



**User Guide
to
Nphies Integration**

Version 0.17

2021 / 1441





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1. INTRODUCTION

WHAT IS NPHIES? The NPHIES is a centralized validating standards-based information exchange gateway to connect all healthcare providers and payers within KSA. Its role is to support the market in providing timely, efficient and cost-effective products and services to people requiring healthcare in Saudi Arabia

1.2 Abbreviations

The table below is explaining the abbreviations & terminologies used through the document

Abbreviations	Description
MAPRULE	System Rule Setup
DHSMAPCD	Mapping Codes of DHS
SRVSUPP	Group Purchasers/Purchasers Setup
OASISMAP	Oasis Map
EXTCDMAP	External Code Mapping
ADT1000	Patient Maser Index
ELIGCHK	Eligibility Check
Booking	Outpatient Clinic Appointment Booking
SRVRAUTH	Service Authorization
CLMSUBRJ	Claim Submission and Rejection
APIMONIT	API Monitor
APITRANS	API Transactions
PAYERCOM	Send Communication
SCANINSC	Patient Contracts
STFFSCRN	Staff Screen
ADTRQST	Admission Request
CONEXCUT	Contract Exclusion



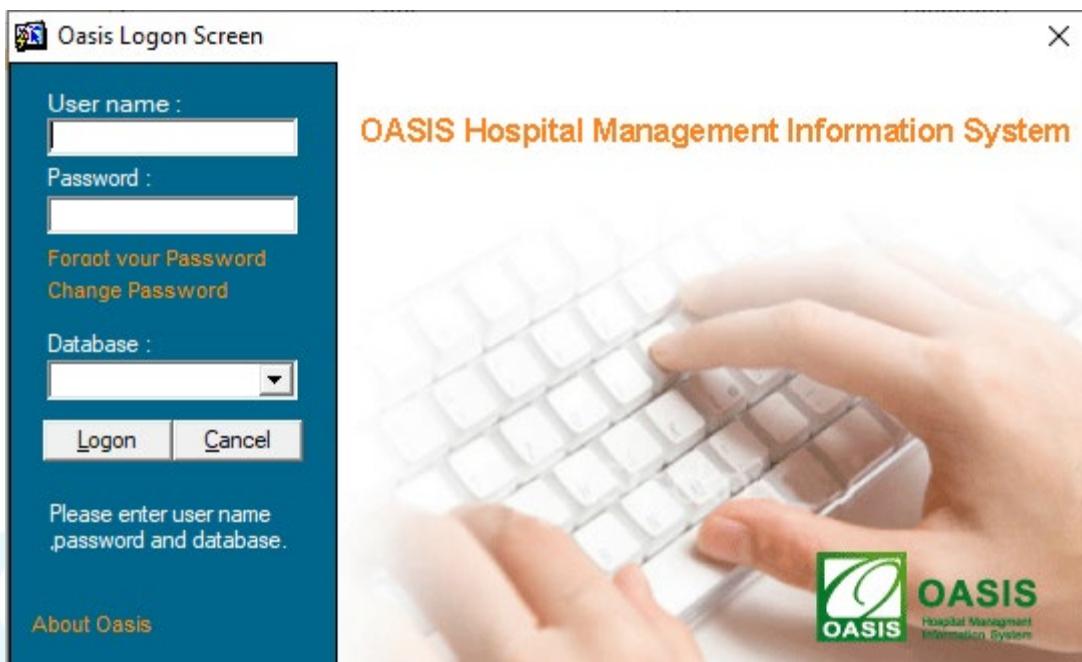
Terminologies	Description
Payer	Insurance Company
Patient Identifier no	Patient Identity no Group
Practitioner	Physician
Practitioner Identifier	Physician License
Coverage	Insurance membership Info
Coverage identifier	Patient Membership No



2. LOGIN

The first step to access the system is to login by entering your username, password and Database. When successfully achieved, you can access the system, browse through its different screens, and perform various functions according to your access level. This special login feature guarantees a high level of security, where users can only view the pages, they are authorized to view; thus, protecting the data from any misuse.

Login page appears as shown below:



Enter your username, password and database name from the Login page, each in its respective field, then click [Logon]; the system checks if the username and password are correct. If correct, you are allowed to enter the system according to your privileges. However, if the username or password is incorrect, a message appears, urging you to re-enter the information correctly.

Moreover, Login page appears in the following cases:

- After you Sign out from the system by clicking the *Sign out* from the main screen or by clicking on sign out icon. 



3. INTEGRATION SETUP

- Activate the integration Rules (MAPRUL)
- Setup for Nphies integration (DHSMAPCD)
- Payer Integration Setup (SRVSUPP)
- Hospital Nphies License (OASISMAP)
- Service Code Mapping (EXTCDMAP)

Step 1 Activate the integration Rules (MAPRUL)

- 1- Open “MAPRULE” by entering the name of the screen in the “Direct Access” field

The screenshot shows the OASIS system's developer interface. The top bar includes the ARRAWDHA logo, date (13-09-2021), time (10:36), user (Hamdan Tareq), and a sign-out link. The left sidebar has a 'Direct Access' section with a dropdown menu open, showing 'MAPRULE' with a red arrow pointing to it. Other options in the dropdown include 'User Entity' and 'Oasis Help'. Below this are 'Contact us' links for 'Oasis sales team', 'Oasis technical team', and 'Oasis information team'. The bottom left features the OASIS logo. The main content area displays a navigation tree under 'Developer > OASISMAN > Hamdan Tareq'. The tree includes: Oasis Security Management, General Setup, Patient Master Index, Medical Records, Outpatient Clinics Management, Accident And Emergency, Admission Scheduling, Inpatient Management, Physician Management, Nursing Management, Order Entry Management, Pharmacy Information System, Laboratory Information System, Blood Bank, Radiology Information System, Operating Theatres And Anesthesia, Cardiac Catheterization Lab, Cardiology Lab, Endoscopy Unit, and Maternity And Delivery Room.

- 2- Enter the first rule “CHECK OPD ELIGIBILITY ONLINE” on the description column for check Eligibility **THEN** Enter **Y** to activate this rule and **N** to inactive it, Click on Save button.

Action	Edit	Block	Field	Record	Query	Navigate	Oasis	Help	Window
Module1									
Default Type	Description		Default Value		Module	Error #			
CHKELIGIBILITYONLINE	CHECK OPD ELIGIBILITY ONLINE		<input checked="" type="checkbox"/> Y		WILLOW - PURCHASE				
Private default value <input type="text"/> N									

- 3- Enter the second rule “ENABLE INSURANCE ONLINE INTEGRATION” on the description column for check (Preauthorization Request & Claim Request) **THEN** Enter **Y** to activate this rule and **N** to inactive it, Click on Save button.

Action	Edit	Block	Field	Record	Query	Navigate	Oasis	Help	Window
Module1									
Default Type	Description		Default Value		Module	Error #			
INSURANCEINTEGRATION	ENABLE INSURANCE ONLINE INTEGRATION		<input checked="" type="checkbox"/> Y		WILLOW - PURCHASE				
Private default value <input type="text"/> Y									



Step 2 Setup for Nphies Integration (DHSMAPCD)

- 1- Open “DHSMAPCD” by entering the name of the screen in the “Direct Access” field

The screenshot shows the OASIS developer interface. At the top, there's a banner with the ARRAWDHA logo and a photograph of medical professionals. Below the banner, the date and time are displayed as 13-09-2021 10:52. The top navigation bar includes links for DEVELOPER, OASISMAN, Hamdan Tareq, and a Sign out button. On the left, a sidebar has sections for Direct Access (with a red arrow pointing to it), User Entity, Oasis Help, and Contact us. The main content area is titled "Search" and lists various system modules: Oasis Security Management, General Setup, Patient Master Index, Medical Records, Outpatient Clinics Management, Accident And Emergency, Admission Scheduling, Inpatient Management, Physician Management, Nursing Management, Order Entry Management, Pharmacy Information System, Laboratory Information System, Blood Bank, Radiology Information System, Operating Theatres And Anesthesia, Cardiac Catheterization Lab, Cardiology Lab, Endoscopy Unit, and Maternity And Delivery Room.

- 2- Open Settings tab as shown below

The screenshot shows the NPHIES settings configuration screen. The top menu bar includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main area is titled "Electronic Company Definition" and shows a company entry for "NPHIES". The settings tab is selected, displaying the following fields:

PMA Version #	Version #
Provider Name	Bank Name:
IBAN #	Branch
Telephone #	Postal Code
City	Fax #
Address 1	MOH Expiry
Address 2	CCHI Expiry
MOH Reg. #	CR Expiry
CCHI Reg. #	Password
CR Reg. #	Provider Id
SourceID / USER	
Pkg. Code/ Full Name	
Eligibility Check	<input checked="" type="checkbox"/> Eligibility Url <input type="text" value="http://172.25.11.15:7500/eligibility"/>
Pre Approval	<input checked="" type="checkbox"/> Pre Approval Url <input type="text" value="http://172.25.11.15:7500/approval"/>
Claim Submission	<input checked="" type="checkbox"/> Claim Url <input type="text" value="http://172.25.11.15:7500/submitClaim"/>
Certificate Password	MOH Expiry
Mirth Api Base Url	CCHI Expiry
Base Url	CR Expiry
FTP Host	Password
Sender Email	Provider Id
Notify Email	

Additional settings include Pull Interval, Pre Approval I, Claim Interval, and HTTP Timeout set to 30000. The bottom of the screen shows FTP User Name (ftp), FTP Pass (123), Support Email (wghanem@oassisys.com), and Notify Email (wghanem@oassisys.com).



3- Add/Edit the following data:

- A. Select the Company. (Nphies)
- B. Enter the hospital username and password to use the sandbox URL which doesn't require IP to be whitelisted or a PKI certificate for the facility until the hospital get the IP to be whitelisted, PKI Cretficate, Nphies Id and Nphies Credentials.
- C. API Base Url : The Url for the integration server port. (7500 for test and 7000 for production)
- D. Base URL : there are three URLs (Sandbox, Conformance enviroment, Production enviroment).
 - Sandbox ([https://sgw.obb.nphies.sa/tmb/\\$process-message](https://sgw.obb.nphies.sa/tmb/$process-message))
 - Conformance enviroment ([http://176.105.150.83/\\$process-message](http://176.105.150.83/$process-message))
 - Production enviroment ([https://HSB.nphies.sa/\\$process-message](https://HSB.nphies.sa/$process-message))
- E. Check the service you need to check.
 - Enable/Disable the Eligibility check
 - Enable/Disable the Pre approval check
 - Enable/Disable the Claim Submission
- F. Certificate Password
- G. Support Emails: Used to send all errors from nphies or payer side to the sender emails.
- H. Notify Emails : Used to send a daily summary tranactions.
- I. Sender Email: Email the Sender side.

4- Click on **Save** button.



Purchasers

To Link between the Purchaser and Nphies integration, follow these steps:

- 1- Open **DHSMAP** screen.
- 2- Open “Purchasers” tab.
- 3- Select the payer.
- 4- Enter the “Nphies License” for the selected payer.
- 5- Enable/Disable the integration services. (Eligibility, Preapproval, eClaims)

Purchaser	Purchaser Description	NPHISE LICENSE	MSV / PSV	eClaims	eApprovals	Activated
183	AL RAJHI TAKAFUL INSURANCE	7001593321	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
184	MALATH MEDICAL INSURANCE (VIP)	7001519912	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
185	MEDINET - WALLA - (1003) (NETWOR	7001604342	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
188	SAICO MEDICAL INSURANCE (1006)	7001539720	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
192	SUPA MEDICAL INSURANCE (NW2 &	7001571327	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
193	MEDGULF MEDICAL INSURANCE (10	7001548317	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
194	GLOBEMED - AMANA (1012)	7001463160	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
196	FAWANIYA (NCCI) (NTW 1 UPTO 4)	7000911508	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
197	AXA MEDICAL INSURANCE (VIP / A	7001607683	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
199	SAUDI NEXTCARE (SNC) (VIP/A/B/X)	7001580856	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
215	SAUDI NEXTCARE (SNC) (C CLASSES	7001580856	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
246	AL RAJHI BANKING & INVESTMENT	7001593321	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
254	NCCI - SAUDI AIRLINES COMPANY	7000911508	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
270	MEDINET - ALLIANZ - (1033) (GREEN	7001604342	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
277	AL MALATH AL HADITH POLYCLINIC	7001519912	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
293	AXA MEDICAL INSURANCE (C /D & R	7001607683	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
309	SUPA - AL JAMMAZ GROUP (SEASON	7001571327	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
319	SUPA - SAUDI ARAMCO MEDICAL PL	7001571327	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

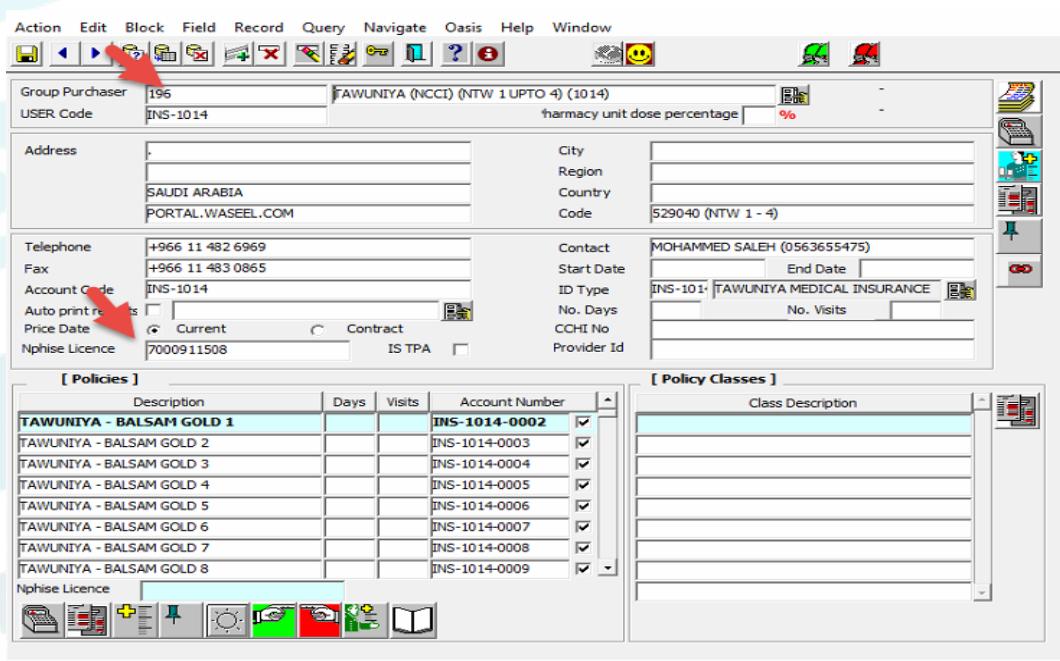
- 6- Click on **Save** button.

Step 3 Payer Integration Setup (SRVSUPP)

- 1- Open “SRVSUPP” by entering the name of the screen in the “Direct Access” field to Link between the Purchaser and Nphies integration.



- 2- Select the payer.



Description	Days	Visits	Account Number
TAWUNIYA - BALSAM GOLD 1			INS-1014-0002
TAWUNIYA - BALSAM GOLD 2			INS-1014-0003
TAWUNIYA - BALSAM GOLD 3			INS-1014-0004
TAWUNIYA - BALSAM GOLD 4			INS-1014-0005
TAWUNIYA - BALSAM GOLD 5			INS-1014-0006
TAWUNIYA - BALSAM GOLD 6			INS-1014-0007
TAWUNIYA - BALSAM GOLD 7			INS-1014-0008
TAWUNIYA - BALSAM GOLD 8			INS-1014-0009



3- Enter the “Nphies License” for the selected payer.

Note: User can get the payer Nphies license from Nphies Portal using Hospital account on Nphies.

Note: If you want to check the payer as a TPA, check IS TPA check box as shown below

The screenshot shows the OASIS software interface for managing payers. The top menu bar includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. The main form fields include Group Purchaser (182), USER Code (NCCI), Address (JED), City, Region, Country, Telephone, Fax, Account Code (INS-101), Auto print reports, Price Date (radio buttons for Current or Contract), Nphies Licence (7000911508), and Contact information (Start Date 10-09-2001, End Date, ID Type 26040, N.C.C.I., No. Days, CCHI No, No. Visits, Provider Id). Below these are two panels: '[Policies]' which lists various companies with their account numbers (e.g., BAHAROON DEVELOPMENT CO, INS-101-002; SEDCO, INS-101-003; DIRECT INVESTMENT GROUP, INS-101-004; JULPHAR SAUDI ARABIA, INS-101-006; MOHAMED A. JELAIDAN EST., INS-101-007; NATIONAL COMMERCIAL BANK-PA, INS-101-008; BRITISH AEROSPACE PLC, INS-101-009; BAMAROUF GROUP, INS-101-010) and an 'Nphies Licence' field; and '[Policy Classes]' which lists policy classes. A red arrow points to the 'IS TPA' checkbox in the 'Nphies Licence' section of the main form.

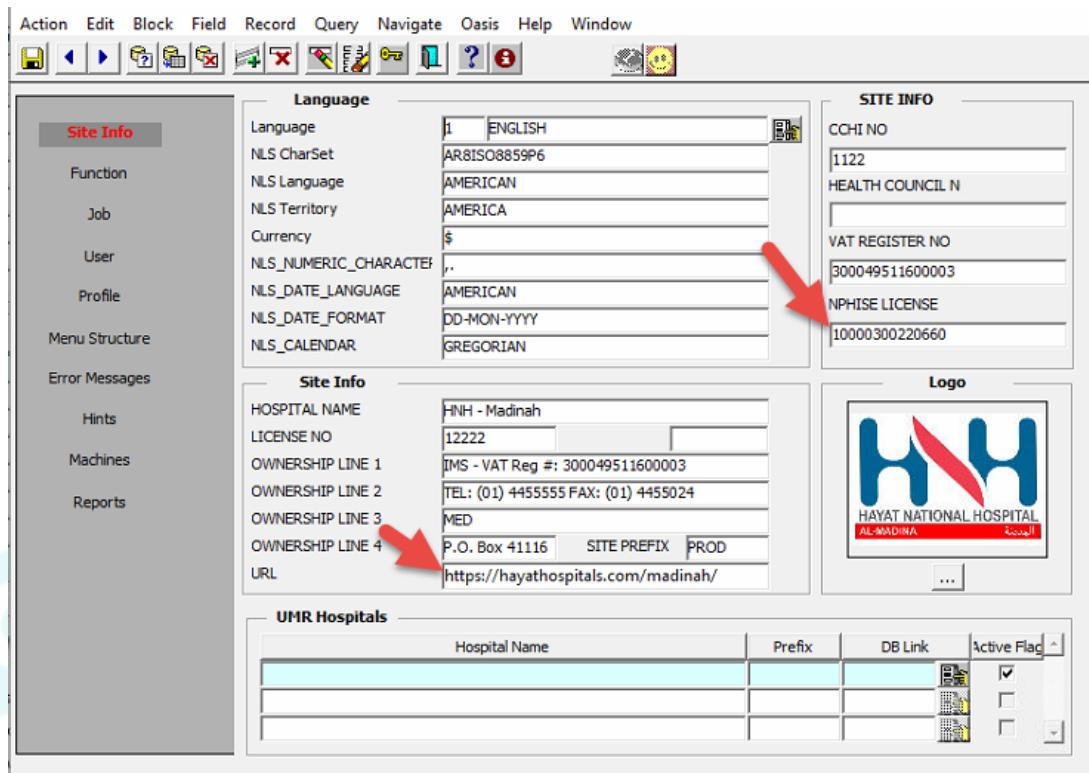
Note: If you want to check the payer as a Referral, check IS Referral check box as shown below

This screenshot shows the same OASIS software interface as the previous one, but with different data entered. The Group Purchaser is now 2135 and the USER Code is N.C.C.I. -(REFERRAL). The 'IS TPA' checkbox is checked in the 'Nphies Licence' section. The '[Policies]' panel shows a single entry: 'N.C.C.I. - REFERRAL' with Account Number INS-809-001. A red arrow points to the 'IS Referral' checkbox in the 'Nphies Licence' section.

4- Click on Save button.

Step 4 Add the Hospital Nphies License (OASISMAP)

- 1- Open “OASISMAP” by entering the name of the screen in the “Direct Access” field.
- 2- Enter the **Hospital Nphies License** in the Nphies licence field.
- 3- Enter the **Hospital URL** (Hospital Bransh) in the URL’s field.
- 4- Click on **Save** button.





Step 5 Patient Setup (ADT1000)



- Patient must be followed these conditions:
 1. Patient must have a valid National ID (Iqama / Hafizah).
 2. Linked by Purchaser which already setting with electronic company.
 3. Payer must have a valid membership number.

- Patient must have a valid National ID (Iqama / Hafizah).
 - A. Search on Patient by entering the patient Id or MRN.
 - B. Click on  button.

Patient Search

MR No	1105660	Soundex		
Register ID..	1105660	Status		
First Name	AHMED	Date Of Birth	05-12-1976	
Second Name	NASRALDIN	Decade Of Birth	7 +/- 10	
Third Name	RAJAB	Guard. File Id		
Family Name	EMKA	Guardian ID No		
Mothers Name		Phone No	0565222966	
Nationality	EGP	EGYPTIAN	Gender	<input checked="" type="radio"/> Male
Occupation			<input type="radio"/> Female	
Last OPD Doctor	16933	AHMED MOHAMED ELSAYED	<input type="radio"/> Not Specified	
Date of Last Visit	27-12-2021			
Next Kin Phone				
Registration Type	OPD			
Patient Category	MR			
ID Type	31230	IQAMA		
ID Number	2294850868			
When Issued		Health ID		
Where Issued				
<input type="checkbox"/> Restrict Search for Inpatients Only X				

C. Go to IDs section then enter a valid ID.

Action Edit Block Field Record Query Navigate Oasis Help Window

Al Hayat National Hospital-Madina		On 05-12-2021	Address Line 1
Patient ID	1105660	M.R.N.	1105660
Registration Type	OPD	Address	
Gender	MALE	City	
Category	1 MR	State	
Date Of Birth	05-12-1976	Postal Code	
Age	45 Year(s) 1 Month(s) 25 Day(s)	Email Address	
English Name		Health ID	
1st name	AHMED	Arabic Name	
2nd name	NASRALDIN	1st Name	أحمد
3rd Name	RAJAB	2nd Name	نصرالدين
Family Name	EMKA	3rd Name	رجب
Middle Name	EMKA	Family Name	إمكا
Mothers Name		Middle Name	إمكا
Nationality	EGP	Mother's Name	
Marital Status	M MARRIED	Guardian ID	G. MRN
Religion	M ISLAM	Title	
Job Title		G. Relation	
Work Phone		ID Type	31230 IQAMA
Home Phone		Description	IQAMA
Other Phone		Document Number	2294850868
Mobile Phone	0565222966	Place of Issue	
Blood Group		Issue Date	
<input type="checkbox"/> Birth in Hospital <input checked="" type="checkbox"/> Receive SMS <input type="checkbox"/> Donor <input type="checkbox"/> Special Need <input type="checkbox"/> Autism <input type="checkbox"/> Hearing <input type="checkbox"/> Elderly <input type="checkbox"/> Renal <input type="checkbox"/> Smoker			
Place of Issue Issue Date Expiry Date <input type="checkbox"/> Default ID			



Note: IT'S Very Important to adjust the rule value according to ID codes by following these steps:

1. Open “MAPRULE” Screen.
2. Search on “PATIENT_ID_USERCODE” rule.
3. Add/Update the rule value according to ID codes
4. Click on [Save](#) button.

Action	Edit	Block	Field	Record	Query	Navigate	Oasis	Help	Window																																																																																																																																																																																																																																																																																								
<table border="1"> <thead> <tr> <th colspan="6">Module1</th> <th colspan="4"></th> </tr> <tr> <th>Default Type</th> <th colspan="2">Description</th> <th>Default Value</th> <th>Module</th> <th>Error #</th> <th colspan="4"></th> </tr> </thead> <tbody> <tr> <td>PATIENT_ID_USERCODE</td> <td colspan="2">USER CODES FOR PATIENT NATIONAL ID AND</td> <td>IQ,H,BE,MOTHERID,P</td> <td>HOSPITAL SETUP</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr><td></td><td colspan="2"></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr> <td colspan="6">Private default value</td> <td colspan="4">IQ,H,BE,MOTHERID,P</td> </tr> </tbody> </table>										Module1										Default Type	Description		Default Value	Module	Error #					PATIENT_ID_USERCODE	USER CODES FOR PATIENT NATIONAL ID AND		IQ,H,BE,MOTHERID,P	HOSPITAL SETUP																																																																																																																																																																																																																																																						Private default value						IQ,H,BE,MOTHERID,P			
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- Linked by Purchaser which already setting with Electronic company by clicking on Contract icon. 
- Enter the G.Purchaser, Policy, Contract, and Valid membership No.

