helpline number**
 - ❖ **Header Logo:** Upload here the Header logo.
 - ❖ **Header Nav Menu:** Admin can add here the header nav menu from the selective category.
 - ❖ Then click on **update**.

23. How to Set up the website footer part?

Answer: Go to **website setup** from the admin panel and click on to **Footer**.

- Footer Widget
 - ❖ **Footer logo:** Upload the footer logo.
 - ❖ Then click on the **update** button.
- Link widget one:
 - ❖ **Title:** Write the title here.
 - ❖ **Links:** Input here the useful links as much as you want.
 - ❖ Then click on the **update** button.



- **Link widget two:**
 - ❖ **Title:** Write the title here.
 - ❖ **Links:** Input here the useful links as much as you want.
 - ❖ Then click on the **update** button.
- **Contact info widget**
 - ❖ **Contact address:** Add here contact address.
 - ❖ **Contact email:** Contact email.
 - ❖ **Contact phone:** Phone number.
 - ❖ Then click on the **update** button.
- **Mobile apps link**
 - ❖ **Play Store Link:** Input here the play store link.
 - ❖ **App Store Link:** input here App Store Link.
 - ❖ Then click on the **update** button.

Link widget two

Title

My Account

Links

Login	/user/login	✕
Purchase History	/user/purchase-history	✕
My Wishlist	/user/wishlist	✕
Track Order	/track-order	✕
My Account	/user/profile	✕

Add New

Update

Contact info widget

Contact address

1329 40th St Apt A Orlando, FL

Contact email

support@activesupershop.com

Contact phone

Mobile apps link

Play Store Link

#

App Store Link

#

Update

- Footer Bottom:
 - ❖ Footer menu:
 - ❖ Links: admin can set links as much as admin wants.

*** Links must be like this. "/terms-and-conditions" .Here main domain will not work
- Copyright Widget:
 - ❖ Copyright Text: Write here copyright text.
- Social Link Widget:
 - ❖ Write here social links like facebook, youtube etc.
 - ❖ And click on update.

24.How to set up the home page?

Answer: Go to the **pages** section from the **website setup** section. Then click on Homepage Action.

- Home Page Settings:
 - ❖ Home Page Main Sliders:
 - ❖ 1st Sliders image & link: Here recommended banner size 640x310. Admin can upload 3 banners here and can give a link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Admin can set images as much as admin wants.

Home Page Settings

Home Page Main Sliders

1st Sliders image & link
Recommended size 640x310

Browse 1 File selected /all-categories

Group 1... .png 589 KB

Browse 1 File selected /all-categories

Group 1... .png 589 KB

Browse 1 File selected /all-categories

Group 1... .png 581 KB

Add New

Scroll to top

- ❖ 2nd/3rd/4th Sliders image & link: Here recommended banner size 310x310. Admin can upload 3 banners here and can give a link along with the banner. So clicking on the banner page will load the given banner.
- ❖ Then click on update

- Popular Categories: select popular categories here. Admin can add as many categories he wants.
- Product section 1
 - ❖ Section title: Write the section title
 - ❖ Select product: Select products here.
- Home banner section 1:
 - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Recommended size 1300x145

Home banner section 1

Banner image & link
Recommended size 1300x145

Browse 1 File selected /all-offers

Group 8... .png 802 KB

Add New

Update

- Product section 2
 - ❖ Section title: Write the section title

- ❖ Select product: Select products here as much as admin wants.
- ❖ Click on **Update**.
- Home banner section 2:
 - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Recommended size 640x145
 - ❖ Click on the update section.
- Product section 3
 - ❖ Section title: Write the section title
 - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Recommended size 200x310
 - ❖ Select product: Select products here as much as admin wants.
 - ❖ Click on **Update**.

