

# ANGLIA ROUTE OPERATING INSTRUCTION

Procedure: AICC-05

Page: 134

Issue: 6

Date: May 2017

## Service Management and Contingency Plans

**GE31**

### Full Line Blockage Between Romford and Upminster

plan version: 6

RUNNING AS BOOKED	AMENDED SERVICES <calling pattern>	CANCELLED
<u>AM PEAK</u> None	<u>AM PEAK</u> None	<u>AM PEAK</u> All: Arriva London Services-- <Service suspended>
<u>PM PEAK</u> None	<u>PM PEAK</u> None	<u>PM PEAK</u> All: Arriva London Services-- <Service suspended>
<u>OFF-PEAK</u> None	<u>OFF-PEAK</u> None	<u>OFF-PEAK</u> All: Arriva London Services-- <Service suspended>

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<b>Instructions to Signallers / Controllers</b>	To Note:-  In the event of a unit failing on the branch the unit can only be changed over between 10:00 & 16:00 At all other times the service will remain suspended due to route availability from Ilford to the branch.
<b>Operational Resources Required</b>	N/A
<b>Critical Infrastructure</b>	N/A
<b>Customer Service Staff Deployment</b>	<ul style="list-style-type: none"><li>•</li><li>• CSL2 and line status to be declared by LOROL control</li></ul> LOROL staff to follow LOROL's PIDD local delivery plan
<b>Alternative Transport</b>	<ul style="list-style-type: none"><li>•</li><li>• London Buses via any reasonable route, including:<ul style="list-style-type: none"><li>• Routes 165 and 370 between Romford and Emerson Park</li><li>• Route 248, 347 and 370 between Romford and Upminster</li><li>• Route 370 between Emerson Park and Upminster</li></ul></li><li>• London Underground via any reasonable route, including District line between Elm Park and Upminster</li></ul>
<b>Customer Message</b>	<p><b>ROMFORD TO UPMINSTER - SUSPENDED</b></p> <p><b><u>LONDON OVERGROUND</u></b></p> <p><b>[delay reason]</b> at <b>[location]</b></p> <p>Trains will not call at all stations between Romford and Upminster.</p> <p>This disruption is expected to last until <b>[expected end time]</b>.</p> <p>Customers should use alternative routes. Valid National Rail tickets will be accepted by London Buses and London Underground.</p>

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**Internal  
Message to  
include**

Contingency plan GE31 being implemented/ in operation with no amendments./ the following amendments:

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**Electronic  
Information  
(whiteboard,  
website,  
social media)**