

# ANGLIA ROUTE OPERATING INSTRUCTION

Procedure: AICC-05

Page: 138

Issue: 6

Date: May 2017

## Service Management and Contingency Plans

**GE32**

### Full Line Blockage Between Witham and Braintree

plan version: 6

| RUNNING AS BOOKED   | AMENDED SERVICES <calling pattern>  | CANCELLED   |
|---|---|---|
| <p><b><u>AM PEAK</u></b><br/>All: Greater Anglia services that are unaffected by this incident--&lt;&gt;</p> <p><b><u>PM PEAK</u></b><br/>All: Greater Anglia services that are unaffected by this incident--&lt;&gt;</p> <p><b><u>OFF-PEAK</u></b><br/>All: Greater Anglia services that are unaffected by this incident--&lt;&gt;</p> | <p><b><u>AM PEAK</u></b><br/>1 per hour: Greater Anglia Braintree Service--&lt;Operates Liverpool, Street - Witham&gt;</p> <p><b><u>PM PEAK</u></b><br/>1 per hour: Greater Anglia Braintree Service--&lt;Operates Liverpool, Street - Witham&gt;</p> <p><b><u>OFF-PEAK</u></b><br/>1 per hour: Greater Anglia Braintree Service--&lt;Operates Liverpool, Street - Witham&gt;</p> | <p><b><u>AM PEAK</u></b><br/>All: Greater Anglia--&lt;All other services affected by this problem will be subject to cancellation and short notice alterations&gt;</p> <p><b><u>PM PEAK</u></b><br/>All: Greater Anglia--&lt;All other services affected by this problem will be subject to cancellation and short notice alterations&gt;</p> <p><b><u>OFF-PEAK</u></b><br/>All: Greater Anglia--&lt;All other services affected by this problem will be subject to cancellation and short notice alterations&gt;</p> |

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|   |   |
|---|---|
| <b>Instructions to Signallers / Controllers</b> | N/A   |
| <b>Operational Resources Required</b>           | N/A   |
| <b>Critical Infrastructure</b>                  | N/A   |
| <b>Customer Service Staff Deployment</b>        | Staff deployment TBC  |
| <b>Alternative Transport</b>                    | <p><b>Replacement Bus Strategy:</b></p> <p><b>Peak</b></p> <ul style="list-style-type: none"><li>• 4 buses running Witham - Braintree direct</li><li>• 2 buses calling all stations Witham - Braintree</li></ul> <p><b>Off-Peak</b></p> <ul style="list-style-type: none"><li>• 2 buses calling all stations Witham - Braintree</li></ul> |
| <b>Customer Message</b>                         | Add basic message here  |
| <b>Internal Message to include</b>              | Contingency plan GE32 being implemented/ in operation with no amendments./ the following amendments:  |

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**Electronic  
Information  
(whiteboard,  
website,  
social media)**