Product section 3

Section title


Baby & Kids

Banner image & link

Recommended size 200x310

Browse

1 File selected



/all-offers

Select product

12 items selected

Update

- Home banner section 3:
 - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Recommended size 420x145
 - ❖ Click on the **update** section.
- Product section 4:
 - ❖ Section title: Write the section title
 - ❖ Select product: Select products here as much as admin wants.
 - ❖ Click on **Update**.
- Product section 5:
 - ❖ Section title: Write the section title
 - ❖ Select product: Select products here as much as admin wants.
 - ❖ Click on **Update**

- Home banner section 4 :
 - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Recommended size 420x145
 - ❖ Click on the **update** section.
- Product section 6:
 - ❖ Section title: Write the section title
 - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
 - ❖ Recommended size 280x310
 - ❖ Select product: Select products here as much as admin wants.
 - ❖ Click on **Update**.
- **Home bottom about text**
 - ❖ Write the description about the shop details.

Home bottom about text

About description

THE SHOP | AN ONLINE SHOPPING PLATFORM WITH GREAT DEALS

THE SHOP Bangladesh is a leading online shopping site based in Bangladesh that brings you great deals, with platforms existing across Asia including Singapore, Thailand, Indonesia, Vietnam, Philippines, and Taiwan. We offer unbeatable deals featuring an endless range of products priced at affordable rates. What's even better? We enhance your experience with THE SHOP Guarantee, which means your payment is held in our system and only released to the seller after you have received your purchase in good condition! All because we value you as our customer. What are you waiting for? Come aboard and start browsing!

THE SHOP -- QUALITY PRODUCTS, LOW PRICES

THE SHOP strives to provide you with a great online shopping experience and we know a great experience often includes affordable prices. That's why you should check out THE SHOP Bangladesh site/app's daily online Shocking Sale, where we offer you different products at a discounted price, ensuring you get a bang for your buck. We even offer free shipping vouchers on products up to 5kg in West Bangladesh, and 1kg in East Bangladesh! For those who are brand-loyal, head over to THE SHOP Mall for authentic products at superb prices.

Want to look your best without burning a hole in your wallet? Check out Style by THE SHOP for our top picks in fashion. Want to get the best prices for day-to-day items? Browse through our Lowest Price Guaranteed page. If you find the same Lowest Price Guaranteed item being sold at a lower price by a competitor, we will reward you with 120% of the price difference in THE SHOP Coins! You can also find official online shops for some of Bangladesh's biggest brands here, such as Nestle, Unilever, Mydin, Tefal, Calvin Klein, and more right here on our platform.

Want the best deals for food and household items, and enjoy online grocery express delivery to your doorstep? Be sure to visit our THE SHOP Mart! Another quintessential aspect of every purchase is the reliability of your product. Most products listed on THE

