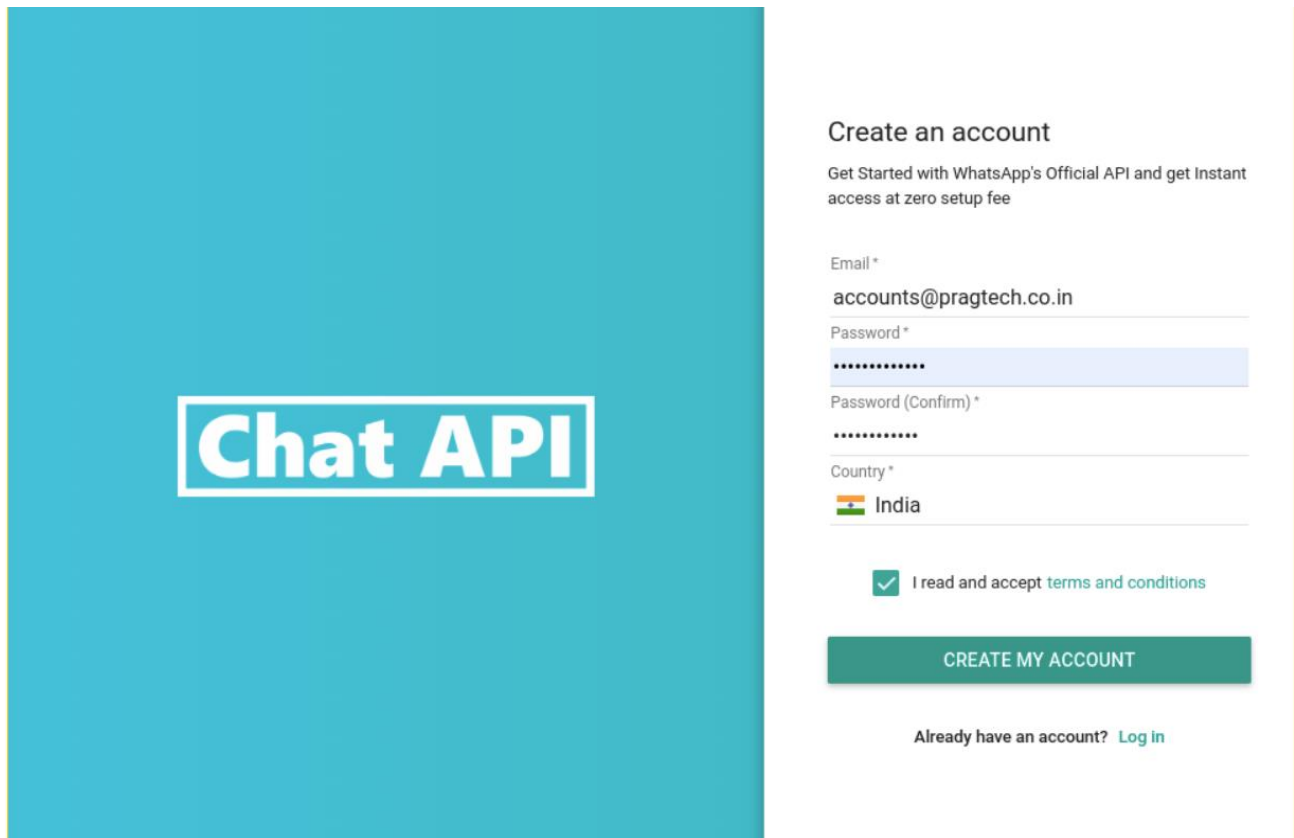


## Pragtech Whatsapp Messenger

### Chat API Interface :-

**Step 1:** It is difficult to get a signup for WhatsApp for business directly and get access to the API as the signup process takes too long. Hence, it is better to sign up for third party whatsapp API services such as Chat API.

Step 2: You need to signup for a Chat API account: using the URL <https://app.chat-api.com/login> and click on Create an account.



