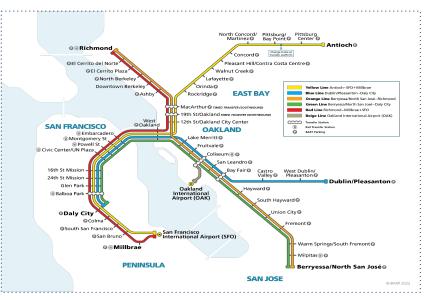
# Introduction to NoSQL Databases A business case for efficient Gourmet Food delivery





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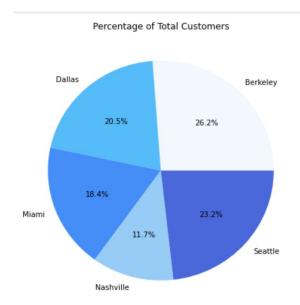


### **Business Standpoint**

- 5 stores in US: healthy business
- Berkeley store currently serving the San Francisco Bay Area is our best store
- Customers come to the store

### **Business Standpoints**

- Increase our customer base in strategically important locations
- Add more pick up locations
- Try out new business models
  - Reach the customers where they are





# **BART**

- 50 stations throughout the Bay Area
- People are coming back to work from the Pandemic
- An efficient network of delivery/pickup points
- Ability to connect at different points in a region to see where our product is in biggest demand







# Databases: where are we today?

### **Database Standpoint**

- We want best in class data solutions in order to maximize business performance, have existing relational database that covers customers, stores, line items, etc.
- Performance issues as we continue to scale our business. How to we add to our existing data stack?

### **Database Solutions**

- NoSQL databases: not only SQL
  - Scalability
  - Speed: fast, data stored per need
  - Flexibility: planning needs to be done in relational databases
  - Natural fit: different problems to handle for our business needs

We will give a detailed overview of the BART case enhanced by the NoSQL databases and how they can improve delivery network design, and real time inventory tracking/ analytics.

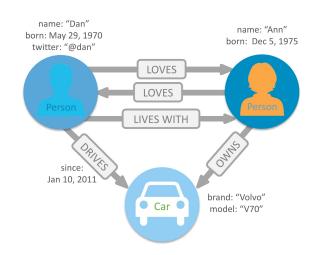


# Neo4j - Graph Database

### **Business Case: Identify optimal delivery points**

- Nodes and relationships instead of tables
- Ability to handle complex connections between the data points
- Relationships are stored as part of data
- Natural fit for the BART infrastructure of stations-lines-travel times
- Prebuilt support for
  - Path Finding Optimum delivery routes delivery routes
    - Analytical decision making on inventory
  - Community detection identify groups of nodes
    - Targeted marketing decisions?
  - Centrality Importance of distinct nodes in the network
    - Key customers







# Redis: Key-Value Data Store

## **Business Case: Live Inventory Tracking**

- Fast, in-memory, key-value data store
- Performance
- High availability and scalability
- Ease of use





# MongoDB: Document Database

### **Business Case: Advanced Analytics**

- Flexible document schemas
- Powerful querying and analytics
- Easy horizontal scale out
- High performance





# Final Proposed Solution

# AGM Food Delivery Collect data

### Step I: Neo4j to identify stations

- Build a graph database in Neo4j for the BART system
- Use the Louvain Modularity Algorithm to identify strong knit communities of stations
- From each community, pick one station that has the potential to reach the maximum customer base (Using geodesic population grids)
- Use the selected 11 stations as pilot pickup points for Phase I
- At each iteration, we will be coming back to Neo4j to identify the most efficient extension points to our delivery network, which may be driven by additional criteria like shortest paths from our delivery points, closeness to other stations, degree of betweenness of a particular station



# Final Proposed Solution continued...

### Step II: Redis to track live inventory

- Use the key-value store to track product inventory levels at each delivery point station
- Use this information to plan number of deliveries and the quantities per product to be delivered each day to the delivery points

### **Step III: MongoDB for analytics**

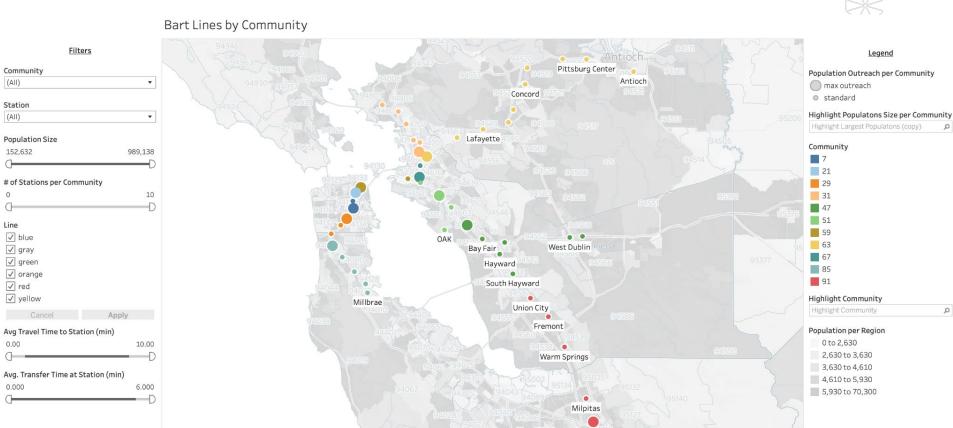
- Use the document store to store information in different point of views for advanced analytics
- Information can be stored for a product POV, delivery location POV, weekday POV.
- Use data to evaluate success/failure/limitations of delivery points and make better informed business decisions at each iteration



# Visualization Demo

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Berryessa



# Timeline

### Phase 1

- Month 1: Launch food delivery pickup locations at 11 Bart Stations within each community:
  - Rockridge, Ashby, 19th St, Fruitvale, San Leandro, Berryessa, Montgomery St,
     Civic Center, 24th St Mission, Glen Park, Colma
- Month 2-7 (6 month window period): Gather performance data from each station on population outreach and popularity, maximize inventory strategy

### Phase 2

- Month 8: Limit to top 3 communities based on performance:
  - Allocate stronger resources & more traction to those top 3 communities
- Month 9-12 (4 month window period): Gather performance data from Phase 2 to pinpoint a location for where to launch our second store

### Phase 3

• Year 2: Planning period for store openings nationwide from Store 2 performance





Questions?



# References

- https://neo4j.com/
- https://www.mongodb.com/
- https://redis.com/
- https://en.wikipedia.org/wiki/Bay Area Rapid Transit

# Deliverable Links

- <u>Tableau Visualization</u>
- Github

