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Driven Programming Student at UTN-FRGP | Manager at 'El Rápido', a Stationery Store | Skilled in Java, Python, and SQL | Passionate about Problem Solving and Process Optimization



Librería El Rápido

***UTN** Universidad Tecnológica Nacional

Provincia de Buenos Aires, Argentina · Información de contacto

Acerca de

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Hi, how are you? I'm Natalia, a programmer in training and passionate about technology. Currently, I work as a General Manager in a family business and I'm studying a degree in Programming at UTN, which allows me to combine my work experience with learning new technical skills.

- 💻 Throughout my career, I worked in different sectors, including administrative work in the Cadastre Department of the Municipality of General Pueyrredón, where I specialized in correcting erroneous payments and customer service. This experience helped me to develop mediation skills, problem solving and management of tools such as Excel, Access and Word. In addition, I have knowledge in design programs such as Corel Draw, Photoshop and AutoCAD, acquired during my work in a printing center of the Faculty of Architecture and Design.
- (i) At UTN, I focus on acquiring solid fundamentals in programming. My short-term goal is to obtain a position as a programmer, where I can apply my knowledge in software development and continue to grow in the field of technology.
- [If you are interested in connecting or have any opportunities, contact me!

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Experiencia







Manager

Librería El Rápido · Autónomo

ene. 2020 - actualidad · 4 años 10 meses

Balcarce, Provincia de Buenos Aires, Argentina

- Manage daily operations and oversee overall business activities.
- Develop and implement marketing strategies to enhance brand visibility and sales.
- Build and maintain strong relationships with customers through effective CRM practices.
- Administer supplier relationships to ensure product quality and timely deliveries.
- Lead and coach staff to improve performance and customer service.
- Coordinate inventory management and optimize stock levels to meet customer demand.
- Analyze sales data and market trends to drive business growth.
- Gestión de relaciones con clientes (CRM), Comercio minorista y 10 aptitudes más

Educación







Universidad Tecnológica Nacional

Technical Degree in Programming", Programming

ene. 2024 - ene. 2026