### Create an account

Get Started with WhatsApp's Official API and get Instant access at zero setup fee

Email \*

accounts@pragtech.co.in


Password \*

.....

Password (Confirm) \*

.....

Country \*

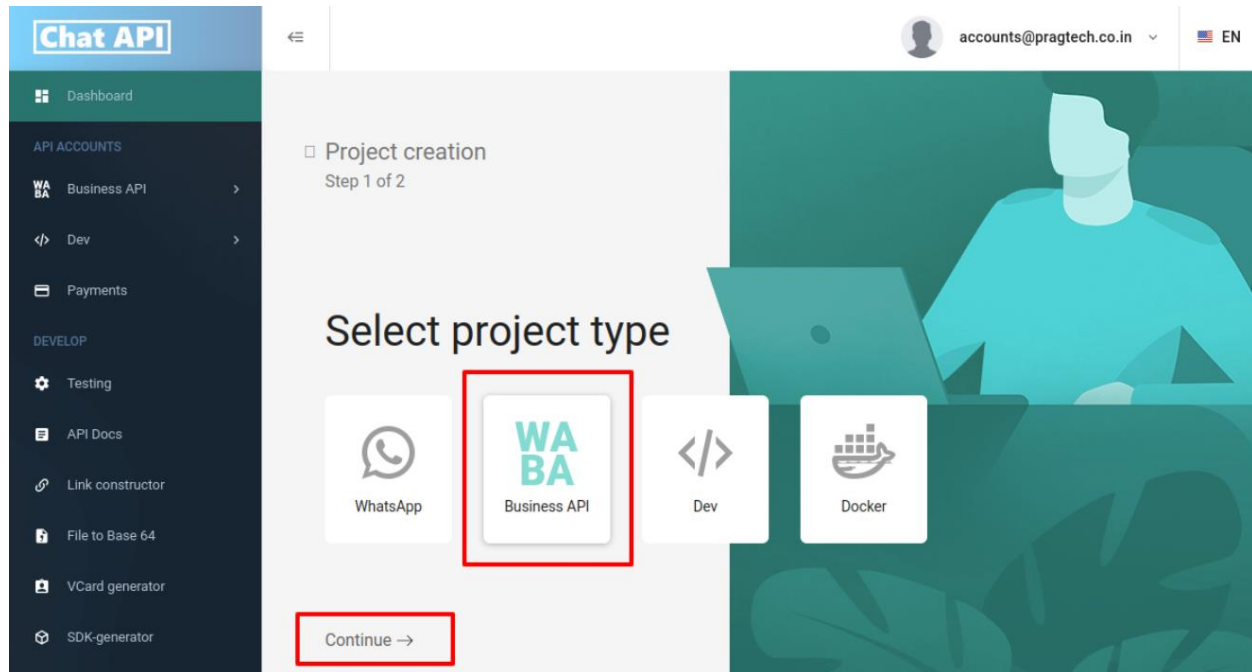
 India

☒ I read and accept [terms and conditions](#)

