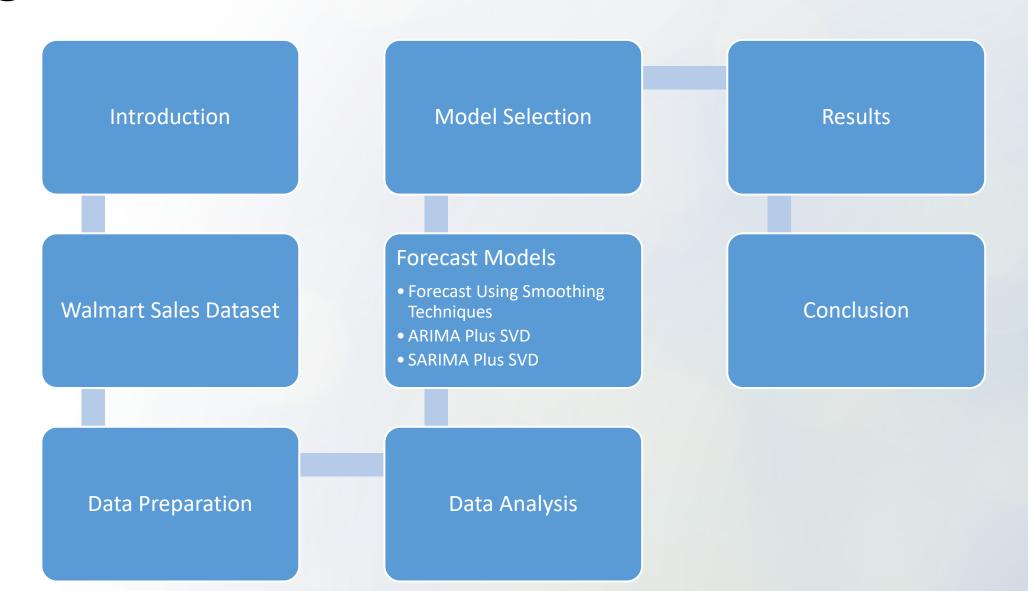
# Web Application to Evaluate Statistical Time Series Forecast Models: Application to Walmart Sales

- Author: Ngoc Phan
- App URL: <a href="https://sales-forecast.herokuapp.com/">https://sales-forecast.herokuapp.com/</a>
- GitHub Repo: <a href="https://github.com/nphan20181/sales-forecast">https://github.com/nphan20181/sales-forecast</a>

# Agenda



# Introduction

Problem Identification | Proposed Solution | Schematic Diagram

#### Problem Identification

- Lacking a robust sales forecasting system could potentially attribute to one of the followings:
  - "93% of sales leaders are unable to forecast revenue within 5 percent, even with two weeks left in the quarter" (dooly.ai).
  - "By 2025, over 90% of B2B enterprise sales organizations will continue to rely on intuition instead of advanced data analytics, resulting in inaccurate forecasts, sales pipelines, and quota attainment" (dooly.ai).
  - "Fewer than 20% of sales organizations have forecast accuracy of 75% or greater" (InsightSquared).

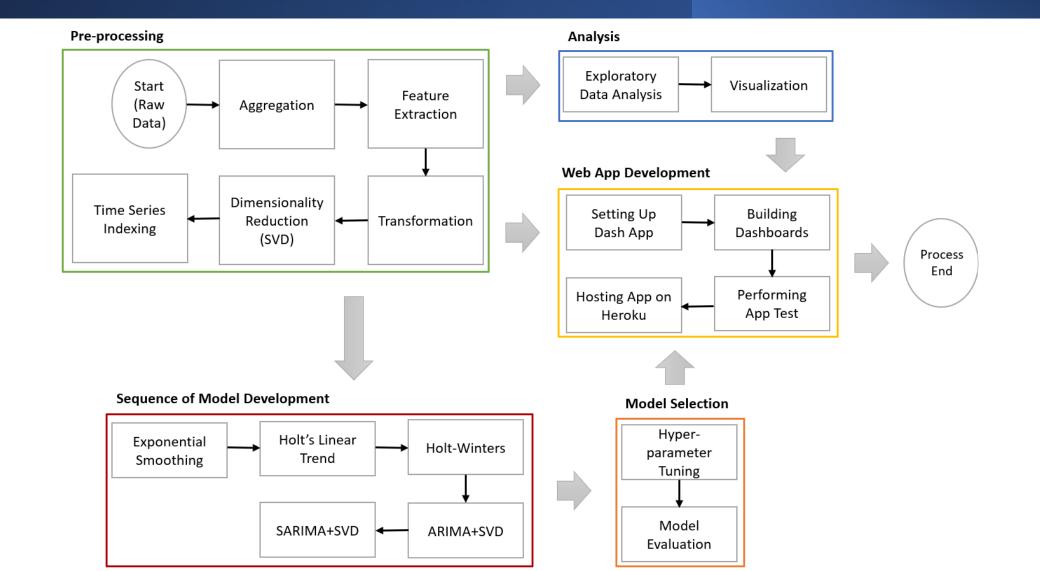
#### **Proposed Solution**

- A sales forecast application that provides insight into historical data and forecast weekly sales of <u>one-</u> <u>year</u> in advance.
  - Enable businesses to set realistic sales target.
  - Help businesses to allocate resources more effectively.
  - Allow businesses to adjust their strategies to meet changing market conditions.