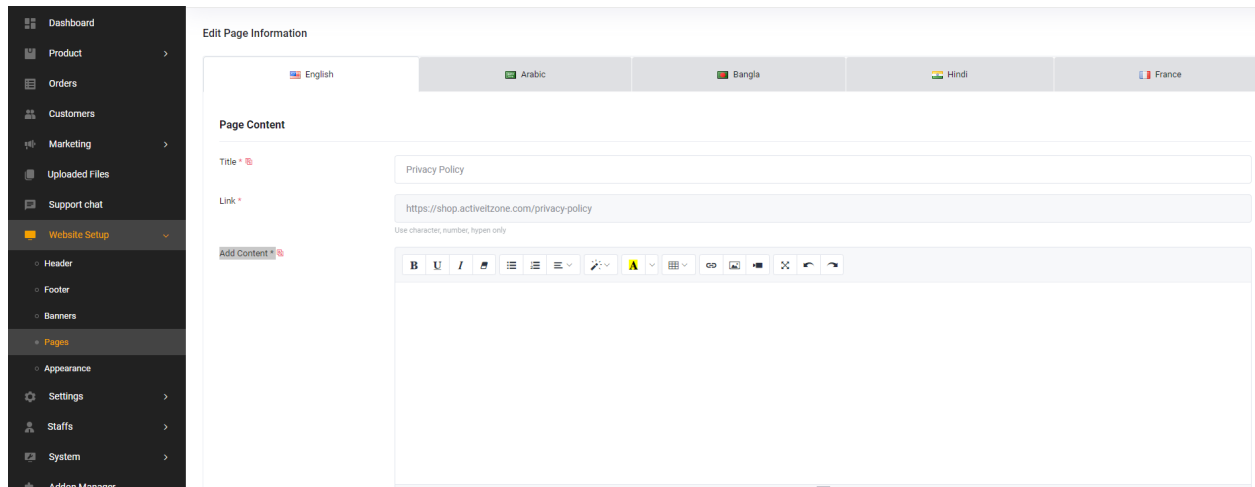
Update

25. How to set up the policy pages?

Answer: Go to the **pages** section from the **website setup** section. Then click on Policy pages Action.

- Edit Page Information
 - ❖ Page Content
 - ➔ Title : Write title here.
 - ➔ Link : Input the link
 - ➔ Add Content : Write details content.

- Select the language from the upper section of the **Policy** page.
- Translate the translatable section to the selected language.
- Here title and add content is translatable.



- Seo Fields:
 - ❖ Meta Title
 - ❖ Meta description
 - ❖ Keywords
 - ❖ Meta Image
 - ❖ And Click on update button

26. How to create custom pages?

Answer: Go to the **pages** section from the **website setup** section. Then click on **Add new page**.

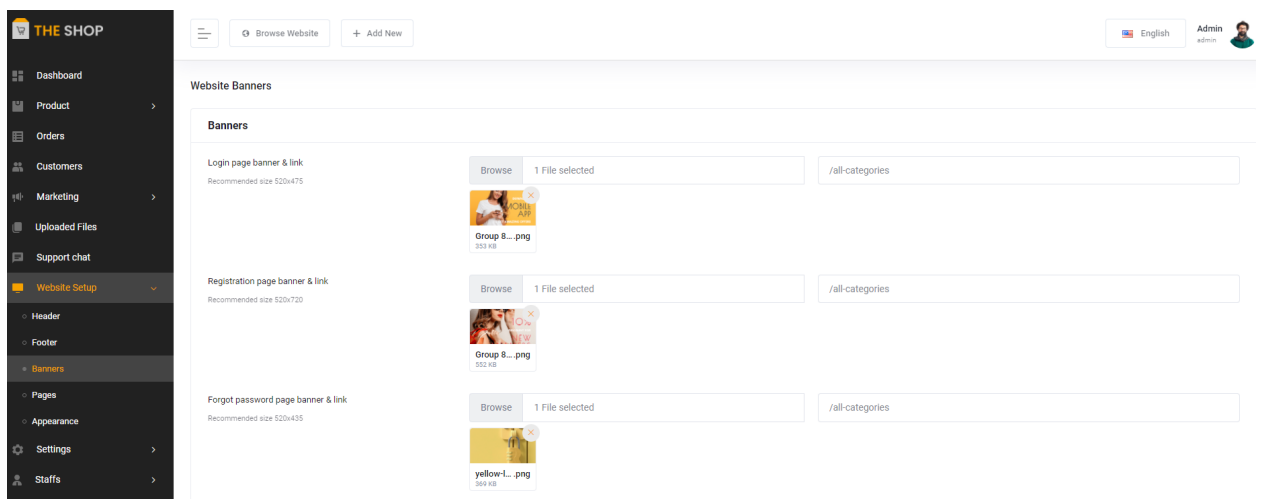
- Then write Page Content
 - ➔ Title : Write title here.
 - ➔ Link : Input the link
 - ➔ Add Content : Write details content.
- Seo Fields:
 - ❖ Meta Title
 - ❖ Meta description
 - ❖ Keywords
 - ❖ Meta Image
 - ❖ And Click on update button

*** Custom pages can be translated into multiple languages after adding the page.

27. How to set up banners of different pages?

Answer: Go to the **Banner** section from the **website setup** section.