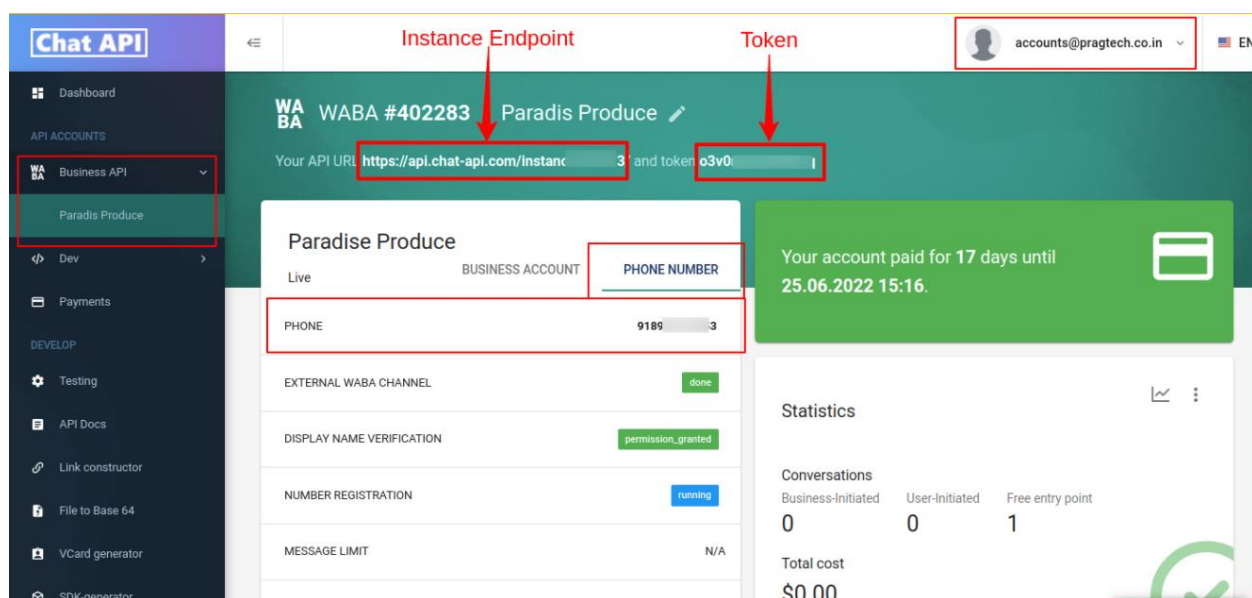
**CREATE MY ACCOUNT**

Already have an account? [Log in](#)

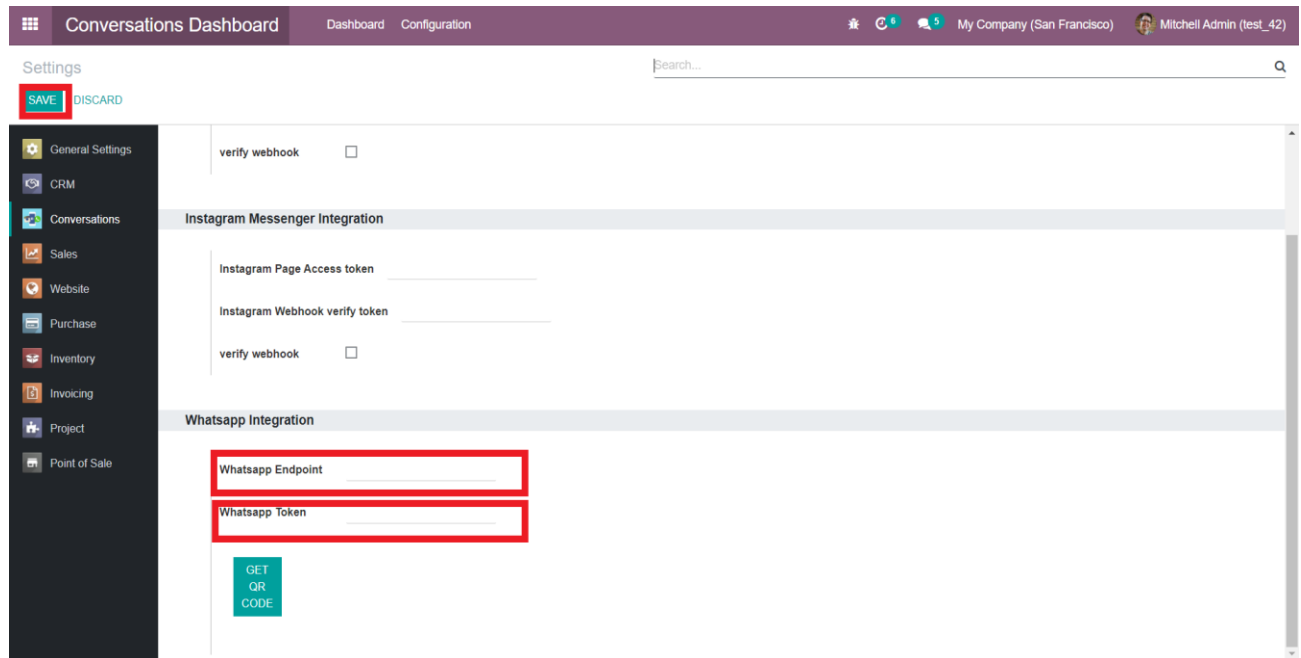
Step 3: After Account Creation You need to click on the Business API → Buy Access Create a new Business API project.