App URL: <a href="https://sales-forecast.herokuapp.com">https://sales-forecast.herokuapp.com</a>

## Schematic Diagram of Sales Forecast Application



# Walmart Sales Dataset

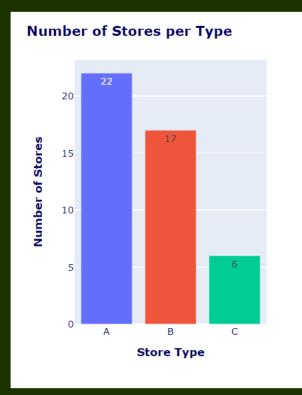
Train | Stores | Features

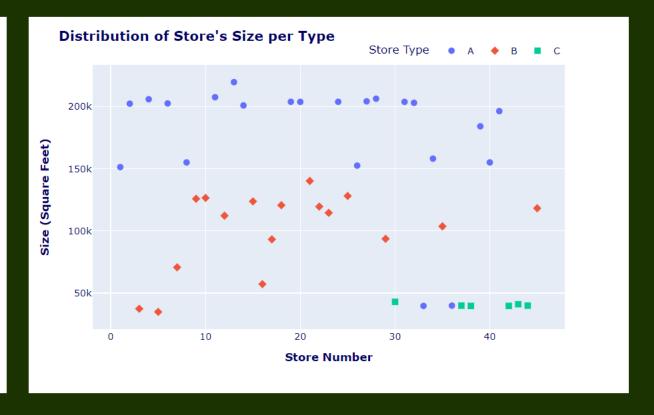
#### Raw Data: train.csv



#### Raw Data: stores.csv

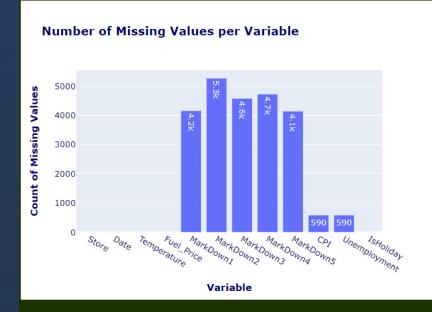






#### Raw Data: features.csv

															-
\$\prices \text{Store}\$	Date	Temperature	<pre>\$ Fuel_Price \$</pre>	MarkDown1	\$ MarkDown2	\$ MarkDown3	\$ MarkDown4	\$ MarkDown5	<b>\$</b>	CPI	<pre>\$ Unemp1</pre>	oyment.	<pre>     IsHol </pre>	iday	
1	2010-02-05	42.31	2.572						211.	0963582	8.106		false		
1	2010-02-12	38.51	2.548						211.	2421698	8.106		true		
1	2010-02-19	39.93	2.514						211.	2891429	8.106		false		
1	2010-02-26	46.63	2.561						211.	3196429	8.106		false		
1	2010-03-05	46.5	2.625						211.	3501429	8.106		false		
1	2010-03-12	57.79	2.667						211.	3806429	8.106		false		
1	2010-03-19	54.58	2.72						211.	215635	8.106		false		
1	2010-03-26	51.45	2.732						211.	0180424	8.106		false		
1	2010-04-02	62.27	2.719						210.	8204499	7.808		false		
1	2010-04-09	65.86	2.77						210.	6228574	7.808		false		
1	2010-04-16	66.32	2.808						210.	4887	7.808		false		
1	2010-04-23	64.84	2.795						210.	4391228	7.808		false		
1	2010-04-30	67.41	2.78						210.	3895456	7.808		false		
1	2010-05-07	72.55	2.835						210.	3399684	7.808		false		
1	2010-05-14	74.78	2.854						210.	3374261	7.808		false		~
											<<	< 1	/ 9	>	»



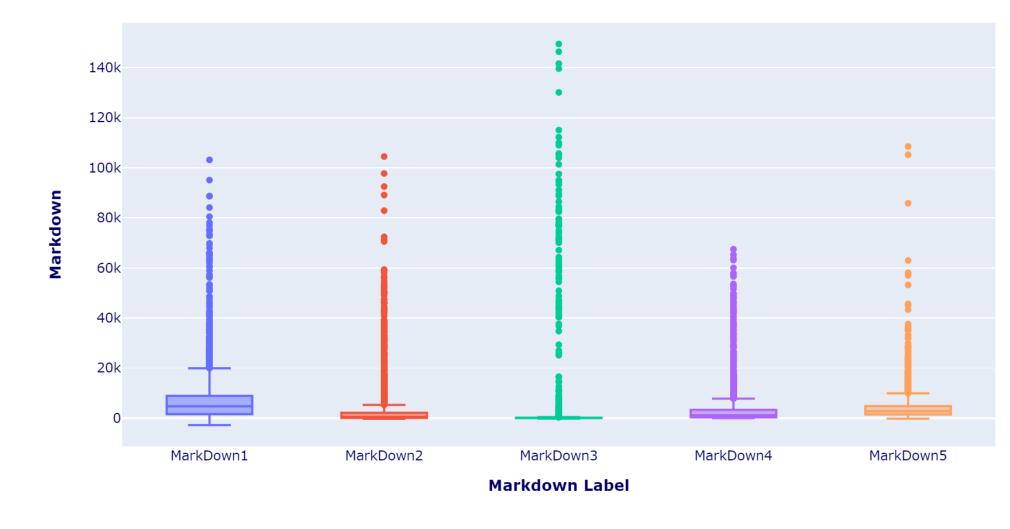
Statistic	Temperature	<pre>\$ Fuel_Price</pre>	\$ MarkDown1	♦ MarkDown2		• MarkDown4	• MarkDown5	<b>♦ CPI</b>	<b>Unemployment</b>
count	8190	8190	4032	2921	3613	3464	4050	7605	7605
mean	59.356	3.406	7032.372	3384.177	1760.1	3292.936	4132.216	172.461	7.827
std	18.679	0.431	9262.747	8793.583	11276.462	6792.33	13086.69	39.738	1.877
min	-7.29	2.472	-2781.45	-265.76	-179.26	0.22	-185.17	126.064	3.684
25%	45.902	3.041	1577.532	68.88	6.6	304.688	1440.827	132.365	6.634
50%	60.71	3.513	4743.58	364.57	36.26	1176.425	2727.135	182.764	7.806
75%	73.88	3.743	8923.31	2153.35	163.15	3310.008	4832.555	213.932	8.567
max	101.95	4.468	103184.98	104519.54	149483.31	67474.85	771448.1	228.976	14.313