Patient Contracts

G.Purchasers	TAWUNIYA (NCCI) (NTW 1 UPTO 4) (1014)		
Contract No.	TAWUNIYA - GALAXY INTERNATIONAL VENTURE C		
Purchaser	150292		
Description	OPD CLASS B		
Start Date	05-12-2021	End Date	31-07-2022
Policy NO.	19788674	Range	
Membership No.	00229485086800	Date	
Patient Acsh Acnt.			
Default Seq.	1	Default	OUTPATIENT
Practice Name			
G.P. Name			

Action Edit Block Field Record Query Navigate Oasis Help Window

AI Hayat National Hospital-Madina On 05-12-2021

Patient ID	1105660	M.R.N.	1105660
Registration Type	OPD	ACTIVE	
Gender	MALE		
Category	MR		
Date Of Birth	05-12-1976	Hijri Date	14-12-1396
Age	45 Year(s)	Month(s)	25 Day(s)
English Name			
1st name	AHMED		
2nd name	NASRALDIN		
3rd Name	RAJAB		
Family Name	EMIRIA		
Middle Name	EMIRA		
Mothers Name			
Nationality	Egypt	EGYPTIAN	
Marital Status	Y	MARRIED	
Religion	Y	ISLAM	
Job Title			
Work Phone	<input type="checkbox"/> Birth in Hospital		
Home Phone	<input checked="" type="checkbox"/> Receive SMS		
Other Phone	<input type="checkbox"/> Donor		
Mobile Phone	<input type="checkbox"/> Special Need		
Blood Group	<input type="checkbox"/> Autism		
	<input type="checkbox"/> Hearing		
	<input type="checkbox"/> Elderly		
	<input type="checkbox"/> Dental		
	<input type="checkbox"/> Smoker		

Address Line 1
Address
City
State

Patient Contracts

G.Purchasers	TAWUNIYA (NCCI) (NTW 1 UPTO 4) (1014)		
Contract No.	TAWUNIYA - GALAXY INTERNATIONAL VENTURE C		
Purchaser	150292		
Description	OPD CLASS B		
Start Date	05-12-2021	End Date	31-07-2022
Policy NO.	19788674	Range	
Membership No.	00229485086800	Date	
Patient Acsh Acnt.			
Default Seq.	1	Default	OUTPATIENT
Practice Name			
G.P. Name			



Step 6 Service Code Mapping (Manage Code Mapping)

If there is a new item added to the system, do the following steps:

First Step:

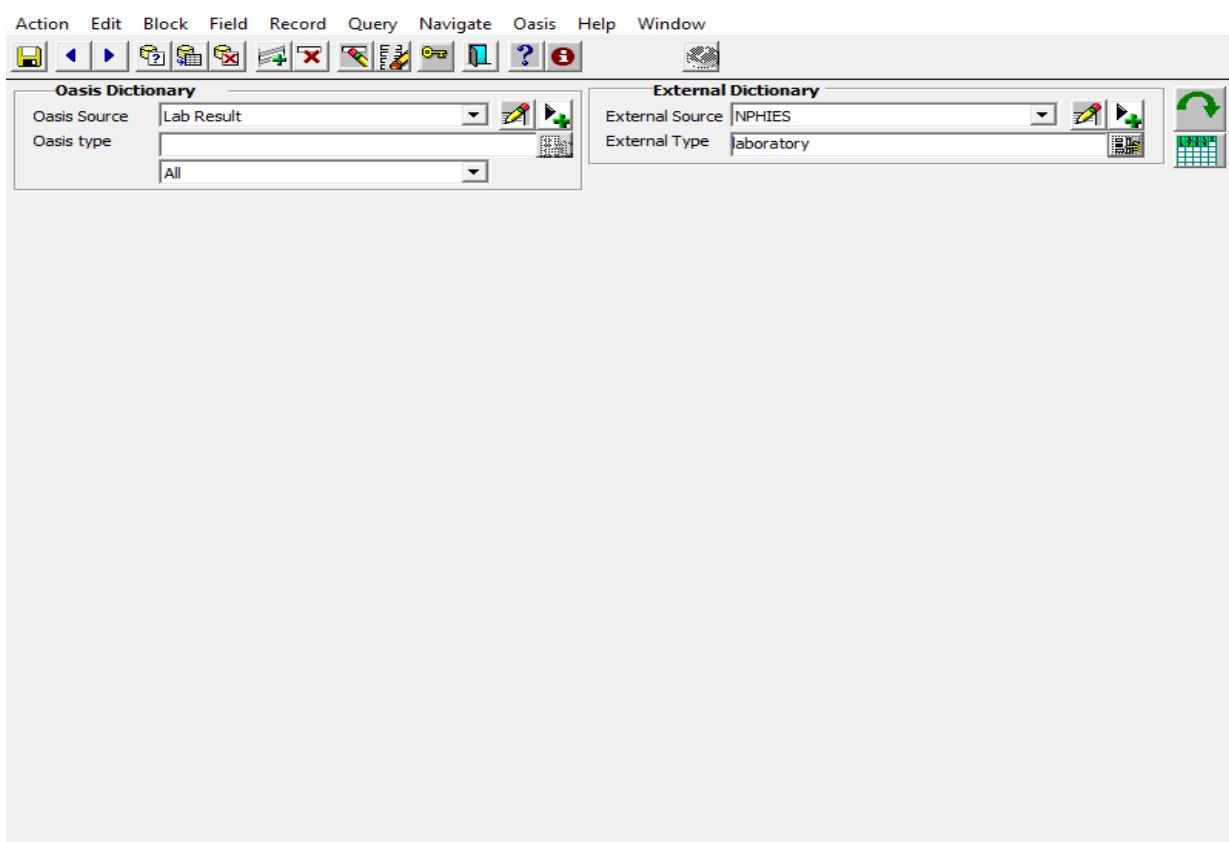
1. Open **IOS_DATA** Screen
2. Search for the new Item
3. Select the service type for the new item as shown below:

The screenshot shows the OASIS software interface for managing service codes. At the top, a menu bar includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main window has two tabs: 'Item of Service' and 'Link to Store'. The 'Item of Service' tab displays a grid of service items with columns for Ios Main, Description, Short Name, Product Code, Category, Vat Cat, Short Code, Old User, and CPT4/ICD. One row is selected, showing '100605 HCV / HCV IGG BY IMMUNOBLOT' with a short name of '230018' and category 'LAB'. An arrow points to the 'Service Type' dropdown in the 'IOS Level' configuration panel at the bottom right. This panel also includes fields for MOH Description ('LABORATORY AND BLOOD BANK'), Level One Description ('SEROLOGY'), and Level Two Description (''). It contains dropdowns for IOS Type ('Normal', 'Service', 'OASIS', 'LAB') and checkboxes for various service settings like 'Inventory Ios', 'Item Is Orderable', 'Consultant Displayed', 'Partial Order', 'Technician restricted', 'Standard Price Editable', 'External Doctor Price Editable', 'Second Approval Needed', 'Approve first order only', 'Credit List', and 'Confirm Booking Procedure'.



Second Step:

Open CODMAP Screen, through this screen user can map the Nphies codes with the Oasis codes.



To map the codes, follow these steps:

Firstly:

- A. Select the oasis source. for example (Laboratory Services by IOS)
- B. Select the external source. for example (Nphies)
- C. Select the External Type. (Laboratory)
- D. Click on the button, the existing codes will appear as shown below:



Action Edit Block Field Record Query Navigate Oasis Help Window

Oasis Dictionary

Oasis Source: Laboratory Services by IOS External Source: NPHIES

Oasis type: External Type: laboratory

External Dictionary

Codes

Oasis Desc	PARRASITES IDENTIFICATION & CYST ENUMERATION	Similarity	Match:	<input checked="" type="radio"/> Not Mapped	<input type="radio"/> All	=
External Desc	CMP					
Oasis Code	Oasis Description	External Code	External Description	Oasis Sub Code	Sub Desc	Similarity
B2104	PARRASITES IDENTIFICATION	73000-00-40	CMP	57	=	X
68781	SEmen ANALYSIS (IVF LAB)	73400-05-10	Unlisted reprod med lab proc	50	=	X
239908	SALM_O GROUP - N	73400-05-10	Unlisted reprod med lab proc	52	=	X
239909	SH. FLEXNERI - N	73400-05-10	Unlisted reprod med lab proc	56	=	X
239921	URINE CONTAINER STERILE 120M	73400-05-10	Unlisted reprod med lab proc	66	=	X
31376	BHCG - BLOOD - QUANTITATIVE	73400-05-00	Thawing of Cryopreserved Ooc	53	=	X
53498	ANTI RH ANTIBODY	73400-05-10	Unlisted reprod med lab proc	52	=	X
239991	NUTRIENT AGAR SLANT - N	73400-05-10	Unlisted reprod med lab proc	55	=	X
239993	URINE CONTAINER STERILE 120M	73400-05-10	Unlisted reprod med lab proc	66	=	X
243919	J&J MF CHLORIDE 5X50 SLD	73400-05-10	Unlisted reprod med lab proc	56	=	X
239853	BOVINE ALBUM 10 ML -N	73400-05-10	Unlisted reprod med lab proc	54	=	X
239895	J&J MICRO SAMPLE - N	73400-05-10	Unlisted reprod med lab proc	52	=	X
239899	LOEFFLER MEDIUM - N	73400-05-10	Unlisted reprod med lab proc	59	=	X
239902	NUTRIENT AGAR SLANT - N	73400-05-10	Unlisted reprod med lab proc	55	=	X
31855	HIV 1/2 ABS	73400-04-90	Thawing Cryopreserved Testicul	50	=	X
31856	HIV 1/2 ABS. (CONFIRMATION INK	73400-05-00	Thawing of Cryopreserved Ooc	53	=	X
31859	HIV PCR	73400-05-00	Thawing of Cryopreserved Ooc	62	=	X
31860	HLA ABS (CYTOTOXIC ABS)	73400-05-10	Unlisted reprod med lab proc	53	=	X
31862	HLA B27 ONLY	73400-05-00	Thawing of Cryopreserved Ooc	55	=	X
31864	HLA FULL TYPING (A,B,C & DR)	73400-05-10	Unlisted reprod med lab proc	58	=	X
31865	HOMOGENTISIC ACID	73400-05-10	Unlisted reprod med lab proc	51	=	X
31866	HOMOVANILIC ACID (HVA)	73400-04-90	Thawing Cryopreserved Testicul	52	=	X

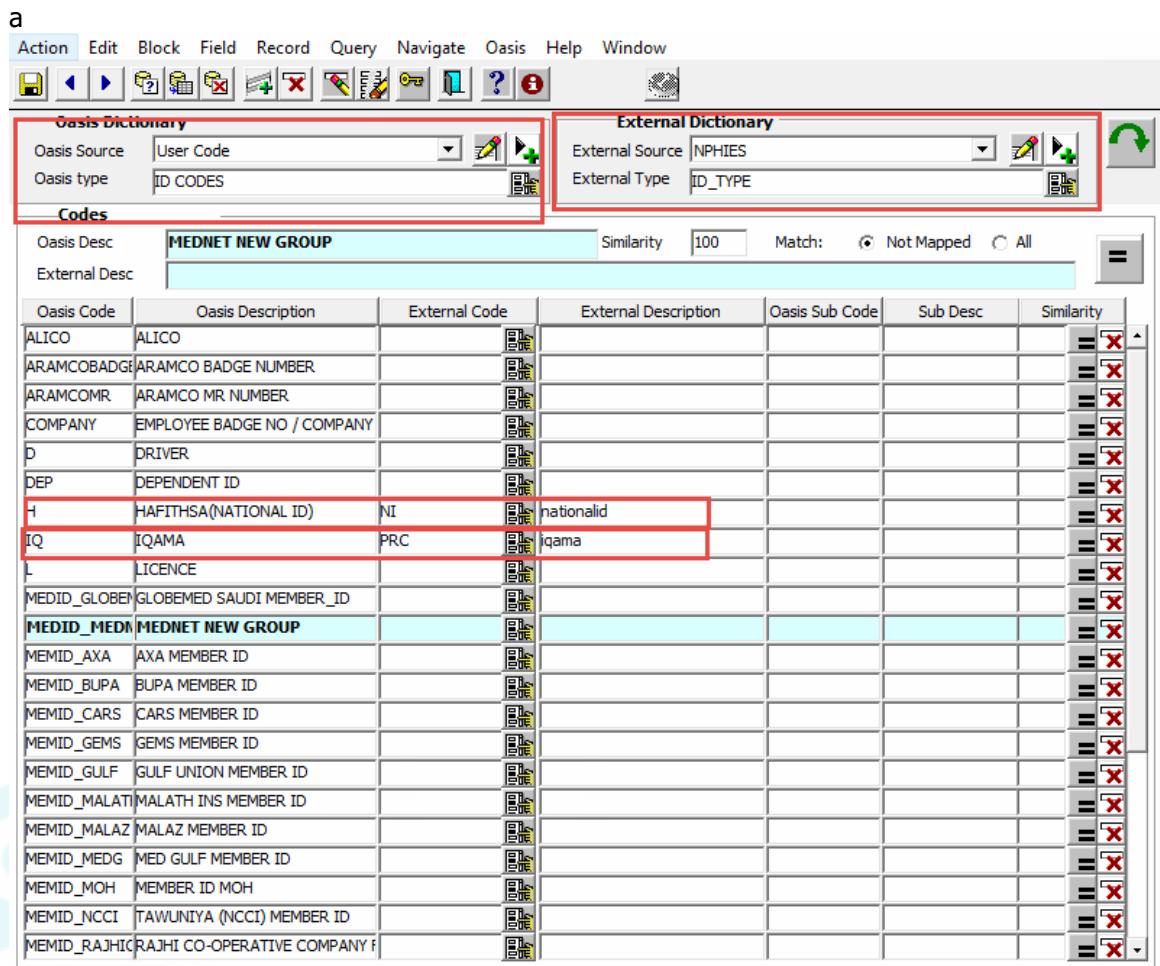
E. Enter the min similarity between the codes, Select **All** to map all the codes or **not mapped** to map the unmapped codes only, click on **=** button to map the existing codes.

F. User can delete the mapped codes by clicking on the **X** icon.

- To map the patient Id types, Open **CODEMAP** screen as shown below:

ID_Type

a



The screenshot shows the CODEMAP interface with two main sections: "Oasis Dictionary" and "External Dictionary".

Oasis Dictionary:

- Oasis Source: User Code
- Oasis type: ID CODES

External Dictionary:

- External Source: NPHIES
- External Type: ID_TYPE

Codes:

Oasis Desc	MEDNET NEW GROUP	Similarity	Match:	Not Mapped	All	
External Desc		100	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Oasis Code	Oasis Description	External Code	External Description	Oasis Sub Code	Sub Desc	Similarity
ALICO	ALICO					<input checked="" type="checkbox"/>
ARAMCOBADGE	ARAMCO BADGE NUMBER					<input checked="" type="checkbox"/>
ARAMCOMR	ARAMCO MR NUMBER					<input checked="" type="checkbox"/>
COMPANY	EMPLOYEE BADGE NO / COMPANY					<input checked="" type="checkbox"/>
D	DRIVER					<input checked="" type="checkbox"/>
DEP	DEPENDENT ID					<input checked="" type="checkbox"/>
H	HAFITHSA(NATIONAL ID)	NI	nationalid			<input checked="" type="checkbox"/>
IQ	IQAMA	PRC	iqama			<input checked="" type="checkbox"/>
L	LICENCE					<input checked="" type="checkbox"/>
MEDID_GLOBEN	GLOBEMED SAUDI MEMBER_ID					<input checked="" type="checkbox"/>
MEDID_MEDN	MEDNET NEW GROUP					<input checked="" type="checkbox"/>
MEMID_AXA	AXA MEMBER ID					<input checked="" type="checkbox"/>
MEMID_BUPA	BUPA MEMBER ID					<input checked="" type="checkbox"/>
MEMID_CARS	CARS MEMBER ID					<input checked="" type="checkbox"/>
MEMID_GEMS	GEMS MEMBER ID					<input checked="" type="checkbox"/>
MEMID_GULF	GULF UNION MEMBER ID					<input checked="" type="checkbox"/>
MEMID_MALATI	MALATH INS MEMBER ID					<input checked="" type="checkbox"/>
MEMID_MALAZ	MALAZ MEMBER ID					<input checked="" type="checkbox"/>
MEMID_MEDG	MED GULF MEMBER ID					<input checked="" type="checkbox"/>
MEMID_MOH	MEMBER ID MOH					<input checked="" type="checkbox"/>
MEMID_NCCI	TAWUNIYA (NCCI) MEMBER ID					<input checked="" type="checkbox"/>
MEMID_RAJHI	RAJHI CO-OPERATIVE COMPANY F					<input checked="" type="checkbox"/>



- Map all the Id types (Card, Iqama, Hafisa, Passport) by selecting H17 value.

ID_TYPE_SYSTEM

Action Edit Block Field Record Query Navigate Oasis Help Window

Oasis Dictionary External Dictionary

Oasis Source: User Code External Source: NPHIES

Oasis type: ID CODES External Type: ID_TYPE_SYSTEM

Codes

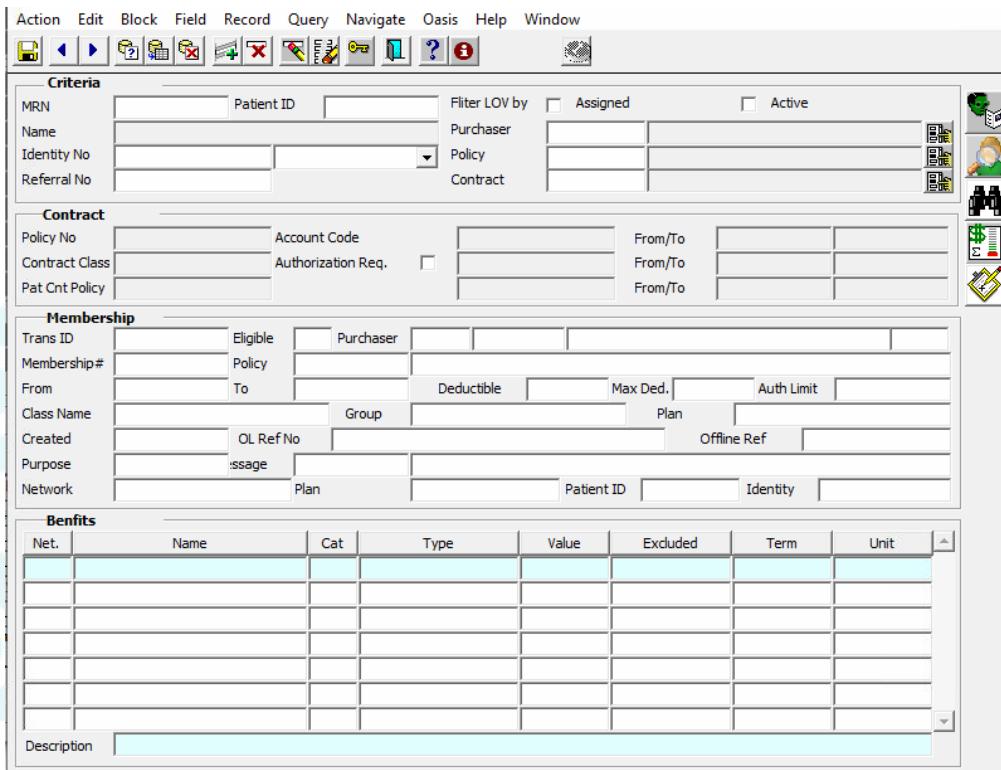
Oasis Desc	HAFITHSA(NATIONAL ID)	External Desc	http://terminology.hl7.org/CodeSystem/v2-0203
ALICO	ALICO		
ARAMCOBADGE	ARAMCO BADGE NUMBER		
ARAMCOMR	ARAMCO MR NUMBER		
COMPANY	EMPLOYEE BADGE NO / COMPANY		
D	DRIVER		
DEP	DEPENDENT ID		
H	HAFITHSA(NATIONAL ID)	hl7	http://terminology.hl7.org/CodeSystem/v2-0203
IQ	IQAMA	hl7	http://terminology.hl7.org/CodeSystem/v2-0203
L	LICENCE		
MEDID_GLOBEM	GLOBEMED SAUDI MEMBER_ID		
MEDID_MEDNE	MEDNET NEW GROUP		
MEMID_AXA	AXA MEMBER ID		
MEMID_BUPA	BUPA MEMBER ID		
MEMID_CARS	CARS MEMBER ID		
MEMID_GEMS	GEMS MEMBER ID		
MEMID_GULF	GULF UNION MEMBER ID		
MEMID_MALATI	MALATH INS MEMBER ID		
MEMID_MALAZ	MALAZ MEMBER ID		
MEMID_MEDG	MED GULF MEMBER ID		
MEMID_MOH	MEMBER ID MOH		
MEMID_NCCI	TAWUNIYA (NCCI) MEMBER ID		
MEMID_RAJHI	RAJHI CO-OPERATIVE COMPANY f		

4. ELIGIBILITY TRANSACTION (ELIGCHK)

- Below show different eligibility purposes:
 - Eligibility Purpose ([Benefit](#))
 - Eligibility Purpose ([Discovery](#))
 - Eligibility Purpose ([Validation](#))
- Before booking user can check the status for each purpose (Benefit, Discovery, Validation) by following these steps:

Case 1: Check by Patient Id and Purchaser

- a. Open “ELIGCHK” screen as shown below:



The screenshot shows the OASIS ELIGCHK application interface. The top menu bar includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main window is divided into several sections:

- Criteria:** Contains fields for MRN (Patient ID), Name, Identity No, Referral No, Purchaser, Policy, and Contract.
- Contract:** Contains fields for Policy No, Account Code, From/To dates, Contract Class, Authorization Req., and From/To dates.
- Membership:** Contains fields for Trans ID, Eligible, Purchaser, Deductible, Max Ded., Auth Limit, Membership#, Policy, From/To, Group, Plan, OL Ref No, Offline Ref, Purpose, Message, Network, and Plan.
- Benefits:** A grid table with columns: Net., Name, Cat, Type, Value, Excluded, Term, and Unit. A description field is located at the bottom of this section.

- b. Search by **MRN/ID**, you should fill it manually, Identity number will appear automatically.
- c. Check **Assigned** checkbox, assigned (Purchaser, Policy and Contract) will appear automatically.
- d. Check **Active** checkbox, All active (Purchaser, Policy and Contract) will appear automatically.
- e. Search by **Purchaser**, you should fill it manually, or use the LOV.
- f. Search by **Policy Code**, you should fill it manually, or use the LOV.



- g. Search by **Contract**, you should fill it manually, or use the LOV.
- h. Search by **Referral Number**, you should fill it manually.
- i. Click on **discovery** or **benefit** or **validation** buttons to check the eligibility.

Case 2: Check by Identity

- a. Open “**ELIGCHK**” screen.

Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria							
MRN / ID	Patient Id		Filter LOV by	<input type="checkbox"/> Assigned	<input type="checkbox"/> Active		
Name		Purchaser					
Identity No		Policy					
Refferal No.		Contract					
Contract Policy							
Policy No	Account Code		Start Date				
Applies from	Authorization Req.	<input type="checkbox"/>	End Date				
Policy Code			Start Date				
API Membership							
API Trans ID	IS Memb	Contract N					
Membership N	Policy Nc						
Effective Fr	Effective	Deductible	Error Id		PreAuth Lin		
Class Name		Plan ID		Class Code			
Creation Date	Message H						
Purpose	ssage						
Network	Room						
Benefits							
Network	Name	Category	Type	Price	Excluded	Term	Unit
<input type="text"/> Description							

IQAMA
HAFITHSA(NATIONAL ID)
IQAMA
MOTHER/FATHER NATIONAL ID
PASSPORT

- b. Search by Identity number then select the type of identity
(These values retrieved from (Patient_ID_Usercodes) Rule.

- c. Click on button, the purchaser will be retrieved automatically with Eligibility status, Membership# and Policy.

Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria		Filter LOV by		<input type="checkbox"/> Assigned	<input type="checkbox"/> Active
MRN	325321	Patient ID	388218		
Name	Nabiyha Kawajah			Purchaser	
Identity No	2427331067	IQAMA		Policy	
		Contract			
Contract				From/To	
Policy No		Account Code		From/To	
Contract Class		Authorization Req.	<input type="checkbox"/>	From/To	
Pat Cnt Policy				From/To	
Membership					
Trans ID	2242	Eligible	<input checked="" type="checkbox"/> Purchaser	234	7001607683 AXA INSURANCE
Membership#	1770/D/3	Policy	5/XN/3209/4		
From	01-05-2021	To	30-04-2022	Deductible	20 Max Ded. 75 Auth Limit
Class Name		Group		Plan	
Created	01-03-2022 11:14	OL Ref No	d3cc7af4-68d5-c6c9-30b8-b5cdc966ee62	Offline Ref	
Purpose	validation	usage	This member is eligible for Services		
Network	C	Plan	Patient ID	388218	Identity 2427331067
Benefits					
Net.	Name	Cat	Type	Value	Excluded
Description					

Record: 1/1 <OSC> <DBG>

d. Click on discovery or benefit or validation buttons to check the eligibility.

Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria		Filter LOV by		<input type="checkbox"/> Assigned	<input type="checkbox"/> Active
MRN	325321	Patient ID	388218		
Name	Nabiyha Kawajah			Purchaser	234 AXA INSURANCE
Identity No	2427331067	IQAMA		Validation	
Contract				Discovery	
Policy No		Account Code		Benefit	
Contract Class		Authorization Req.	<input type="checkbox"/>	From/To	
Pat Cnt Policy				From/To	
Membership				From/To	
Trans ID	2245	Eligible	<input checked="" type="checkbox"/> Purchaser	234	7001607683 AXA INSURANCE
Membership#	1770/D/3	Policy	5/XN/3209/4		
From	01-05-2021	To	30-04-2022	Deductible	20 Max Ded. 75 Auth Limit
Class Name		Group		Plan	
Created	01-03-2022 11:18	OL Ref No	203d56b2-a9ac-2b43-7143-b7911e28ef17	Offline Ref	
Purpose	benefits	usage	This member is eligible for Services		
Network	C	Plan	Patient ID	388218	Identity 2427331067
Benefits					
Net.	Name	Cat	Type	Value	Excluded
in	Hospital Room and Board	17	copay		
Description					

Record: 1/1 <OSC> <DBG>



- The status of checking the eligibility will appear in the screen in (IS Member eligible) field.

Y=Eligible

N= Not Eligible

- In membership and benefit section you can view all the details that are retrieved from Nphies.
- If there is a difference in Membership#, Policy#, Policy Date(SRVSUPP), Contract date(SRVCON),Patient Cnt Policy(ADT1000) between data retrieved from Nphies and the system, this data will be highlighted in red.

- User can make an update for these data by clicking on Update button A small icon of a clipboard with a pencil and a checkmark.

The screenshot shows the OASIS software interface with the following sections:

- Action Bar:** Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, Window.
- Criteria:** MRN (325321), Patient ID (388218), Filter LOV by (Assigned, Active), Name (Nabiyha Kawajah), Purchaser (234, AXA INSURANCE), Identity No (2427331067, IQAMA), Policy (33955, AXA - CLASS - C ONLY), Contract (120536, (CLASS - C) OPD - CATEGORY (20 % DED M)).
- Contract:** Policy No (blank), Account Code (INS-016-0444), From/To (01-01-2020, 31-12-2025). Contract Class (blank), Authorization Req. (checkbox, checked), From/To (01-01-2020, 31-12-2022). Pat Cnt Policy (blank), Membership# (00, highlighted in red), From/To (20-06-2021, 31-12-2022).
- Membership:** Trans ID (2252), Eligible (Y, highlighted in green), Purchaser (234, AXA INSURANCE), Membership# (1770/D/3), Policy (5/XN/3209/4), From (01-05-2021), To (30-04-2022), Deductible (20), Max Ded. (75), Auth Limit (blank). Created (01-03-2022 11:34), OL Ref No (6b5e7edb-a760-686d-9c84-53c344154d3d), Offline Ref (blank). Purpose (validation), Usage (usage), Message (This member is eligible for Services). Network (C), Plan (blank), Patient ID (388218), Identity (2427331067).
- Benefits:** A table with columns Net., Name, Cat, Type, Value, Excluded, Term, Unit. There are 10 rows of data, each with a "Description" field below it.

- User can check the eligibility transaction also from “ADT1000” screen as shown below:

- Open Patient Maser Index screen (ADT1000)
- Enter the Patient Id/MRN
- Open the patient contract
- Click on  icon.

Action Edit Block Field Record Query Navigate Oasis Help Window

AI Hayat National Hospital-Madina On 05-12-2021

Patient ID	1105660	M.R.N.	1105660
Registration Type	OPD		
Gender	MALE	ACTIVE	
Category	1 MR		
Date Of Birth	05-12-1976	Hijri Date	14-12-1396
Age	45 Year(s) 1 Month(s) 25 Day(s)		
English Name			
1st name	AHMED		
2nd name	NASRALDIN		
3rd Name	RAJAB		
Family Name	EMKA		
Middle Name	EMKA		
Mothers Name			
Nationality	EGP	EGYPTIAN	
Marital Status	M	MARRIED	
Religion	M	ISLAM	
Job Title			
Work Phone			
Home Phone			
Other Phone			
Mobile Phone	0565222966		
Blood Group			
<input type="checkbox"/> Birth in Hospital <input checked="" type="checkbox"/> Receive SMS <input type="checkbox"/> Donor <input type="checkbox"/> Special Need <input type="checkbox"/> Autism <input type="checkbox"/> Hearing <input type="checkbox"/> Elderly <input type="checkbox"/> Renal <input type="checkbox"/> Smoker			

Address Line 1

Address _____
City _____
State _____

Patient Contracts

G.Purchasers	TAWUNIYA (NCCI) (NTW 1 UPTO 4) (1014)		
Contract No.	TAWUNIYA - GALAXY INTERNATIONAL VENTURE C		
Purchaser	150292		
Description	OPD CLASS B		
Start Date	05-12-2021	End Date	31-07-2022
Policy NO.	19788674	Range	
Membership No.	00229485086800	Date	
Patient Asch Acnt.			
Default Seq.	1	Default	OUTPATIENT
Practice Name			
G.P. Name			

FRM-40815: Variable GLOBAL_FORM_CALLED does not exist.



