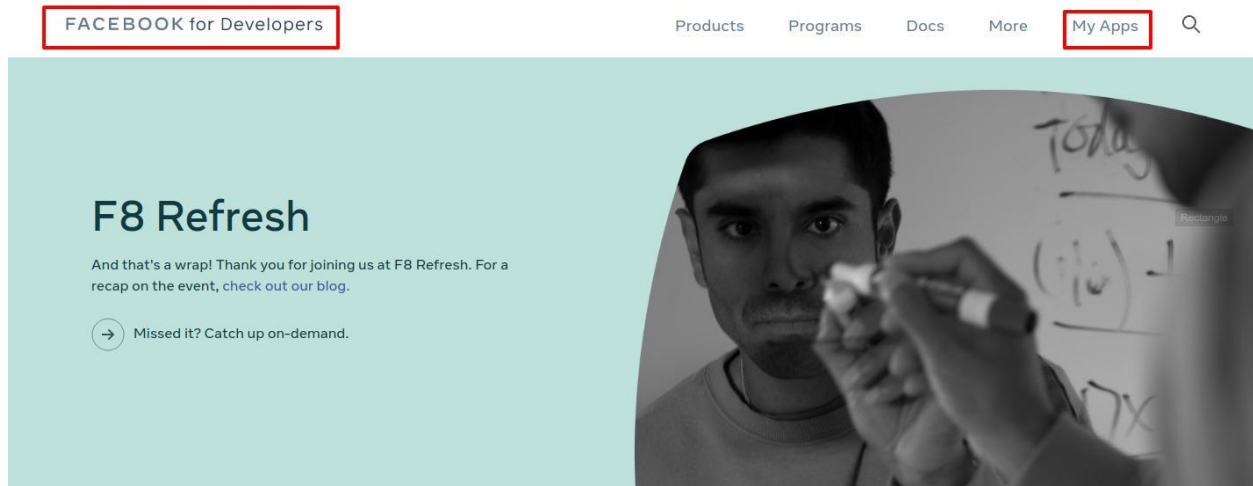


## Pragtech Instagram Messenger

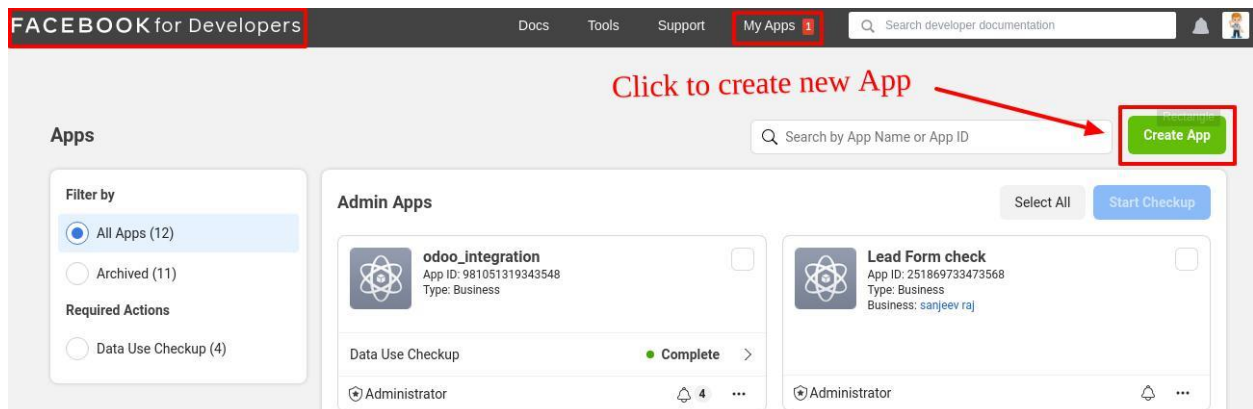
### Facebook Developer Account Interface :-

**Step 1 :** First we have to login into the “Facebook Developer Account” using the following link <https://developers.facebook.com/>.