# Distribution of Markdowns (Excluding Values > \$700,000)

#### **Markdowns**

- available only <u>after</u>
   <u>November 2nd, 2011</u>

   for particular weeks
- not given by every store's department



# Data Preparation

Aggregation & Scaling | Feature Extraction | Transformation | Dimensionality Reduction | Time Series Indexing

#### Aggregation & Scaling

- Sum the weekly sales across <u>all</u> departments for each store at each given date.
- Divide the aggregated weekly sales by one million.

Date	Store	Department	Weekly Sales
2010-02-05	1	1	24,924.50
2010-02-05	1	2	50,605.27
2010-02-05	1	3	13,740.12
2010-02-05	1		

Date	Store	Weekly Sales (Million)
2010-02-05	1	1.643691
2010-02-12	1	1.641957
•••	1	
2012-10-26	1	1.493660

#### **Feature Extraction**

- Extract week number from sales date
- Scale week number so the new value have a range between 0 and 1
  - Scaled\_Week = Week / 52
- Create <u>dummy variables</u> for special holidays: Super Bowl, Labor Day, Thanksgiving, Before Christmas, and Christmas

Date
2010-02-05
2010-02-12
2010-02-19

Date	Week	Scaled_Week	Supper Bowl	Labor Day	Thanksgiving	Before Christmas	Christmas
2010-02-05	5	1.6436909	0	0	0	0	0
2010-02-12	6	1.6419574	1	0	0	0	0
2010-02-19	7	1.6119682	0	0	0	0	0
						•••	•••

#### Transformation

Apply log transformation to Weekly Sales (Million)

Date	Store	Weekly Sales (Million)
2010-02-05	1	1.643691
2010-02-12	1	1.641957
•••	1	
2012-10-26	1	1.493660



# Dimensionality Reduction: Singular Value Decomposition (SVD)

#### Six features

 Scaled\_Week, Super Bowl, Labor Day, Thanksgiving, Before Christmas, and Christmas

#### Algorithm: searching for number of optimal SVD components

- Iterate through store 1 to 45
  - Retrieve sales data for the given store
  - Iterate through *number of components*, **n**, from 1 to 4
    - Reduce six features to <u>n components</u> using **TruncatedSVD** from Python's library, sklearn
    - Fit an ARIMA(1,1,1) + SVD(n) model using **Log of Weekly Sales (Million)** as target variable
    - Save model's results
  - Select a model that has a lowest Akaike Information Criterion (AIC) score
  - Save <u>number of SVD components</u> for respective store

#### Time Series Indexing

- Sort sales data for each store by Date in ascending order
- Set a time period of <u>one</u> for the *first* weekly sales, a time period of <u>two</u> for the *second* weekly sales, and so on.

Time Period	Date	Store	Weekly Sales (Million)	Log Of Weekly Sales (Million)
1	2010-02- 05	1	1.643691	0.49694426192494
2	2010-02- 12	1	1.641957	0.495889091084086
•••	•••	1		
143	2012-10- 26	1	1.493660	0.401229309767411

