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## Ajax: A New Approach to Web Applications

February 18, 2005 | By [Jesse James Garrett](#)

If anything about current interaction design can be called “glamorous,” it’s creating Web applications that weren’t on the Web? (Okay, besides the iPod.) All the cool, innovative new projects are online.

Despite this, Web interaction designers can’t help but feel a little envious of our colleagues who create applications on the Web. The same simplicity that enabled the Web’s rapid proliferation also creates a gap between the Web and other media.

That gap is closing. Take a look at [Google Suggest](#). Watch the way the suggested terms update as you type around a bit. Again, everything happens almost instantly, with no waiting for pages to reload.

Google Suggest and Google Maps are two examples of a new approach to web applications that we call Ajax. It represents a fundamental shift in what’s possible on the Web.

## Defining Ajax

Ajax isn’t a technology. It’s really several technologies, each flourishing in its own right, coming together to create a new approach to web applications.

- [standards-based presentation](#) using XHTML and CSS;
- dynamic display and interaction using the [Document Object Model](#);
- data interchange and manipulation using [XML and XSLT](#);
- asynchronous data retrieval using [XMLHttpRequest](#);
- and [JavaScript](#) binding everything together.

The classic web application model works like this: Most user actions in the interface trigger an HTTP request to the server, which returns a new page. The new page is then loaded into the browser, and the user sees the new page.

talking to various legacy systems — and then returns an HTML page to the client. It's a model adapted from the way that legacy applications work. What makes the Web good for hypertext doesn't necessarily make it good for software applications.

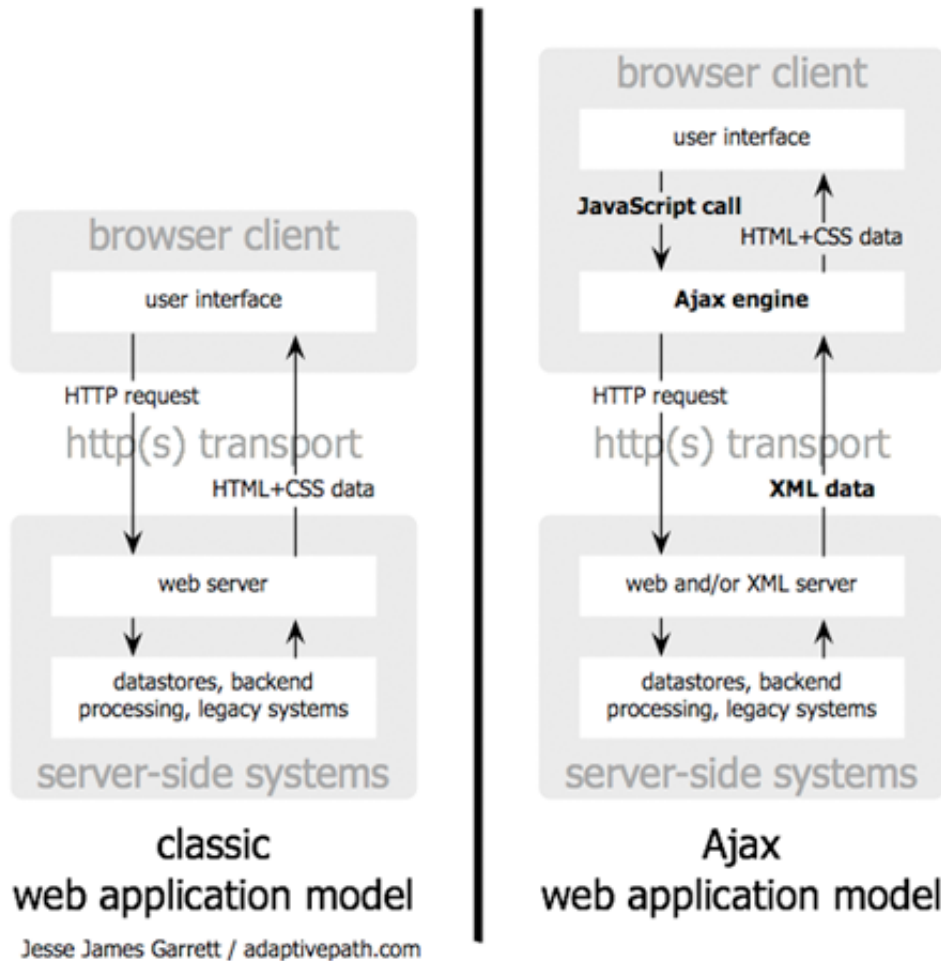


Figure 1: The traditional model for web applications (left) compared to the Ajax model (right).