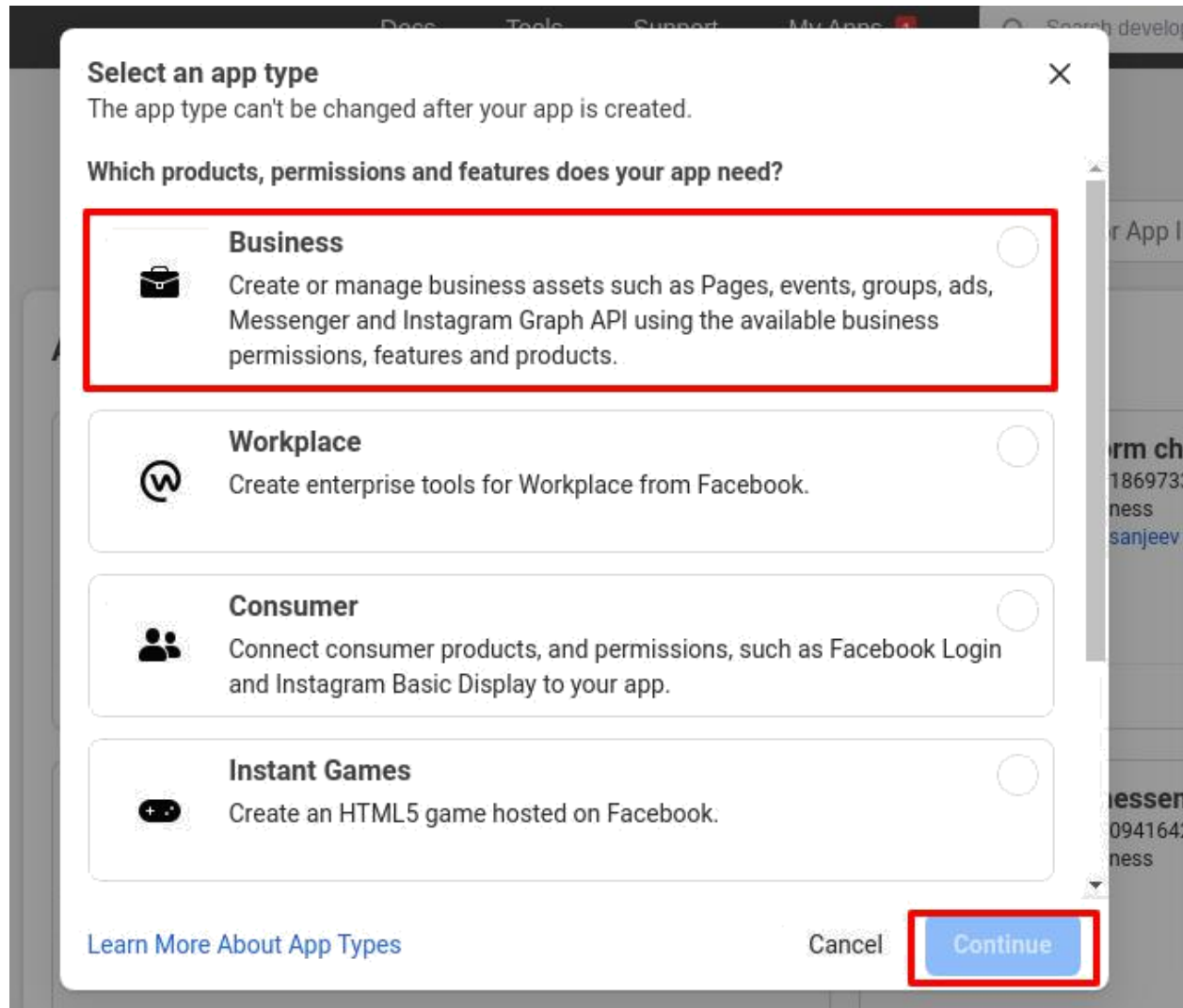
**Step 2:** Click on “My Apps”.



**Step 3:** Create an app by clicking on the “Create App” button.



**Step 4 :** Select an app type as “Business” and click on the continue button.



Step 5: Fill "App display Name", Contact Email and choose "App Purpose" as "Yourself or Your own Business", then Click on the "Create App" button.

## Create an App

App Display Name

This is the app name associated with your app ID.

App Contact Email

This email address is used to contact you about potential policy violations, app restrictions or steps to recover the app if it's been deleted or compromised.

