

# NICHOLAS PIPALA

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## EDUCATION

**Indiana University, Kelley School of Business** – Bloomington, IN May 2026

*Master of Science in Information Systems*

- *Graduate Assistantship*: Awarded based on academic excellence in undergraduate coursework

**Indiana University, Kelley School of Business** – Bloomington, IN May 2025

*Bachelor of Science in Business*; Major: Information Systems; Minors: Business Analytics; Spanish GPA: 3.72/4.00

- *Deans Scholarship*: Awarded \$4,000/semester merit-based scholarship for academic achievements

## EXPERIENCE

**Options Clearing Corporation** – Chicago, IL May 2025 – August 2025

*Enterprise Technology Solutions Intern*

- Configured custom Workday reports as APIs to automate data transfers between internal teams, eliminating manual workflows and potential errors for cross-system integrations
- Led migration of employee photo storage from Active Directory to Workday using custom Workday Studio integrations, achieving \$30,000/year in cost savings and streamlining HR and Facilities Management processes
- Coordinated and resolved diverse ServiceNow tickets across multiple Workday HCM modules, collaborating with a variety of stakeholders to deliver timely solutions that enhanced system performance and user satisfaction

**Dover Corporation** – Houston, TX June 2024 – August 2024

*IT Leadership Development Program*

- Built Power BI dashboards leveraging SQL Server data to improve quality tracking, enabling shop floor teams to recognize material issues 35% more effectively
- Standardized NTFS-based access controls across 11 sites, ensuring 100% compliance with internal and federal contract requirements
- Performed a gap analysis of on-prem ERP processes to support migration to cloud-based Syteline 10.0

**Glanbia Performance Nutrition** – Downers Grove, IL June 2023 – August 2023

*Ecommerce Sales Intern*

- Developed an AI-powered workflow utilizing ChatGPT and Jasper AI to enhance Amazon product pages, increasing conversion rates by 20-30% across three top brands
- Partnered with external media agency to recommend an increase of \$50,000 in advertising and promotional spending, driving growth for high-priority product groups

## LEADERSHIP

**Digital Transformation & AI Club** – Bloomington, IN March 2025 – Present

*President*

- Support fellow leadership in alumni outreach and logging to both bolster the club's external reputation as well as secure future participation for club events
- Direct executive decision-making for club activities, ensuring alignment with leadership and member interests
- Manage communications between current and incoming MSIS cohorts near 200 total students regarding information of upcoming club activities including networking events, distinguished speakers and social outings

**Indiana University Swim Club** – Bloomington, IN September 2023 – April 2024

*VP of Financial Affairs, Nationals Sub-Committee Chair Head*

- Executed and approved all executive board transactions and maintained a ledger to ensure all credits and deposits were kept in order across a club with more than 100 members
- Tracked and managed a \$20,000 budget and properly allocated sufficient funds across multiple segments of the club including philanthropy, pool rentals, and club outings

## TECHNICAL

- *Methodologies*: Agile, Waterfall, UML
- *Business Intelligence & Reporting*: Power BI, Tableau, Excel, SQL
- *Programming*: Python, R, HTML/CSS, XML, MVEL

## ADDITIONAL

Computer Building, Golfing, AI Strategy, Consulting, Spanish, Language Learning