EDUCATION

**B.S. IN COMPUTER SCIENCE**

ST. CLOUD STATE UNIVERSITY, MN

SKILLS

**Languages:** C++, Java, SQL, HTML, CSS, JavaScript, React.js

**Development Tools:** Visual Studio Code, Github, HighJump Software, Koerber one Webwise software

**Other Skills:** Strong communication, Problem Solver, Quick Learner

EXPERIENCE

**Chewy**

**Minneapolis, MN**

**SOFTWARE ENGINEER** **February 2022 – Current**

* Engineered and maintained WMS software across 10+ national fulfillment centers, enhancing order accuracy and reducing processing time by 20%.
* Built backend services using SQL and HighJump, increasing data throughput efficiency under high transaction volumes.
* Partnered cross-functionally to improve inventory tracking and shipment workflows, reducing order errors by 25%.
* Resolved critical WMS issues, achieving 95% on-time support ticket resolution for warehouse operations.
* Contributed to automation features that enabled real-time inventory tracking and fulfillment, boosting speed by 30%.
* Applied Agile methodologies to ensure timely delivery of software releases and system updates, participating in sprint planning, reviews, and retrospectives

**N.M. Properties Management LLC**

**Minneapolis, MN**

**ASSISTANT ADMINISTRATOR** **April 2019 – June 2020**

* Designed, built, and maintained the company website using React.js, improving online visibility and renter engagement by 40%, while streamlining property listings and communication workflows.
* Tracked and recorded expenditures across 20+ rental units.
* Streamlined office operations and document handling for client and banking data.
* Cultivated positive renter relations, resolving conflicts quickly and professionally.

**Minnesota Department of Natural Resources**

**St. Paul, MN**

**OPERATION SERVICES INTERN** **July 2017 – August 2017**

* Audited and reconciled lease data, reducing record discrepancies by 35%.
* Detected and escalated web security bugs that led to a critical patch.
* Supported team by preparing quarterly reporting materials and digitizing access applications.
* Mapped GIS coordinates for state buildings, improving data accuracy for facility tracking.