This approach makes a lot of technical sense, but it doesn't make for a great user experience. While the browser waits for the server to respond, the user is stuck with a blank browser window and an hourglass icon, waiting for the application to load.

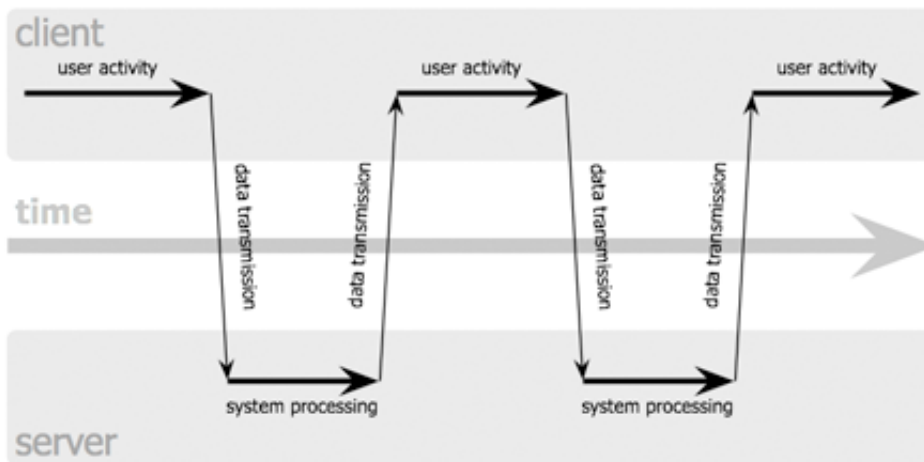
Obviously, if we were designing the Web from scratch for applications, we wouldn't make users wait for the application to load. In fact, why should the user see the application go to the server? In fact, why should the user see the application go to the server?

## How Ajax is Different

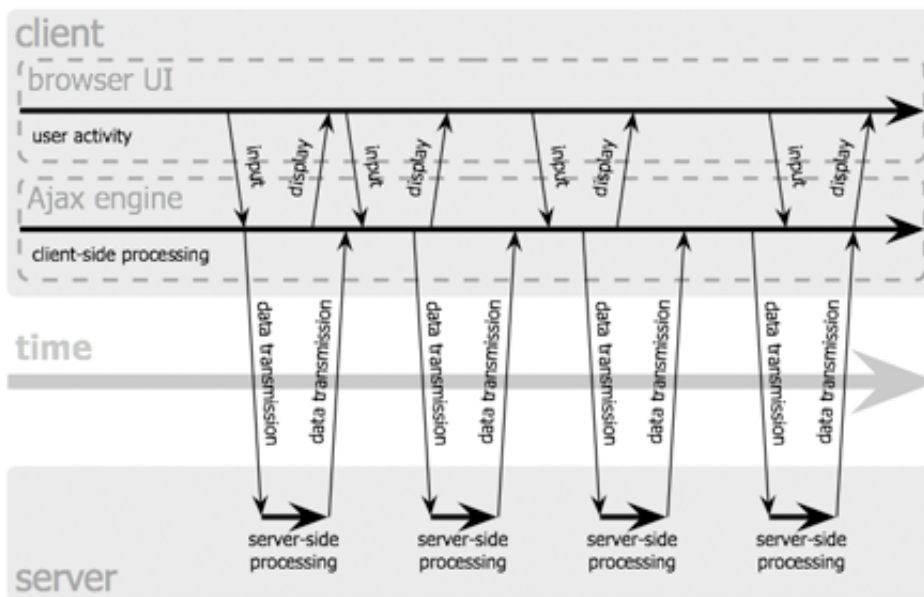
An Ajax application eliminates the start-stop-start-stop nature of interaction on the Web by introducing a new approach. The Ajax application would make it less responsive, but the opposite is true.

Instead of loading a webpage, at the start of the session, the browser loads an Ajax engine — written in JavaScript — that communicates with the server on the user's behalf. The Ajax engine allows the user interface to communicate with the server. So the user is never staring at a blank browser window and an hourglass icon, waiting for the application to load.

