

# Breaking the Credit Barrier: Structural Challenges of SME Financing in New Zealand

Nadia Zablah Humbert-Labeaumaz

## Contents

<b>Abstract</b>	<b>2</b>
<b>Introduction</b>	<b>3</b>
<b>Findings and Analysis</b>	<b>4</b>
Current State . . . . .	4
Impact on Investments . . . . .	4
Impact on Cash Flows . . . . .	6
Capital Adequacy Ratio . . . . .	11
<b>Discussion</b>	<b>12</b>
Knowledge Gap . . . . .	12
Loan Term . . . . .	12
Bank Policies . . . . .	13
Investment Opportunities . . . . .	13
<b>Recommendations</b>	<b>15</b>
Adjusting the Risk Assessment . . . . .	15
Encouraging Banks to Reinforce Verifications . . . . .	15
Raising Awareness Towards Debt Repayment . . . . .	15
<b>Conclusion</b>	<b>15</b>
<b>Appendices</b>	<b>17</b>
Appendix 1. Calculation Details - Buying a Business . . . . .	17
Appendix 2. Calculation Details - Purchasing a Commercial Property	19
<b>References</b>	<b>21</b>

## **Abstract**

This paper examines the structural barriers preventing New Zealand’s small and medium-sized enterprises (SMEs) from accessing affordable debt. Despite representing 99% of all businesses and a third of national GDP, SMEs face far tighter lending conditions than residential borrowers. Through quantitative scenarios, the paper demonstrates how short loan terms, high interest rates, and restrictive loan-to-value ratios severely constrain cash flows, leading many profitable firms toward financial stress. It also highlights how regulatory incentives—particularly the Reserve Bank’s high capital adequacy ratio—encourage banks to favour residential mortgages over business loans. The analysis identifies three key issues: limited understanding of cash-flow dynamics, policy-driven risk aversion among banks, and a feedback loop reinforcing SME credit scarcity. Recommended measures include recalibrating risk weights, strengthening bank verification processes, and launching nationwide financial education initiatives to help SMEs manage debt sustainably and unlock growth potential.

## **Introduction**

Small and medium-sized enterprises (SMEs) form the backbone of New Zealand's economy, representing 99% of all businesses and contributing approximately 35% of national GDP (MBIE, 2017). Despite their importance, SMEs face lending conditions that are disproportionately tight compared to those in the residential mortgage market. Restricted access to affordable credit limits their ability to invest, expand, and sustain growth, especially for firms employing fewer than 50 people.

An optimal capital structure is essential for business resilience. Excessive reliance on debt can increase vulnerability, but insufficient borrowing constrains profitability and growth by limiting the firm's capacity to leverage equity and improve return on equity (ROE). Large corporations can balance these pressures by issuing bonds or diversifying funding sources, yet such instruments remain inaccessible to most SMEs due to their limited scale and administrative capacity. As a result, small businesses rely almost exclusively on bank lending, exposing them to more stringent conditions, including higher interest rates, shorter repayment periods, and lower loan-to-value ratios, than those available to households.

This paper examines the structural barriers that prevent Kiwi SMEs from accessing equitable financing and explores how current banking and regulatory frameworks perpetuate this credit imbalance.

# Findings and Analysis

## Current State

Banks generally offer **principal-and-interest** (P&I) loans, for which borrowers must pay interest and a portion of the principal each month. Under certain conditions (which contacted banks declined to disclose), banks may allow up to five years of interest-only payments (ANZ, 2020).

A typical **residential mortgage** covers around 80% of a house price with an interest rate below 3% (Squirrel, 2020). Most banks can even offer to fund 90-95% of the loan and amortize it over 30 years. Indeed, since May 2020, the Reserve Bank of New Zealand has removed the mortgage loan-to-value ratio restrictions for banks in response to the COVID-19 pandemic (Kiwibank, 2020). In contrast, banks may propose to fund approximately 70% of a **commercial property** (Global Finance, 2020) at 5.5% with a 15-year term (interest.co.nz, 2020). If the business owner seeks to fund 100% of the asset through debt and repay over 30 years, they must typically use their personal residence as collateral (Global Finance, 2020).

For a **business loan**, banks generally agree to fund 50% of the investment at an 8% interest rate with a five-year repayment period (Global Finance, 2020). Once again, business owners must often secure this type of loan with their personal residence to fund up to 80% of the value of their residential property (Global Finance, 2020).