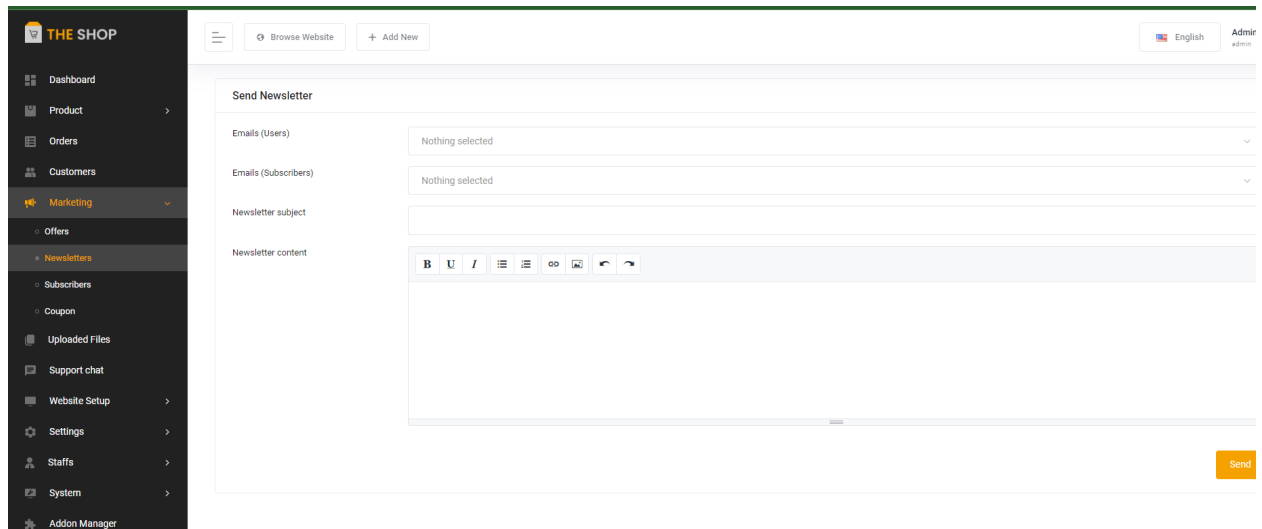
- Login page
 - ❖ Login page banner & link: Upload the Login page banner and link like"/all-categories"
 - ❖ Recommended size 520x475
- Registration page:
 - ❖ Registration page banner & link: Upload the Login page banner and link like"/all-categories"
 - ❖ Recommended size 520x720
- Checkout page
 - ❖ Checkout page banner & link: Upload the Login page banner and link like"/all-categories"
 - ❖ Recommended size 300x315
- Customer dashboard top banner & link
 - ❖ Customer dashboard top banner & link
 - ❖ Recommended size 1025x120
- Customer dashboard bottom banner & link
 - ❖ Customer dashboard bottom banner & link
 - ❖ Recommended size 315x425



28. How to send a newsletter??

Answer: Go to the **Newsletter** section from the **Marketing** section.

- Send Newsletter
 - ❖ Emails (Users): Select Email address of User
 - ❖ Emails (Subscribers): Select Email address of Subscribers.
 - ❖ Newsletter subject: Write subjects
 - ❖ Newsletter content: Write content
 - ❖ Then click on send,



The screenshot shows the 'Send Newsletter' form in the 'THE SHOP' admin panel. The left sidebar contains a menu with options like Dashboard, Product, Orders, Customers, Marketing (selected), Offers, Newsletters (selected), Subscribers, Coupon, Uploaded Files, Support chat, Website Setup, Settings, Staffs, System, and Addon Manager. The main content area has a header with 'Browse Website' and 'Add New' buttons, and a user profile 'Admin' in the top right. The form itself has four sections: 'Emails (Users)' and 'Emails (Subscribers)' both showing 'Nothing selected' with dropdown arrows; 'Newsletter subject' with a text input field; and 'Newsletter content' with a rich text editor containing bold, italic, underline, list, link, and image icons. A 'Send' button is located at the bottom right of the form.