App Purpose

This app's primary purpose is to access and use data from Facebook's Platform on behalf of:

☒ Yourself or your own business

☐ Clients ⓘ

If you are developing an app that accesses and uses data from Facebook's Platform on behalf of clients, you are subject to [Section 5b of the Platform Terms](#).

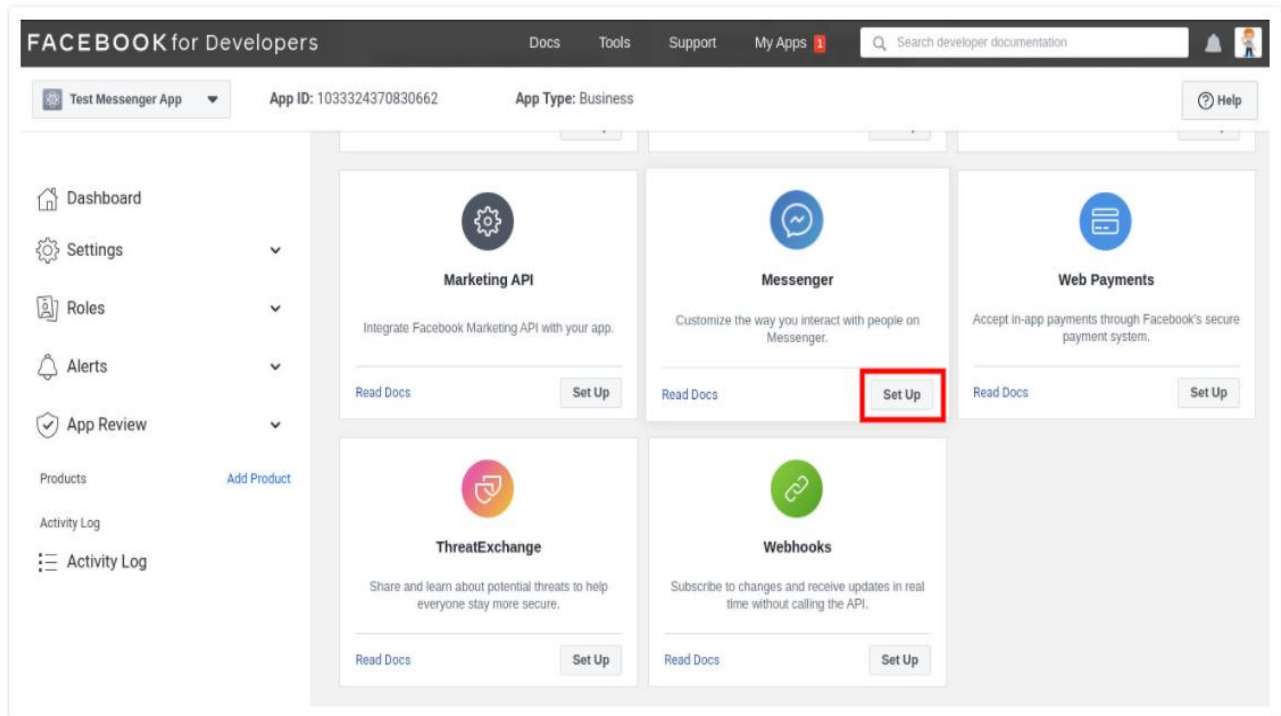
Do you have a Business Manager account? · Optional

In order to access certain aspects of the Facebook platform, apps may need to be connected to a verified Business Manager account. If you haven't yet set up an account, you can create one now or later in the process.