Benefit and discovery details popup will appear as shown below:

Action Edit Block Field Record Query Navigate Oasis Help Window

Al Hayat National Hospital-Madina On 05-12-2021

Patient ID 1105660 M.R.N. 1105660

Registration Type OPD

Gender MALE ACTIVE

Category 1 MR

Date Of Birth 05-12-1976 Hijri Date 14-12-1396

Age 45 Year(s) 1 Month(s) 26 Day(s)

English Name

1st name AHMED

2nd name NASR ALADDIN

3rd Name RAJAB

Family Name EMKA

Middle Name EMKA

Mothers Name

Nationality EGP EGYPTIAN

API_VIPROW

Patient Contracts

G.Purchasers TAWUNIYA (NCCI) (NTW 1 UPTO 4) (1014)
Contract No. TAWUNIYA - GALAXY INTERNATIONAL VENTURE C
Purchaser 150292
Description OPD CLASS B
Start Date 05-12-2021 End Date 31-07-2022
Policy NO. 19788674 Range
Membership No. 00229485086800 Date
Patient Acsh Acnt.
Default Seq. 1 Default OUTPATIENT
Practice Name
G.P. Name

Membership

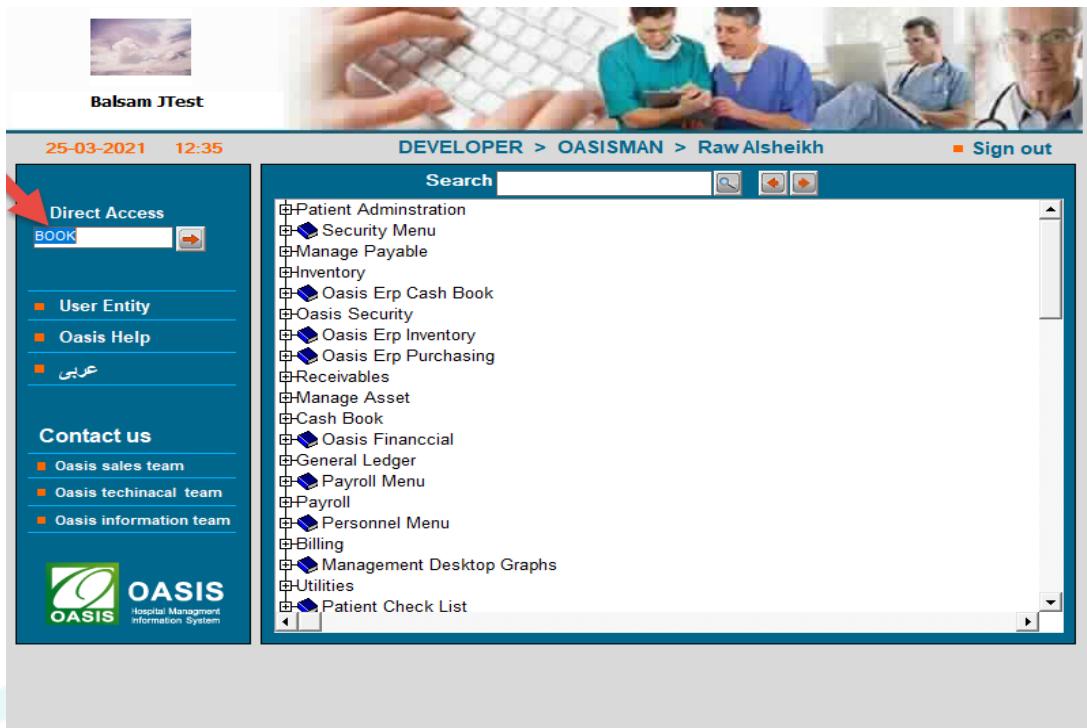
Trans ID	1029471	Eligible	Y	Purchaser	196			
Membership #	19788674	Policy						
From	2021-07-31	To	2022-07-30	Deductible	20	Max Ded.		Auth Limit 75
Class Name	GALAXY INTERNATIONAL VENTURE	Group		Plan				
Created	31-01-2022 14:33	OL Ref No.	05713138	Offline Ref				
Purpose	benefits	usage		Physician consultation is covered subject to Tawuniya's Policy Terms and Conditions.				
Network	15-Network Four	Plan		Patient ID	1105660	Identity	2294850868	

X

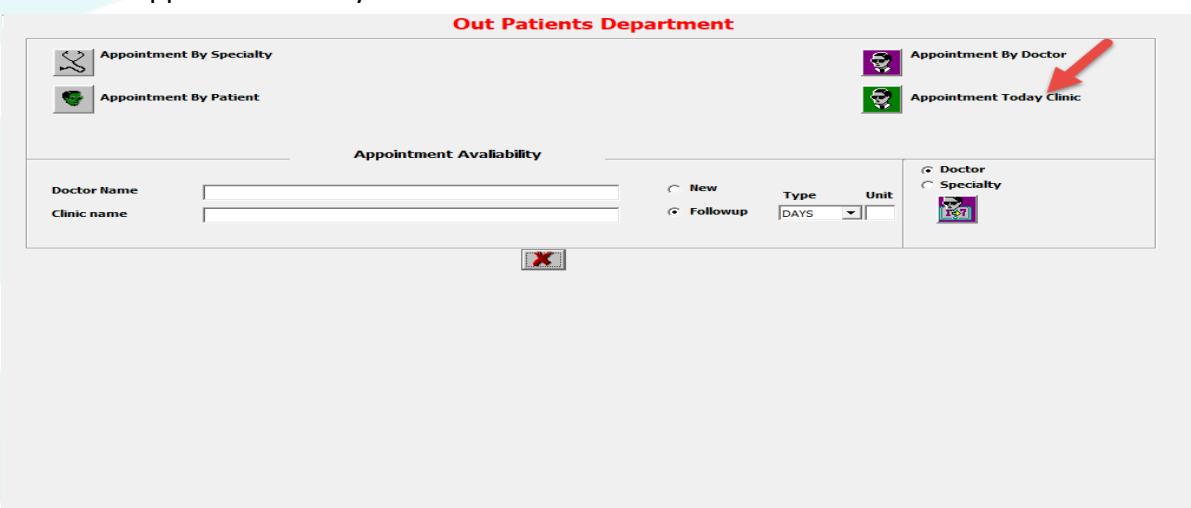
5. CHECK THE ELIGIBILITY (BOOKING)

In order to start eligibility on Nphies production System, follow these steps:

- Open “Booking” screen



- Click on “Appointment today Clinic”.





➤ Click on the calender icon.

Clinic	Specialty	Date	Type	Unit											
OPHTHALMOLOGY CLINIC - 3 - AYMAN	OPHTHALMOLOGY DEPT.	THURSDAY 25-03-2021	12-08-1442												
Time	Total	Time	N/F	P	E	Patient Id	File ID	Patient Name	Consultant	Arrived	Seen	Slot Build Ser Call	R	V	REF
14:40	1	14:40							AYMAN F AWAD GHANEM						
14:50	1	14:50							AYMAN F AWAD GHANEM						
15:00	1	15:00							AYMAN F AWAD GHANEM						
15:10	1	15:10							AYMAN F AWAD GHANEM						
15:20	1	15:20							AYMAN F AWAD GHANEM						
15:30	1	15:30							AYMAN F AWAD GHANEM						
15:40	1	15:40							AYMAN F AWAD GHANEM						
15:50	1	15:50							AYMAN F AWAD GHANEM						
16:00	1	16:00							AYMAN F AWAD GHANEM						
16:10	1	16:10							AYMAN F AWAD GHANEM						
16:20	1	16:20							AYMAN F AWAD GHANEM						
16:30	1	16:30							AYMAN F AWAD GHANEM						
16:40	1	16:40							AYMAN F AWAD GHANEM						
16:50	1	16:50							AYMAN F AWAD GHANEM						
17:00	1	17:00							AYMAN F AWAD GHANEM						
17:10	1	17:10							AYMAN F AWAD GHANEM						
17:20	1	17:20							AYMAN F AWAD GHANEM						
17:30	1														
17:40	1														
17:50	1														
18:00	1														
18:10	1														

Query Options

AYMAN AWAD GHANEM

File Id / Patient Id Pat Name

Standard Option
Walkin & Addition
Outstanding Appointment
Free Appointment
Completed Appointment
Cancelled Appointment
Rescheduled Appointment

Book Walkin Additional Double Booking Cancel Appt Dna
Freeze Freeze Slot 1 Freeze Slot 2 Freeze Slot 3 Freeze Slot 4 Freeze Slot 5 Freeze Slot 6 Freeze Slot 7

➤ Click on the calender icon from appointment type window.

Appointment Type

Walkin	Booking
<input checked="" type="radio"/> New	<input type="radio"/> New
<input type="radio"/> Follow Up	<input type="radio"/> Follow Up

➤ Enter the Patient Id then click on

Patient

Search for Patient on Date of Birth, Family Name or ID

WARNING - TO STAFF

Record Matches 1

Date of Birth	04-07-1900	File ID	ED-348226	INS-FHIR T T Nphies
Surname Eng	NPHIES	Patient ID	1175725	INS-FHIR خارجي
Surname-Arb	خارجي	Nat. & Id. No.	JORDANIAN : 2347472207	
Id No.	2347472207			
Mobile No.				
Last Appointment Seen By This Speciality	31-08-2021	AHMED ABDELMONEM YOUSSEF		
Last Appointment Seen By This Doctor	31-08-2021	AHMED ABDELMONEM YOUSSEF		



➤ Click on

Patient Details

Family Name KAWAJAH	First Name NABIYHA	
Clinic CLINICAL DIETICIAN (4)	Department DIETARY DEPARTMENT	
Consultant NISREEN T ALTURKISTANI	Time 28-04-2022 10:45	Length 15
Episode <input type="text"/>	Eligibility <input type="text"/>	Start <input type="text"/>
Eligibility Consultant <input type="text"/>	End <input type="text"/>	

WALKIN PATIENT without ELIGIBILITY - Eligibility required



➤ Click on

Action Edit Block Field Record Query Navigate Oasis Help Window

BO

Patient Id	1175725	File Id	ED-348226	INS-FHIR Test Test Nphies	
Type	Eps. No	Start Date	End Date	OPD Doctor	Specialty
OUT-PATIENT	12	31-08-2021	14-09-2021	AHMED ABDELMONEM YOUSSEF	CARDIOLOGY DEPT.

Patient Is Not Eligible For This Cons. / No Contract

Record: 1/1 <OSC> <DBG>



➤ Click on

Action Edit Block Field Record Query Navigate Oasis Help Window

Patient Id: 388218 File Id: 325321 Name: NABIYHA KAWAJAH

OPD Doctor: 4 DIETARY DEPARTMENT
NISREEN TURSON ALTURKISTANI
CLINICAL DIETICIAN (4)
Eligibility Start Reason: 28-04-2022 12-05-2022 Referral No:

Packages:

Seq	Package Name	Need Auth.	Add	Del
		<input type="checkbox"/>	+	-
		<input type="checkbox"/>	+	-

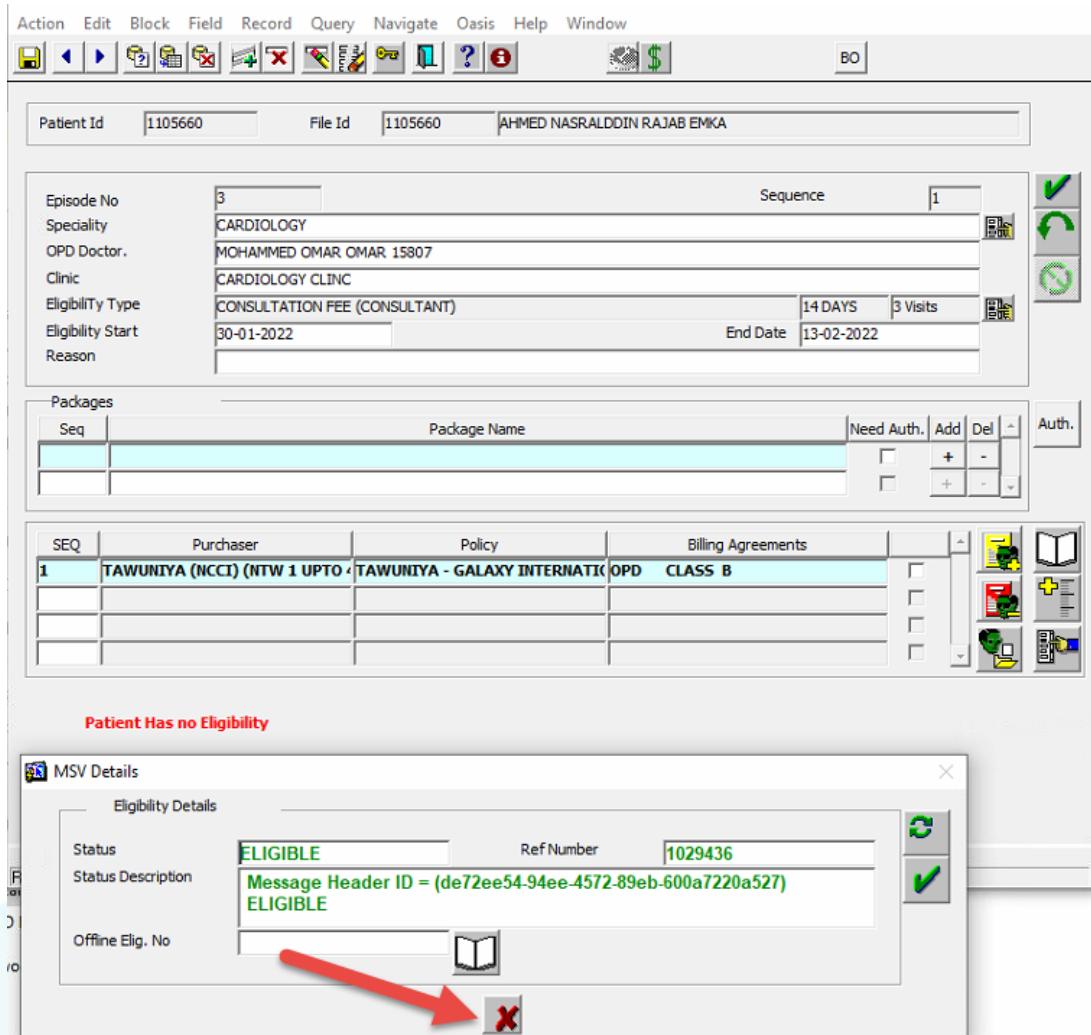
Auth.:

SEQ	Purchaser	Policy	Category
1	AXA INSURANCE	AXA - CLASS - C ONLY	(CLASS - C) OPD - CATEGORY (20%)

Eligibility Details:

- Nphies accepts eligibility transaction and pass it to the payer with three possible values such as:
- Eligible: Nphies integration will respond back with in force true in the “is member eligible” with the value Y.
 - Not Eligible: Nphies integration will respond back with in force false in the “is member eligible” with the value N.
 - Has Error: includes Business exceptions or disposition for example coverage is not in force.

If the patient is **Eligible**, the user should continue by clicking on  button and continue.



Action Edit Block Field Record Query Navigate Oasis Help Window

Patient Id: 1105660 File Id: 1105660 AHMED NASRALIDDIN RAJAB EMKA

Episode No	3	Sequence	1
Speciality	CARDIOLOGY		
OPD Doctor.	MOHAMMED OMAR OMAR 15807		
Clinic	CARDIOLOGY CLINIC		
Eligibility Type	CONSULTATION FEE (CONSULTANT)	14 DAYS	3 Visits
Eligibility Start	30-01-2022	End Date	13-02-2022
Reason			

Packages

Seq	Package Name	Need Auth.	Add	Del	Auth.
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

SEQ **Purchaser** **Policy** **Billing Agreements**

1	TAWUNIYA (NCCI) (NTW 1 UPTO 100%)	TAWUNIYA - GALAXY INTERNATIONAL	OPD CLASS B	<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	

Patient Has no Eligibility

MSV Details

Eligibility Details			
Status	ELIGIBLE	Ref Number	1029436
Status Description	Message Header ID = (de72ee54-94ee-4572-89eb-600a7220a527) ELIGIBLE		
Offline Elig. No			





Offline Eligibility

Action Edit Block Field Record Query Navigate Oasis Help Window

Patient Id: 1175729 File Id: ED-348225 Jareer ahmad ahmad jareer

MSV Details

Eligibility Details

Status	ERROR	Ref Number	14920
Status Description	OAS-14184 Error calling API statusCode: 412, statusMessage : Please Contact Your Administrator ...		
New Receipt			

Purchaser Details

SEQ	Purchaser	Policy	Billing Agreement

No Valid Contract for Patient - Cash Payment Contract will be used

Record: 1/1 <OSC> <DBG>

Action Edit Block Field Record Query Navigate Oasis Help Window

Patient Id: 1105660 File Id: 1105660 AHMED NASRALDIN RAJAB EMKA

MSV Details

Episode No	3	Sequence	1
Specialty	CARDIOLOGY		
OPD Doctor	MOHAMMED OMAR OMAR 15807		
Clinic	CARDIOLOGY CLINIC		
Eligibility Type	CONSULTATION FEE (CONSULTANT)	14 DAYS	3 Visits
Eligibility Start	30-01-2022	End Date	13-02-2022
Reason			

Packages

Seq	Package Name	Need Auth.	Add	Del	Auth.

Purchaser Details

SEQ	Purchaser	Policy	Billing Agreements
1	TAWUNIYA (NCCI) (NTW 1 UPTO 100%)	TAWUNIYA - GALAXY INTERNATIONAL	OPD CLASS B

Patient Has no Eligibility

MSV Details

Eligibility Details

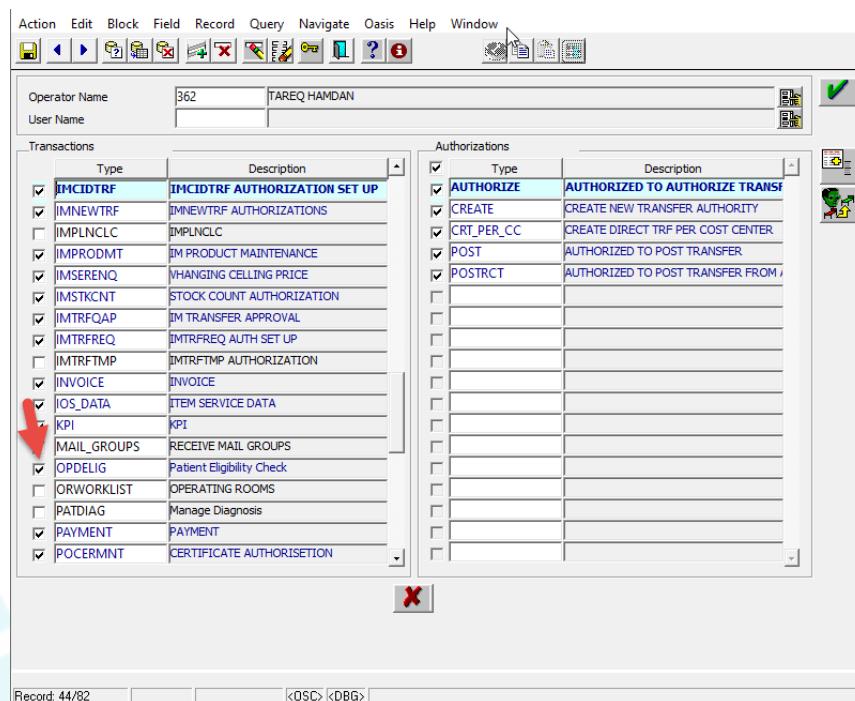
Status	Not ELIGIBLE	Ref Number	1029438
Status Description	Message Header ID = (51776719-9b69-4572-88c9-a27c49b2b3cd) Not ELIGIBLE		
Offline Elig. No			

Note: If you are facing any issue after checking the eligibility and you need to continue, the system allows you to complete the process by entering the offline eligibility number then click on button.

Note: this action is only allowed for users with permission.

- To add the permission for the user, follow these steps:

1. Open **UTAUTFUN** screen.
2. Enter the operator's name.
3. Activate OPDELIG Authority.



Note: User can add an attachment by clicking on  icon.



6. PREAUTHORIZATION REQUEST (SRVRAUTH)

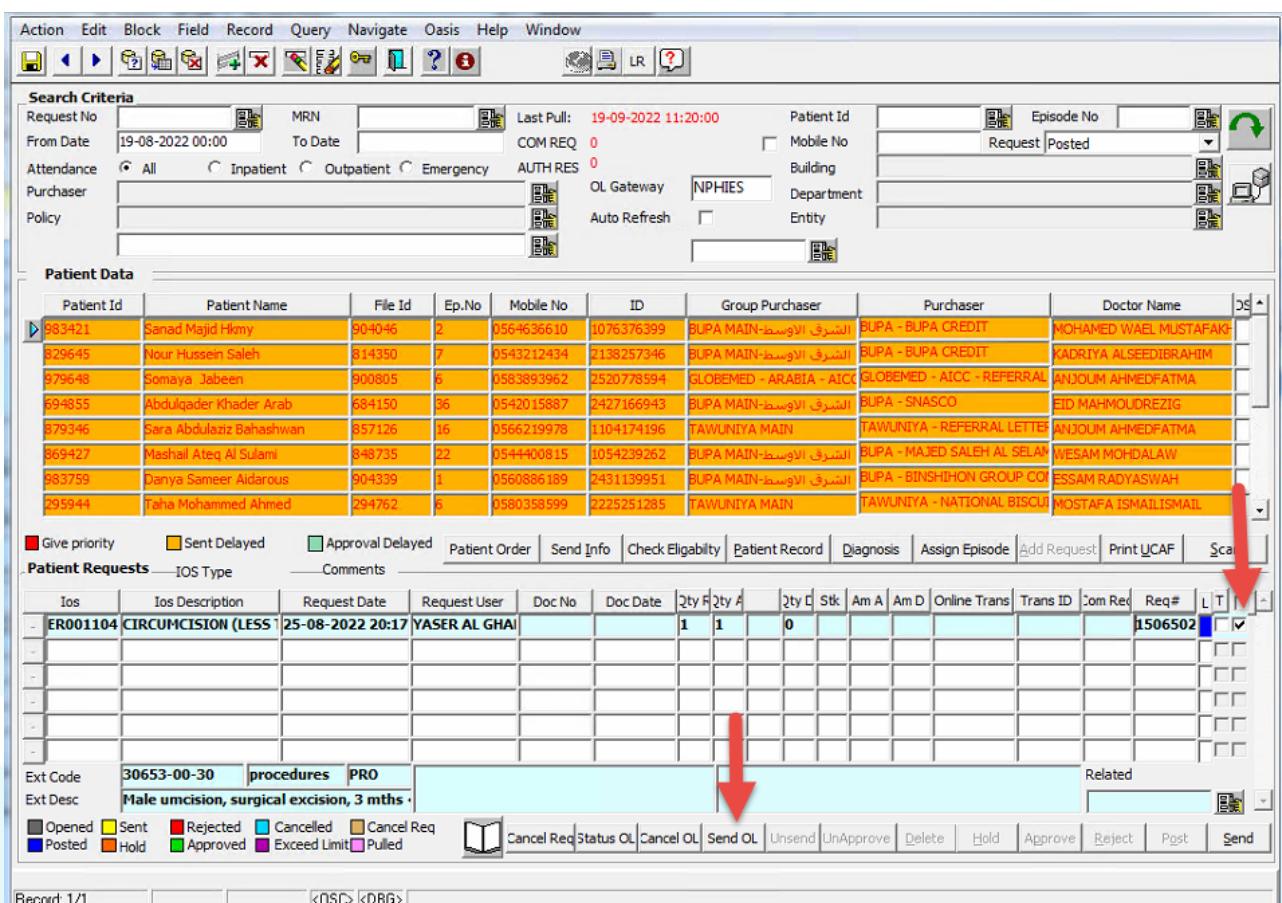
- Integration Setup same as discussed before:
 - Check Insurance Integration. (MAPRULE)
 - Setup for Nphies integration. (DHSMAP)
 - Payer Integration Setup. (SRVSUPP)
 - Service Code Mapping. (External Code Mapping)
- In order to start send Approval request through Nphies, Follow these steps:
 - Create a patient with the same conditions as described before (Valid Id and membership number).
 - Open Outpatient episode and Inpatient episode.
 - Order laboratory or radiology service in both episodes and it must need authorization.
- Open **SRVRAUTH** screen.
 - To search for Approval requests user can use the upper fields as shown below:

Action	Edit	Block	Field	Record	Query	Navigate	Oasis	Help	Window											
Search Criteria																				
Request No	<input type="text"/>	MRN	<input type="text"/>	Last Pull:	18-09-2022 15:55:00	Patient Id	<input type="text"/>	Episode No	<input type="text"/>											
From Date	18-09-2022 00:00	To Date		COM REQ	0	<input type="checkbox"/> Mobile No		Request	All											
Attendance	<input checked="" type="radio"/> All	<input type="radio"/> Inpatient	<input type="radio"/> Outpatient	<input type="radio"/> Emergency	AUTH RES	0		Building												
Purchaser				OL Gateway	NPHIES		Department													
Policy				Auto Refresh	<input type="checkbox"/>		Entity													
Doctor				Doc No	<input type="text"/>															
Patient Data																				
Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name	DS											
215724	Daifallah Abdullah Al Jehani	215469	49	0503182168	1017340777	AXA MAIN - أكسا	AXA - ABV ROCK GROUP	AHMED ALIBRAHIM	I											
813154	Abdullah Abdulmajed Knani	798038	24	0547859696	2241948724	TAWUNIYA MAIN	TAWUNIYA - SAUDI BIN LADEN	AHMED HAJIKHLALIF												
850463	Arwa Mohammed Ben Eshaq	833197	4	0540419937	2058556230	BUPA MAIN - الشرف الاوسط	BUPA - AL NAHDA MEDICAL CO	ESHRAQA MOHAMEDJOHER												
552225	Ali Mohammed Al Qadi	546357	5	0533004093	2250001381	BUPA MAIN - الشرف الاوسط	BUPA - BUPA CREDIT	AHMED HAJIKHLALIF												
837241	Mustafa Mosbah Awadallah	821873	8	0558004136	2400018954	BUPA MAIN - الشرف الاوسط	BUPA - ADVANCED DALLAH	ESHRAQA MOHAMEDJOHER												
870998	Abdulrahim Kamal Al Tatar	850030	3	0569331759	2093396915	BUPA MAIN - الشرف الاوسط	BUPA - AL SAKHA GOLDEN CC	AHMED HAJIKHLALIF												
984914	Abouelwa Mohammed Myhoop	905321	1	0503112073	2253800672	TAWUNIYA MAIN	TAWUNIYA - REFERRAL LETTER	MOHAMMED BELMAAZIZ												
984079	Khalid Salem Basalama	904625	3	0506615649	2055654806	GLOBEMED - ARABIA - AICC	GLOBEMED - AICC - CLASS C - I	OMAR SAMIBASUBRAIN												
<input type="checkbox"/> Give priority	<input type="checkbox"/> Sent Delayed	<input type="checkbox"/> Approval Delayed	Patient Order	Send Info	Check Eligibility	Patient Record	Diagnosis	Assign Episode	Add Request	Print UCAF	Scan									
Patient Requests																				
Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty F	Qty A	Qty C	Stk	Am A	Am D	Online Trans	Trans ID	Com Req	Req#	L	T			
XY510613	CHEST (PORTABLE X-RAY)	18-09-2022 09:35	AFAF ALQAHTAN	210428332	18.09.2022	1	1	1							1510342	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
XY006915	MRI - BRAIN/HEAD (PLAIN)	18-09-2022 09:35	AFAF ALQAHTAN	210428332	18.09.2022	1	1	1							1510342	<input type="checkbox"/>	<input type="checkbox"/>			
LA006696	CREATININE (SERUM)	18-09-2022 09:35	AFAF ALQAHTAN	210428332	18.09.2022	1	1	1							1510342	<input type="checkbox"/>	<input type="checkbox"/>			
LA007188	UREA (BUN)	18-09-2022 09:35	AFAF ALQAHTAN	210428332	18.09.2022	1	1	1							1510342	<input type="checkbox"/>	<input type="checkbox"/>			
LA006690	PROFILE-CBC-COMPLETE	18-09-2022 09:35	AFAF ALQAHTAN	210428332	18.09.2022	1	1	1							1510342	<input type="checkbox"/>	<input type="checkbox"/>			
LA505817	TROPONINE - 1	18-09-2022 09:35	AFAF ALQAHTAN	210428332	18.09.2022	1	1	1							1510342	<input type="checkbox"/>	<input type="checkbox"/>			
Ext Code	58500-00-10	Imaging	RAD												Related					
Ext Desc	Radiography of chest, 1 view																			
<input type="checkbox"/> Opened	<input type="checkbox"/> Sent	<input type="checkbox"/> Rejected	<input type="checkbox"/> Cancelled	<input type="checkbox"/> Cancel Req	<input type="checkbox"/> Posted	<input type="checkbox"/> Hold	<input type="checkbox"/> Exceed Limit	<input type="checkbox"/> Pulled	<input type="checkbox"/> Cancel Req	<input type="checkbox"/> Status OL	<input type="checkbox"/> Cancel OL	<input type="checkbox"/> Send OL	<input type="checkbox"/> Unsend	<input type="checkbox"/> UnApprove	<input type="checkbox"/> Delete	<input type="checkbox"/> Hold	<input type="checkbox"/> Approve	<input type="checkbox"/> Reject	<input type="checkbox"/> Post	<input type="checkbox"/> Send
Record: 1/1 <DSC> <DBG>																				

- For each request user can do following actions:

- Send Authorization Request
- Send Communication Request
- Cancel Pre approval request
- Poll request
- Show online Request History

- **Send Authorization Request**



The screenshot shows the OASIS software interface for managing patient requests. At the top, there's a menu bar with Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons for file operations like Open, Save, Print, and Help.