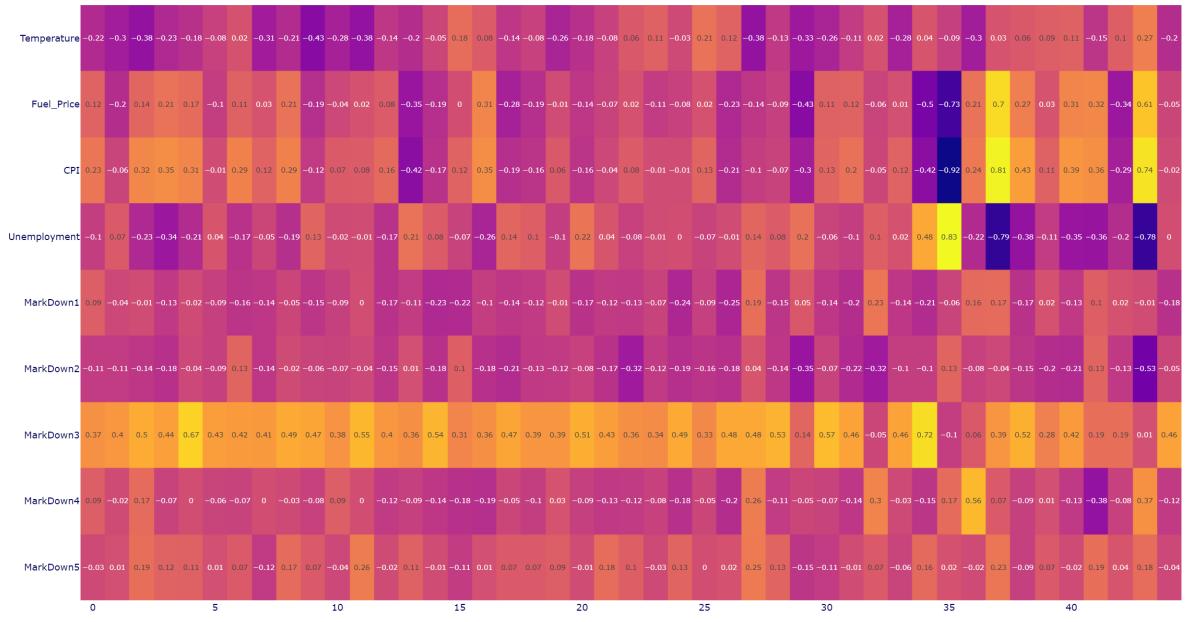
# Data Analysis

Weekly Sales per Store Type | Weekly Sales Correlation per Store

#### **Walmart Store's Weekly Sales Analysis**



#### **Store's Weekly Sales Correlation**



0.8

0.6

0.4

0.2

0

-0.2

-0.4

-0.6

-0.8

**Store Number** 

# Forecast Using Smoothing Techniques

Exponential Smoothing | Holt's Linear Trend | Multiplicative Holt-Winters

#### **Exponential Smoothing**

- Weight most recent observation heavier than distant observations.
- The method is appropriate for a time series data that changes slowly over time and exhibits no seasonal pattern and no trend.
- Target variable: Weekly Sales (Million)

Level	$\ell_t = \alpha y_t + (1 - \alpha)\ell_{t-1}$
In-sample Forecast	$\hat{y}_t = \ell_{t-1}$
Out-of-sample Forecast	$\hat{y}_{T+\tau} = \ell_T  \text{for}  \tau = 1, 2, \cdots$
Standard Error	$s = \sqrt{\frac{SSE}{T - 1}}$
95% Prediction Interval	$\left[\ell_T \pm z_{[.025]} s \sqrt{1 + (\tau - 1)\alpha^2}\right]$

#### Note:

- $\ell_t$  is the level or mean at time period t.
- Initial level  $\ell_0 = average \ sales \ at \ week \ 4$
- $y_t$  is the observe value at time period t.
- $\alpha$  is a smoothing constant.
- **SSE** is sum of squared error.
- T is the last time period in the series.

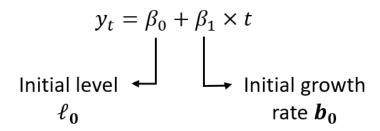
#### Holt's Linear Trend

- Appropriate for a time series data having both level and growth rate that change over time.
- Target variable: Weekly Sales (Million)

Level	$\ell_t = \alpha y_t + (1 - \alpha)(\ell_{t-1} - b_{t-1})$
<b>Growth Rate</b>	$b_t = \gamma(\ell_t - \ell_{t-1}) + (1 - \gamma)b_{t-1}$
In-sample Forecast	$\hat{y}_t = \ell_{t-1} + b_{t-1}$
Out-of-sample Forecast	$\hat{y}_{T+\tau} = \ell_T + \tau b_T$ for $\tau = 1, 2, \cdots$
Standard Error	$s = \sqrt{\frac{SSE}{T - 2}}$
95% Prediction Interval	•

If 
$$\tau = 1$$
: 
$$\left[ (\ell_T + b_T) \pm z_{[.025]} s \right]$$
 If  $\tau \ge 2$ : 
$$\left[ (\ell_T + \tau b_T) \pm z_{[.025]} s \sqrt{1 + \sum_{j=1}^{\tau - 1} \alpha^2 (1 + j\gamma)^2} \right]$$

- Algorithm: computing initial level and growth rate
  - Fit a least squares regression line using the first 52 weeks of data
  - Set initial level = intercept
  - Set initial growth rate = coefficient



#### Multiplicative Holt-Winters

- Appropriate for a time series data that exhibits a linear trend and changing level, growth rate and seasonal pattern.
- Target variable:
   Weekly Sales (Million)

Level	$\ell_t = \alpha(y_t/sn_{t-L}) + (1 - \alpha)(\ell_{t-1} + b_{t-1})$
<b>Growth Rate</b>	$b_t = \gamma(\ell_t - \ell_{t-1}) + (1 - \gamma)(b_{t-1})$
Seasonal Factor	$sn_t = \delta(y_t/\ell_t) + (1 - \delta)(sn_{t-L})$
In-sample Forecast	$\hat{y}_t = (\ell_{t-1} + b_{t-1}) s n_{t-L}$
Out-of-sample Forecast	$\hat{y}_{T+\tau} = (\ell_T + \tau b_T) s n_{T+\tau-L}$ for $\tau = 1, 2, \cdots$
Relative Standard Error	$s_r = \sqrt{\frac{\sum_{t=1}^{T} \left[ \frac{y_t - (\ell_{t-1} + b_{t-1}) s n_{t-L}}{(\ell_{t-1} + b_{t-1}) s n_{t-L}} \right]^2}{T - 3}}$
95% Prediction Interval	$ \left[ \hat{y}_{T+\tau}(T) \pm z_{[.025]} s_r(\sqrt{c_\tau}) (s n_{T+\tau-L}) \right] $ • If $\tau = 1$ then $c_1 = (\ell_T + b_T)^2$ • If $2 \le \tau \le L$ then $ c_\tau = \sum_{j=1}^{\tau-1} \alpha^2 (1 + [\tau - j] \gamma)^2 (\ell_T + j b_T)^2 + (\ell_T + \tau b_T)^2 $