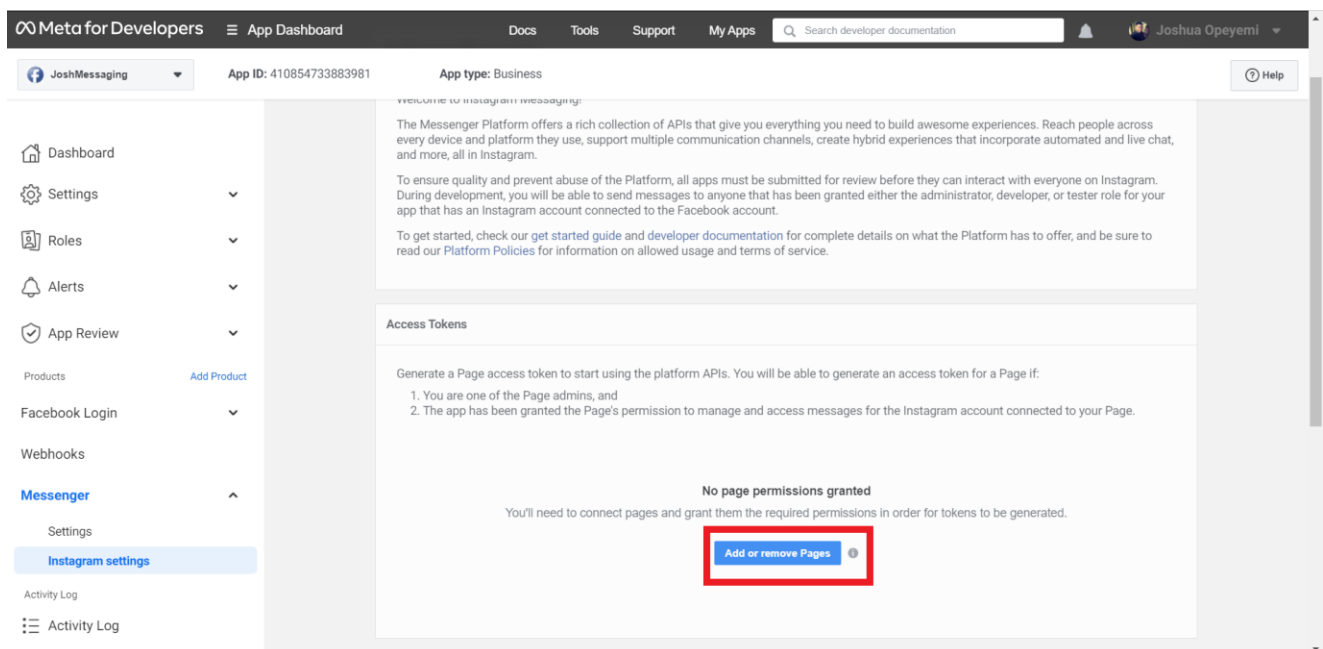
< Back

Create App

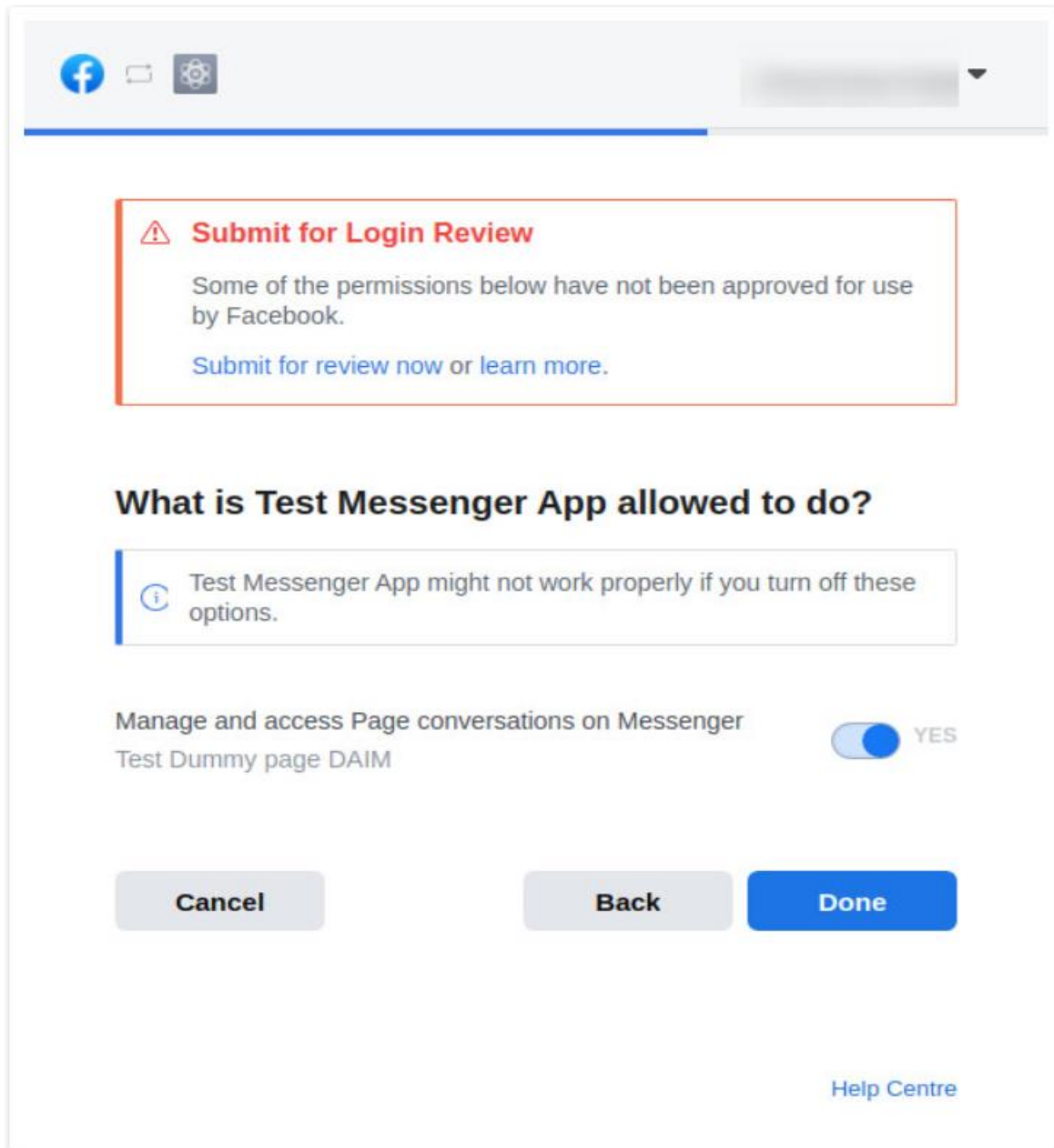


Step 6: Add Products to Your App by selecting "Messenger" , Then click on "Set Up" Button.




Step 7: Go to Facebook Developer Dashboard → Messenger → Instagram Settings of Facebook Developer account page as shown in the image below then click Add or Remove Pages.



Step 8: Once the page is selected it is submitted for login review with Facebook.


  


 **Submit for Login Review**

Some of the permissions below have not been approved for use by Facebook.

[Submit for review now](#) or [learn more](#).

**What is Test Messenger App allowed to do?**

 Test Messenger App might not work properly if you turn off these options.

Manage and access Page conversations on Messenger  YES

Test Dummy page DAIM

**Cancel** **Back** **Done**

[Help Centre](#)

Step 9: In the App, in settings, there is a basic setting option from there we can get the App id & App secret and set these values in Odoo on the company in Facebook App ID & Facebook App Secret fields respectively.

FACEBOOK for Developers Docs Tools Support My Apps 1 Search developer documentation

Test Messenger App App ID: 1033324370830662 App Type: Business Help

Dashboard Settings Basic Advanced Roles Alerts App Review Products Add Product Facebook Login Messenger

App ID: 1033324370830662 App Secret: Show

Display Name: Test Messenger App Namespace:

App Domains: Contact Email: dev.demo@pragtech.co.in

Privacy Policy URL: Privacy policy for Login dialog and App Details Terms of Service URL: Terms of Service for Login dialog and App Details

App Icon (1024 x 1024): 1024 x 1024 Category: Choose a Category Find out more information about app categories here

Discard Save changes

Step 10: Next you need to copy the Page id and place it in Odoo in the Page ID field.

FACEBOOK for Developers Docs Tools Support My Apps 1 Search developer documentation

Test Messenger App App ID: 1033324370830662 App Type: Business Help

Dashboard Settings Roles Alerts App Review Products Add Product Facebook Login Messenger Instagram Settings

Get Started


Check out some resources that may help you in development: [Quick Start](#) (build a Messenger app in 10 minutes) and [Complete Documentation](#). Also join our [Messenger Platform Developers Community](#) on Facebook to get latest news and learn more!

