## Nozipho Mayila

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# **CURRICULUM VITAE**

### **PROFILE**

Attentive, compassionate and results-oriented individual. Excellent communication skills both spoken and written. Ability to anticipate and diagnose problems and deal with them in an emotional intelligent manner when they arise.

#### WORK EXPERIENCE

2021 - 2022

2021 - 2022

2019 - 2020

2016 - 2017

ND Marketing

Sales Consultant

- Recommending products.
- Opening accounts for Edgars and other clothing stores.
- Doing contracts, and burial services.

ZA Online Cafe

**Technical Assistant** 

• Helping with photocopying, drafting CVs and job applications.

Yokos

Cashier/Sales Assistant

- Managing transactions with customers using cash registers.
- Scanning goods and ensuring pricing is accurate.
- Collecting payments whether in cash or credit.
- Cross-selling products and introducing new ones.
- Resolving customer complaints, guiding them and providing relevant information.
- Greeting customers when entering or leaving the store.
- Maintaining clean and tidy checkout areas.

Anythony Richards and Associates

Sales Consultant

• Contacting potential and existing clients to inform them about the company's products using scripts.

### **EDUCATION**

2020 - 2021

2010 - 2014

• IT Technical Support NQFL 4 Learnership

**CTU Training Solutions** 

• National Senior Certificate

Chris Hani Arts and Culture Focus School

### **SKILLS**

- Administrative
- Adaptability
- Emotional intelligence
- Integrity
- Attention to detail
- Patience
- Time management and task completion
- Technology
- Working well under pressure

# **REFERENCES**

Yokos

Manager

Namhla

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• ND Marketing

Manager

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• ZA Online Cafe

Technician

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• Anythony Richards and Associates

Team Leader

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