29. How to create coupons??

Answer:

1. Login admin panel and go Marketing > Coupon
2. Click on "Add New Coupon"
3. Select Coupon type - (a) Product base and (b) Cart base
4. For products :-
 - a. Type the coupon code
 - b. Select Products.
 - c. Fill the Start date and End date
 - d. Enter the "Discount" and Select "Discount Type"
 - e. Click on Save.
5. For total orders :-

- a. Type the coupon code
- b. Enter the minimum shopping price in “Minimum Shopping” field
- c. Enter the “Discount” and Select “Discount Type”
- d. Enter the “Maximum Discount Amount”
- e. Enter the “Discount” and Select “Discount Type”
- f. Click on Save.

30. How to set up currency?

Answer : To configure currency from the existing list, follow the steps below.

1. Select the **system default currency** and **save**.
2. Select **symbol format, Decimal Separator & no of decimals** and **save**.

31. How to add a new currency?

Answer : Go to left navigation bar and click **Settings > Currency**

1. Click add new currency
2. Fill the form with **Name(eg US Dollar), Symbol(eg \$), Code(eg USD), exchange rate(1USD = ? eg 100)**
3. And then click **save**.
4. You can also edit a currency and make a currency as default.

32. How to set up language?

Answer : To set language go to admin navigation > Settings > languages.

1. Select system default Language and save.
2. Click on the “add new” button to add a new language.
3. Insert language name, select flag & ISO 639-1 Code code. Follow this link for checking code https://en.wikipedia.org/wiki/List_of_ISO_639-1_codes
4. Click save. Page will redirect to the listing page.
5. Click “translation” from the “options” column on required language from the list.
6. Input the value of the key words according to the language. These words will appear on the site.
7. Then click on save.

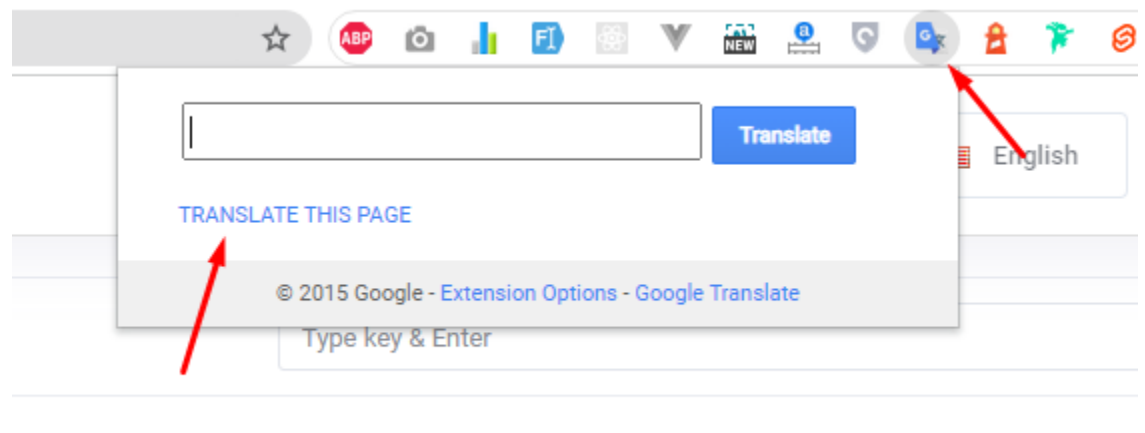
33. How to translate using Google translate?

Answer: Follow the below steps:

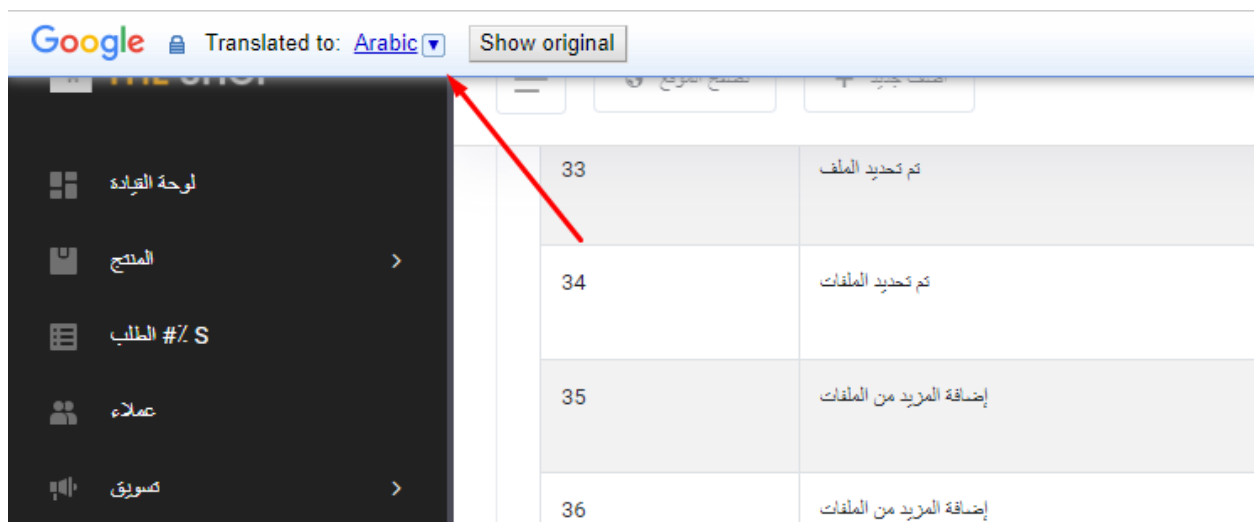
1. First go to admin panel **Settings -> Languages**
2. Click **Translation** button of any language
3. Translate the site using the "Google Translate" browser extension into your language.

<https://chrome.google.com/webstore/detail/google-translate/aapbdbdomjkkjkaonfhbkikfjgllclheb?hl=bn>

4. Click on translate extension and the **click translate this page**



5. Select your language from this dropdown.



6. Then press the **"Copy Translations"** button at the bottom of the page and then click on **"Save"**.

34. How to manage general settings?

Answer : Go to admin panel settings > general settings

1. General Settings

- a. Here you can change system name, System Logo, System Logo - Black, System Timezone, Admin login page background, Product weight unit, Product dimensions unit

2. Cache Settings

- a. You can clear your system cache files.

3. Features Activation

- a. You can enable/disable forcefully https redirection
- b. You can enable/disable customer email verification feature.
- c. You can enable/disable customer wallet feature.

4. Chat setting

- a. Configure chat icon, label for customer chat.

5. Invoice setting

- a. Configure logo, address, email, phone for invoice

35. How to configure the SMTP system?

Answer : To configure the SMTP system follow the steps below.

1. If you're using cpanel then follow this link
2. <https://blog.cpanel.com/setting-up-and-troubleshooting-smtp-in-cpanel/>
3. Create an email from your server panel
4. After creating an email account, go to The Shop admin **Dashboard -> Settings -> SMTP settings.**
5. Fill up the form as below:
 - a. **MAIL DRIVER :** smtp
 - b. **MAIL HOST :** your domain smtp host (sample: smtp.yourdomain.com)
 - c. **MAIL PORT :** 587/465
 - d. **MAIL USERNAME :** Your email id
 - e. **MAIL PASSWORD :** Your email password
 - f. **MAIL ENCRYPTION :** ssl/tls
 - g. **MAIL FROM ADDRESS :** Your mail address
6. If you want to use google smtp you need to disable two factor authentication & allow low secure app from here <https://myaccount.google.com/lesssecureapps>

36. How to configure login with Facebook?

Answer : To configure facebook login api follow the steps below.

1. Log into **<https://developers.facebook.com>** using facebook email and password.
2. Click on **My App** and then click the Add **New App**.
3. Give the name of the app and then click on **Create App ID**. It will automatically redirect to the App dashboard.
4. Then go to **Settings -> Basic**.
5. Set the **App Domains** and click on **Save Changes**.
6. Get the **App ID** and **App Secret**.
7. Now click on **Products** and select **Facebook login**.
8. It will redirect you to **Quick Settings**.
9. Select **Web** and give your site url and click **Save**.
10. Go to **Facebook login -> Settings**.
11. Set the **Valid OAuth Redirect URIs**
(example:**<https://example.com/social-login/facebook/callback>**) and click on **Save**.
12. Now go to The Shop - PWA eCommerce cms admin **Dashboard -> Settings -> Social media login** and set the **App ID** and **App Secret** in Facebook Login Credential.
13. Click on **Save**.