Access Tokens Create New Page

Generate a Page access token to start using the platform APIs. You will be able to generate an access token for a Page if:

1. You are one of the Page admins, and
2. The app has been granted the Page's permission to manage and access Page conversations in Messenger.

Note: If your app is in dev mode, you can still generate a token but will only be able to access people who manage the app or Page.

Pages ↑	Tokens
 Test Dummy page ID: 187432363353381	—

Add or Remove Pages Generate Token

Step 11: Next you need to paste the Page access token in Odoo conversation dashboard settings in the Page Access token field for instagram messenger integration

The screenshot shows the 'Conversations Dashboard' with a sidebar on the left containing 'General Settings' and 'Conversations'. The main area is titled 'Facebook Messenger Integration' and 'Instagram Messenger Integration'. Under 'Instagram Messenger Integration', the 'Instagram Page Access token' field is highlighted with a red rectangle. Other fields include 'Webhook verify token' and a 'verify webhook' checkbox.

Conversations Dashboard Dashboard Configuration

Settings Search...

SAVE DISCARD

General Settings Conversations

Facebook Messenger Integration

Page Access token

Webhook verify token

verify webhook ☐

Instagram Messenger Integration

Instagram Page Access token

Instagram Webhook verify token

verify webhook ☐

Step 12: Next you need to paste the webhook token to be used by facebook to send messages in the webhook verify token field.

The screenshot shows the 'Conversations Dashboard' with a sidebar on the left containing 'General Settings' and 'Conversations'. The main area is titled 'Facebook Messenger Integration' and 'Instagram Messenger Integration'. Under 'Facebook Messenger Integration', the 'Webhook verify token' field is highlighted with a red rectangle. Other fields include 'Page Access token' and a 'verify webhook' checkbox.

Conversations Dashboard Dashboard Configuration

Settings Search...

SAVE DISCARD

General Settings Conversations

Facebook Messenger Integration

Page Access token

Webhook verify token

verify webhook ☐

Instagram Messenger Integration

Instagram Page Access token

Instagram Webhook verify token

verify webhook ☐

Step 13: Check the box in the verify webhook field and then save the configuration.

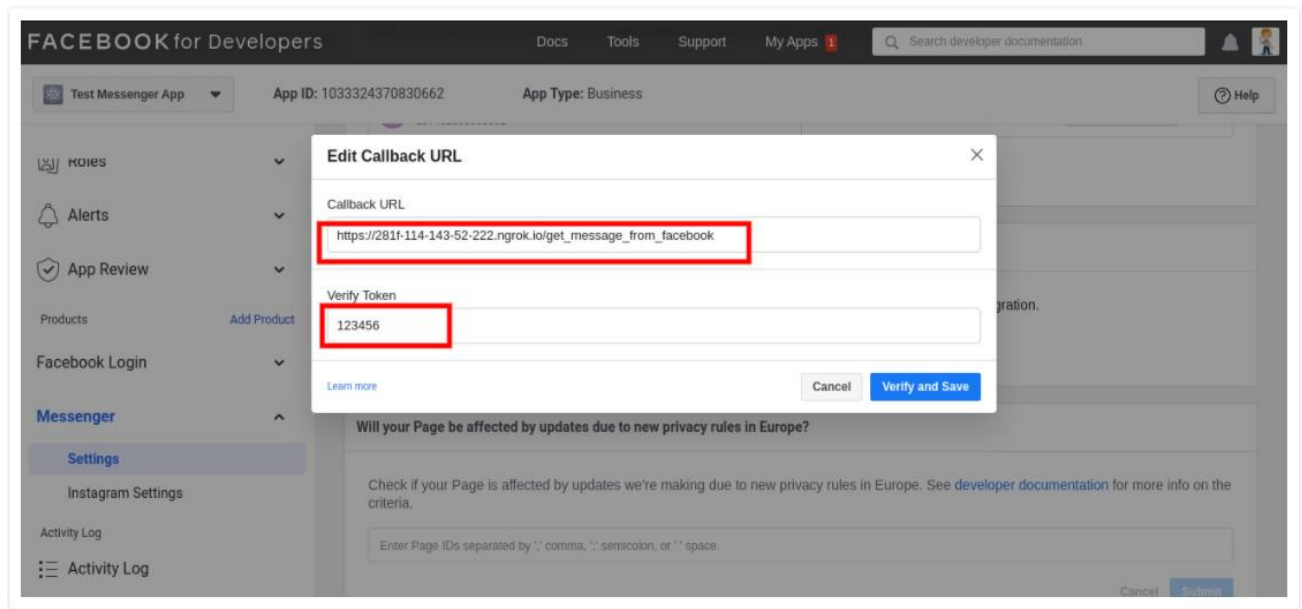
The screenshot shows the 'Conversations Dashboard' with a sidebar on the left containing 'General Settings' and 'Conversations'. The main area is titled 'Settings' and has a search bar. Below the search bar are 'SAVE' and 'DISCARD' buttons. The 'Facebook Messenger Integration' section contains three fields: 'Page Access token', 'Webhook verify token', and 'verify webhook' with an unchecked checkbox. The 'Instagram Messenger Integration' section contains three fields: 'Instagram Page Access token', 'Instagram Webhook verify token', and 'verify webhook' with an unchecked checkbox. A red rectangle highlights the 'verify webhook' checkbox in the Instagram section.