# Multiplicative Holt-Winters (cont.)

- Steps for computing initial values
  - 1) Fit a least squares trend line on the entire training data.
    - Set *initial level* = intercept.
    - Set *initial growth rate* = coefficient.
  - 2) Compute a regression estimate,  $Trend_t$ , at each time period t using the least squares trend line in step 1.
  - 3) Detrend the data at each time period t:

$$D_t = y_t / Trend_t$$

- 4) Average detrended values for each of the 52 weeks. As a result, we have a series of average seasonal values for week 1 to 52, denoted as  $S_1, S_2, \dots, S_{52}$ .
- 5) Compute the seasonal correct factor CF. Note that L = 52 (number of weeks in a year)

$$CF = \frac{L}{\sum_{i=1}^{L} \bar{S}_i}$$

6) Compute *initial seasonal factors*,  $sn_{i-L}$  at time periods i-L where  $i=1,2,\cdots,L$ .  $sn_{i-L}=\overline{S_i}\times CF$ 

# Autoregressive Integrated Moving Average (ARIMA) Plus SVD

Moving Average | Autoregressive | ARIMA | Process Flow Diagram | Augmented Dickey-Fuller Test for Stationarity | Transformation for Non-Stationary Series | Ljung Box Test for Uncorrelated Residuals

# Moving Average Process

- A moving average model is denoted as MA(q) where q is the order.
- ullet The model expresses the present value  $oldsymbol{y_t}$  as a linear combination of
  - the mean of the series  $\mu$
  - $oldsymbol{\cdot}$  the present error term  $oldsymbol{arepsilon}_t$
  - the past error terms  $oldsymbol{arepsilon}_{t-i}$

$$y_t = \mu + \varepsilon_t + \sum_{i=1}^q \theta_i \varepsilon_{t-i}$$

- The magnitude of the impact of past errors on the present value is quantified using a coefficient denoted as  $\theta_i$ .
- The error terms are assumed to be mutually independent and normally distributed, just like white noise.

# Autoregressive Process

- An autoregressive model is denoted as an AR(p) process, where p is the order.
- ullet The model expresses the present value  $oldsymbol{y_t}$  is a linear combination of
  - a constant C
  - the present error term  $\varepsilon_t$ , which is also white noise
  - the past values of the series  $y_{t-i}$ .

$$y_t = C + \varepsilon_t + \sum_{j=1}^p \phi_j y_{t-j}$$

• The magnitude of the influence of the past values on the present value is denoted as  $\phi_j$ , which represents the coefficients of the AR(p) model.

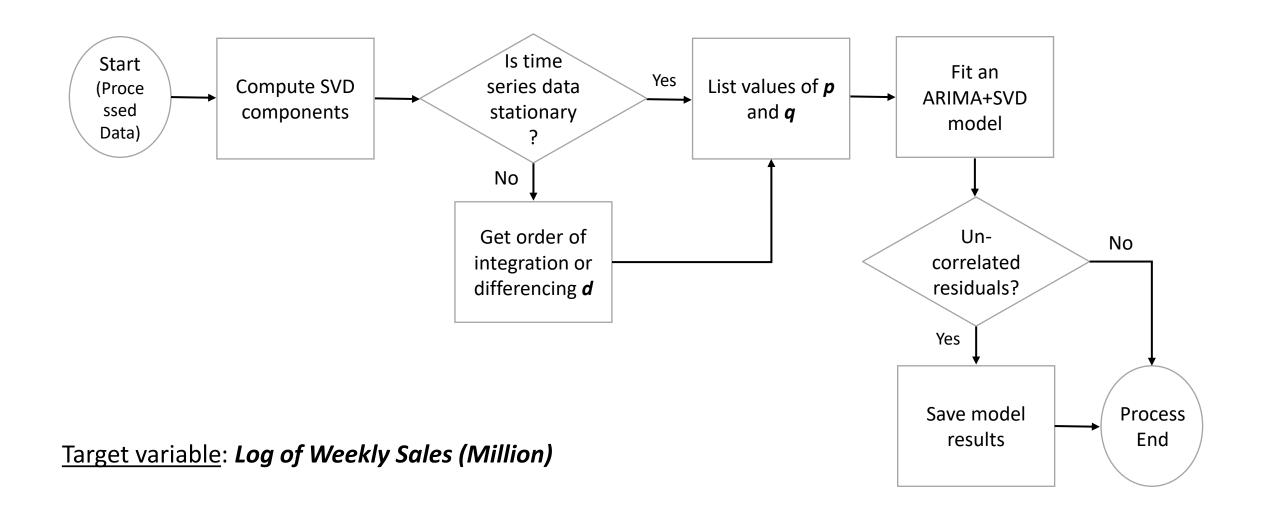
# ARIMA(p, d, q)

- ARIMA process is the combination of an autoregressive process AR(p), integration I(d), and moving average process MA(q).
- Instead of using the original series  $y_t$ , ARIMA process uses the differenced series  $y_t'$ .
- The mathematical expression of the ARIMA(p,d,q)+SVD(n) process states that the present value of the differenced series  $y_t'$  is a linear combination of:
  - a constant *C*
  - the mean of the differenced series  $\mu$
  - a current error term  $\boldsymbol{\varepsilon_t}$
  - past error terms  $m{ heta}_i m{arepsilon}_{t-i}'$
  - past values of the differenced series  $\phi_j y'_{t-j}$
  - SVD components  $\beta_k x_{k,t}$ , where n is the number of components

$$y'_{t} = C + \mu + \varepsilon_{t} + \sum_{i=1}^{q} \theta_{i} \varepsilon'_{t-i} + \sum_{j=1}^{p} \phi_{j} y'_{t-j} + \sum_{k=1}^{n} \beta_{k} x_{k,t}$$

Note: coefficients are computed using maximum likelihood estimates.