37. How to configure login with Google?

Answer : To configure google login api follow the steps below.

- a. Go to **<https://developers.google.com/identity/sign-in/web/sign-in>**.
- b. Click on **Configure A Project**.
- c. Give your project name and click next.
- d. Give your product name and click next.
- e. Configure OAuth client by selecting the web **server** and give your **Authorized redirect URIs**
(example:**<https://example.com/social-login/google/callback>**) and click on **Create**.
- f. Then you will get the **Client ID** and **Client Secret**.
- g. Now go to Active Super Shop admin **Dashboard -> Settings > Social media logins** and set the **Client ID** and **Client Secret** in Google Login Credential.
- h. Click on **Save**.

38. How to configure login with Twitter?

Answer : To configure twitter login api follow the steps below.

1. Go to **<https://developer.twitter.com/en/apps>**
2. Click on **Create An App**.
3. Fill in your application details.
4. After creating the app follow their steps to get **client Id & client secret**.
5. Now go to Active Super Shop admin **Dashboard -> settings -> Social media logins** and set the **Client ID** and **Client Secret** in Twitter Login Credential & turn on activation switch.
6. Click on **Save**.

39. How to configure Facebook pixel?

Answer: Login to your admin panel

1. Then go to left navigation bar and click **settings > Third Party Settings**
2. Turn on the switch of facebook pixel
3. Then fill the field with **Pixel ID**.
4. For getting your pixel id please follow the steps
 - o Log in to Facebook and go to your Ads Manager account.
 - o Open the Navigation Bar and select Events Manager.
 - o Here you'll find your pixel id.

40. How to configure Facebook Chat?

Answer:

1. Login admin panel and go **settings > Third Party Settings**
2. **Enable** Facebook chat and insert page ID.
3. Now reload the homepage. That's it.

41. How to configure Google analytics?

Answer: To configure google analytics follow the procedure mentioned below:

1. Go to admin panel & click **Settings > Third Party Settings**
2. Scroll down to Google Analytics Setting section
3. Click turn on the switch of Google Analytics
4. Then fill the field with Tracking ID and click save.
 - a. For getting your tracking id please follow the steps
 - b. Log in to the analytics dashboard and Admin > Property Column > Tracking Info > Tracking Code.

42. How to create a staff role with permission?

Answer: To create a staff role follow the procedure mentioned below:

1. Go to admin panel Staffs > Roles
2. Click Add New Role button
3. Input role name. eg.(Manager)
4. Turn on the switch of sections & actions of which you want to give access for those role users.
5. Finally click save for creating this role.

43. How to create a staff with a role?

Answer: To create a staff role follow the procedure mentioned below:

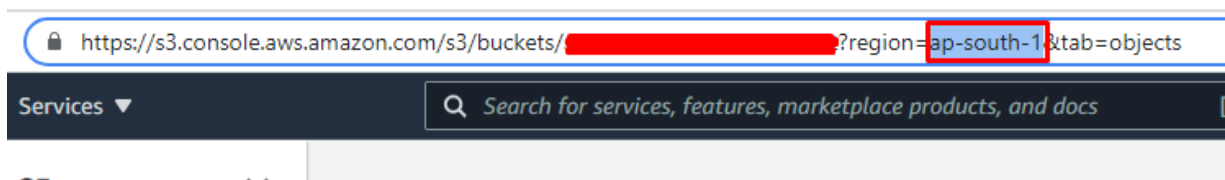
1. Go to admin panel **Staffs > All staffs**
2. Click Add New Staff
3. Input Name, email, phone, password & role for this staff.
4. And click the save button for creating this staff.