	Residential mortgage	Commercial property loan	Business loan
LVR	80-95%	70%	50%
Interest rate	2.75%	5.5%	8%
Term	30 years	15 years	5 years

Secured

e.g. owner's house  
as security

Figure 1: Comparison of lending conditions across loan types.

## Impact on Investments

For a given return on assets, the **return on equity** (ROE) will vary dramatically with the loan-to-value ratio (LVR). A lower LVR implies a higher initial investment and, therefore, a lower ROE (see example below).

As a result, bank policies directly affect firms' ability to invest and grow.



Figure 2: Relationship between the return on equity (ROE) and the loan-to-value ratio (LVR).

However, the consequences of restrictive lending conditions are significantly more pronounced for SMEs. Understanding the magnitude of this impact requires distinguishing between **profit and cash flows**.

## Impact on Cash Flows

Profit after tax does not necessarily reflect the company's ability to service its debts, as it includes revenues and expenses for which cash has not yet been exchanged. For instance, when a business sells on credit, profit will go up, but the related cash inflow will only occur **later**. Similarly, expenses associated with building up inventory will be missing from the income statement until the goods are sold.



Figure 3: Profit and cash evolution over time.

Moreover, depreciation in the income statement does not necessarily reflect the cash spent to buy and maintain fixed assets, which are essential to sustain business operations (e.g. computers). As such, it is often not a reasonable indication of long-term average capital expenditure.

Instead, a more relevant proxy for available cash flow can be defined as follows.

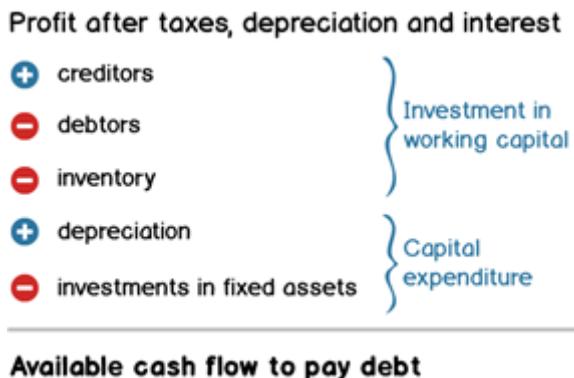


Figure 4: Proxy for available cash flow for principal repayment.

Firms can, consequently, generate accounting profits while still defaulting on their debt. The scenarios below are representative of the loan conditions encountered by New Zealand SMEs.

### Scenario 1. Buying a business

The bank agrees to partially fund the purchase of a small machinery manufacturing business under the following conditions.

Purchasing price	\$375,000
LVR	80% ( <b>secured</b> )
Type of loan	P&I
Term	5 years
Interest rate	8%

Assumptions for the simulation: Building up inventory and debtors during the first year, then a static business (no growth and, therefore, no further movement in working capital items).

Despite making a profit, the business would struggle to service its debt, as highlighted by the graph below (see Appendix 1 for calculation details).



Figure 5: Projected profit after tax and cash flows.

In the first year, the company would not have sufficient cash flow to honour its principal repayment. Even if it were able to meet its obligations that year (e.g., by limiting its capital expenditure), the business would still be significantly exposed to financial hardship in subsequent years. Indeed, any unexpected expense (e.g. equipment maintenance) or revenue loss could lead to default.

More favourable lending conditions would positively affect the company's cash flows, as illustrated in the following diagram.

Regardless of loan type or interest rate, a 5-year loan poses a significant burden on a business's ability to thrive. By contrast, a 10-year term would allow the company to generate enough cash flow to grow sustainably.



Figure 6: Cash flow after principal repayment under various loan conditions. The chart does not display Year-5 cash flow under the “Interest-only over 5 years at 8%” conditions (i.e. -\$227K) for convenience.

## Scenario 2. Purchasing a commercial property

A firm purchases the property in which it currently operates through a distinct entity.

Purchasing price	\$400,000
LVR	100% ( <b>secured</b> )
Type of loan	P&I
Term	15 years
Interest rate	5.5%

Assumptions for the simulation: The loan is compounded yearly - instead of monthly - for simplification purposes.

The owning entity would make a profit from this asset, but it would still default on the debt. Indeed, profit after tax would never be sufficient to cover principal repayments under these conditions (see Appendix 2 for calculation details).