Step 14: Go back to your messenger instagram settings in your Facebook developer account and click on the add callback option.

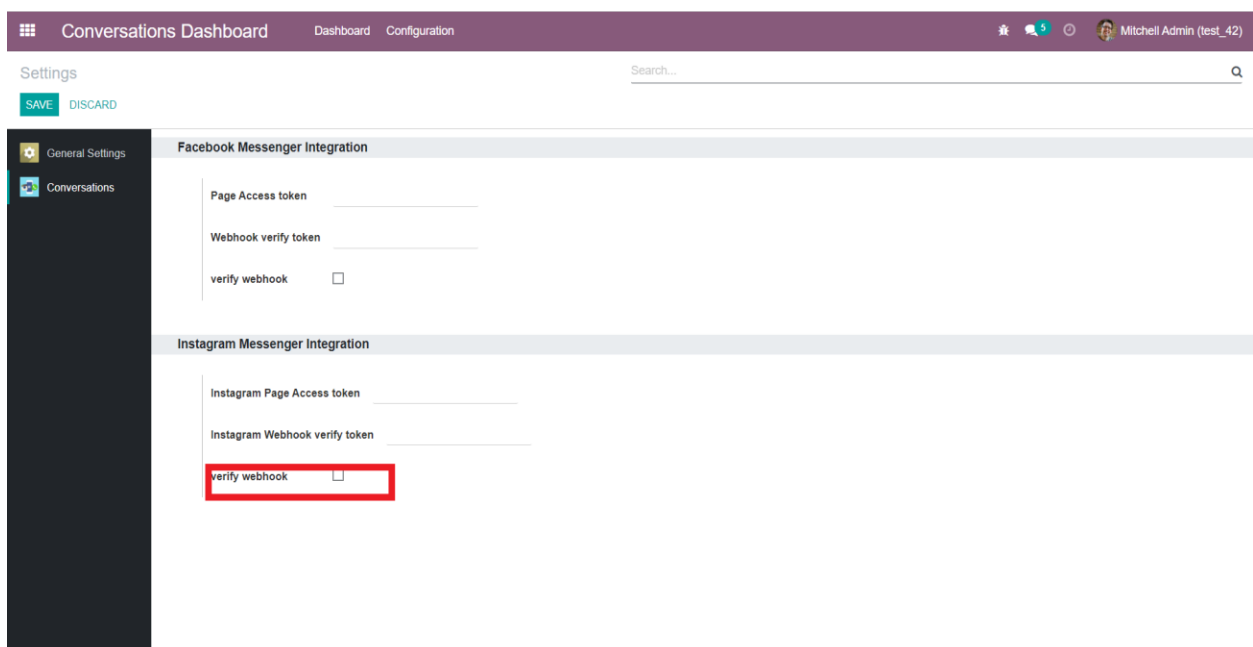
The screenshot shows the Facebook Developer account settings page. The left sidebar has a menu with 'Dashboard', 'Settings', 'Roles', 'Alerts', 'App Review', 'Products', 'Facebook Login', 'Webhooks', 'Messenger', and 'Activity Log'. The 'Messenger' section is expanded, showing 'Settings' and 'Instagram settings'. The 'Instagram settings' button is highlighted. The main area has a message: 'You'll need to connect pages and grant them the required permissions in order for tokens to be generated.' with an 'Add or remove Pages' button. Below this is the 'Webhooks' section, which says 'To receive messages and other events sent by Instagram users, the app should enable webhooks integration.' and has an 'Add Callback URL' button highlighted with a red rectangle. The 'Webhook Debugger' section is also visible, with instructions to enter Page IDs and a 'Submit' button.