44. How to configure the Amazon S3 file system?

Answer: To use amazon s3 file system follow the procedure mentioned below:

1. Firstly, login into the AWS dashboard. And select the s3 service from the services list.
2. Then click the **Create bucket** button.
 - Input your bucket name, AWS Region
 - Click **create bucket** button to create bucket
3. Search iAm User from the top search bar. And go to the user list.
 - Create **add users**
 - Input user name and select **Access key - Programmatic access**
 - Click **next: permissions**
 - Click **Attach existing policies directly** tab
 - Search from policies list with "**AmazonS3FullAccess**"
 - Select **AmazonS3FullAccess**
 - Click **Next: Tags**
 - Click **Next: Review**
 - Click **Create User**
 - You'll find **AWS_ACCESS_KEY_ID** & **AWS_SECRET_ACCESS_KEY**
 - Copy these id & key

4. Now you need to make your bucket public & generate a policy for accessing.
 - Go to your bucket page and go to permission tab
 - Scroll down to Block public access (bucket settings) and click edit.
 - Uncheck **Block all public access** and click save changes. A confirm dialog will be opened. Type confirm and click confirm
 - Then Scroll down to **Bucket policy** and create edit
 - Click policy generator button
 - A new tab will be opened.
 - Select s3 bucket policy from Select Type of Policy
 - Select Allow in Effect option
 - Input * in Principal field
 - Select GetObject in Actions dropdown
 - Input **arn:aws:s3:::bucket_name/*** in Amazon Resource Name (ARN)
 - Replace bucket_name with your bucket name in Amazon Resource Name (ARN)
 - Click add statement
 - Click generate policy
 - A dialog will be opened with a policy code. Copy that code & go to the previous tab.
 - Input copied code in bucket policy and click save changes
5. Go to you the shop admin panel > settings > File System Configuration
6. Input those id and key in **AWS_ACCESS_KEY_ID** & **AWS_SECRET_ACCESS_KEY** field
7. Input your bucket name in **AWS_BUCKET** field
8. For **AWS_DEFAULT_REGION** go to your bucket list and check url(check below screenshot) & input that in **AWS_DEFAULT_REGION** field
9. And input **AWS_URL** like this format
https://bucket_name.s3.default_region.amazonaws.com
10. And save these information & enable S3 File System Activation.



45. How to migrate existing uploaded files to s3?

Answer: To migrate to amazon s3 file system follow the procedure mentioned below:

1. Download all files from the public/uploads folder.
2. Create a folder named **uploads** in the s3 bucket.
3. Upload all downloaded files to the uploads folder of s3 bucket.

46. How to configure payment methods?

Answer : To configure payment methods follow the steps,

- a) Log in to the admin **panel**.
- b) From the navigation, go to **Settings -> Payment Methods**.
- c) **Switch on** by clicking the switchery of the methods which you want to activate.
- d) Insert necessary Information of the methods.
 - i) **Paypal** - Insert the paypal **client ID, Client secret** and **switch off** the sandbox mode(which for demo transactions). Then click on **save**.
 - ii) **Stripe** - Insert the **stripe key, stripe secret** which you will get from your stripe account and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.
 - iii) **Paystack** - Insert the **public key, secret key, merchant email** which you will get from your paystack account. Then click on **save**. Set paystack callback URL on the paystack dashboard. The callback URL -
<https://domain.com/payment/paystack/callback>
 - iv) **SSlCommerz** - Insert the **SSLCZ store ID, SSLCZ store password** and **switch off** the sandbox mode. Then click on **save**.
 - v) **Flutterwave** - Insert the Flutterwave public key, Flutterwave Secret key, Flutterwave Encryption key And click on Save
 - vi) **Razorpay** - Insert the Razorpay key, Razorpay secret which you will get from your razorpay account. Then click on save.
 - vii) **Paytm** - Insert the Paytm merchant id, Paytm merchant key which you will get from your paytm account. Then click on save.

47. How to configure the login/registration option/ otp / sms gateway?

Answer : To configure payment methods follow the steps,

1. Login to your admin panel
2. From the navigation, go to **Settings -> OTP Settings**.

3. Here you can select by which customer can login/registration.
4. You need to configure any sms gateway if you want to use phone number verification.