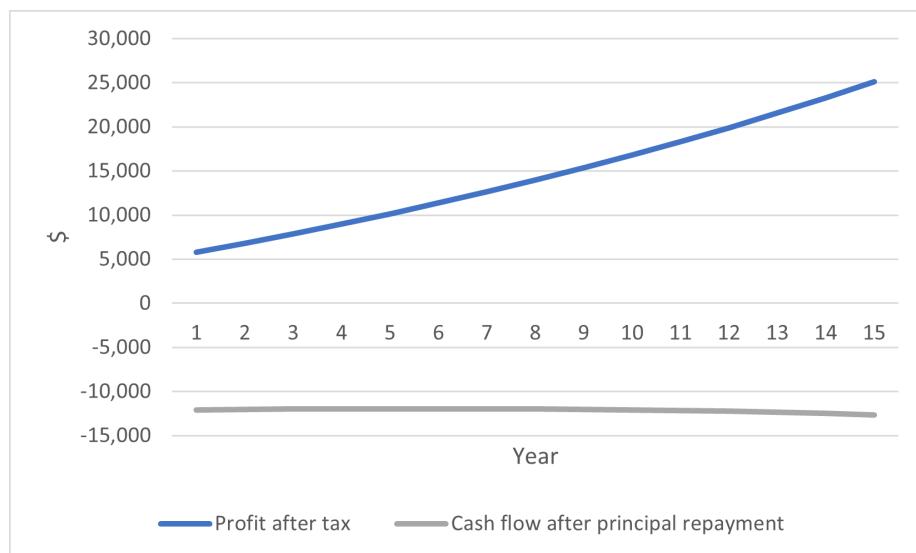


Figure 7: Projected profit after tax and cash flows.

Furthermore, the cash flow analysis below reveals that the property owner would fail to meet its obligations regardless of the interest rate if the term remains at 15 years.



Figure 8: Cash flow after principal repayment under different loan conditions.

At the 5.5% interest rate, the entity would require a 30-year loan to generate merely enough cash flow to cover principal repayments. Nevertheless, this structure would leave no buffer for unplanned expenses.

On the other hand, if the lending conditions mirrored those of a residential mortgage, the property owner could honour repayments even under adverse circumstances.

## Capital Adequacy Ratio

Banks primarily justify the divergence in lending conditions highlighted previously through **capital adequacy ratio** (CAR) requirements.

The CAR is the ratio of capital to assets (e.g., loans) that banks must maintain. In December 2019, the Reserve Bank of New Zealand (RBNZ) raised the CAR from 10.5% to 18% for the leading NZ banks (i.e., ANZ, ASB, BNZ, and Westpac) and to 16% for the smaller institutions (e.g., Kiwibank) (CNBC, 2019)(Vaughan, 2019). This change implies that banks must now hold between 16% and 18% of their loans in capital, making New Zealand's CAR requirements among the most stringent in the world (Index Mundi, 2019).

It is important to note that not all assets carry the same weight in this ratio. Banks can discount assets based on their **perceived risk**. In New Zealand, residential mortgage lending is typically considered safer than business lending. The following figure illustrates how a bank can maintain the same CAR by increasing its residential mortgage exposure while reducing its business loan exposure.

		<u>Hypotheses</u>	
		Residential mortgage risk weight = 50%	
		Business loan risk weight = 100%	
		<u>Distribution 1</u>	<u>Distribution 2</u>
		Assets	Risk-weighted assets
Residential mortgages	20M	20 x 50% = 10M	30M
Business loans	10M	10 x 100% = 10M	5M
<b>Total</b>	<b>30M</b>	<b>20M</b>	<b>35M</b>
			<b>20M</b>
Different total assets but same total risk-weighted assets			

The diagram illustrates two asset distributions, Distribution 1 and Distribution 2, under the same hypotheses. Both distributions result in the same total risk-weighted assets of 20M, despite having different total assets (30M for Distribution 1 and 35M for Distribution 2). Distribution 1 has higher risk-weighted assets (10M) for residential mortgages compared to Distribution 2 (15M), but lower risk-weighted assets (10M) for business loans compared to Distribution 2 (5M). Arrows at the bottom point to the '20M' label, indicating that both distributions have the same total risk-weighted assets.

Figure 9: Examples of asset distributions yielding the same capital adequacy ratio.