# ARIMA Process Flow Diagram



Augmented
Dickey-Fuller
(ADF) Test for
Stationary Time
Series Data

A *stationary time series* has a constant mean, variance, and autocorrelation, and these properties are independent of time.

#### **ADF Hypotheses**

- Null hypothesis: there is a *unit root* present in a time series.
- <u>Alternative hypothesis</u>: there is no *unit root*, time series is stationary.

#### **Result of ADF test**

- ADF statistic, which is a negative number
  - The more negative it is, the stronger the rejection of the null hypothesis.
- p-value
  - If it is less than 0.05, we can reject the null hypothesis and say the series is stationary.

# Transformation for Non-Stationary Series

- Applying a *log* function to the series can stabilize its variance.
- Differencing
  - *Differencing* involves calculating the series of changes from one timestep to another.

$$y_t' = y_t - y_{t-1}$$

- This transformation helps stabilize the mean, which in turn removes or reduces the trend and seasonality effects.
- Taking the difference makes us lose one data point, because at the initial point in time, we cannot take the difference with its previous step, since t=-1 does not exist.

# Ljung Box Test for Uncorrelated Residuals

The test determines whether or not the errors are independent and identically distributed (iid).

#### It is a test of *lack of fit*.

• If the autocorrelations of the residuals are very small, the model doesn't show a *significant lack of fit*.

#### Test Hypotheses

- Null hypothesis: the model <u>does not</u> show a lack of fit.
- Alternative hypothesis: the model <u>does</u> show a lack of fit.

Accept null hypothesis if p-value > 0.5

# Seasonal Autoregressive Integrated Moving Average (SARIMA) Plus SVD

SARIMA | Process Flow Diagram

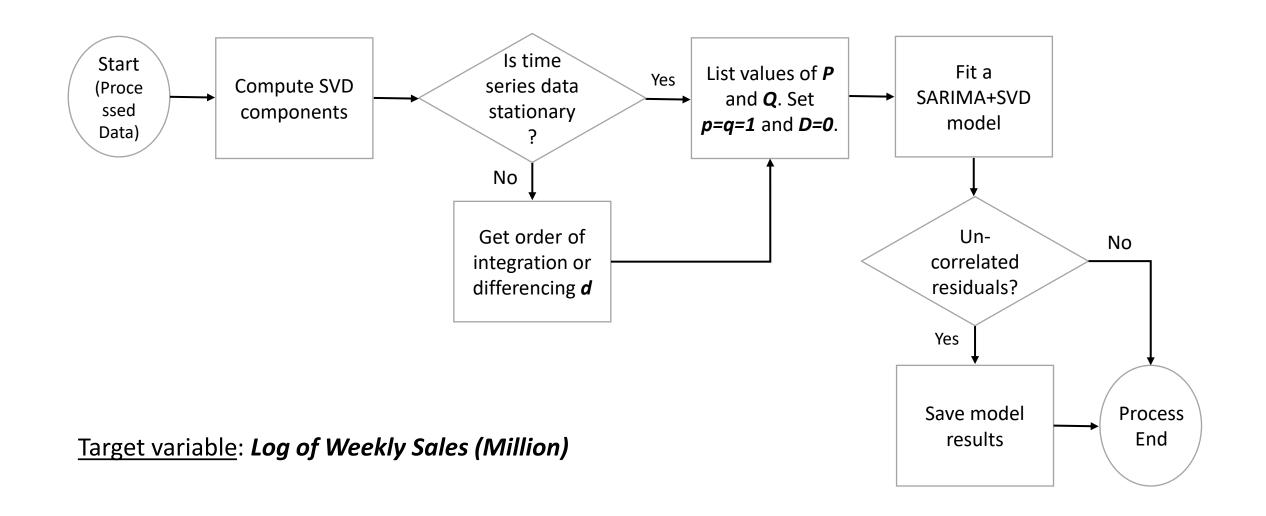
# $SARIMA(p,d,q)(P,D,Q)_{m}$

- Expands on ARIMA(p,d,q) model
  - The first three parameters have the same meaning as in **ARIMA(p,d,q)** model.
  - *m* is the number of observations per cycle (*e.g.*, number of weeks per year)
  - **P** is the order of the **seasonal AR(P)** process
    - If P = 2, we are including two past values of the series at a lag that is a multiple of m.
    - For m=52, we include the values at  $y_{t-1\times52}$  and  $y_{t-2\times52}$ .
  - **D** is the **seasonal order of integration** 
    - If D = 1, this means that a seasonal difference makes the series stationary.

$$y_t' = y_t - y_{t-m}$$

- **Q** is the order of the **seasonal MA(Q)** process
  - If Q = 2, we include past error terms at lags that are a multiple of m. Therefore, we will include the errors  $\varepsilon_{t-1\times m}$  and  $\varepsilon_{t-2\times m}$ .

# SARIMA Process Flow Diagram



# Model Selection

**Evaluation Metrics | Hyperparameter Tuning** 

# **Evaluation Metrics**

Root Mean Squared Error (RMSE)

$$RMSE = \sqrt{\frac{\sum_{t=1}^{n} (y_t - \hat{y}_t)^2}{n}}$$

- A measure of the *variation* in the distribution of forecast errors.
- Mean Absolute Percentage Error (MAPE)

$$MAPE = \frac{\sum_{t=1}^{n} \frac{|y_t - \hat{y}_t|}{y_t}}{n}$$
(100)

- A summary measure for the *center* of the distribution of forecast errors.
- Allows comparison across different time series with values of different magnitude.
- Assumes the values of time series are *positive*.