Search Criteria: This section allows users to filter requests based on Request No., From Date, To Date, Patient Id, Mobile No., Building, Department, and Entity. It also includes fields for Last Pull date and time (19-09-2022 11:20:00), COM REQ (0), AUTH RES (0), OL Gateway (NPHIES), and Auto Refresh.

Patient Data: A grid displaying patient information such as Patient Id, Patient Name, File Id, Ep.No, Mobile No., ID, Group Purchaser, Purchaser, and Doctor Name. The data is sorted by Patient Id. A red arrow points to the 'Print UCAF' button at the bottom right of this section.

Patient Requests: This section lists requests with columns for Ios, Ios Description, Request Date, Request User, Doc No., Doc Date, Qty F, Qty A, Qty D, Stk, Am A, Am D, Online Trans, Trans ID, Com Rec, Req#, L, and T. A red arrow points to the 'Send OL' button in the toolbar below this section.

Toolbar Buttons: The bottom toolbar includes buttons for Cancel Req, Status OL, Cancel OL, Unsend, UnApprove, Delete, Hold, Approve, Reject, Post, and Send.

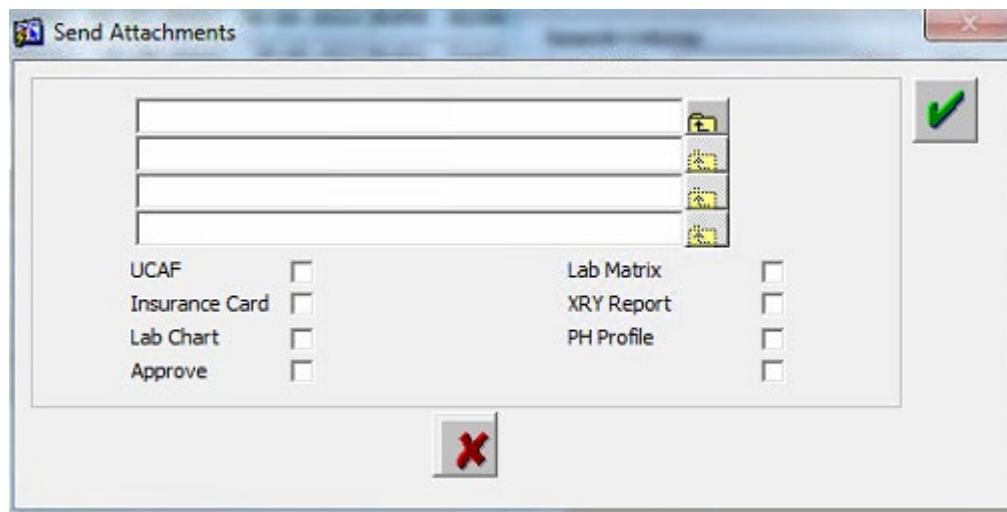
At the bottom left, it says 'Record: 1/1'. At the bottom right, there are links for <DSC> and <DBG>.

- User can search on existing request by using filters as shown above such as (Request No. , Patient MRN/ID, From/To Date, Request status, Purchaser, Policy then click on 
- Before sending the request, make sure that all services are mapped and the diagnosis is entered.

Ext Code	73050-18-50	laboratory	LAB
Ext Desc	GHBA1C		



- To send the request Select the line and make “**Checked**”, after that press “Send online”, then Select the attachment (Info/Report) if you want ,Click on button.



- Through this action HCP sends different type of request to the Payer by clicking on **Send OL** button such as:
 - Send Institutional Authorization Request to HIC.
 - Send Professional Authorization Request to HIC.
 - Send Dental Authorization Request to HIC
 - Send Pharmacy Authorization Request to HIC.

HIC will Receive the Authorization request and send a Realtime Queued/Pended response.
HCP will Receive the Realtime Queued/Pended response.

- Rule: SRVRUTH_DEF_ELIGONLY: set to **Y** to retrieve all services for inpatient type and set to **N** to retrieve all services.
- Rule: NPHIES_EDIT_APPROVAL: set to **Y** to overwrite current status.
- Rule: SEND_APPROVAL_BY_IOS: allow Send selected service from pre-approval request.

- **Send Communication:**

- HCP can send communication transaction for the Institutional / Professional Authorization Request by clicking on Send Communication button, HIC Receive communication transaction for the Institutional/ Professional Authorization Request and send an acknowledgment to the HCP, HCP Will receive the acknowledgment for the communication from the HIC.
- To send communication, follow these steps:
 - To send the communication Select the line and make “Checked”.
 - Click on “Send Info” button.

Action Edit Block Field Record Query Navigate Oasis Help Window

Search Criteria

Request No	MRN	Last Pull: 19-09-2022 11:20:00	Patient Id	Episode No
From Date	To Date	COM REQ 0	Mobile No	Request Online
Attendance	All Inpatient Outpatient Emergency	AUTH RES 0	Building	
Purchaser	OL Gateway NPHIES	Auto Refresh	Department	
Policy			Entity	

Patient Data

Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name
748935	Hani Naser Shanab	736094	35	0557057544	2188818518	TCS - AL-SAGR COOPERATI	AL-SAGR - REFERRAL LETTER	AHMED HAJIKHLALIF
269234	Abdullah Abdullah Al Naqeb	268548	77	0540580562	2115432771	TAWUNIYA MAIN	TAWUNIYA - AL ESSAYI TRADIN	AHMED ALIEGHANNAM
983106	Yousif Saqer Almotery	903759	1	0567155715	1013387426	AXA MAIN-أسا	AXA - KHAYROKOM CHARITY	AHMED HAJIKHLALIF
863522	Thoraya Saleh Alfaha	843884	6	0565983647	2187586496	TAWUNIYA MAIN	TAWUNIYA - MALBOS ALKALEJ	KADRIYA ALSEEDIBRAHIM
678119	Mohammed Hamid Al Garni	668000	87	0559791900	1024223537	BUPA MAIN-الشرق الاوسط	BUPA - BUPA CREDIT	AHMED HAJIKHLALIF
685558	Yasmin Idrees Wgri	675140	8	0505593845	2214317634	TAWUNIYA MAIN	TAWUNIYA - 22589071	OSAMA IBRAHIMMAKKI
813145	Gala Omar Alkabi	798029	8	054333770	2451954982	TAWUNIYA MAIN	TAWUNIYA - MALBOS ALKALEJ	OSMAN AWADOMER
919850	Ali Bilal Al Zahraini	893221	3	05438811	1070388655	TAWUNIYA MAIN	TAWUNIYA - ROYAL GUARD	NISAR HAIDER ANJUM

Patient Requests

Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty F	Qty A	Qty D	Stk	Am A	Am D	Online Trans	Trans ID	Com Req	Req#	L T
- LA006838	HB A1C. (GLYCOSYLAT	20-08-2022 09:42	NOUD ALSHEH	10000555	20.08.2022	1	1	1				20.08 09:50	172773	11154	1505705	
-																
-																
-																
-																
-																
-																
-																
-																
-																

Ext Code 73050-18-50 **Ext Desc** GHBA1C

Related

Status Legend

- Opened Sent Rejected Cancelled Cancel Req
- Posted Approved Exceed Limit Pulled

Cancel Req Status OL Cancel OL Send OL Unsend UnApprove Delete Hold Approve Reject Pgst Send

Record: 3/9 kNSR kDRG



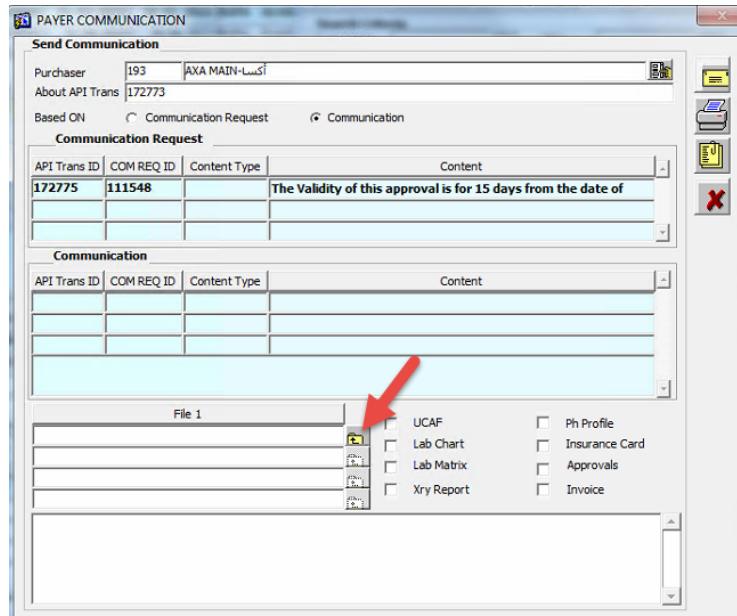
- Check the communication request that is required from the payer

The screenshot shows the 'PAYER COMMUNICATION' window with the 'Send Communication' tab selected. Under 'Based ON', the 'Communication Request' radio button is selected. In the 'Communication Request' section, there is a table with columns: API Trans ID, COM REQ ID, Content Type, and Content. The 'Content' column contains the text: 'The Validity of this approval is for 15 days from the date of'. A red arrow points to this text. Below this table is another table for 'Communication' with similar columns. At the bottom, there is a section for 'File 1' with a file browser icon and a list of document types with checkboxes: UCAF, Ph Profile, Lab Chart, Insurance Card, Lab Matrix, Approvals, Xry Report, and Invoice.

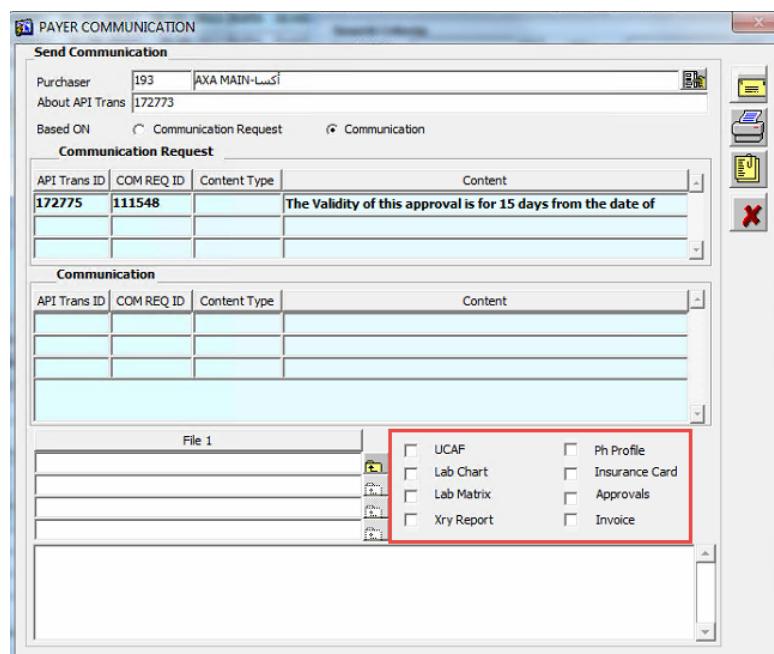
- Send communication info based on the communication request (Payer Request).

This screenshot is identical to the one above, showing the 'PAYER COMMUNICATION' window with the 'Send Communication' tab selected. The 'Communication Request' section shows the same table with the 'Content' row containing the text: 'The Validity of this approval is for 15 days from the date of'. A red arrow points to this text. The 'Communication' section and the 'File 1' section are also present at the bottom.

- User can select different info to send such as (free text/JPG/PDF).



- User can also select different reports to send (UCAF/ Insurance Card/ Lab Chart/ Lab Matrix/ XRay Report/ PH Profile).



- Click on send button 

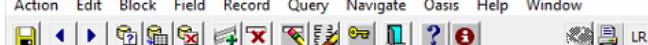


- User can Print all the communications that occurred between the hospitals and payer using print button. 
- User can show the attachment using Attachment button. 
- User can close the Send Communication popup by clicking on close button. 

- **Cancel Pre-Approval:**

- Cancel Pre-Approval: HCP can send a Cancellation Request transaction for the Authorization Request by clicking on **Cancel OL** button, HIC will Receive Cancellation Request transaction for the Authorization Request, HIC will Send a Realtime Cancellation response, HCP will Receive the Cancellation response for the Authorization from the HIC and
- The status will be changed to Canceled.

Action Edit Block Field Record Query Navigate Oasis Help Window



Search Criteria		MRN	Last Pull:	Patient Id	Episode No	Request Sent	OL Gateway	Building	Department	Entity						
From Date	01-01-2022 00:00	To Date	COM REQ 0	<input type="checkbox"/> Mobile No	<input type="checkbox"/> Episode No	<input type="checkbox"/> Request Sent										
Attendance	<input checked="" type="radio"/> All	<input type="radio"/> Inpatient	<input type="radio"/> Outpatient	<input type="radio"/> Emergency	AUTH RES 0											
Purchaser			OL Gateway	NPHIES												
Policy			Auto Refresh	<input type="checkbox"/>												
Patient Data																
Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name	DS							
1105491	Rommel Lavadia Ekam	1105491	2	0503064509	2333681985	TAWUNIYA (NCCI) (NTW 1)	TAWUNIYA - ALINMA MEDICAL	WAEL ANWARBADR 19056								
1030877	Ahmad Mohamed Alsayed	1030877	14	0502892713	2465727069	TCS - GOSI	TCS - DIRECT GOSI	AHMED MOHAMMAD SHAHIN :								
1107569	Naseba Mohammed Sufy	1107569	1	0567077227	2135540439	GLOBEMED - ENAYA (1012)	GMS-ENAYA - REFERRALCASES	AHMED TAHERMASHALY 2973								
1	Thamer Naher Alshabani	1	6	0546600508	1087513006	TAWUNIYA (NCCI) (NTW 1)	TAWUNIYA - ALINMA MEDICAL	MOHAMMED OMAROMAR 158								
Patient Requests																
Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	Com Rec	Req #	L	
- 241-277-12	LOTEVAN 10/160MG FILM CO	06-01-2022 08:53	TTTEST TTTEST			11	11	0	1156				598019		<input checked="" type="checkbox"/>	
Ext Code	06285147002337	IOS Type	medication-co	MED	Comments											
Ext Desc																
<input type="checkbox"/> Opened	<input type="checkbox"/> Sent	<input type="checkbox"/> Rejected	<input type="checkbox"/> Approved	<input type="checkbox"/> Cancelled	<input type="checkbox"/> Exceed Limit											
Record: 1/1 <OSC> <DBG>																



- **Online Request History**

- User can open the online request history by double clicking on the **Online Trans** row of the request that want to view.

Action Edit Block Field Record Query Navigate Oasis Help Window

Search Criteria		MRN	Last Pull:	Patient Id	Episode No	Request Approved		
Request No		To Date	18-05-2022 12:34:41	Mobile No				
From Date	18-05-2022 00:00	COM REQ	0	Building				
Attendance	<input checked="" type="radio"/> All <input type="radio"/> Inpatient <input type="radio"/> Outpatient <input type="radio"/> Emergency	AUTH RES	0	Department				
Purchaser		OL Gateway	NPHIES	Entity				
Policy		Auto Refresh						
Patient Data								
Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name
742931	Mohammed Mugbil Al Zaydy	380024	5	0548589771	1105592768	MEDGULF- THE MEDITERRA	MEDGULF-SAUDI ELECTRICITY	TABINDA BAIGSHOAIB
503316	Aida Safer Al-Humeidy	43032	127	0503791391	1032976316	BUPA ARABIA FOR COOPER	BUBA-SAUDI ARAMCO BASE OI	FATHIYA ZAIN ALABDEENZAI
43695	Aiesha Alhussien Alqhdani	9842	9	0555588105	1010199980	NCCI	NCCI - SAUDI AIRLINES	BUDDOOR MOHAMMEDALSHAR
842377	Russell Hope	456286	1	0537959491	2479548311	BUPA ARABIA FOR COOPER	BUPA-BAE SYSTEMS(OPERATIC	KAMIL ABBAS
634759	Ohoud Ayed Alqady	286478	38	0507009149	1077309605	MEDGULF- THE MEDITERRA	MEDGULF-SEC-W (13848601)	BATOUL MOHAMMEDMASOUD
833305	Noura Naga Al Otabi	448969	2	0507489607	1041081215	BUPA ARABIA FOR COOPER	BUPA-MAADEN GOLD AND BASI	KAMIL ABBAS
834866	Daeeg Jobar Al Otabi	450178	2	0555590388	1036356614	BUPA ARABIA FOR COOPER	BUPA-MAADEN GOLD AND BASI	KAMIL ABBAS
817515	Rasha Honoud Alwagdani	437601	14	0554112131	1076631413	BUPA ARABIA FOR COOPER	BUPA - NATIONAL WATER CON	BATOUL MOHAMMEDMASOUD
723887	Rania Abdullah Al Malky	364678	8	0555081882	1056362963	NCCI	NCCI-TELEVISION	HUSAM ALDEEN MOHAMMEDS
810623	Asrar Dakhal Khedr	432559	2	0502111831	1080701624	NCCI	NCCI - JOHNS HOPKINS ARAMK	SADRJA MOHAMMEDTHIMA

Give priority Sent Delayed Approval Delayed Send Info Check Eligibility Patient Record Diagnosis Assign Episode Add Request Print ICAF Scan

Patient Requests IOS Type Comments

Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	Trans	Com Rec	Req#	L	T				
- 9000151	ANA (ANTI-NUCLEAR A	18-05-2022 09:14	FATHEIA SULIP	50773874	18.05.2022	1	1	1				18.05 09:33	29887	695493							
- 9000400	PROTEIN C	18-05-2022 09:14	FATHEIA SULIMA	50773874	18.05.2022	1	1	1				18.05 09:33	29887	695493							
-																					
-																					
-																					
-																					
Ext Code	73100-10-70	laboratory	LAB															- COMPLETE - Please note that the amount of the requested services do not require prior approval from Tawuniya, as per this Policy's terms and conditions. Kindly, provide the necessary medical services to our client.			
Ext Desc	Anti-nuclear abs																				
Opened	Sent	Rejected	Cancelled	Cancel Request	<input type="checkbox"/>	Cancel Req	Status OL	Cancel OL	Send OL	Unsend	UnApprove	Delete	Hold	Approve	Reject	Post	Send				
Posted	Hold	Approved	Exceed Limit	Pulled																	

- Request details appears as shown below:

API

Request									
API Trans ID	Membership NO	Policy NO	Treatment type	Physician Name	Lic.	Department Type	Estimated Type		
29887	001020463400111	7000	O professional	1240516 HUSAM ALDEEN MOHAMMED S	2700198569	257	08.00	650	X
Related Trans		Trf	Referral No	Contract	Diagnosis	Complaint			
		N		H32	Systemic lupus erythematosus	- JOINT PAIN SKIN RASH - Tender bones, joints CHEST AND ABDOMEN CLINICALLY FREE			

Response											
API Trans ID	Creation Date	Authorisation Sta	Auth No	From	To	Error ID	Error Message				
29887	18-05-2022 09:33:43	APPROVED	50773874				- COMPLETE - Please note that the amount of the requested services do not require prior approval from Tawuniya, as per this Policy's terms and conditions. Kindly, provide the necessary medical services to our client --				
#	Oasis Code	Service Code	Service Description			Type	Qty R	Qty A	Est Cost	Status	Message
2	9000400	73100-04-10					1			APPROVED	COMPLETE - Please note that the amount of the requested services do not require prior approval from Tawuniya, as per this Policy's terms and conditions. Kindly, provide the necessary medical services to our client --
1	9000151	73100-10-70						1		APPROVED	
PROTEIN C											

Communication Request					Communication				
API Trans ID	COM REQ ID	Content Type	Content		API Trans ID	COM REQ ID	Content Type	Content	

- In the response section the status will appear in the Authorization status field, and If the status is rejected, the reason for rejection will appear in the Error Message field.



- Open API Monitor to check the status for transaction
- User can open the API Monitor screen by double clicking on the **API Trans** row of the request that want to view.

Action	Edit	Block	Field	Record	Query	Navigate	Oasis	Help	Window																																																																																																																																																																													
Search Criteria <table border="1" style="width: 100%;"> <tr> <td>Request No:</td><td>MRN:</td><td>Last Pull:</td><td>31-05-2022 09:25:00</td><td>Patient Id:</td><td>Episode No:</td><td>Request Online:</td><td colspan="3"> <input type="button" value="Print"/> <input type="button" value="LR"/> <input style="width: 20px; height: 20px; vertical-align: middle;" type="button" value="?"/> </td> </tr> <tr> <td>From Date:</td><td>01-05-2022 00:00</td><td>To Date:</td><td></td><td>COM REQ:</td><td>0</td><td><input type="checkbox"/></td><td>Mobile No:</td><td>Building:</td><td><input type="button" value="Get"/></td> </tr> <tr> <td>Attendance:</td><td>All</td><td>Inpatient</td><td>Outpatient</td><td>AUTH RES:</td><td>0</td><td></td><td>Department:</td><td></td><td><input type="button" value="Get"/></td> </tr> <tr> <td>Purchaser:</td><td></td><td>OL Gateway</td><td>NPHIES</td><td>Auto Refresh:</td><td><input checked="" type="checkbox"/></td><td></td><td>Entity:</td><td></td><td><input type="button" value="Get"/></td> </tr> </table>										Request No:	MRN:	Last Pull:	31-05-2022 09:25:00	Patient Id:	Episode No:	Request Online:	<input type="button" value="Print"/> <input type="button" value="LR"/> <input style="width: 20px; height: 20px; vertical-align: middle;" type="button" value="?"/>			From Date:	01-05-2022 00:00	To Date:		COM REQ:	0	<input type="checkbox"/>	Mobile No:	Building:	<input type="button" value="Get"/>	Attendance:	All	Inpatient	Outpatient	AUTH RES:	0		Department:		<input type="button" value="Get"/>	Purchaser:		OL Gateway	NPHIES	Auto Refresh:	<input checked="" type="checkbox"/>		Entity:		<input type="button" value="Get"/>																																																																																																																																					
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- **Poll Pre-Approval**

- HCP Should send a poll request transaction to Nphies by clicking on Pull Pre-Approval button

The screenshot shows the OASIS software interface with the following details:

- Search Criteria:** Includes fields for Request No, MRN, Last Pull date, Patient Id, Episode No, From Date, To Date, COM REQ, Patient Id, Mobile No, Building, Department, Entity, and various selection buttons like Attendance (All), Purchaser (AXA INSURANCE), Policy, and OL Gateway (NPHIES).
- Patient Data:** A grid showing patient information for Patient Id 388218, including Name (Nabiya Kawajah), File Id (325321), Ep.No (2, 3, 2), Mobile No (0552083318), ID (2427331067), Group Purchaser (AXA INSURANCE), Purchaser (AXA - CLASS - C ONLY), and Doctor Name (SAMER MOUSTAFAEALSAYED).
- Patient Requests:** A table showing requests for TSH. One row is highlighted with yellow, indicating an online transaction. The columns include Ios, Ios Description, Request Date, Request User, Doc No, Doc Date, Qty F, Qty D, Qty L, Stk, Am A, Am D, Online Trans, Com Rec, Req#, and L.
- Bottom Buttons:** Includes options for Cancel Is Requested, Status OL, Cancel OL, Send OL, Unsend, UnApprove, Delete, Hold, Approve, Reject, Post, and Send.
- Bottom Bar:** Shows Record 1/2 and navigation links <DSC> <DBG>.

- HCP will Receive the poll-response which contains the HIC authorization response.
- Online Transaction field will be highlighted with orange color to notify the user about the requested information.

Pre-approval Related Transaction

If we get rejected for any reason user can cancel the request so you will not get duplication and send again but if we get rejected for request and you are not allowed to cancel in this case user should send a new request and mention the rejected request in the related field as shown below:



Action Edit Block Field Record Query Navigate Oasis Help Window

Search Criteria

Request No	MRN	Last Pull:	19-09-2022 11:00:00
From Date	To Date	COM REQ	0
Attendance	All	AUTH RES	0
Purchaser	OL Gateway NPHIES		
Policy	Auto Refresh <input checked="" type="checkbox"/>		

Patient Data

Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name
269234	Abdullah Abdullah Al Naqeb	268548	77	0540580562	2115432771	TAWUNIYA MAIN	TAWUNIYA - AL ESAYI TRADIN	AHMED ALIEGHANNAM
748935	Hisham Nasar Shanab	736094	35	0557057544	2188818518	TCS - AL-SAGR COOPERATE	AL-SAGR - REFERRAL LETTER	AHMED HAJIKHLALIF
900208	Zahran Saleh Al Shehri	875587	3	0541155117	1069159976	MEDGULF MAIN	MEDGULF - 13852843	OSAMA IBRAHIMMAKKI
230878	Mohammed Mahmoud Moazzin	230594	43	0502516608	2173529823	TAWUNIYA MAIN	TAWUNIYA - 20540825	MAGDY AHMEDAL - SHARGAW
876623	Mohammad Waleed Abu Shaker	854685	4	0501723786	2178128530	BUPA MAIN	BUPA - BUPA CREDIT	MOSTAFA ISMAILISMAIL
983192	Madhi Esam Sharaf					COOPERATIVE	BURJU - REFERRAL LETTER	MOHAMMED BELMAAZIZ
533717	Manal Eid Al Khairi					AXA	AXA - FOAMCO	MAGDY AHMEDAL - SHARGAW
435800	Mona Mahmoud					COOPERATIVE	ACIG - AL MOSTAQBAL HOSPIT	EID MAHMoudREZIG

Patient Requests — IOS Type

Ios	Ios Description
PH105695	PANTOMAX 40MG (1)
PH107153	DIVINUS 10MG TAB.
PH105512	RIACAVIOL 25MG (1)
PH102164	ALDACTONE 25MG (1)
PH106964	TOVAST 40MG TAB.
PH100699	LASIX 40MG TAB. (2)

Ext Code: 06285094000110
Ext Desc: PANTOMAX 40MG

Choices in list: 1
Record: 1/1

Related

Find: 172800%

API TRANS ID	DOC NO	DOC DATE	STATUS	AUTHC
172800	0	20-08-2022	Approved	

Print Record | **Diagnosis** | **Assign Episode** | **Add Request** | **Print UCAF** | **Scan**

Trans ID | **Qty** | **Stk** | **Am A** | **Am D** | **Online Trans** | **Trans ID** | **Com Req** | **Req#** | **L** | **T**

90	1300		20.08	10:25	172800	17280	1505709		
90	1403		20.08	10:25	172800	172800	1505709		
180	543		20.08	10:25	172800	172800	1505709		
180	2		20.08	10:25	172800	172800	1505709		
90	1405		20.08	10:25	172800	172800	1505709		
100	113		20.08	10:25	172800	172800	1505709		

Related device app 52660615

Unsend | UnApprove | Delete | Hold | Approve | Reject | Post | Send



7. CLAIM REQUEST (CLMSUBRJ)

- Open **CLMSUBRJ** screen.

