

# ANGLIA ROUTE OPERATING INSTRUCTION

Procedure: AICC-05

Page: 150

Issue: 6

Date: May 2017

## Service Management and Contingency Plans

**GE36**

### Full Line Blockage Between Thorpe-le-Soken and Clacton on Sea

plan version: 6

RUNNING AS BOOKED	AMENDED SERVICES <calling pattern>	CANCELLED
<p><b><u>AM PEAK</u></b> All: Greater Anglia services that are unaffected by this incident--&lt;&gt;</p> <p><b><u>PM PEAK</u></b> All: Greater Anglia services that are unaffected by this incident--&lt;&gt;</p> <p><b><u>OFF-PEAK</u></b> All: Greater Anglia services that are unaffected by this incident--&lt;&gt;</p>	<p><b><u>AM PEAK</u></b> 1 per hour: Greater Anglia G/E Services--&lt;Operates Clacton - Thorpe-le-Soken&gt;</p> <p><b><u>PM PEAK</u></b> 1 per hour: Greater Anglia G/E Services--&lt;Operates Clacton - Thorpe-le-Soken&gt;</p> <p><b><u>OFF-PEAK</u></b> 1 per hour: Greater Anglia G/E Services--&lt;Operates Clacton - Thorpe-le-Soken&gt;</p>	<p><b><u>AM PEAK</u></b> All: Greater Anglia--&lt;All other services affected by this problem will be subject to cancellation and short notice alterations&gt;</p> <p><b><u>PM PEAK</u></b> All: Greater Anglia--&lt;All other services affected by this problem will be subject to cancellation and short notice alterations&gt;</p> <p><b><u>OFF-PEAK</u></b> All: Greater Anglia--&lt;All other services affected by this problem will be subject to cancellation and short notice alterations&gt;</p>

# ANGLIA ROUTE OPERATING INSTRUCTION

Procedure: AICC-05

Page: 151

Issue: 6

Date: May 2017

## Service Management and Contingency Plans

**GE36**

**Full Line Blockage Between Thorpe-le-Soken and Clacton on Sea**

plan version: 6

### Instructions to Signallers / Controllers

### Operational Resources Required

N/A

### Critical Infrastructure

N/A

### Customer Service Staff Deployment

- 
- Bus co-ordinator required at Clacton
- RPIs and MTST support at Clacton
- Advise contingency plan CLT3 on traincrew information monitors (TIM) in the following traincrew depots: Colchester, Clacton.

### Alternative Transport

#### Rail Replacement Bus Strategy: Peak

- 10 buses required (min) Clacton - Thorpe-le-Soken

#### Off-Peak

- 4 buses running Clacton - Thorpe-le-Soken

### Customer Message

Add basic message here

### Internal Message to include

Contingency plan GE36 being implemented/ in operation with no amendments./ the following amendments:

# ANGLIA ROUTE OPERATING INSTRUCTION

Procedure: AICC-05

Page: 152

Issue: 6

Date: May 2017

## Service Management and Contingency Plans

**GE36**

### Full Line Blockage Between Thorpe-le-Soken and Clacton on Sea

plan version: 6

**Electronic  
Information  
(whiteboard,  
website,  
social media)**

Abellio Greater Anglia Service Update at xx:xx

Due to a xxx between Thorpe-le-Soken and Clacton on Sea the line is currently closed/was closed until xx:xx. We expect the line to reopen at xxx / the line is currently closed and we are working to assess the problem / The line has now reopened and we are working to return train services to normal.

**Clacton-on-Sea Services:** Customers for Clacton are advised to travel by train to Thorpe-le-Soken and change for a rail replacement bus service which is currently in preparation/ operation between Thorpe-le-Soken and Clacton.

**Walton-on-the-Naze Services:** Services are running normal although customers should expect these services to be busier than normal.

**All other Abellio Greater Anglia Routes:** There is currently a good service running on all other routes.