# **Evaluation Metrics (cont.)**

- Simple Coefficient of Determination,  $r^2$ 
  - Explained Variation =  $\sum_{t=1}^{n} (\hat{y}_t \bar{y})^2$
  - Total Variation =  $\sum_{t=1}^{n} (y_t \bar{y})^2$
  - $r^2$  is the proportion of the total variation in the n observed values of the dependent variable that is *explained* by the simple linear regression model.

$$r^2 = \frac{Explained\ Variation}{Total\ Variation}$$

• The closer  $r^2$  is to 1, the larger is the proportion of the total variation that is <u>explained</u> by the model, and the greater is the utility of the model in predicting actual value.

# **Evaluation Metrics (cont.)**

Akaike Information Criterion (AIC)

$$AIC = 2K - 2ln(L)$$

- *K* is the *number of independent variables* used to build the model.
- L is the maximum likelihood estimate of the model
  - Indicate how well the model reproduces the data.
- The smaller is the AIC value, the better is the model.

# Hyperparameter Tuning

- Train size
  - first 91 observations
- Test size
  - last 52 observations

#### **Exponential Smoothing**

• For each store, fit a model on various alpha value ranging from **0.0** to **1.0** 

#### **Holt's Linear Trend**

• For each store, fit a model on a combination of alpha and gamma values, each ranging from **0.0** to **1.0** 

#### **Holt-Winters**

- Run 1,500 iterations
- randomly generate a list of <u>unique</u> combination of alpha, gamma, and delta values, each ranging from 0.0 to 1.0
- For each store, fit a model on each 1,500 combinations of alpha, gamma, and delta values obtained from previous step.

#### **ARIMA plus SVD**

• For each store, fit a model on a combination of **p** and **q** values, each ranging from **0** to **12**.

#### **SARIMA plus SVD**

• For each store, fit a model on a combination of **P** and **Q** values, each ranging from **0** to **3**.

# Results

Model Selection Result | Model Results

# Model Selection Result

Model selection based on <u>lowest</u> <u>RMSE</u> per store.

Model ranking based on <u>MAPE</u> across all stores.

From 45 selected models in making sales forecast

**RMSE** ranges from **\$11,081** to **\$160,250** 

**MAPE** ranges from **2.24%** to **7.34%** 

**R-Squared** ranges from **38.78%** to **90.75%** 



# **Model Results**



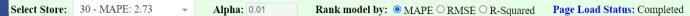
Holt-Winters outperform other models in making sales forecast for most stores.



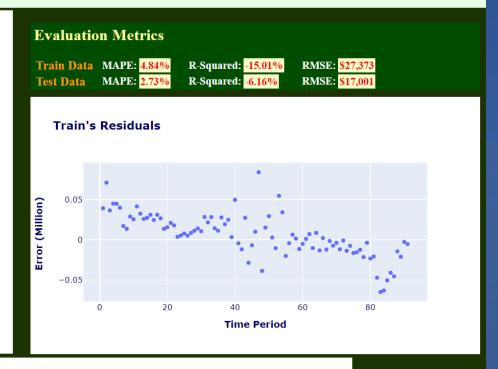
**Exponential Smoothing** and **Holt's Linear Trend** models are not selected in making sales forecast for all stores.

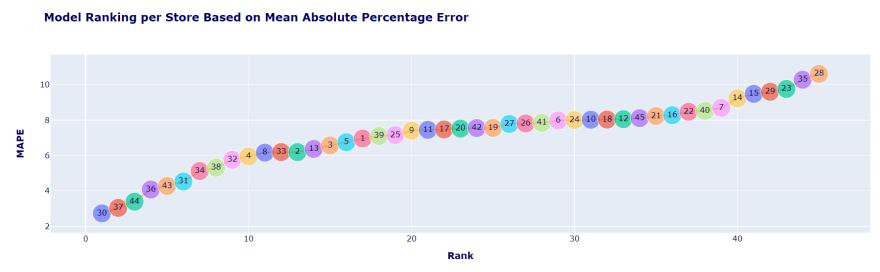
Model	Number of Models Selected in Making Sales Forecast	RMSE Range	MAPE Range	R-Squared Range
Holt-Winters	37	<i>\$11,109</i> to <i>\$160,250</i>	<b>2.23%</b> to <b>8.01%</b>	-56.16% to 90.75%
ARIMA + SVD	4	<b>\$11,296</b> to <b>\$360,007</b>	<b>2.3%</b> to <b>40.15%</b>	- <b>290.13%</b> to <b>86.4%</b>
SARIMA + SVD	4	<i>\$11,081</i> to <i>\$311,899</i>	<b>2.36%</b> to <b>16.53%</b>	-27.13% to 87.36%
<b>Exponential Smoothing</b>	0	<b>\$15,241</b> to <b>\$305,614</b>	<b>2.73%</b> to <b>10.61%</b>	-13.14% to 33.67%
Holt's Linear Trend	0	<b>\$14,813</b> to <b>\$305,646</b>	<b>2.99%</b> to <b>10.27%</b>	-28.62% to 37.35%

#### **Simple Exponential Smoothing Model**







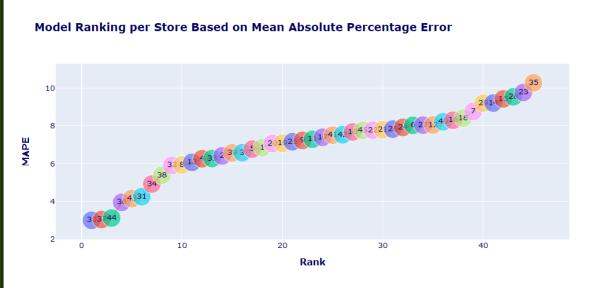


#### **Holt's Linear Trend Model**

Select Store: 30 - MAPE: 2.99 Alpha: 0.26 Gamma: 0.55 Rank model by: 