The CAR policy, therefore, creates a structural incentive for banks to favour residential mortgages at the expense of business lending.

## Discussion

### Knowledge Gap

A critical factor underlying SME debt vulnerability in New Zealand is the widespread misunderstanding of the **distinction between profit and cash flow**. Many small firms evaluate financial performance primarily through profit margins rather than liquidity indicators, leading them to overestimate their repayment capacity. Without an accurate proxy for available cash flow, businesses frequently contract loans that exceed their actual short-term payment capacity, increasing the risk of default.

This informational asymmetry extends to financial institutions as well. Banks often rely on incomplete or backward-looking data when assessing SMEs' creditworthiness, failing to verify the quality and sustainability of cash flows prior to loan approval. Consequently, risk is mispriced, and when defaults occur, the institutional response is to tighten lending criteria across the sector. This creates a self-reinforcing cycle: limited financial literacy among SMEs and cautious risk assessment by banks mutually reinforce credit constraints, perpetuating the very instability the system seeks to avoid.



Figure 10: Loan to businesses risk cycle.

### Loan Term

The **duration of bank loans** represents one of the most significant barriers preventing SMEs from effectively accessing and utilizing debt financing. Short loan maturities impose high repayment pressure, as principal instalments must be covered within limited timeframes. This obligation restricts firms' ability to invest in fixed assets or expand operations, both of which require stable access to working capital. Although temporary relief can be obtained through interest-only arrangements, such measures merely defer the problem: they increase the overall cost of borrowing and prolong exposure to financial risk.

The inability to secure long-term credit undermines SMEs' capacity to leverage debt as a strategic growth tool. For larger corporations, long-term bonds provide a mechanism to optimize capital structure and sustain investment cycles. In contrast, smaller firms lack both the scale and administrative capacity to issue bonds, leaving them dependent on banks as their sole source of external financing. This dependency reinforces a structural asymmetry within the financial system, effectively placing SMEs in a captive relationship with lenders and constraining their potential to use debt as a tool for competitiveness and productivity.

## Bank Policies

Current banking policies in New Zealand reveal a **structural bias** toward responding to regulatory and policy incentives rather than conducting granular, risk-based assessments of individual loans. This orientation distorts credit allocation across sectors, often disadvantaging small and medium-sized enterprises. Business owners who secure commercial loans with personal residential property remain subject to higher interest rates and shorter terms than standard mortgage borrowers, despite presenting comparable or even lower levels of credit risk.

Such discrepancies reflect a deeper misalignment in banks' capital allocation strategies. Commercial property lending is highly sensitive to increases in borrowing costs because its cost of equity remains relatively low, amplifying the effect of rate hikes on profitability and repayment capacity. This asymmetry not only discourages productive business investment but also fuels resentment toward perceived inequities in lending practices.

Moreover, these policies inadvertently reinforce the housing market bubble by channelling credit toward residential mortgages, which are treated as safer assets under existing prudential frameworks. While this approach minimizes short-term default risk, it amplifies systemic exposure: if housing prices were to correct sharply, banks could face a simultaneous decline in collateral value and a rise in defaults.

## Investment Opportunities

Restrictive lending conditions not only constrain domestic business growth but also create unequal investment opportunities between New Zealand firms and foreign investors. Professional investors typically base their decisions on an expected return on equity (ROE) commensurate with perceived risk. When loan-to-value ratios (LVRs) are set excessively low, businesses must provide a larger equity contribution to secure financing, which in turn crushes their potential ROE. This misalignment between risk and reward discourages local investors from pursuing otherwise viable ventures.

In contrast, foreign investors, often benefiting from broader access to debt markets or more favourable financing conditions abroad, are not subject to the same structural constraints. Their ability to employ higher leverage grants them a competitive advantage, enabling them to acquire or expand assets at a lower cost of capital. This imbalance risks crowding out domestic enterprise, with strategic sectors increasingly influenced or controlled by international capital. Over time, such disparities could undermine local ownership, innovation, and economic resilience, highlighting the need for a more balanced and inclusive financial ecosystem for Kiwi businesses.

## **Recommendations**

### **Adjusting the Risk Assessment**

The RBNZ could reassess the risk weight of different asset classes, explicitly accounting for the housing bubble, to reduce the gap between residential mortgages and business loans.