A screenshot of the CLMSUBRJ application window. The window has a menu bar with Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main area is divided into several sections: 'Criteria' (From Period: 01-04-2022 to 30-04-2022, Type: ALL, Payer: [empty]), 'Statements' (grid for Stat Invoice No, Start Date, End Date, Policy, Purchaser, Account, Amount, Reject), 'Claims' (grid for Invoice No, File ID, Patient Id Attrib, Ep, Patient Name, Age, Start End Date, Identity No, Membership No, Amount, OL Id, Cancel), 'Work Entities' (grid for Deliver Entity, Order Entity, Diagnosis, Consultant, License, Bed Location), and 'Services' (grid for IOS User, Description, QTY, Dosage, Category, Order Date, Unit Price, Reject). On the right side, there are status, amount, and count columns, and a category/amount grid. A large green decorative graphic of overlapping circles is visible on the right side of the page.

- To search for claims, follow these steps:

- a. **Period:** Select the Period using the calender.
- b. **Type:** Select Inpatient or Outpatient or All.
- c. **Payer:** Select the Payer from the list.
- d. **Statement Invoice number:** Enter the Invoice number manually.
- e. **Invoice number:** Enter the Invoice number manually.
- f. **Affiliate:** Select the Affiliate from the list.
- g. **MRN/ID:** Enter the Payer MRN/ID manually.
- h. **Group by:** Check Policy or Work Entity.



- Selecting a Policy allows the user to view the claims for the selected Policy (Stat Invoice Number).

Screenshot of the OASIS software interface showing the selection of a Policy (Stat Invoice Number) and the resulting claims and services data.

Criteria:

- From Period: 01-04-2022 / 30-04-2022
- Purchaser: 14 NCCI - Tawuniya
- Policy:
- WE:
- Invalid Only:

Statements:

Stat Invoice No	Start Date	End Date	Policy	Purchaser	Account	Amount	Reject
138902	01-04-2022	30-04-2022	ARAC HEALTH CARE	NCCI - Tawuniya	INS-022-3069	3926,04	<input type="checkbox"/>
138903	01-02-2018	30-04-2022	PROFESSIONAL SPECIAL	NCCI - Tawuniya	INS-022-3071	802,34	<input type="checkbox"/>
138904	01-04-2022	30-04-2022	AL RAJHI BANK	NCCI - Tawuniya	INS-022-0075	37,83	<input type="checkbox"/>

Claims:

Invoice No	File ID	Patient Id Att	Ep	Patient Name	Age	Start End Date	Identity No	Membership No	Amount	Reject
988835	373833	300271	O	13 Ohoud SALEH	32Y-02M	24 APR,08 MA	2050918412	53638181101	802,34	<input type="checkbox"/>

Services:

Deliver Entity	Order Entity	Diagnosis	Consultant	License	Bed Location
RADIOLOGY- 153	NEUR SURG CLI1 - DR. AF	G44.1 - Vascular headache, not elsewhere classified	Ahmed OMAR	260018230	
OUTPATIENT PHARMA	NEUR SURG CLI1 - DR. AF	G44.1 - Vascular headache, not elsewhere classified	Ahmed OMAR	2600182302	
NEUR SURG CLI1 - DR. AF	NEUR SURG CLI1 - DR. AF	G44.1 - Vascular headache, not elsewhere classified	Ahmed OMAR	2600182302	

Status:

Status	Amount	Count
Accepted		
CANCELED		
DENIED		
Error in Response		
Failed to submit		
INVALID		
Information Req.		
NEW	569298,6	2548
PAY Notice Sent		
POSTED		
Payment Reconc.		
REJECTED		
SUBMITTED		
VALID	569,298,60	2548

Category:

Category	Amount
CN	40
MD	20,27
RAD	640,06

- Selecting a Work Entity allows the user to view the services for each entity.

Screenshot of the OASIS software interface showing the selection of a Work Entity and the resulting claims and services data.

Criteria:

- From Period: 01-04-2022 / 30-04-2022
- Purchaser: 14 NCCI - Tawuniya
- Policy:
- WE:
- Invalid Only:

Statements:

Stat Invoice No	Start Date	End Date	Policy	Purchaser	Account	Amount	Reject
138902	01-04-2022	30-04-2022	ARAC HEALTH CARE	NCCI - Tawuniya	INS-022-3069	3926,04	<input type="checkbox"/>
138903	01-02-2018	30-04-2022	PROFESSIONAL SPECIAL	NCCI - Tawuniya	INS-022-3071	802,34	<input type="checkbox"/>
138904	01-04-2022	30-04-2022	AL RAJHI BANK	NCCI - Tawuniya	INS-022-0075	37,83	<input type="checkbox"/>

Claims:

Invoice No	File ID	Patient Id Att	Ep	Patient Name	Age	Start End Date	Identity No	Membership No	Amount	Reject
988829	590699	453764	O	3 Alaa AL SAYED	29Y-01M	17 APR,01 MA	2408629802	108629802001	906,27	<input type="checkbox"/>
988830	618313	482551	O	3 Kholoud BIN LASWAD	29Y-04M	11,25 APR	2243981533	2067896700101	424,6	<input type="checkbox"/>
988831	618313	482551	O	4 Kholoud BIN LASWAD	29Y-04M	18 APR,02 MAY	2243981533	2067896700101	111,91	<input type="checkbox"/>
988832	618313	482551	O	5 Kholoud BIN LASWAD	29Y-04M	23 APR,07 MAY	2243981533	2067896700101	71,45	<input type="checkbox"/>
988834	618313	482551	O	8 Kholoud BIN LASWAD	29Y-04M	29,30 APR	2243981533	2067896700101	111,81	<input type="checkbox"/>
988835	373833	300271	O	13 Ohoud SALEH	32Y-02M	24 APR,08 MAY	2050918412	2050918412	802,34	<input type="checkbox"/>
988836	624376	488737	O	1 Turke ALGHAMDI	1Y-01M	24 APR,08 MAY	1199949486		1957	<input type="checkbox"/>

Services:

Deliver Entity	Order Entity	Diagnosis	Consultant	License	Bed Location
RADIOLOGY- 153	ORTHO CL1 - DR. ADEL M	MS1.1 - Lumbar and other intervertebral disorders	Adel MORSY	2600188423	
OUTPATIENT PHARMA	ORTHO CL1 - DR. ADEL M	MS1.1 - Lumbar and other intervertebral disorders	Adel MORSY	260018842	
ORTHO CL1 - DR. ADEL M	ORTHO CL1 - DR. ADEL M	MS1.1 - Lumbar and other intervertebral disorders	Adel MORSY	2600188423	

Status:

Status	Amount	Count
Accepted		
CANCELED		
DENIED		
Error in Response		
Failed to submit		
INVALID		
Information Req.		
NEW	569298,6	2548
PAY Notice Sent		
POSTED		
Payment Reconc.		
REJECTED		
SUBMITTED		
VALID	569,298,60	2548

Category:

Category	Amount
CN	28
MD	50,67
RAD	716



i. **Status:** Select the status from the list.

The screenshot shows the OASIS software interface with the 'Status' dropdown menu open. The menu includes options such as REJECTED, NEW, VALID, INVALID, SUBMITTED, POSTED, DENIED, CANCELED, Error in Response, Failed to submit, INVALID, Information Req, NEW, PAY Notice Sent, POSTED, Payment Reconc, REJECTED, SUBMITTED, and VALID. The 'SUBMITTED' option is highlighted.

Status	Amount	Count
Accepted		
CANCELED		
DENIED		
Error in Response		
Failed to submit		
INVALID		
Information Req		
NEW		
PAY Notice Sent		
POSTED		
Payment Reconc		
REJECTED		
SUBMITTED		
VALID		

j. Click on Search icon

- After searching, the below Stat Invoice Numbers will appear with related Claims, Work Entities, Claim info and Services as shown below:

The screenshot shows the OASIS software interface after a search has been performed. The search results are displayed in the main grid, showing claims, work entities, and services. Red arrows point to the search results grid and the services grid.

Work Entities	Claim	Services
RADIOLOGY- 153	ORTHO CL1 - DR. ADEL M	M51.1 - Lumbar and other interve
OUTPATIENT PHARMA	ORTHO CL1 - DR. ADEL M	M51.1 - Lumbar and other interve
ORTHO CL1 - DR. ADEL M	ORTHO CL1 - DR. ADEL M	M51.1 - Lumbar and other interve

Services
013102 FASTFLAM 50MG/2C 20 1 TAB BID 10 DAY MD 18-04-2022 1.07
015492 TILAX 2 MG 30'S TAB 30 1 TAB BID 15 DAY MD 18-04-2022 0.55
020631 TRIPLEX-B TAB BOX 1 30 1 TAB BID 15 DAY MD 18-04-2022 0.62

- The right-hand section; Status Panel which contains the amount and count for each status.

<input type="checkbox"/> Auto Refresh	Amount	Count
Accepted	28914.41	42
Canceled		
Error In Response		
Failed To Receive		
Failed To Submit		
Information Req	83300.23	1
Invalid		
New		
Partial Approve		
Pay Notice Sent		
Payment Reconc		
Queued In Nphie		
Rejected	3118.3	7
Submitted	250609.4	300
	365942.34	350

- In order to search using the status, you have to double click on Status field then click on  as shown below:

The screenshot shows a software interface for managing claims. The top menu includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main area has several tables: Criteria, Statements, Claims, and Services. A status panel on the right displays counts and amounts for different claim statuses. Red circles with numbers 1 and 2 indicate specific actions: 1 points to the 'Status' dropdown in the Criteria section, and 2 points to the search icon in the toolbar.

Criteria		Statements		Claims		Services		Status
From Period	01-04-2022 / 31-05-2022	Stat Invoice N	Invoice No	Purchaser	Policy	Account	Amount	Accepted
MRN/ID				جعيل (مساعدات محمد جعيل - ٢٢٠٦٥٤٢٢)	Policy	COM-919-0070	7475	CANCELED
				جعيل (البنك البكري الخيري - ٧١٩٤٣٦٩)	WE	COM-10116-026	4871.11	DENIED
				البنك الاسلامي للتنمية		ISLAMIC DEVELOPN	23575	Error in Response
								FAILED TO SUBMIT
								INVALID
								INFORMATION REQUEST
								NEW
								PAY NOTICE SENT
								POSTED
								PAYMENT RECONCILED
								REJECTED
								SUBMITTED
								VALID
								Total Amount: 2,081,326.51



➤ Actions occur on each request separately:

- **Valid:** After reviewing the claim user can check the claim as Valid by clicking on **Valid** button,
The claim will be highlighted in blue color.

The screenshot shows the OASIS software interface with the following details:

- Criteria:** From Period: 01-02-2022 / 30-04-2022, Purchaser: 14 NCCI - Tawuniya.
- Statements:** Shows three entries: 134748 (01-02-2022), 134749 (01-02-2021), and 134750 (01-01-2022).
- Claims:** Shows one entry: 974586 (File ID: 618313, Patient ID: 482551, Patient Name: Khoud Bin LASWAD, Age: 29Y-04M, Start Date: 17 FEB, 03 MA).
- Services:** Shows three services: OB/GYN SPECIALIST (QTY: 1, Unit Price: 70.00), B-HCG QUANTI (QTY: 1, Unit Price: 200.00), and TOXO IGG (QTY: 1, Unit Price: 135.00).
- Status Legend:** Accepted (green), Canceled (light green), Denied (orange), Error in Response (pink), Failed to submit (purple), Invalid (blue), Information Req (yellow), NEW (grey), PAY Notice Sent (blue), POSTED (blue), Payment Reconc (blue), REJECTED (red), SUBMITTED (yellow), VALID (blue).
- Financial Summary:** Total Amount: 4,603,145.30, Count: 9569.

- **Invalid:** To invalid the claim for some reason user can check the claim as invalid by clicking on **Invalid** button.

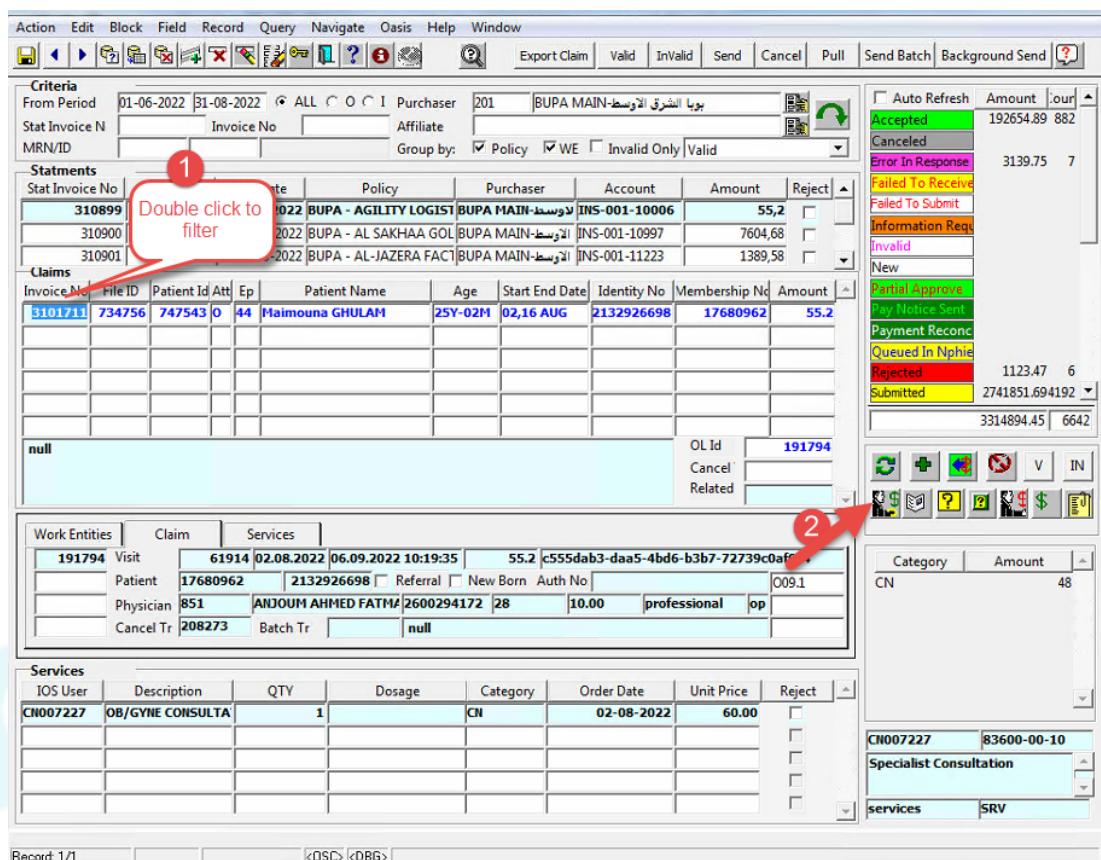
The claim will be Highlighted in Purple color.

The screenshot shows the OASIS software interface with the following details:

- Criteria:** From Period: 01-02-2022 / 30-04-2022, Purchaser: 14 NCCI - Tawuniya.
- Statements:** Shows three entries: 134748 (01-02-2022), 134749 (01-02-2021), and 134750 (01-01-2022).
- Claims:** Shows one entry: 974586 (File ID: 618313, Patient ID: 482551, Patient Name: Khoud Bin LASWAD, Age: 29Y-04M, Start Date: 17 FEB, 03 MA).
- Services:** Shows three services: OB/GYN SPECIALIST (QTY: 1, Unit Price: 70.00), B-HCG QUANTI (QTY: 1, Unit Price: 200.00), and TOXO IGG (QTY: 1, Unit Price: 135.00).
- Status Legend:** Accepted (green), Canceled (light green), Denied (orange), Error in Response (pink), Failed to submit (purple), INVALID (dark blue), Information Req (yellow), NEW (grey), PAY Notice Sent (blue), POSTED (blue), Payment Reconc (blue), REJECTED (red), SUBMITTED (yellow), VALID (blue).
- Financial Summary:** Total Amount: 4,603,145.30, Count: 9569. A red arrow points to the total amount of 4,603,145.30.

- **Send Claim Online**

- Before sending the claim, make sure that Diagnosis is filled, make sure that all services are mapped, make sure that the doctor has the MOH license and Paitent has a valid Id and Membership No.
- To send the claim Select the line, validate the claim, after that press " Send Claim Online" button,



Action Edit Block Field Record Query Navigate Oasis Help Window

Export Claim Valid InValid Send Cancel Pull Send Batch Background Send

Criteria
 From Period: 01-06-2022 / 31-08-2022 (radio buttons: ALL, O, I) Purchaser: 201 BUPA MAIN بوبا الشرق الأوسط
 Stat Invoice N: _____ Invoice No: _____ Affiliate: _____
 MRN/ID: _____ Group by: Policy WE Invalid Only Valid

Statements
 Stat Invoice No: 310899 Date: 02/08/2022 Policy: BUPA - AGILITY LOGIST Purchaser: BUPA MAIN بوبا الشرق الأوسط Account: INS-001-10006 Amount: 55.2 Reject:
 310900 Date: 02/08/2022 Policy: BUPA - AL SAKHAA GOL Purchaser: BUPA MAIN بوبا الشرق الأوسط Account: INS-001-10997 Amount: 7604.68 Reject:
 310901 Date: 02/08/2022 Policy: BUPA - AL-JAZERA FAC Purchaser: BUPA MAIN بوبا الشرق الأوسط Account: INS-001-11223 Amount: 1389.58 Reject:

Claims
 Invoice N: 3101711 File ID: 734756 Patient Id Att: 0 Ep: 44 Patient Name: Haimouna GHULAM Age: 25Y-02M Start End Date: 02,16 AUG Identity No: 2132926698 Membership Nc: 17680962 Amount: 55.2

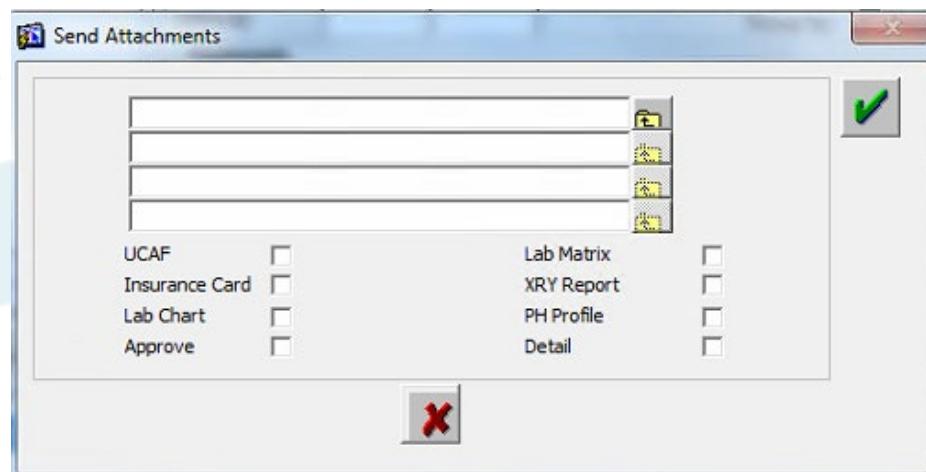
OL Id: 191794 Cancel: Related:

Work Entities
 Visit: 61914 Date: 02.08.2022 Time: 06.09.2022 10:19:35 Duration: 55.2 Ref ID: c555dab3-daa5-4bd6-b3b7-72739c0af5f
 Patient: 17680962 Ref ID: 2132926698 Ref Type: Referral New Born: No Auth No: 009.1
 Physician: 851 ANJOU AHMED FATHA Ref ID: 2600294172 Age: 28 Duration: 10.00 Ref Type: professional Ref ID: op
 Cancel Tr: 208273 Batch Tr: null

Services
 IOS User: CN007227 Description: OB/GYNE CONSULTA QTY: 1 Dosage: Category: CN Order Date: 02-08-2022 Unit Price: 60.00 Reject:
 Services: CN007227 Ref ID: 83600-00-10 Ref Type: Specialist Consultation Ref ID: SRV

Record: 1/1 <DSC> <DBG>

- Select the attachment (Info/Report) if you want ,Click on  button.





- The claim will be Submitted and Highlighted in Yellow color or Error in Response or Failed to Submit.

Note: In case you faced error response, you should correct and validate the claims that have errors individually and resend them again.

- **Send Communication:**

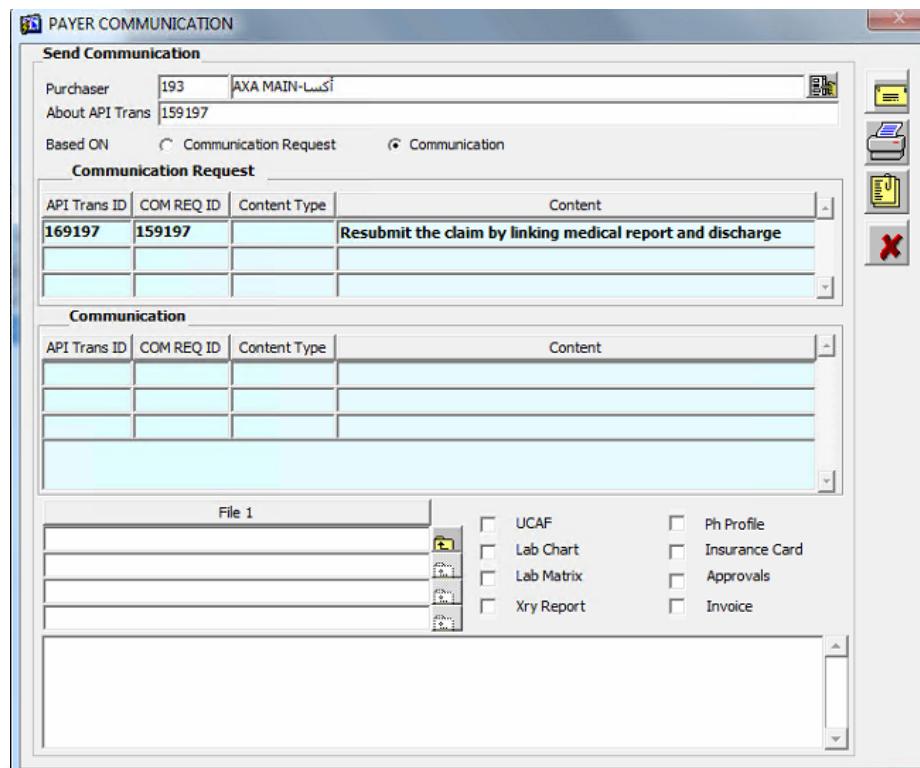
To send communication, follow these steps:

- To send the communication Select the line.
- Click on “Send Info” button.

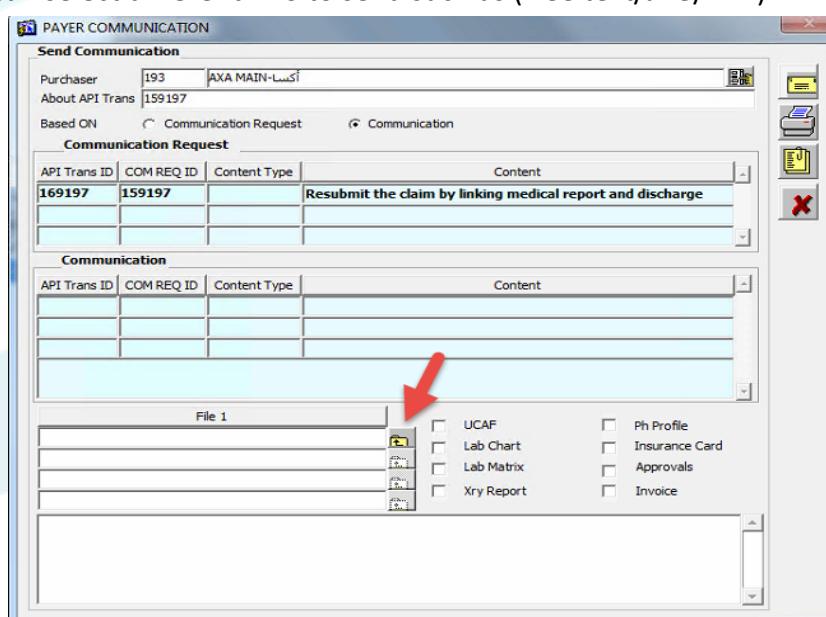
The screenshot shows the OASIS software interface with the following sections:

- Criteria:** From Period: 01-06-2022 to 31-08-2022, Group by: Policy, WE.
- Statements:** Stat Invoice No: 310185, Start Date: 01-07-2022, End Date: 31-07-2022, Policy: AXA - REFERRAL LETTER, Purchaser: AXA MAIN-LMSI, Account: INS-008-344, Amount: 179797.56.
- Claims:** Invoice No: 3097676, File ID: 902155, Patient Id: 981194, Age: 48Y-04M, Start End Date: 08,14 JUL, Identity No: 2283166649, Membership No: 59/E/0, Amount: 83300.23.
- Services:** IOS User: IU050991, Description: SYRINGE 3 CC W/ND, QTY: 6, Dosage: DS, Category: DS, Order Date: 14-07-2022, Unit Price: 1.78.
- Status Bar:** Record: 1/1, <OSC> <DBG>
- Right Panel:** Shows a list of statuses: Accepted (green), Canceled, Error In Response (yellow), Failed To Receive (orange), Failed To Submit (red), Information Req (blue), Invalid (purple), New (light blue), Partial Approve (green), Pay Notice Sent (green), Payment Reconc (green), Queued In Nphie (blue), Rejected (red), Submitted (yellow). Total amounts: 28914.41, 83300.23, 3118.3, 250609.4, 365942.34.
- Bottom Buttons:** Includes icons for Refresh, Add, Edit, Delete, Cancel, Save, and Print.

- send communication info based on the communication request (Payer Request).

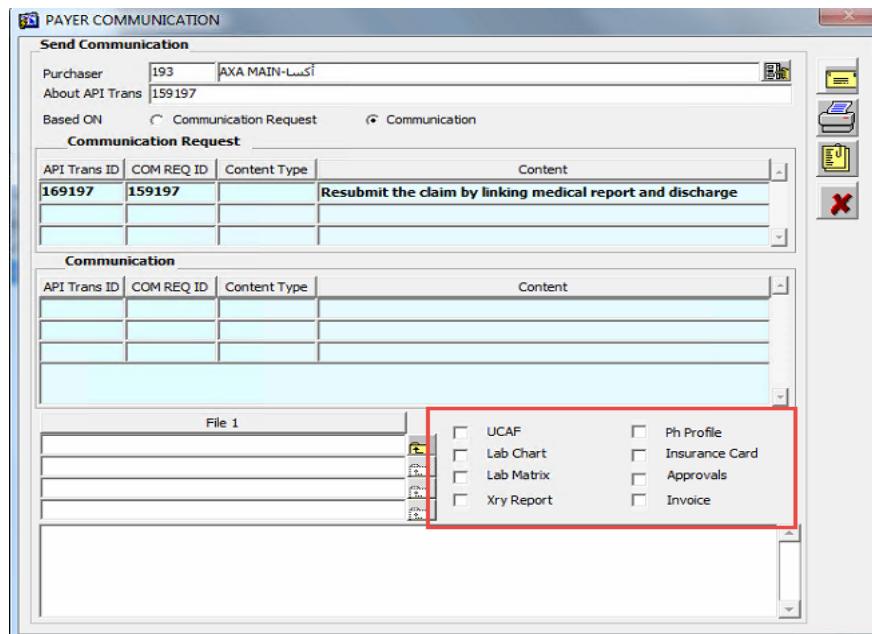


- User can select different info to send such as (free text/JPG/PDF).





- User can also select different reports to send (UCAF/ Insurance Card/ Lab Chart/ Lab Matrix/ XRay Report/ PH Profile).



- User can Print all the communications that occurred between the hospitals and payer using print button.
- User can close the Send Communication popup by clicking on close button.

- **Check Status**

- To Check Claim Status from the hospital side click on **check claim status** button.
- The status will appear on the screen.



Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria From Period 01-06-2022 31-08-2022 ALL O I Purchaser 193 AXA MAIN-لسا

Stat Invoice N Stat Invoice No Invoice No Affiliate Group by: Policy WE Invalid Only Submitted

Statements Auto Refresh Amount hour ▲
 Accepted 28914.41 42
 Canceled
 Error In Response
 Failed To Receive
 Failed To Submit
 Information Req.
 Invalid
 New
 Partial Approve
 Pay Notice Sent
 Payment Reconc
 Queued In Nphie
 Rejected 3118.3 7
 Submitted 250609.4 300
 365942.34 350

Stat Invoice No	Start Date	End Date	Policy	Purchaser	Account	Amount	Reject
309932	01-06-2022	30-06-2022	AXA - THALES INTERNA	AXA MAIN-لسا	INS-008-002	464,37	
309934	01-05-2022	30-06-2022	AXA - KANOO TERMINA	AXA MAIN-لسا	INS-008-204	522,1	
309935	01-06-2022	30-06-2022	AXA - JAMEYET AL ZAW	AXA MAIN-لسا	INS-008-691	1130,95	

Claims OL Id 135330
 Invoice No File ID Patient Id Att Ep Patient Name Age Start End Date Identity No Membership No Amount
 3095826 397309 400641 O 109 Jamila AL ZAHRANI 35Y-10M 26 JUN, 10 JUL 1061711717 60/W/1 384.88
 Cancel Related

Work Entities Claim Services
 135330 Visit 50749 26.06.2022 07.07.2022 11:54:58 384.88 6e36cc47-a550-4880-9795-d7ea5f148b61
 Patient 60/W/1 1061711717 Referral New Born Auth No 1,11 J01
 Physician 4374 SAMIRA MOHAMMED A 2600244135 14 05.00 professional op J30.3
 Cancel Tr Batch Tr

Services Category Amount
 CN 64
 MD 73,23
 XY 150
 LAB 57
 LA006690 73100-00-90
 Automated complete Blood cell count
 laboratory LAB

Record: 1/? <OSD> <DBG>



- **Get Status (Response) :** Function help you to get the latest response even you face any problems while pulling, you can get the latest status in Nphies server by clicking on “Get Status” button as shown below:

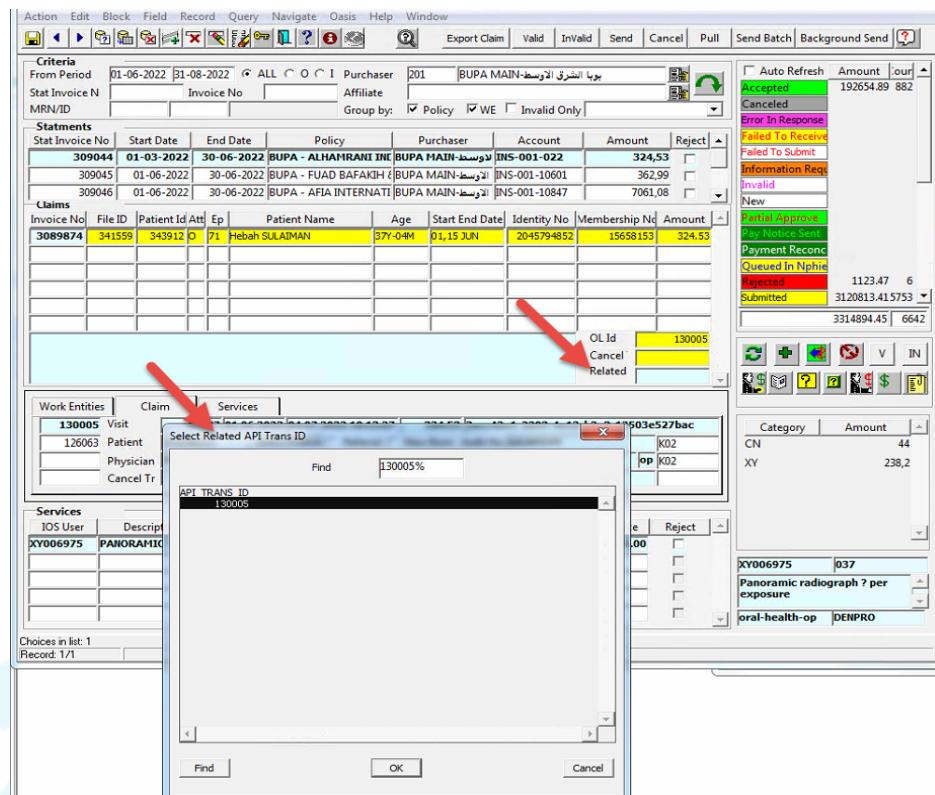
The screenshot shows the OASIS software interface with various windows open. A red arrow points to the 'Get Status' button located in the bottom right corner of the main window.

- **Cancel Claim :** Cancel claim will cancel the submitted claim which reached to the payer by clicking on Cancel button

The screenshot shows the OASIS software interface with various windows open. A red arrow points to the 'Cancel' button located in the bottom right corner of the main window.

Claim Related Transaction:

If we are sending the claim for August for example and now it is allowed to submit August claims so if we get rejected for any reason user can cancel the claim and submit again but if we get rejected for Jun claims and you are not allowed to submit Jun now in this case user should submit a new claim and mention the rejected claim in the related field as shown below:





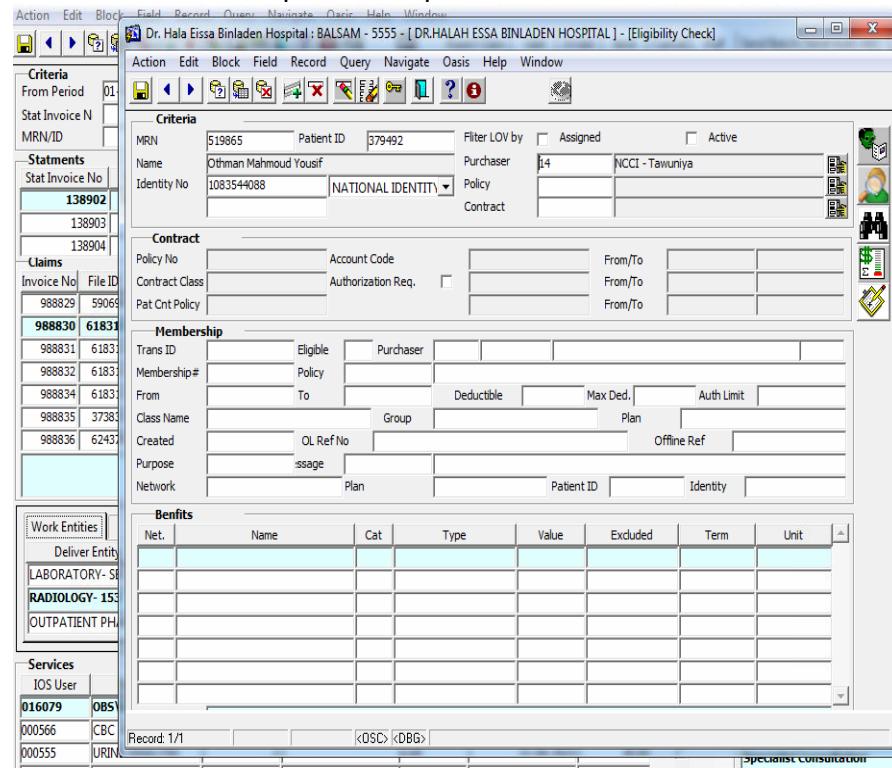
- **Another Actions**

- : Nullify
- : Send Pay Notice
- : Refresh Claim
- : Add issue
- : Open Charge Screen
- : Reject Claim

- User can update the Membership number from **CLMSUBRJ** Screen by double click on the row of the **Membership** that appears in Red color as shown below:

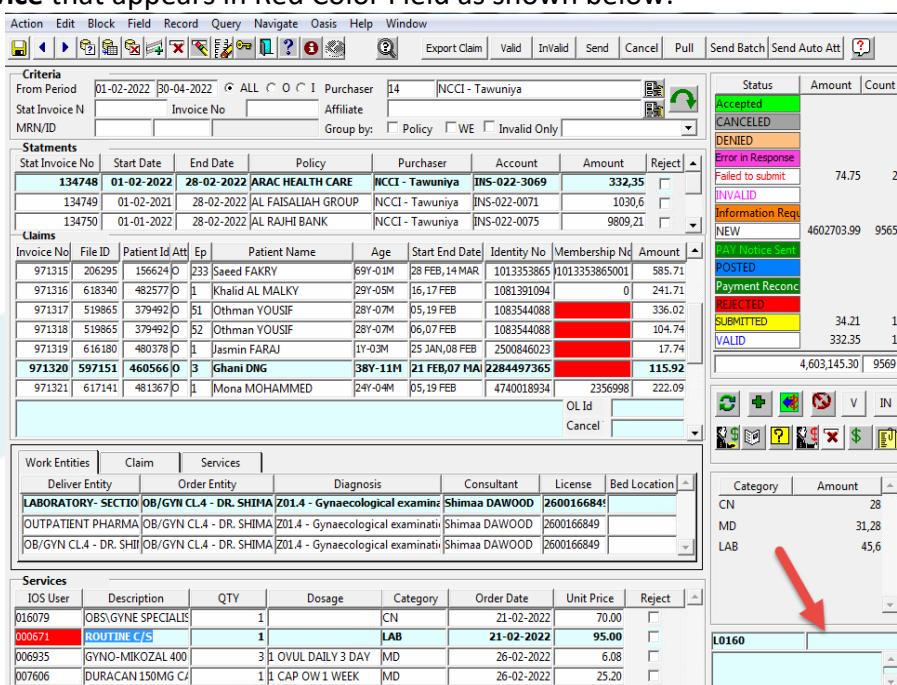
Action Edit Block Field Record Query Navigate Oasis Help Window																																																																																																			
<input type="button" value="Export Claim"/> <input type="button" value="Valid"/> <input type="button" value="InValid"/> <input type="button" value="Send"/> <input type="button" value="Cancel"/> <input type="button" value="Pull"/> <input type="button" value="Send Batch"/> <input type="button" value="Send Auto Att"/> <input type="button" value="?"/>																																																																																																			
Criteria From Period <input type="text" value="01-02-2022"/> <input type="text" value="30-04-2022"/> <input checked="" type="radio"/> ALL <input type="radio"/> O <input type="radio"/> I Purchaser <input type="text" value="14"/> [NCCI - Tawuniya] <input type="button" value="..."/>																																																																																																			
Stat Invoice N <input type="text" value="Invoice No"/> <input type="button" value="..."/> Affiliate <input type="text" value=""/> Group by <input type="checkbox"/> Policy <input type="checkbox"/> WE <input type="checkbox"/> Invalid Only																																																																																																			
Statements <table border="1"> <thead> <tr> <th>Stat Invoice No</th> <th>Start Date</th> <th>End Date</th> <th>Policy</th> <th>Purchaser</th> <th>Account</th> <th>Amount</th> <th>Reject</th> </tr> </thead> <tbody> <tr> <td>134748</td> <td>01-02-2022</td> <td>28-02-2022</td> <td>ARAC HEALTH CARE</td> <td>NCCI - Tawuniya</td> <td>INS-0-2-3069</td> <td>332,35</td> <td></td> </tr> <tr> <td>134749</td> <td>01-02-2022</td> <td>28-02-2022</td> <td>AL FAISALAH GROUP</td> <td>NCCI - Tawuniya</td> <td>INS-022-071</td> <td>1030,6</td> <td></td> </tr> <tr> <td>134750</td> <td>01-01-2022</td> <td>28-02-2022</td> <td>AL RAJHI BANK</td> <td>NCCI - Tawuniya</td> <td>INS-022-065</td> <td>9809,21</td> <td></td> </tr> </tbody> </table>												Stat Invoice No	Start Date	End Date	Policy	Purchaser	Account	Amount	Reject	134748	01-02-2022	28-02-2022	ARAC HEALTH CARE	NCCI - Tawuniya	INS-0-2-3069	332,35		134749	01-02-2022	28-02-2022	AL FAISALAH GROUP	NCCI - Tawuniya	INS-022-071	1030,6		134750	01-01-2022	28-02-2022	AL RAJHI BANK	NCCI - Tawuniya	INS-022-065	9809,21																																																									
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- Eligibility Check screen will be opened to update the data as shown below:



The screenshot shows the 'Eligibility Check' window for DR.HALAH ESSA BINLADEN HOSPITAL. The 'Criteria' section includes fields for From Period (01), Stat Invoice N, and MRN/ID. The 'Statements' section shows Stat Invoice No: 138902, 138903, 138904. The 'Claims' section lists various invoices, with 988830 highlighted as 61831. The 'Work Entities' section shows Deliver Entity: LABORATORY- SECTIO, RADIOLOGY- 153, OUTPATIENT PHARMA. The 'Services' section shows IOS User: OBS1, 00566, 00555. The main body contains sections for Criteria, Contract, Membership, Benefits, and a grid of service details.

- User can also Map the code of the service from CLMSUBRJ Screen by double click on **row of the Service** that appears in Red Color Field as shown below:



The screenshot shows the 'CLMSUBRJ' screen with a grid of service details. The grid columns include Stat Invoice No, Start Date, End Date, Policy, Purchaser, Account, Amount, and Reject. Some rows in the grid are highlighted in red, indicating specific services. To the right of the grid, there is a status summary table and a bottom panel with service mapping buttons and a red arrow pointing to the 'LO160' field.

Status	Amount	Count
Accepted		
CANCELED		
DENIED		
Error in Response		
Failed to submit		
INVALID		
Information Req		
NEW	4602703.99	9565
PAY Notice Sent		
POSTED		
Payment Recconc		
REJECTED		
SUBMITTED	34.21	1
VALID	332.35	1
	4,603,145.30	9569

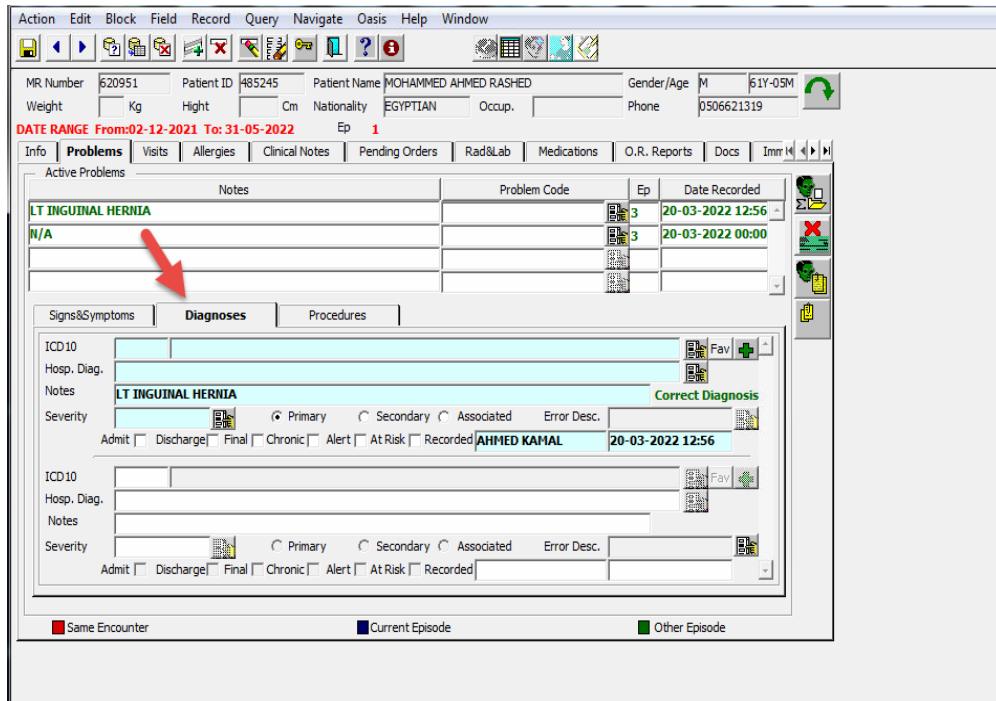


- User can view the diagnosis for the claim from **CLMSUBRJ** Screen by double click on **row of the Diagnosis** that appears in Red Color Field as shown below:

Screenshot of the CLMSUBRJ screen showing a claims search results grid. A red arrow points to the 'Diagnosis' column in the 'Work Entities' section of the grid.

Work Entities	Claim	Services	Diagnosis	Consultant	License	Bed Location
LABORATORY- SECTION-1	LABORATORY- SECTION-1			External DOCTOR	2600152476	
RADIOLOGY- 153	LABORATORY- SECTION-1			External DOCTOR	2600152476	
EMERGENCY- SECTION	LABORATORY- SECTION-1			External DOCTOR	2600152476	

- Order Screen will be opened with all details for the selected claim.

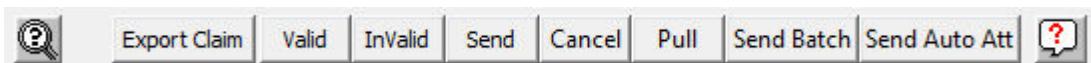


The screenshot shows the OASIS MEDNURMR screen. At the top, patient information is displayed: MR Number 620951, Patient ID 485245, Patient Name MOHAMMED AHMED RASHED, Gender/Age M, 61Y-0M, Phone 0506621319. Below this, a date range from 02-12-2021 to 31-05-2022 is set for Episode 1. The 'Problems' tab is selected, showing a list of active problems. One entry, 'LT INGUINAL HERINA', is highlighted in green. A red arrow points to the 'Notes' field for this entry. Below the list, there are tabs for 'Signs&Symptoms', 'Diagnoses', and 'Procedures'. Under the 'Diagnoses' tab, two entries are shown. The first entry for 'LT INGUINAL HERINA' is marked as a 'Correct Diagnosis'. It includes fields for ICD10, Hosp. Diag., Notes, Severity, Admit, Discharge, Final, Chronic, Alert, At Risk, Recorded, and Date Recorded (20-03-2022 12:56). The second entry is identical but lacks the 'Correct Diagnosis' status. At the bottom of the diagnoses section, there are color-coded legends: a red square for 'Same Encounter', a blue square for 'Current Episode', and a green square for 'Other Episode'.

- To **add/ Update the diagnosis** open Medical Recoed Coding Entry (MEDNURMR) screen.
- To enter the dental department code open Item of Service (IOS_Data) Screen then go to department tab, copy the code then open Map Rule screen, search on DENTALDEPARTMENTS rule and insert the department code.



➤ Actions applied for all claim requests on a specified period:



- User can **search** by using API transaction number, Bundle Id, Invoice Number, Stat No, Start End Date, Patient Id and Episode Number.

The screenshot shows the OASIS software interface with a search dialog box open. The search criteria include:

- From Period: 01-04-2022 - 30-04-2022
- Purchaser: NCCI - Tawuniya
- Status: Accepted (highlighted)
- Policy: ARAC HEALTH
- Start Date: 01-04-2022
- End Date: 30-04-2022
- Payer: ARAC HEALTH
- Patient ID: 138903
- Episode Number: 01-02-2018
- Search Results: Shows a grid of claims with columns: API Transaction Id, Bundle Id, Invoice No., Stat No., and Start End Date. The results are filtered by the selected criteria.

- User can **Export Claims** for the selected payer, this report will display the requests that have been submitted.
- User can **validate** all the existing episodes in the selected period by click on **Valid** button from the toolbar.
- User can **Invalid** the valid episodes from the selected period by click on **Invalid** from the toolbar.
- User can **Send** all the existing valid episodes from the selected period by click on **Send** from the toolbar, the progress bar will appear with status for each episode.

Claim_Package_Items (Y: The claim will be sent with details of services in the package)

- User can cancel all requests(based on filtered data) that are submitted (reached to the payer) by clicking on **Cancel All** button from from the toolbar, the progress bar will appear with status for each episode.



- **Manual Poll (100 message each time):** HCP should send a poll request transaction to Nphies and receive the poll-response which contains the HIC Completed/Adjudicated authorization response(Queued,Accepted,Rejected).
- **Auto pull :** upon payer request we will enable that It works automatically at a certain time to get all responses from the payer.
- **Send Batch:** HCP submits multiple claims within a batch and the HIC receive all the claims with the batch, HIC responds back to the claims received and the response polled by the HCP.

Note: At least the batch should contain 2 claim requests.

- **Send Auto Attach:** Use the this rule **CLAIM_DEFAULT_ATTACH** to Set default doc attached with the claim.(define document in the **CLAIM_DEFAULT_ATTACH** rule)
- **Claim Inpatient Report :** Open **codes** screen, Enter the code type “Nphies Claim Auto Attach Transcription”, Select the report and enter P.C =1
- **Compression :** No compression for outpatient, Apply the compression for Inpatient except the medication (Required by Bupa), set the Rule Y if you need to apply the compression.

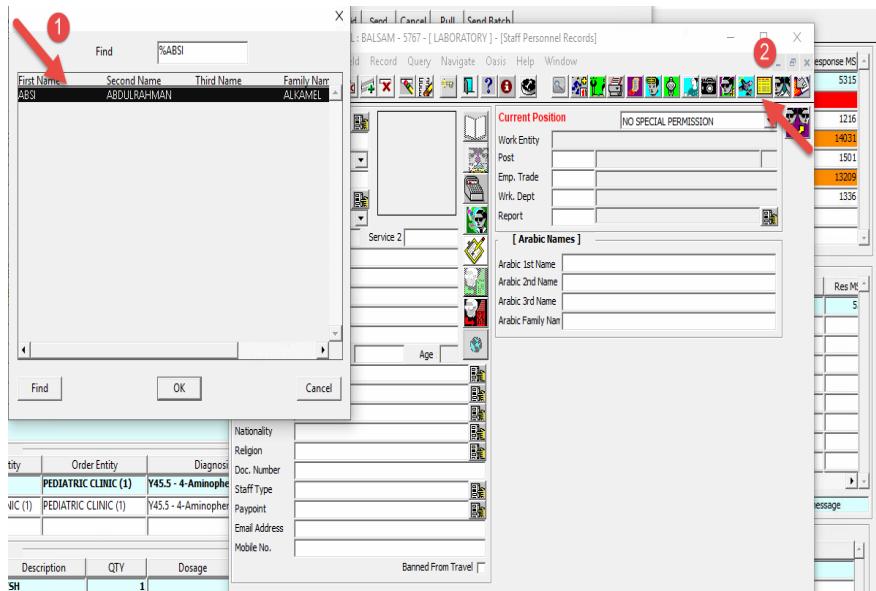
Rule : CLAIM_GROUP_BY_DATE (Group sevices by date on claim sent to Nphies).



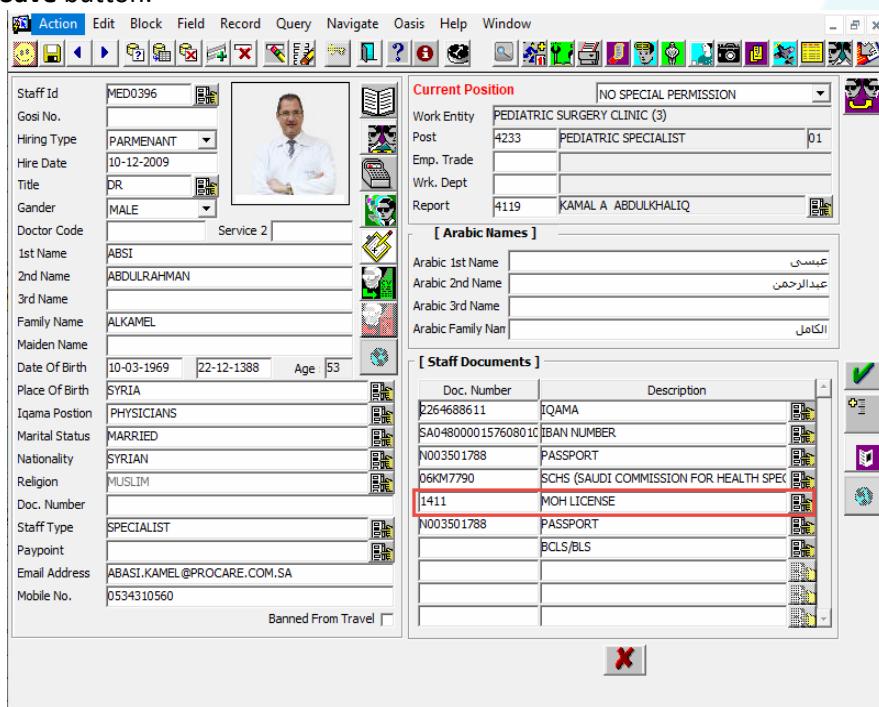
To Enter the Doctor License, Follow these steps: (Rule name: DOCTOR_LIC_USER_CODE)

Set L to DOCTOR_LIC_USER_CODE Rule

- Open **STFFSCRN** screen.
- Select the Staff Id.
- Click on document button.

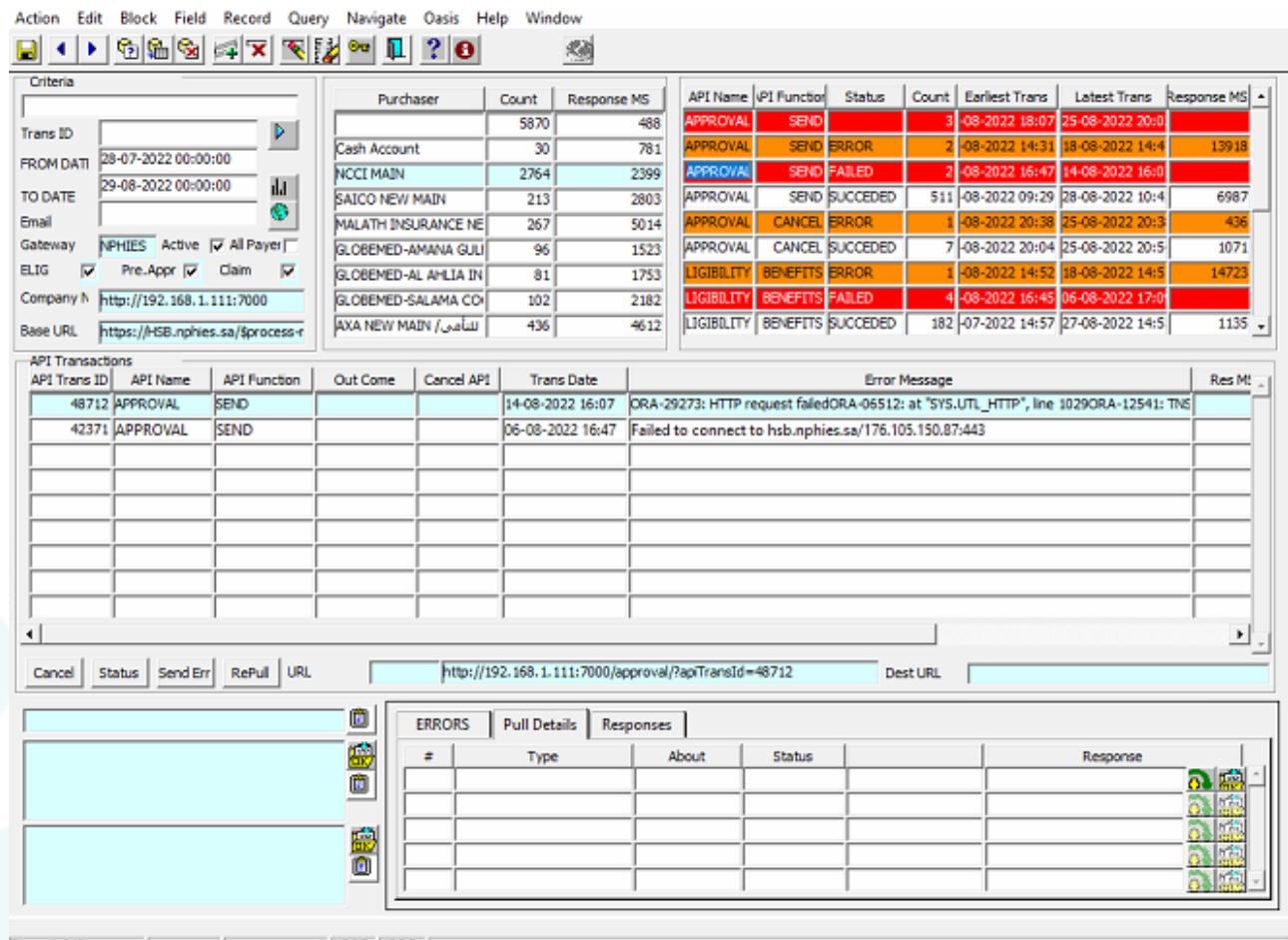


- Select ML (MOH License) from the list.
- User should add **MOH License** in the staff document section.
- Click on **Save** button.