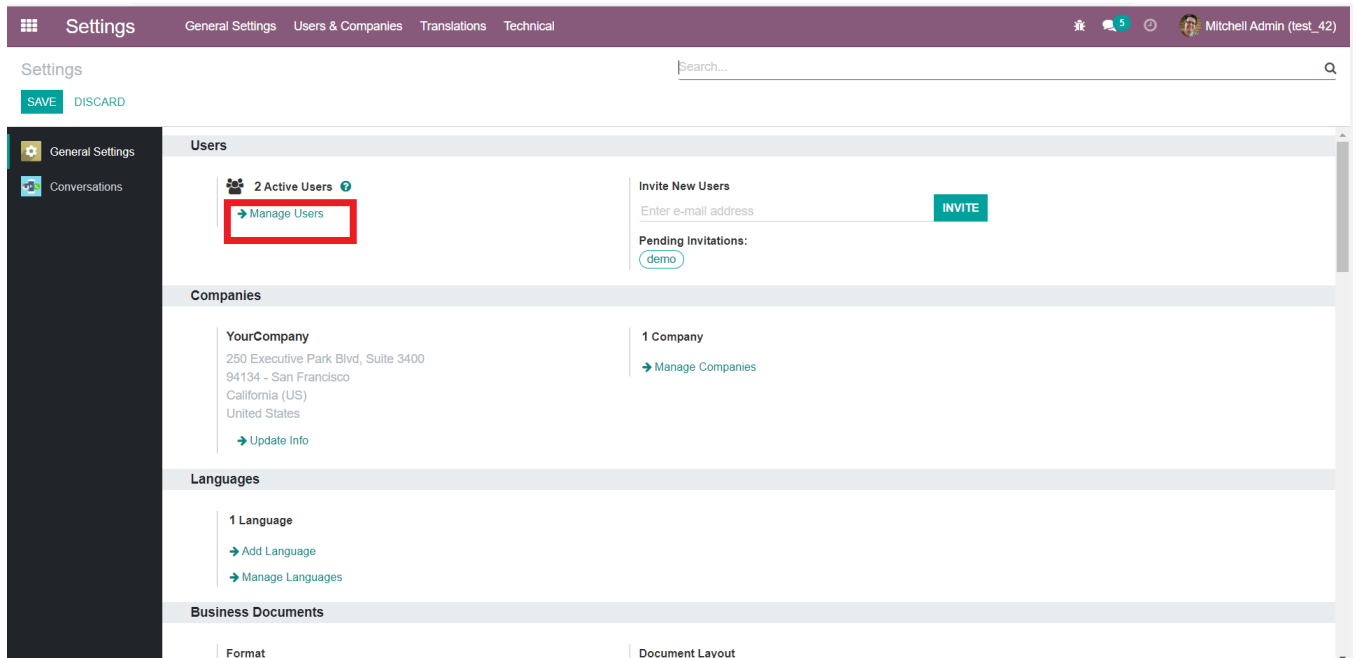
Step 15: Once you click on it it opens a popup that asks the callback URL which is the URL of your Odoo server followed by '/instagram/responce/message' and the verify token is the same custom verify token set on the conversation dashboard configuration then click verify and save.



Step 16: Return to the conversations dashboard configuration and uncheck the box for the verify webhook field and save it.



Step 17: Navigate to odoo general settings and select manage users and choose you current user settings.



Step 18: Check the box for instagram chat under the Access rights tab and save the settings.