#### **Expected effects**

- Limiting the incentive to invest heavily in residential mortgages
- Balancing banks' asset allocation
- Reducing the perceived risk associated with loans to businesses
- Easing SME lending conditions

### **Encouraging Banks to Reinforce Verifications**

Banks should intensify preliminary verification processes to ensure that companies can repay their debts based on cash flow sustainability.

#### **Expected effects**

- Preventing avoidable business defaults
- Reducing the actual risk associated with loans to businesses

### **Raising Awareness Towards Debt Repayment**

The government should launch a campaign to educate SMEs about the difference between profit and cash flows, and the implications of this distinction for debt repayment.

#### **Expected effects**

- Improving financial literacy related to debt financing
- Preventing structurally predictable business defaults
- Reducing the actual risk associated with loans to businesses

## **Conclusion**

New Zealand's SMEs face persistent structural barriers in accessing affordable debt, limiting their capacity to invest, innovate, and grow. Short loan terms, rigid collateral requirements, and banks' preference for residential lending constrain business development and reinforce a systemic credit imbalance. A limited understanding of cash flow among SMEs further heightens default risk, prompting even stricter credit conditions and perpetuating a self-reinforcing cycle of financial exclusion.

These dynamics not only weaken domestic enterprise but also give foreign investors an unfair advantage in acquiring Kiwi assets. Addressing this imbalance requires aligning bank and regulatory incentives with actual underlying credit risk while enhancing SMEs' financial capability. More equitable access to long-term financing would strengthen entrepreneurship, productivity, and the broader resilience of New Zealand's economy.

## Appendices

### Appendix 1. Calculation Details - Buying a Business Scenario's lending conditions

<b>Purchase price</b>	\$375,000
<b>Bank loan conditions</b>	
LVR	80%
<b>Debt</b>	\$300,000
Term (months)	60
Interest rate (p.a.)	8.00%
Monthly interest rate	0.667%
<b>Monthly P&amp;I payment</b>	6,083
<b>Annual P&amp;I payment</b>	72,995

### Loan's payment schedule

Year	1	2	3	4	5
<b>Interest</b>	22,163	17,944	13,375	8,426	3,067
<b>Principal repayment</b>	50,832	55,051	59,620	64,569	69,928

Calculations are made on a monthly payment basis, but this table displays annual figures for convenience.

### Cash flow analysis

<b>Year</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Revenues	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
COGS	600,000	600,000	600,000	600,000	600,000
<b>Gross profit</b>	<b>400,000</b>	<b>400,000</b>	<b>400,000</b>	<b>400,000</b>	<b>400,000</b>
Expenses	200,000	200,000	200,000	200,000	200,000
<b>EBITDA</b>	<b>200,000</b>	<b>200,000</b>	<b>200,000</b>	<b>200,000</b>	<b>200,000</b>
Depreciation	40,000	40,000	40,000	40,000	40,000
Interest	22,163	17,944	13,375	8,426	3,067
<b>Profit before tax</b>	<b>137,837</b>	<b>142,056</b>	<b>146,625</b>	<b>151,574</b>	<b>156,933</b>
Tax	38,594	39,776	41,055	42,441	43,941
<b>Profit after tax</b>	<b>99,243</b>	<b>102,280</b>	<b>105,570</b>	<b>109,133</b>	<b>112,992</b>
Subtract investment in working capital	25,000	-	-	-	-
Add back depreciation	40,000	40,000	40,000	40,000	40,000
Subtract investment in fixed assets	75,000	75,000	75,000	75,000	75,000
<b>Available cash flow for repayment</b>	<b>39,243</b>	<b>67,280</b>	<b>70,570</b>	<b>74,133</b>	<b>77,992</b>
Principal repayment	50,832	55,051	59,620	64,569	69,928
<b>Cash flow after principal payment</b>	<b>-11,589</b>	<b>12,229</b>	<b>10,950</b>	<b>9,564</b>	<b>8,064</b>

## Appendix 2. Calculation Details - Purchasing a Commercial Property

### Scenario lending conditions

Rent	30,000
Purchase value	400,000
<b>Bank loan conditions</b>	
LVR	100%
<b>Debt</b>	400,000
Term (years)	15
Annual interest rate	5.5%
<b>Annual P&amp;I payment</b>	<b>39,850</b>

For simplification purposes, payments occur yearly.