8. API MONITOR(APIMONIT)

Note: User can check the status of transactions from API Monitor screen.



The screenshot shows the APIMONIT application window. At the top is a menu bar with Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main area is divided into several sections:

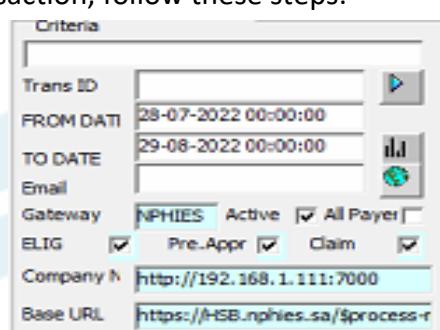
- Criteria:** A form with fields for Trans ID, FROM DATE (28-07-2022 00:00:00), TO DATE (29-08-2022 00:00:00), Email, Gateway (NPHIES Active), ELIG (checkboxes for Pre.Appr, Claim), Company N (http://192.168.1.111:7000), and Base URL (https://HSB.nphies.sa/\$process-r). There are also buttons for **OK**, **Cancel**, **Send Err**, **RePull**, and **URL**.
- Purchaser:** A table showing the number of transactions for various purchasers. The data includes:

Purchaser	Count	Response MS
	5870	488
Cash Account	30	781
NCCI MAIN	2764	2399
SAICO NEW MAIN	213	2803
MALATH INSURANCE NE	267	5014
GLOBEMED-AMANA GUJ	96	1523
GLOBEMED-AL AHLIA IN	81	1753
GLOBEMED-SALAMA CO	102	2182
AXA NEW MAIN / AXA	436	4612
- API Name, API Function, Status, Count, Earliest Trans, Latest Trans, Response MS:** A table listing API transactions. The data includes:

API Name	API Function	Status	Count	Earliest Trans	Latest Trans	Response MS
APPROVAL	SEND	ERROR	3	08-2022 18:07	25-08-2022 20:0	
APPROVAL	SEND	ERROR	2	08-2022 14:31	18-08-2022 14:4	13918
APPROVAL	SEND	FAILED	2	08-2022 16:47	14-08-2022 16:0	
APPROVAL	SEND	SUCCEEDED	511	08-2022 09:29	28-08-2022 10:4	6987
APPROVAL	CANCEL	ERROR	1	08-2022 20:38	25-09-2022 20:3	436
APPROVAL	CANCEL	SUCCEEDED	7	08-2022 20:04	25-08-2022 20:5	1071
LIGIBILITY	BENEFITS	ERROR	1	08-2022 14:52	18-08-2022 14:5	14723
LIGIBILITY	BENEFITS	FAILED	4	08-2022 16:45	06-08-2022 17:0	
LIGIBILITY	BENEFITS	SUCCEEDED	182	07-2022 14:57	27-08-2022 14:5	1135
- API Transactions:** A table showing detailed transaction logs. The data includes:

API Trans ID	API Name	API Function	Out Come	Cancel API	Trans Date	Error Message	Res M...
48712	APPROVAL	SEND			14-08-2022 16:07	ORA-29273: HTTP request failedORA-06512: at 'SYS.UTL_HTTP', line 1029ORA-12541: TNS	
42371	APPROVAL	SEND			06-08-2022 16:47	Failed to connect to hsb.nphies.sa/176.105.150.87:443	
- Errors, Pull Details, Responses:** A section with tabs for Errors, Pull Details, and Responses. It contains tables for errors and responses, and icons for file operations like Open, Save, Print, and Delete.

- To search for an existing transaction, follow these steps:



The screenshot shows the Criteria search form with the following fields filled in:

- Trans ID: **28-07-2022 00:00:00**
- FROM DATE: **28-07-2022 00:00:00**
- TO DATE: **29-08-2022 00:00:00**
- Email: **[empty]**
- Gateway: **NPHIES Active**
- ELIG: **Pre.Appr** (checkbox checked)
- Company N: **http://192.168.1.111:7000**
- Base URL: **https://HSB.nphies.sa/\$process-r**

- Search by **bundle Id** manually.
- Search by **Trans Id** manually.
- Search by **From Date/To Date** fields using the calendar.
- Enter an **Email** to send a daily summary transactions.
- Select the **Gateway**, Check **Active company** or All Purchaser.



- Select the **Type** of transaction. (Eligibility/Pre-approval/Claim)

1. This section shows the active purchaser under the selected filter with count that shows the number of transactions and Response messages.

Purchaser	Count	Response MS
	5870	488
Cash Account	30	781
NCCI MAIN	2764	2399
SAICO NEW MAIN	213	2803
MALATH INSURANCE NE	267	5014
GLOBEMED-AMANA GUL	96	1523
GLOBEMED-AL AHLIA IN	81	1753
GLOBEMED-SALAMA CO	102	2182
AXA NEW MAIN / أxa	436	4612

2. This section shows the API name (Edibility/Pre-approval/Claim), API function, Status (Succeeded, Error, Failed), Earliest Trans, Latest Trans, Count and Response Msg...

API Name	API Function	Status	Count	Earliest Trans	Latest Trans	Response MS
APPROVAL	SEND	ERROR	3	03-2022 10:34	04-03-2022 23:5	4891
APPROVAL	SEND	SUCCEEDED	34	03-2022 11:46	06-03-2022 09:4	1171
LIGIBILITY	BENEFITS	SUCCEEDED	13	03-2022 08:36	06-03-2022 16:3	917
LIGIBILITY	ISCOVERY	SUCCEEDED	5	03-2022 10:50	06-03-2022 16:2	1095
LIGIBILITY	ALIDATION	FAILED	13	03-2022 08:14	06-03-2022 10:5	422
LIGIBILITY	ALIDATION	SUCCEEDED	298	03-2022 08:35	06-03-2022 16:2	1579
Check Status	APPROVAL	SUCCEEDED	1	03-2022 11:48	01-03-2022 11:4	753
DSUPPORT	BENEFITS	FAILED	1	03-2022 08:25	03-03-2022 08:2	
DSUPPORT	ALIDATION	FAILED	1	03-2022 08:18	03-03-2022 08:1	

- ### 3. This section shows API transactions.

- User can send the error to the sender email (Nphies or Payer) by clicking on **Send Error** button from the toolbar.

Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria

	Purchaser	Count	Response MS
Trans ID		5870	488
FROM DATE	28-07-2022 00:00:00		
TO DATE	29-08-2022 00:00:00		
Email			
Gateway	NPHIES Active <input checked="" type="checkbox"/> All Payer <input type="checkbox"/>		
ELIG	<input checked="" type="checkbox"/> Pre.Appr <input checked="" type="checkbox"/> Claim <input checked="" type="checkbox"/>		
Company N	http://192.168.1.111:7000		
Base URL	https://hsb.nphies.sa/\$process-r		

API Transactions

API Trans ID	API Name	API Function	Out Come	Cancel API	Trans Date	Error Message	Res M
48712	APPROVAL	SEND			14-08-2022 16:07	ORA-29273: HTTP request failedORA-06512: at "SYS.UTL_HTTP", line 1029ORA-12541: TNS	
42371	APPROVAL	SEND			06-08-2022 16:47	Failed to connect to hsb.nphies.sa:176.105.150.87:443	

Cancel Status Send Err RePull URL

<http://192.168.1.111:7000/approval?apiTransId=48712> Dest URL

ERRORS		Pull Details		Responses	
#	Type	About	Status		Response

Record: 3/7 <O5C> <D8G>

- User can send cancel transactions that are sent to Nphies by clicking on **Cancel Trans** button from the toolbar.



Action Edit Block Field Record Query Navigate Oasis Help Window

Screenshot of the OASIS application interface showing API transaction history and error details.

The interface includes:

- Criteria:** Trans ID, FROM DATE, TO DATE, Email, Gateway, ELIG, Company N, Base URL.
- API Transactions:** Shows a list of transactions with columns: API Trans ID, API Name, API Function, Out Come, Cancel API, Trans Date, Error Message, Res. M.
- Error Details:** A table showing errors with columns: #, Type, About, Status, Response.

A red arrow points to the "Cancel" button at the bottom left of the main window.

Purchaser	Count	Response MS
	5870	488
Cash Account	30	781
NCCI MAIN	2764	2399
SAICO NEW MAIN	213	2803
MALATH INSURANCE NE	267	5014
GLOBEMED-AMANA GUJ	96	1523
GLOBEMED-AL AHLIA IN	81	1753
GLOBEMED-SALAMA CO	102	2182
AXA NEW MAIN /اكسا	436	4612

API Name	API Function	Status	Count	Earliest Trans	Latest Trans	Response MS
APPROVAL	SEND	ERROR	3	08-2022 18:07	25-08-2022 20:0	
APPROVAL	SEND	ERROR	2	08-2022 14:31	18-08-2022 14:4	13918
APPROVAL	SEND	FAILED	2	08-2022 16:47	14-08-2022 16:0	
APPROVAL	SEND	SUCCEEDED	511	08-2022 09:29	28-08-2022 10:4	6987
APPROVAL	CANCEL	ERROR	1	08-2022 20:38	25-08-2022 20:3	436
APPROVAL	CANCEL	SUCCEEDED	7	08-2022 20:04	25-08-2022 20:5	1071
LIGIBILITY	BENEFITS	ERROR	1	08-2022 14:52	18-08-2022 14:5	14723
LIGIBILITY	BENEFITS	FAILED	4	08-2022 16:45	06-08-2022 17:0	
LIGIBILITY	BENEFITS	SUCCEEDED	182	07-2022 14:57	27-08-2022 14:5	1135

Buttons: Cancel, Status, Send Err, Repull, URL. Address bar: http://192.168.1.111:7000/approval/?apiTransId=48712 Dest URL: []

- System makes automatic or manual pull through the Pull button that are in CLMSUBRJ and SRVAUTH screens
- In case the pull status is failed for some reason we can use Repull button that make processing for responses that return with failure that appears in pull details (Status: F or PF or P if it is not reflected on the screen)

Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria			Purchaser	Count	Response MS	API Name	API Function	Status	Count	Earliest Trans	Latest Trans	Response MS
Trans ID	5870	488	Cash Account	30	781	PULL	CLAIM	SUCCEEDED	2	08-2022 09:53	28-08-2022 09:5	360
FROM DATE	28-07-2022 00:00:00		NCCI MAIN	2764	2399	PULL	APPROVAL	ERROR	11	08-2022 14:07	23-08-2022 16:0	15492
TO DATE	29-08-2022 00:00:00		SALCO NEW MAIN	213	2803	PULL	APPROVAL	FAILED	28	08-2022 14:09	18-08-2022 15:3	651
Email	<input type="checkbox"/>	<input checked="" type="checkbox"/>	MALATH INSURANCE NE	267	5014	PULL	APPROVAL	SUCCEEDED	5824	07-2022 17:43	28-08-2022 10:4	438
Gateway	NPHIES	Active	GLOBEMED-AMANA GU	96	1523	PULL	APPROVAL	REPROCESS	3	08-2022 10:25	28-08-2022 16:2	337
ELIG	<input checked="" type="checkbox"/>	<input type="checkbox"/>	GLOBEMED-AL AHLIA IN	81	1753	PULL	APPROVAL	REPROCESS	3	08-2022 10:25	28-08-2022 16:2	337
Company N	http://192.168.1.111:7000		GLOBEMED-SALAMA COI	102	2182	PULL	APPROVAL	REPROCESS	3	08-2022 10:25	28-08-2022 16:2	337
Base URL	https://HSB.nphies.sa/sprocess-r		AXA NEW MAIN /usd4	436	4612	PULL	APPROVAL	REPROCESS	3	08-2022 10:25	28-08-2022 16:2	337

API Transactions									
API Trans ID	API Name	API Function	Out Come	Cancel API	Trans Date	Error Message			Res M
42458	PULL	APPROVAL			06-08-2022 17:07	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
42366	PULL	APPROVAL			06-08-2022 16:46	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
42361	PULL	APPROVAL			06-08-2022 16:44	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
42359	PULL	APPROVAL			06-08-2022 16:43	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
42358	PULL	APPROVAL			06-08-2022 16:42	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
42356	PULL	APPROVAL			06-08-2022 16:42	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
42355	PULL	APPROVAL			06-08-2022 16:42	Failed to connect to hsb.nphies.sa/176.105.150.87:443			
41376	PULL	APPROVAL			03-08-2022 17:04	No value present			
41345	PULL	APPROVAL			03-08-2022 16:04	ORA-29273: HTTP request failedORA-06512: at "SYS.UTL_HTTP", line 1029ORA-12541			

[Cancel](#) [Status](#) [Send Err](#) [RePull](#) [URL](#)

http://192.168.1.111:7000/approval/?apTransId=41378 Dest URL https://HSB.nphies.sa/sprocess-message

Errors			Pull Details			Responses		
#	Type	About	Status					Response
2	priorauth-response	H1669	P					{ "resourceType": "Bundle", "id": "41569", "resource": "priorauth-response", "status": "P", "type": "priorauth-response", "about": "H1669", "response": "2" }
1	priorauth-response	H1671	P					{ "resourceType": "Bundle", "id": "41571", "resource": "priorauth-response", "status": "P", "type": "priorauth-response", "about": "H1671", "response": "1" }

PRIM-40350: Query caused no records to be retrieved.
Record: 2/2? <DSC> <DBG>

- If we use the Repull button this means that we have processed the message and override it in the pull details section in case there is a difference

Action Edit Block Field Record Query Navigate Oasis Help Window

Criteria			Purchaser	Count	Response MS	API Name	API Function	Status	Count	Earliest Trans	Latest Trans	Response MS
Trans ID	41378			1	80413000	PULL	APPROVAL	FAILED	08-2022 17:04	03-08-2022 17:0	80413000	
FROM DATE	28-07-2022 00:00:00											
TO DATE	29-08-2022 00:00:00											
Email	<input type="checkbox"/>	<input checked="" type="checkbox"/>										
Gateway	NPHIES	Active	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>							
ELIG	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>							
Company N	http://192.168.1.111:7000											
Base URL	https://HSB.nphies.sa/sprocess-r											

API Transactions									
API Trans ID	API Name	API Function	Out Come	Cancel API	Trans Date	Error Message			Res M
41378	PULL	APPROVAL			03-08-2022 17:04	No value present			

[Cancel](#) [Status](#) [Send Err](#) [RePull](#) [URL](#)

http://192.168.1.111:7000/approval/?apTransId=41378 Dest URL https://HSB.nphies.sa/sprocess-message

Errors			Pull Details			Responses		
#	Type	About	Status					Response
2	priorauth-response	H1669	P					{ "resourceType": "Bundle", "id": "41569", "resource": "priorauth-response", "status": "P", "type": "priorauth-response", "about": "H1669", "response": "2" }
1	priorauth-response	H1671	P					{ "resourceType": "Bundle", "id": "41571", "resource": "priorauth-response", "status": "P", "type": "priorauth-response", "about": "H1671", "response": "1" }

- If there is a specific response and the payer told us that it made a response in pull details user can reprocess for specific item by clicking on  button.

If we repull that means that we reprocess the message and override the pull details



- User can send Repull specific transaction that has pull details by clicking as shown below.

The screenshot shows the OASIS application interface with several windows open:

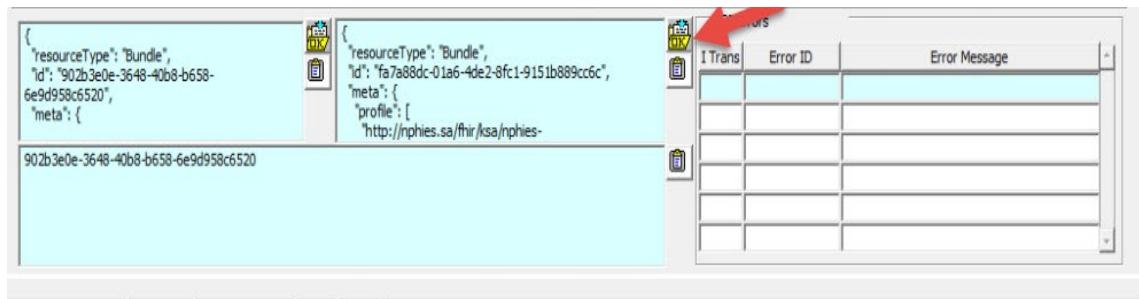
- Criteria Window:** Displays search parameters for a transaction ID (41378), date range (FROM DATE: 28-07-2022 00:00:00, TO DATE: 29-08-2022 00:00:00), and gateway (NPHIES). It also shows the response message (80413000).
- API Transactions Window:** Shows a table with columns: API Trans ID, API Name, API Function, Out Come, Cancel API, Trans Date, Error Message, and Res M. One row is highlighted for API Trans ID 41378, API Name PULL, API Function APPROVAL, Out Come No value present, and Trans Date 03-08-2022 17:04.
- Pull Details Window:** A modal window showing errors and responses. It has tabs for ERRORS, Pull Details, and Responses. The Errors tab shows two entries: priorauth-response (ID: R1669) and priorauth-response (ID: R1671). The Responses tab shows two entries, both with a "Download" icon (represented by a yellow folder with a green checkmark).

4. This section shows the http URL, URL description, bundle Id, request and response jars file.

- To download the **request**, user can click on

A screenshot of the OASIS interface showing a JSON response for a request. A red arrow points to a download icon (a yellow folder with a green checkmark) located next to the JSON code. The JSON code includes fields like 'resourceType': 'Bundle', 'id': '902b3e0e-3648-40b8-b658-6e9d958c6520', and 'meta': { 'profile': ['http://nphies.sa/fhir/ksa/nphies-'] }.

- To download the **response**, user can click on



The screenshot shows the Nphies application interface. On the left, there is a large text area displaying two JSON objects representing FHIR bundles. The first object has an ID of "902b3e0e-3648-40b8-b658-6e9d958c6520". The second object has an ID of "fa7a88dc-01a6-4de2-8fc1-9151b889cc6c". To the right of these is a table titled "Transactions" with columns: "I Trans", "Error ID", and "Error Message". A red arrow points to the "I Trans" column header. The table currently contains no data.

- To **Copy** the request or response user can click  icon.



9. REFERRAL CASES

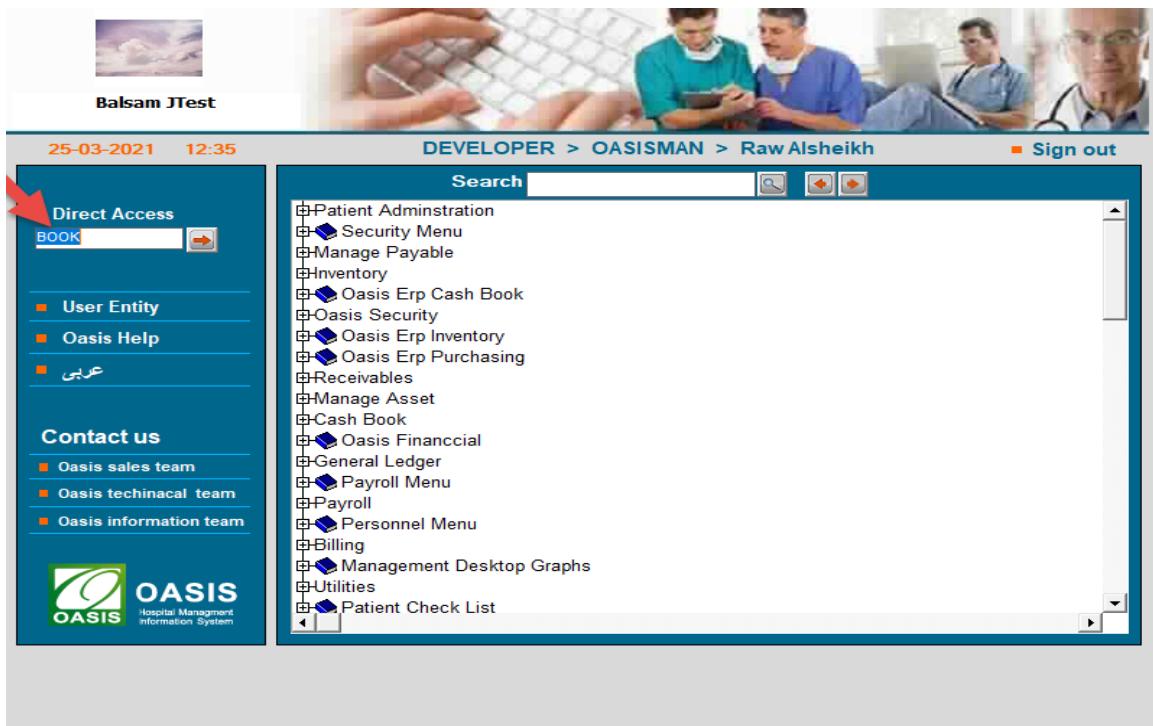
Case1: To receive patients referred to the hospital

- **Step1:** User should enable the referral check for the Referral payer by following these steps:
1. Open **SRVSUPP** Screen.
 2. Select the Payer.
 3. Check Is Referral checkbox.
 4. Click on **Save** button.

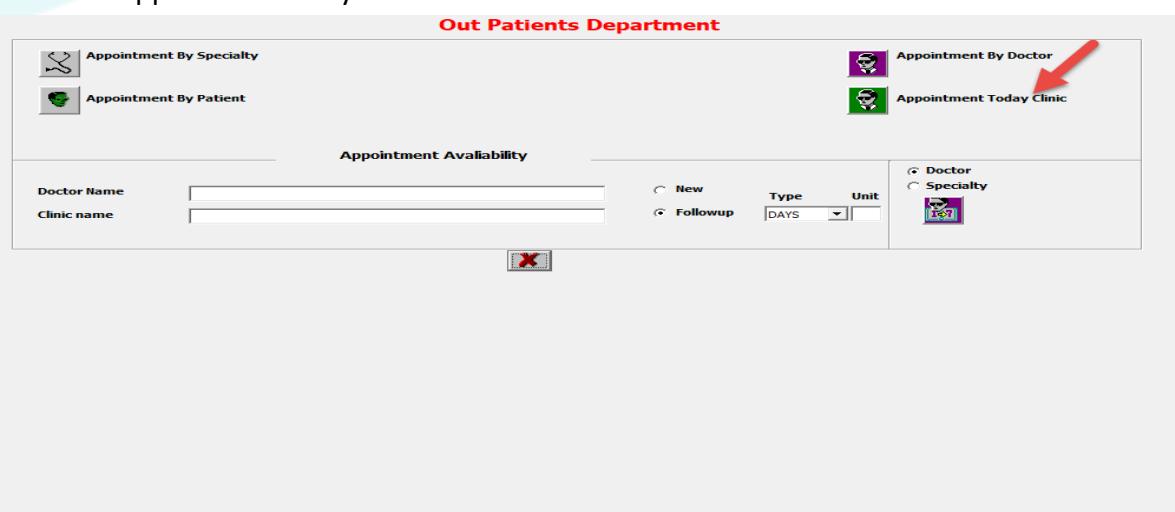
The screenshot shows the SRVSUPP screen for N.C.C.I -(REFERRAL). The main panel displays various fields for a payer record, including Group Purchaser (2135), USER Code (NCCI-REF), Address, City, Region, Country, Code, Telephone, Fax, Account Code (INS-809), Contact, Start Date, End Date, ID Type, No. Days, CCHI No, No. Visits, Provider Id, and Nphies Licence (7000911508). A red arrow points to the "Is Referral" checkbox, which is checked. Below this section, there are two tables: [Policies] and [Policy Classes]. The [Policies] table lists three entries: N.C.C.I. - REFERRAL (Account Number INS-809-001), SAUDI AIRLINES - MEDICAL (202020201) (مسارع), and TAWYNIYA (اكتشف بخطاب تحويل) (Account Number INS-809-002, INS-809-003). The [Policy Classes] table is currently empty. At the bottom of the main panel, there is a "Update NPHIES license for all" button and a row of toolbar icons.

Step 2: Opening eligibility for a patient who has been referred to the hospital.

1. Open Booking Screen.



- Click on “Appointment today Clinic”.



- Click on the calender icon. 



Clinic	Specialty	Date	Type	Unit											
OPHTHALMOLOGY CLINIC - 3 - AYMAN	OPHTHALMOLOGY DEPT.	THURSDAY 25-03-2021	12:08-1442												
Time	Tot	Time	N/F	P	E	Patient Id	File ID	Patient Name	Consultant	Arrived	Seen	Slot Build Ser Call	R	V	REF
14:40	1	14:40							AYMAN F AWAD GHANEM						
14:50	1	14:50							AYMAN F AWAD GHANEM						
15:00	1	15:00							AYMAN F AWAD GHANEM						
15:10	1	15:10							AYMAN F AWAD GHANEM						
15:20	1	15:20							AYMAN F AWAD GHANEM						
15:30	1	15:30							AYMAN F AWAD GHANEM						
15:40	1	15:40							AYMAN F AWAD GHANEM						
15:50	1	15:50							AYMAN F AWAD GHANEM						
16:00	1	16:00							AYMAN F AWAD GHANEM						
16:10	1	16:10							AYMAN F AWAD GHANEM						
16:20	1	16:20							AYMAN F AWAD GHANEM						
16:30	1	16:30							AYMAN F AWAD GHANEM						
16:40	1	16:40							AYMAN F AWAD GHANEM						
16:50	1	16:50							AYMAN F AWAD GHANEM						
17:00	1	17:00							AYMAN F AWAD GHANEM						
17:10	1	17:10							AYMAN F AWAD GHANEM						
17:20	1	17:20							AYMAN F AWAD GHANEM						
17:30	1														
17:40	1														
17:50	1														
18:00	1														
18:10	1														

Query Options

AYMAN AWAD GHANEM

File Id / Patient Id Pat Name

Book Walkin Additional Double Booking Cancel Appt Dna
 Freeze Freeze Slot 1 Freeze Slot 2 Freeze Slot 3 Freeze Slot 4 Freeze Slot 5 Freeze Slot 6 Freeze Slot 7

Icons:

- Click on the calendar icon from appointment type window

Appointment Type

Walkin	Booking
<input checked="" type="radio"/> New	<input type="radio"/> New
<input type="radio"/> Follow Up	<input type="radio"/> Follow Up



➤ Enter the Patient Id then click on

Patient

Search for Patient on Date of Birth, Family Name or ID					
Date of Birth	15-05-1991	File ID	1094579	ROBEL M L TEST	Record Matches 1
Surname Eng	TEST	Patient ID	1252174		
Surname-Arb		Nat. & Id. No.		BANGLADISH : 2489857736	
Id No.	2489857736	Mobile No.	0573378715		
Last Appointment Seen By This Speciality					
Last Appointment Seen By This Doctor					

➤ Click on

Action Edit Block Field Record Query Navigate Oasis Help Window

Patient Id 1252174 File Id 1094579 ROBEL MOHAMMAD LUTFUR TEST

Type	Eps. No	Start Date	End Date	OPD Doctor	Speciality
OUT-PATIENT	1	08-04-2022	22-04-2022	IHAB ANWAR ABOUELWAFA	CARDIOLOGY SERVICES -
Patient Is Not Eligible For This Cons. / No Contract					



- Enter the referral number then Click on

Action Edit Block Field Record Query Navigate Oasis Help Window

Patient Id 1241428 File Id 1084623 HASAN MOHAMED HOSEIN ABDULJALIL

OPD Doctor
Eligibility Start Reason

Referral No

Packages

Seq	Package Name	Need Auth.	Add	Del	Auth.
		<input type="checkbox"/>			
		<input type="checkbox"/>			

SEQ	Purchaser	Policy	
1	N.C.C.I -(REFERRAL)	N.C.C.I - REFERRAL	OPD - 20% DED UP TO 100 SR
2	N.C.C.I -(REFERRAL)	N.C.C.I - REFERRAL	OPD - 0 % DED

Patient Is Not Eligible For This Cons. / No Contract

- Check the eligibility for referred patient.



Note: To update the entered **Referral Number** follow these steps:

- 1- Open **Charges** Screen.
- 2- Enter the patient Id.
- 3- Open Authorization tab.