### classic web application model (synchronous)



### Ajax web application model (asynchronous)



Jesse James Garrett / adaptivepath.com

Figure 2: The synchronous interaction pattern of a traditional web application (top) compared with

Every user action that normally would generate an HTTP request takes the form of a JavaScript call such as simple data validation, editing data in memory, and even some navigation — the engine handles processing, loading additional interface code, or retrieving new data — the engine makes those

## Who's Using Ajax

Google is making a huge investment in developing the Ajax approach. All of the major products Google [Suggest](#), and [Google Maps](#) — are Ajax applications. (For more on the technical nuts and bolts of these Others are following suit: many of the features that people love in [Flickr](#) depend on Ajax, and Amazon

These projects demonstrate that Ajax is not only technically sound, but also practical for real-world size, from the very simple, single-function Google Suggest to the very complex and sophisticated Google

At Adaptive Path, we've been doing our own work with Ajax over the last several months, and we've

can provide. Ajax is an important development for Web applications, and its importance is only going to increase. As more organizations adopt these technologies, we expect to see many more organizations following Google's lead in reaping the benefits.

## Moving Forward

The biggest challenges in creating Ajax applications are not technical. The core Ajax technologies are well understood. We need to forget what we think we know about the limitations of the Web, and begin to imagine a wider, richer future.

It's going to be fun.

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## Ajax Q&A

**March 13, 2005:** Since we first published Jesse's essay, we've received an enormous amount of common queries.

**Q.** Did Adaptive Path invent Ajax? Did Google? Did Adaptive Path help build Google's Ajax applications?

**A.** Neither Adaptive Path nor Google invented Ajax. Google's recent products are simply the highest quality Ajax applications, but we have been doing Ajax work for some of our other clients.

**Q.** Is Adaptive Path selling Ajax components or trademarking the name? Where can I download it?

**A.** Ajax isn't something you can download. It's an approach — a way of thinking about the architecture of web applications. Adaptive Path is a company that practices this approach.

**Q.** Is Ajax just another name for XMLHttpRequest?

**A.** No. XMLHttpRequest is only part of the Ajax equation. XMLHttpRequest is the technical component described in the article, which relies not only on XMLHttpRequest, but on CSS, DOM, and other technologies.

**Q.** Why did you feel the need to give this a name?

**A.** I needed something shorter than "Asynchronous JavaScript+CSS+DOM+XMLHttpRequest" to refer to this set of technologies.

**Q.** Techniques for asynchronous server communication have been around for years. What makes Ajax different?

**A.** What's new is the prominent use of these techniques in real-world applications to change the fundamental way the web industry's understanding of how to deploy them most effectively have taken time to develop.

**Q.** Is Ajax a technology platform or is it an architectural style?

**A.** It's both. Ajax is a set of technologies being used together in a particular way.

**Q.** What kinds of applications is Ajax best suited for?

**A.** We don't know yet. Because this is a relatively new approach, our understanding of where Ajax is the most appropriate solution to a problem is still developing.

**Q.** Does this mean Adaptive Path is anti-Flash?

**A.** Not at all. Macromedia is an Adaptive Path client, and we've long been supporters of Flash tech and sometimes Flash will be the better solution. We're also interested in exploring ways the technol

**Q.** Does Ajax have significant accessibility or browser compatibility limitations? Do Ajax applicati development? Can Ajax applications be made to work for users who have JavaScript turned off?

**A.** The answer to all of these questions is "maybe". Many developers are already working on ways 1 we expect the Ajax development community to uncover more issues like these along the way.

**Q.** Some of the Google examples you cite don't use XML at all. Do I have to use XML and/or XSL

**A.** No. XML is the most fully-developed means of getting data in and out of an Ajax client, but ther any similar means of structuring data for interchange.

**Q.** Are Ajax applications easier to develop than traditional web applications?

**A.** Not necessarily. Ajax applications inevitably involve running complex JavaScript code on the cl: tools and frameworks will be needed to help us meet that challenge.

**Q.** Do Ajax applications always deliver a better experience than traditional web applications?

**A.** Not necessarily. Ajax gives interaction designers more flexibility. However, the more power we experience of our applications, not degrade it.

This article is translated to [Serbo-Croatian](#) language by Jovana Milutinovich from [Webhostinggeek](#)

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## About the Author



**[Jesse James Garrett](#)**

## Chief Creative Officer

Jesse supports the company's designers and strategists with creative guidance and helps them advance. [Full Bio](#)

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