### Loan payment schedule

Year	Interest	Principal repayment
<b>1</b>	22,000	17,850
<b>2</b>	21,018	18,832
<b>3</b>	19,982	19,868
<b>4</b>	18,890	20,960
<b>5</b>	17,737	22,113
<b>6</b>	16,521	23,330
<b>7</b>	15,238	24,613
<b>8</b>	13,884	25,966
<b>9</b>	12,456	27,395
<b>10</b>	10,949	28,901
<b>11</b>	9,359	30,491
<b>12</b>	7,682	32,168
<b>13</b>	5,913	33,937
<b>14</b>	4,047	35,804
<b>15</b>	2,078	37,773

## Cash flow analysis

Year	Net rent	Interest	Profit from rent	Tax on profit	Profit after tax	Cash flow after principal repayment
1	30,000	22,000	<b>8,000</b>	2,240	<b>5,760</b>	<b>-12,090</b>
2	30,450	21,018	<b>9,432</b>	2,641	<b>6,791</b>	<b>-12,041</b>
3	30,907	19,982	<b>10,924</b>	3,059	<b>7,865</b>	<b>-12,002</b>
4	31,370	18,890	<b>12,481</b>	3,495	<b>8,986</b>	<b>-11,974</b>
5	31,841	17,737	<b>14,104</b>	3,949	<b>10,155</b>	<b>-11,958</b>
6	32,319	16,521	<b>15,798</b>	4,423	<b>11,374</b>	<b>-11,955</b>
7	32,803	15,238	<b>17,566</b>	4,918	<b>12,647</b>	<b>-11,965</b>
8	33,295	13,884	<b>19,411</b>	5,435	<b>13,976</b>	<b>-11,990</b>
9	33,795	12,456	<b>21,339</b>	5,975	<b>15,364</b>	<b>-12,030</b>
10	34,302	10,949	<b>23,353</b>	6,539	<b>16,814</b>	<b>-12,087</b>
11	34,816	9,359	<b>25,457</b>	7,128	<b>18,329</b>	<b>-12,162</b>
12	35,338	7,682	<b>27,656</b>	7,744	<b>19,912</b>	<b>-12,255</b>
13	35,869	5,913	<b>29,955</b>	8,387	<b>21,568</b>	<b>-12,369</b>
14	36,407	4,047	<b>32,360</b>	9,061	<b>23,299</b>	<b>-12,504</b>
15	36,953	2,078	<b>34,875</b>	9,765	<b>25,110</b>	<b>-12,663</b>

Rents increase each year by 1.5%.

## References

- ANZ, TSB, personal communication. (2020, June).
- ANZ. (2020, April 30). *ANZ Business Loan*. <https://www.anz.co.nz/business-products-services/borrowing/business-loan/>
- CNBC. (2019, December 4). *New Zealand's central bank increases bank capital requirements*. CNBC. <https://www.cnbc.com/2019/12/05/new-zealands-central-bank-increases-bank-capital-requirements.html>
- Global Finance. (2020, June). *Business Loans*. Global Finance. <https://www.globalfinance.co.nz/business-loans/>
- Global Finance. (2020, May). *Commercial Loans*. Global Finance. <https://www.globalfinance.co.nz/commercial-loans/>
- Index Mundi. (2019, December 28). *Bank capital to assets ratio*. Index Mundi. <https://www.indexmundi.com/facts/indicators/FB.BNK.CAPA.ZS>
- interest.co.nz. (2020, June). *Business borrowing rates*. Interest.co.nz. <https://www.interest.co.nz/borrowing/business-base-rates>
- Kiwibank. (2020, June). *Understanding loan-to-value ratio*. Kiwibank. <https://www.kiwibank.co.nz/personal-banking/home-loans/guides-and-calculators/whats-lvr/>
- MBIE. (2017, June). Small Business in New Zealand - How do they compare with larger firms?
- Squirrel. (2020, June 29). *What's up with mortgage interest rates?* Squirrel. <https://www.squirrel.co.nz/home-loans/interest-rates>
- Vaughan, G. (2019, December 5). *Final decisions in RBNZ capital review still require \$20b increase for banks but composition of capital is softened and banks get 7 years instead of 5 to adapt*. Interest.co.nz. <https://www.interest.co.nz/banking/102858/final-decisions-rbnz-capital-review-still-require-20b-increase-banks-composition>