Screenshot of the OASIS software interface showing the Authorization screen. A red arrow points to the Referral No. field in the Eligibility section.

Action Edit Block Field Record Query Navigate Oasis Help Window

MRN 1084623 Patient ID 1241428 Name HASAN MOHAMED ABDULJALIL Start

DOB 09/05/1962 Age/Sex 59 Y-11 M M Episode 12 Outpatient Credit External Injury

Start Date 11/04/2022 00:00:00 End Date 25/04/2022 00:00:00 Eligibility CARDIOLOGY CONS. (S.SP)

Location CARDIOLOGY SERVICES - قلب - CARDIO DR.AHMAD JABER 1 (8)

Billing Delivery Inventory Patient Accounts Authorization Repts

Authorization

IOS Description	Qty	Doc NO	Date	Request No	Sign 1 / Sign 2 / Comment

Eligibility

Visit Date	Eligibility Offline	Referral No.	Response ID	Response System
2022-04-11 14:19:32.816	7777	12345	0df920f0-4ba9-4168-940b-6	https://tawuniya.com.sa/Co

Apply Cancel Approval



- Step 3: Add services need authorization for the referred patient.

The screenshot shows the OASIS software interface for adding new orders. The 'New Orders' tab is active. A service 'MRI FOOT' is listed in the grid with a quantity of 1.0 and a price of 1273. A legend at the bottom right shows various status indicators.

- Step 4: Open SRVAUTH then check the request as show below:

The screenshot shows the SRVAUTH application interface. The 'Patient Requests' section displays a list of requests. A red arrow points to the 'Send Online' button in the toolbar.

- Step 5: Click on Send Online button.

- Step 6: check the PREAUTHREF from Jason file.



C:\Users\OsstUser\Downloads\1208_APPROVAL_SEND_REQUEST.json - Notepad++

JSToolNpp JSON Viewer

ROOT

```
resourceType:"Bundle"
id:"6f513f7-a4b-4955-b963-24fc8
meta:{Object}
type:"message"
time:"2022-04-13T14:49:09.9
entry:[Array]
[0]:[Object]
[1]:[Object]
fullUrl:"http://nphies.sa/Claim,
resource:[Object]
```

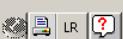
151
),
 "code": [
 "text": "- test "
],
),
"diagnosis": [
 {
 "sequence": 1,
 "diagnosisCodeableConcept": {
 "coding": [
 {
 "system": "http://hl7.org/fhir/sid/icd-10-am",
 "code": "I71.3"
 }
]
 },
 "type": [
 {
 "coding": [
 {
 "system": "http://nphies.sa/terminology/CodeSystem/diagnosis-type",
 "code": "principal",
 "display": "ABDOMINAL AORTIC ANEURYSM"
 }
]
 }
],
 "insurance": [
 {
 "sequence": 1,
 "focal": true,
 "coverage": [
 {
 "reference": "Coverage/2135"
 }
],
 "preAuthRef": ["12345"]
 }
],
 "item": [
 {
 "extension": [
 {
 "url": "http://nphies.sa/fhir/ksa/nphies-fs/StructureDefinition/extension-tax",
 "valueMoney": {
 "value": 0.0,
 "currency": "SAR"
 }
 },
 {
 "url": "http://nphies.sa/fhir/ksa/nphies-fs/StructureDefinition/extension-patient-share",
 "valueMoney": {
 "value": 0.0,
 "currency": "SAR"
 }
 },
 {
 "url": "http://nphies.sa/fhir/ksa/nphies-fs/StructureDefinition/extension-package",
 "valueBoolean": false
 }
],
 "sequence": 1,
 "careTeamSequence": [1],
 "productOrService": [
 {
 "coding": [
 {
 "system": "http://nphies.sa/terminology/CodeSystem/imaging",
 "code": "90901-07-11"
 },
 {
 "system": "http://hl7.com/imaging",
 "code": "XTO023495",
 "display": "MRI FOOT"
 }
],
 "sequence": 1
 }
]
 }
]
 }
],
"code": [
 {
 "text": "test"
 }
]



Case 2: Transferring patients to another provider

- Open SRVRAUTH screen.
- Select the services.
- Check the Transfer checkbox.
- Click on Send Online button.

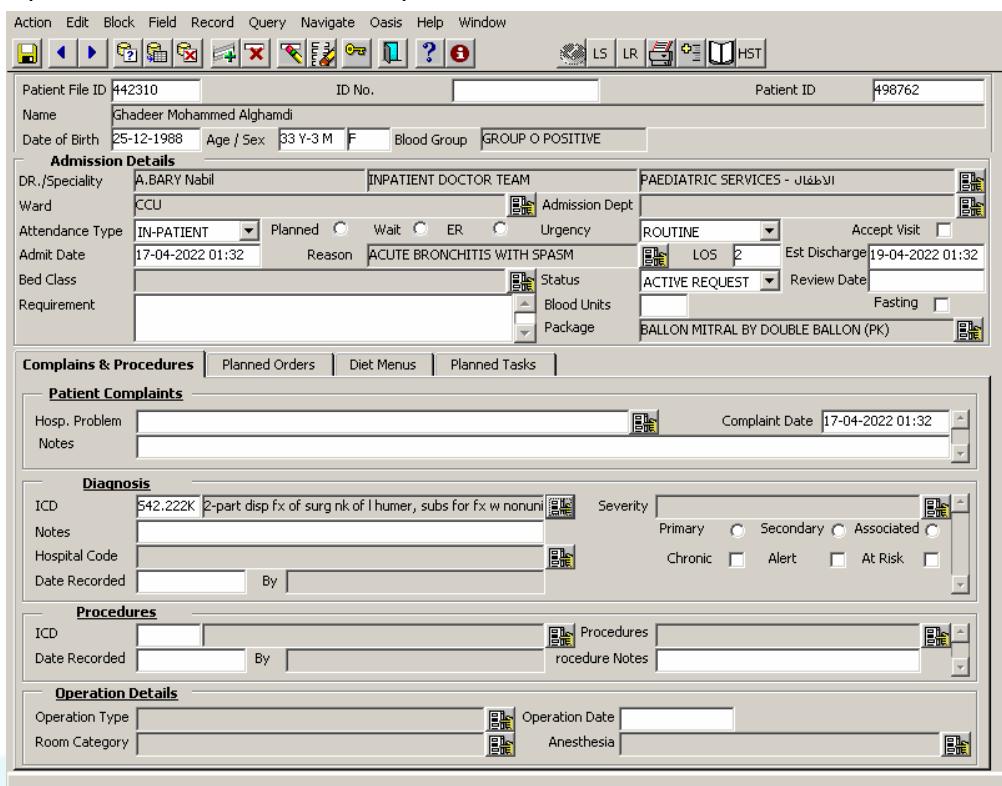
Action Edit Block Field Record Query Navigate Oasis Help Window

Search Criteria																
Request No	<input type="text"/>	MRN	<input type="text"/> 1084623	Last Pull:	28-03-2022 01:37:24	Patient Id	<input type="text"/> 1241428	Episode No	<input type="text"/>							
From Date	<input type="text"/> 17-01-2022 01:24	To Date	<input type="text"/>	COM REQ	0	<input type="checkbox"/>	Mobile No	<input type="text"/> 0538286522	Request							
Attendance	<input checked="" type="radio"/> All	<input type="radio"/> Inpatient	<input type="radio"/> Outpatient	<input type="radio"/> Emergency	AUTH RES	1	Building	<input type="text"/>	Posted							
Purchaser	<input type="text"/>			OL Gateway	NPHIES	Department	<input type="text"/>	Entity								
Policy	<input type="text"/>			Auto Refresh	<input type="checkbox"/>											
Patient Data																
Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name	DS							
1241428	Hasan Mohamed Abduljalil	1084623	12	0538286522	2312396555	N.C.C.I - (REFERRAL)	N.C.C.I. - REFERRAL	AHMAD ALSAID JABER								
   Send Info Check Eligibility Patient Record Diagnosis Assign Episode Add Request Print UCAF Scan																
Patient Requests																
Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty F	Qty A	Qty D	5tk	Am A	Am D	Online Trans	API Trans	Com Rec	Req#	L T
XY002353	MRI BREASTS	17-04-2022 01:23	SHADY SOLIMA			1	1	0							3666023	
Ext Code	90901-10-11	IOS Type	Imaging	RAD	Comments											
Ext Desc	MRI of breast, w/o contrast, unilateral															
<input checked="" type="checkbox"/> Opened <input type="checkbox"/> Sent <input type="checkbox"/> Rejected <input type="checkbox"/> Cancelled <input type="checkbox"/> Cancel Request <input checked="" type="checkbox"/> Posted <input type="checkbox"/> Hold <input type="checkbox"/> Approved <input type="checkbox"/> Exceed Limit															           	

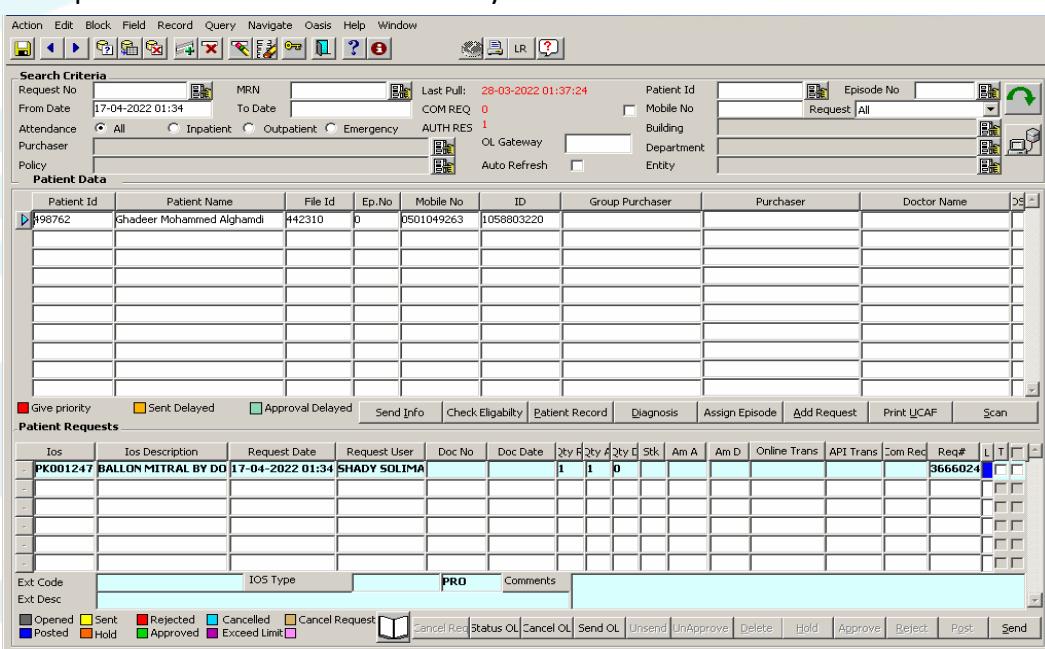
10. ADD PRE AUTH-REQUEST AUTOMATICALLY WHILE CREATING ADMISSION REQUEST

- Open ADTRQST then add a request as shown below



The screenshot shows the ADTRQST (Admission Request) screen in the OASIS software. The top menu bar includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. The main form displays patient information (Patient File ID: 442310, Name: Ghadeer Mohammed Alghamdi, Date of Birth: 25-12-1988), admission details (DR./Speciality: A.BARY Nabil, Ward: CCU, Attendance Type: IN-PATIENT, Reason: ACUTE BRONCHITIS WITH SPASM), and a request for 'BALLOON MITRAL BY DOUBLE BALLOON (PK)'. The 'Complaints & Procedures' section is visible at the bottom.

- The request will be added automatically in SRVRAUTH screen as shown below



The screenshot shows the SRVRAUTH (Service Authorization) screen in the OASIS software. The top menu bar includes Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. The 'Search Criteria' section includes fields for Request No., From Date (17-04-2022 01:34), To Date, COM REQ (0), AUTH RES (1), and Purchaser. The 'Patient Data' section lists patient information (Patient Id: 498762, Patient Name: Ghadeer Mohammed Alghamdi). The 'Patient Requests' section shows a table of requests, with one row highlighted for 'BALLOON MITRAL BY DO' on 17-04-2022 01:34 by SHADY SOLIMA.

- Select the request then click on Send Online button.



11. ADD MANUAL REQUEST FOR OPEN EPISODES OR BEFORE CREATING EPISODE

- Open SRVRAUTH Screen then click on **Add Request** button.

The screenshot shows the SRVRAUTH application interface. On the left, there's a sidebar with 'Search Criteria' and 'Patient Data' sections. The 'Patient Data' section lists patient IDs and names. The main area is titled 'Add New Service Request' and contains two tabs: 'Request Header' and 'Invoices'. The 'Request Header' tab has fields for Patient MRN, Patient ID, Patient Name, Mobile No, Episode No, Request Date, Purchaser, and Ref Episode. The 'Invoices' tab contains a grid for entering service requests. Below these tabs is a toolbar with various icons and buttons like 'Give priority', 'Sent Delayed', 'Approval Delayed', 'Patient Order', 'Send Info', etc. At the bottom, there's a large table for 'Patient Requests' with columns for Ios, Ios Description, Request Date, Request User, Doc No, Doc Date, Qty R, Qty U, Qty Stk, Am A, Am D, Online Trans, Trans ID, Com Req, and Req#. A red arrow points to the 'Add' button in this table. The status bar at the bottom shows 'Record: 1/1' and '<OSC> <DBG>'.

- Add a request by entering (Patient Id, Episode No or Referral Episode, Group Purchaser, Purchaser and Contract) then select the items, click on **Add** button.
- To add inpatient item of services, use this **Rule:** SRVRUTH_DEF_ELIGONLY.
- If there is **no open episode** before, user can add service request without entering the episode number but he has option to select the referral episode to take the diagnose & chief complaint data and check the type of patient (**Outpatient** or **Inpatient**)

Action Edit Block Field Record Query Navigate Oasis Help Window

Add New Service Request

Request Header

Patient No	901064	Patient ID	1046910	Patient Name	Ahlam Alwan Alshehri	Mobile No	0555351715
From Date		Request Date	17-04-2022 01:45	Group Purchaser	182 N.C.C.I.		
Attendant		Purchaser	16991 ROYAL GUARD	Contract	36624 OPD - VVIP		

Items

Ios	Ios Description	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	API Trans	Com Rec	Req#	L	T
D10023493	MRI KNEE JOINT			1	1	0							3666024		

Patient Requests

Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	API Trans	Com Rec	Req#	L	T
PK001247	BALLOON MITRAL BY DO	17-04-2022 01:34	SHADY SOLIMA			1	1	0							3666024		

Patient Requests

Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	API Trans	Com Rec	Req#	L	T
D10023493	MRI KNEE JOINT	17-04-2022 01:45	SHADY SOLIMA			1	1	0							3666025		

Ext Code **IOS Type** **PRO** **Comments**

Ext Desc

Legend:

- Opened (Grey)
- Sent (Yellow)
- Rejected (Red)
- Cancelled (Cyan)
- Cancel Request (Orange)
- Posted (Blue)
- Hold (Purple)
- Approved (Green)
- Exceed Limit (Pink)

Buttons: Cancel Req, Status OL, Cancel OL, Send OL, Unsend, UnApprove, Delete, Hold, Approve, Reject, Post, Send

➤ The request will be added with Episode 0 as shown below:

Action Edit Block Field Record Query Navigate Oasis Help Window

Search Criteria

Request No	MRN	901064	Last Pull:	28-03-2022 01:37:24	Patient Id	1046910	Episode No	
From Date	To Date		COM REQ	0	Mobile No	0555351715	Request	All
Attendance	<input checked="" type="radio"/> All	<input type="radio"/> Inpatient	<input type="radio"/> Outpatient	<input type="radio"/> Emergency	AUTH RES	1	OL Gateway	
Purchaser					Auto Refresh	<input type="checkbox"/>	Department	
Policy							Entity	

Patient Data

Patient Id	Patient Name	File Id	Ep.No	Mobile No	ID	Group Purchaser	Purchaser	Doctor Name
1046910	Ahlem Alwan Alshehri	901064	0	0555351715	1096479066			

Patient Requests

Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	API Trans	Com Rec	Req#	L	T
D10023493	MRI KNEE JOINT	17-04-2022 01:45	SHADY SOLIMA			1	1	0						3666025			

Patient Requests

Ios	Ios Description	Request Date	Request User	Doc No	Doc Date	Qty R	Qty A	Qty D	Stk	Am A	Am D	Online Trans	API Trans	Com Rec	Req#	L	T
D10023493	MRI KNEE JOINT	17-04-2022 01:45	SHADY SOLIMA			1	1	0						3666025			

Ext Code **IOS Type** **RAD** **Comments**

Ext Desc

Buttons: Cancel Req, Status OL, Cancel OL, Send OL, Unsend, UnApprove, Delete, Hold, Approve, Reject, Post, Send



- Select the request then click on **Post** button, then the request status will be changed to **Posted**, Select the request then click on **Send Online** button.

The screenshot shows the OASIS software interface with the following details:

- Search Criteria:** Request No: 901064, From Date: 17-04-2022 01:34, To Date: 17-04-2022 01:45, COM REQ: 0, Patient Id: 1046910, Episode No: 0555351715, Request: All.
- Patient Data:** A grid showing patient information for patient ID 1046910, name Ahlam Alwan Alshehri, file ID 901064, ep no 0, mobile no 0555351715, ID 1096479066.
- Patient Requests:** A table showing a single request D1002349 for an MRI KNEE JOINT on 17-04-2022 at 01:45 by SHADY SOLIMA. The status is Opened.
- Toolbar Buttons:** Give priority, Sent Delayed, Approval Delayed, Send Info, Check Eligibility, Patient Record, Diagnosis, Assign Episode, Add Request, Print UCAF, Scan.
- Action Bar:** IOS, IOS Description, Request Date, Request User, Doc No, Doc Date, Qty F, Qty D, Qty L, Stk, Am A, Am D, Online Trans, API Trans, Com Req, Req#, L, T.
- Bottom Buttons:** Opened, Sent, Rejected, Cancelled, Cancel Request, Posted, Hold, Approved, Exceed Limit, cancel Req, Status OL, Cancel OL, Send OL, Unsend, UnApprove, Delete, Hold, Approve, Reject, Post, Send.

- After getting the response user can open episode and assign it to the request by click on **Assign Episode** button as shown below:

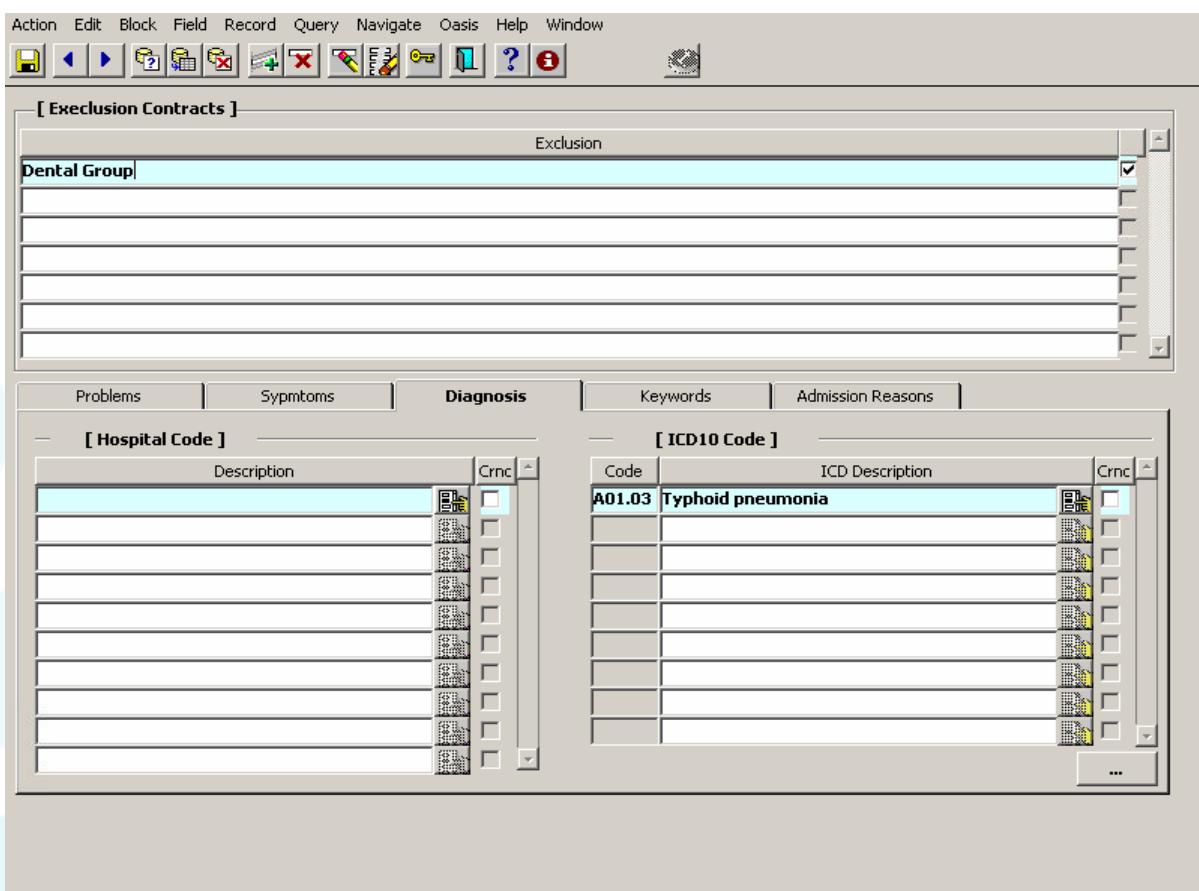
The screenshot shows the OASIS software interface with the following details:

- Search Criteria:** Request No: 901064, From Date: 19-01-2022 00:00, To Date: 19-01-2022 12:45:00, COM REQ: 0, Patient Id: 1046910, Episode No: Request Opened, Request: All.
- Patient Data:** A grid showing patient information for patient ID 544352, name Nada Sharaf Al Maliki, file ID 538711, ep no 21, mobile no 0565227712, ID 1062448855.
- Patient Requests:** A table showing a single request D1002349 for an MRI KNEE JOINT on 17-04-2022 at 01:45 by SHADY SOLIMA. The status is Opened.
- Toolbar Buttons:** Give priority, Sent Delayed, Approval Delayed, Send Info, Check Eligibility, Patient Record, Diagnosis, Assign Episode, Add Request, Print UCAF, Scan.
- Action Bar:** IOS, IOS Description, Request Date, Request User, Doc No, Doc Date, Qty F, Qty D, Qty L, Stk, Am A, Am D, Online Trans, API Trans, Com Req, Req#, L, T.
- Bottom Buttons:** Opened, Sent, Rejected, Cancelled, Cancel Request, Posted, Hold, Approved, Exceed Limit, cancel Req, Status OL, Cancel OL, Send OL, Unsend, UnApprove, Delete, Hold, Approve, Reject, Post, Send.
- Assign Episode Dialog:** A modal window titled "Select Episode" showing a list of episodes. One episode is selected: 15 12-04-2009 12-04-2009 NEUROLOGY CONSULTATION (CONSULTANT) Outpatient N. Buttons include Find, OK, Cancel.
- Action Bar:** Diagnosis, Assign Episode, Add Request, Print UCAF, Scan.
- Table:** A table showing a single row with Req# 1499432, L, T, and several checkboxes.
- Action Bar:** Prove, Delete, Hold, Approve, Reject, Post, Send.

12. APPROVAL BASED ON DIAGNOSIS (CONEXCUT)

- To insert a record in Contract Exclusion, follow these steps:

 1. Open CONEXCUT Screen.
 2. Enter Exclusion Name. (for example, Dental Group)
 - Note: To make this group **Need approval** check the box next to the name.
 3. Select a diagnosis from the list.
 4. Click on **Save** button.



The screenshot shows the CONEXCUT software interface. At the top is a menu bar with Action, Edit, Block, Field, Record, Query, Navigate, Oasis, Help, and Window. Below the menu is a toolbar with various icons. The main window has a title bar '[Exclusion Contracts]' and a sub-title 'Exclusion'. A list box contains the entry 'Dental Group' with a checked checkbox to its right. Below this is a large empty list area with scroll bars. At the bottom of the window are several tabs: Problems, Symptoms, Diagnosis, Keywords, and Admission Reasons. Under the Diagnosis tab, there is a section titled '[Hospital Code]' containing a table with columns for Description and Crnc. Another section titled '[ICD10 Code]' contains a table with columns for Code, ICD Description, and Crnc. The code 'A01.03' and description 'Typhoid pneumonia' are selected in this table.

5. The request will appear on SRVRAUTH to take the approval.



13. RULES

Rule Name	Rule Description	Value
VALIDATE_CLAIM	Validate Claim Request before sending online	N
CLAIM_PACKAGE_ITEMS	Include Package items in Nphies Claim Submission	Y
CLAIM_DEFAULT_ATTACH	Default Doc to be Attached with the Claim	UCAF, INSURANCE CARD, LAB_CHART, APPROVAL, LAB_MAT RIX, RAD_REPORT, PHPROFIL, INVOICE
NPHIES_DEST_TYPE	Nphies Attachment Dest Type	FILE
NPHIES_ROUND_NUMBER	Decimal Places used for Nphies	2
NPHIES_EDIT_APPROVAL	overwrite current status	Y
SRVRUTH_DEF_ELIGONLY	INP ELIGIBILITY ONLY	N
VALIDATE_PREAPPROVAL	Validate Pre Approval Request before sending online	N
PRE_APPROVAL_ATTACH	PRE APPROVAL DEFAULT ATTACHMENTS	NONE
SEND_APPROVAL_BY_IOS	Allow Send Selected Services From Pre Approval Request	N
RESEND_SENT_APPROVAL	Resend Online Sent Approvals	Y
INSURANCEINTEGRATION	Enable Insurance online Integration	Y
CHKELIGIBILITYONLINE	Check OPD Eligibility Online	Y
DENTALDEPARTMENTS	DENTAL SERVICE DEPTS SPERATED BY COMMAS(EX: ,1,2,3,) TO PREVENT DOUBLE BOOKING	260
STAFF_ID_USERCODES	Usercodes for Staff Identity no code (264)	IQ,H
PATIENT_ID_USERCODES	User Codes for Patient National ID and Iqama	IQ,H
DOCTOR_LIC_USER_CODE	Define the doctor license	L
CLAIM_GROUP_BY_DATE (Compression)	Group Services by Date and order line on Claims sent to Nphies	Y (Possibility to collect all drugs except the medication)
CLAIM_ALLOWED_DIFF	ALLOWED CLAIM AMOUNT MISMATCH ON NPHIES	Ex: 0.2



14. TROUBLESHOOTING

Issue	Description
The Claim.careTeam.qualification SHALL use a code from the specified valueSet	Check Doctor Specialty mapping
Diagnosis not in value set Error In Claim Info Error in Diagnosis,Error In Claim Info_diagnosis[0]diagnosis]	Make sure you use latest ICD10 Codes
Element is not using the specified data type	Check non Ascii character in string
The element shall follow the cardinality defined in Nphies message profiles	Element is missing
Practitioner identifier	Physician MOH License
Product or Service shall use a code from the specified ValueSet	Code mapped is not in Nphies or is absolute
Product or Service element shall have a valid code from the assigned ValueSet (invalid for required biding)	Dental code is used in non-dental Episode or vice versa
Coverage Identifier	Patient membership No or Policy No
TPA doesn't provide adjustification service for this insurer	Check TPA setting
Nphies encountered an error when locating the message destination	Check TPA setting
The HIC/TPA you are trying to access in not onboarded/active on nphies	Check Payer setting
Payer is unreachable or temporarily offline, please try again in a moment. If issue persists, please follow up with the payer contact center	Contact Nphies
Nphies was unable to complete the requested operation	Contact Nphies
Connection reset/HTTP request failed	Check network/internet stability
PractitionerRole specialty	Check physician specialty mapping
When preAuthRef is used then either authorizationOffLineDate or priorauthResponse must be provided]	Check that Doc Date is filled