Nelson Pérez

System Admin/ DevOps

Especialista en Automatización y Monitorización

CONTACT

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EDUCATION

- **Brigham Young University - Idaho**
  Bachelor of Science in Information Technology
  In progress

- **Brigham Young University - Idaho**
  Certificate in Computer Programming
  Earned in 2021

- **BYU Pathway**
  English & Life Skills Certificate
  Earned in2019

SKILLS

- Operating Systems: RHEL, Debian, Fedora, Rocky, Windows Server, Windows 10/11, MacOS

- Containers & Virtualization: Docker, Proxmox VE (LXC/KVM)

- Monitoring: Nagios, CheckMK (in training)

- Networking: VLANs, DNS, DHCP, Firewalls, AD, GPOs, LDAP

- Databases: MySQL, MariaDB

- Scripting: Bash, Batch

- Version Control: Git, Git Flow, Git Graph

PROFESSIONAL SUMMARY

Systems Administrator and DevOps enthusiast with over 3 years of experience managing Linux and Windows environments in technology and public sector companies. Specialized in process automation with Ansible, virtualization using Proxmox, and container deployment with Docker. Proven track record of increasing operational efficiency (+30%) and reducing deployment times (-50%). Passionate about designing scalable solutions, proactive monitoring, and continuous improvement.

PROFESSIONAL EXPERIENCE

Systems, Automation & Monitoring Technician
REDEIA - Red Eléctrica de España [September 2024 - Nowdays]

- Automated tasks using Ansible and Bash, cutting down critical processes by 40%.
- Implemented Nagios, improving incident detection rate by 60%.
- Managed RHEL systems with >99.99% uptime.

IT System Administrator
Twin Pines S.L. [July. 2022 - August. 2024]

- Deployed over 30 virtual machines using Proxmox, optimizing resource usage by 35%.
- Automated service deployments using Docker and Ansible, reducing deployment time by 50%.
- Reduced network incidents by 25% through advanced firewall configuration.
- Ensured 100% success rate in simulated LTO tape backup restorations.

IT Support Technician (Level 1)
Konecta, Madrid [Abr. 2022 – May. 2022]

- Resolved 100+ incidents with 98% user satisfaction in one month.
- Provided technical support for the telematic filing platform.

Fullstack Dev
Freelance [February. 2021 – March. 2022]

- Designed and built custom websites using HTML, CSS, and PHP for small businesses.
- Advised on digital identity and basic content security.

CERTIFICATIONS

- Computer programming certificate – Brigham Young University - Idaho