MAPE ORMSE OR-Squared Page Load Status: Completed



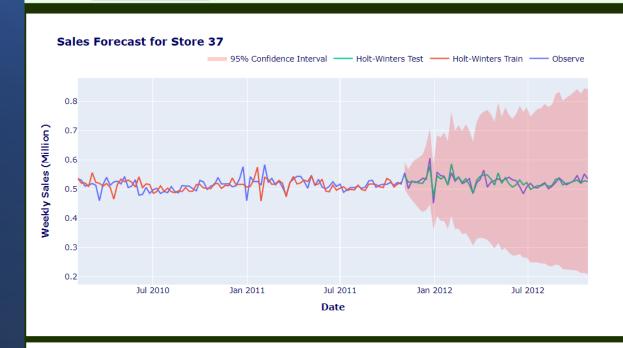


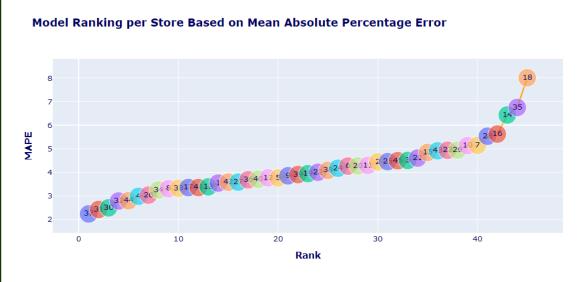


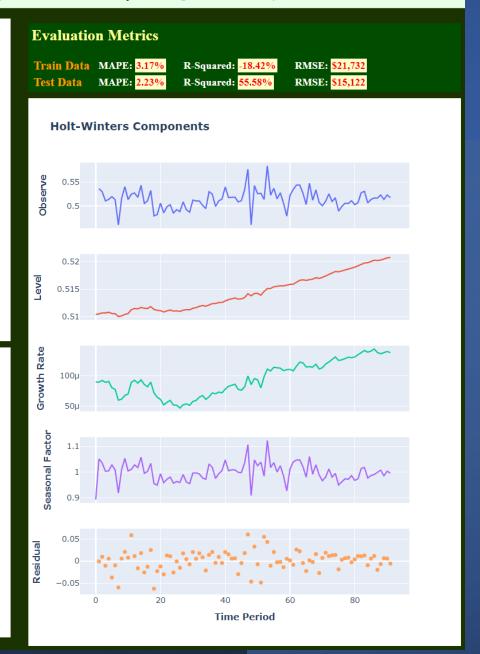
#### **Multiplicative Holt-Winters Model**

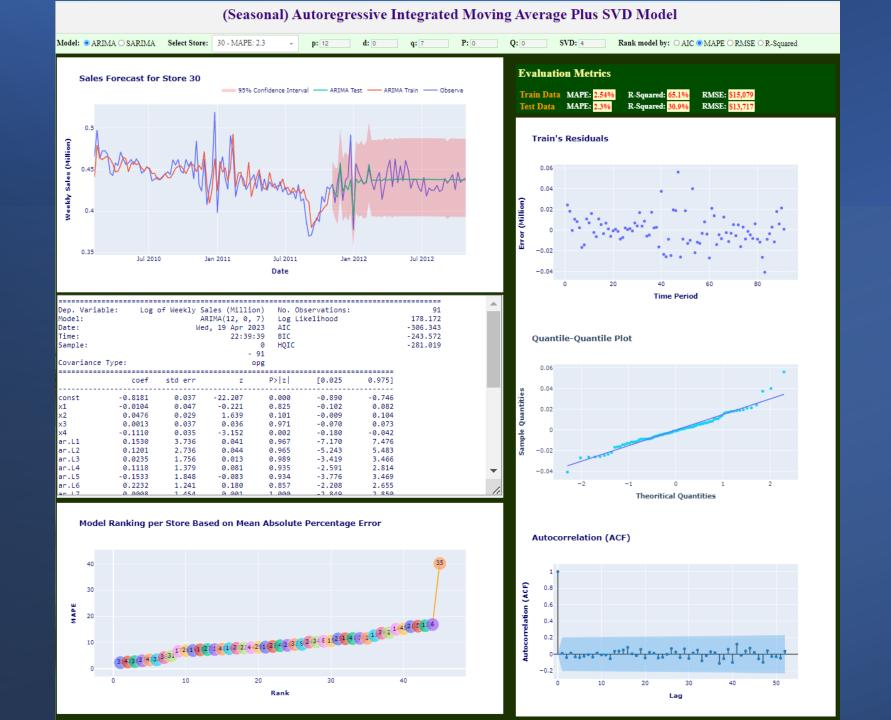
Select Store: 37 - MAPE: 2.23 • Alpha: 0.01 Gamma: 0.03 Delta: 0.86 Rank model by: 

MAPE ORMSE OR-Squared Page Load Status: Completed









## Conclusion

- Selected forecast models have less than 10% MAPE.
- *Holt-Winters* models
  - Less complex than ARIMA and SARIMA models in most cases
  - Outperform other models in most cases
- Exponential Smoothing and Holt's Linear Trend models are
  - Simple but do not perform well in most cases
  - Sales forecast is not reliable beyond <u>one period</u> into the future
- Sales forecast application could be <u>extended</u> by
  - Including machine learning and deep learning models such Random Forest, Recurrent Neural Networks, etc.
  - Forecasting sales for other retail stores, not limited to Walmart stores.

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