Step 4: After completing payment and mobile number verification, you will get a new Business API instance, endpoint, token, and phone number displayed on the instance.



Step 5: In odoo go to Settings → General Settings → Whatsapp Integration and add details like endpoint and token copied from chat-api.



The screenshot shows the Odoo 'Conversations Dashboard' with the 'Settings' menu open. The 'SAVE' button is highlighted with a red box. The 'Whatsapp Integration' section is expanded, showing fields for 'Whatsapp Endpoint' and 'Whatsapp Token', both of which are also highlighted with red boxes. A 'GET QR CODE' button is visible below these fields. The left sidebar lists various modules including General Settings, CRM, Conversations, Sales, Website, Purchase, Inventory, Invoicing, Project, and Point of Sale.

Conversations Dashboard | Dashboard | Configuration | My Company (San Francisco) | Mitchell Admin (test\_42)

Settings | Search...

**SAVE** DISCARD

General Settings  
CRM  
Conversations  
Sales  
Website  
Purchase  
Inventory  
Invoicing  
Project  
Point of Sale

verify webhook ☐

**Instagram Messenger Integration**

Instagram Page Access token \_\_\_\_\_  
Instagram Webhook verify token \_\_\_\_\_  
verify webhook ☐

**Whatsapp Integration**

Whatsapp Endpoint \_\_\_\_\_  
Whatsapp Token \_\_\_\_\_

GET QR CODE

Step 6: In the configuration of the chat API refer to the below example & enable all fields (Acknowledge(ACK), Notification of changes in chats, Notification of changes in status, Not send old messages after authorization, Turn on video uploading and add your odoo instance url with /whatsapp/response/message ) & click on save.

The screenshot shows the 'Chat API' configuration page for 'Paradis Produce'. The interface includes a sidebar with navigation options like Dashboard, API ACCOUNTS, and various development tools. The main content area displays account details, including the WABA #402283 and the API URL. A 'Statistics' section shows conversation counts and total cost. The 'Instance settings' section is highlighted with a red box, showing the Webhook URL set to 'https://staging.pragtech.co.in/whatsapp/response/message' and the 'Guaranteed Hooks' checkbox checked. A 'Templates' section is also visible at the bottom.

Step 7: Navigate to odoo general settings and select manage users and choose you current user settings.

The screenshot shows the 'Settings' page in Odoo, with the 'Users' section selected. The 'Users' section displays '2 Active Users' and a 'Manage Users' link, which is highlighted with a red box. Other sections visible include 'Companies', 'Languages', and 'Business Documents'. The 'Invite New Users' section is also present, allowing for the entry of email addresses and sending invitations.

Step 8: Check the box for whatsapp chat under the Access rights tab and save the settings.

Settings

General SettingsUsers & CompaniesTranslationsTechnical

My Company (San Francisco)

Mitchell Admin (test\_42)

Settings / Users / Mitchell Admin

EDITCREATE

PrintAction

2 / 2 <>

Project send in chatter message?	<input type="checkbox"/>	Purchase Receipt	<input type="checkbox"/>
Purchase order Signature	<input type="checkbox"/>	Purchase order product details in message?	<input type="checkbox"/>
Purchase order product information in message?	<input type="checkbox"/>	Purchase order send in chatter message?	<input type="checkbox"/>
Quotation Templates	<input checked="" type="checkbox"/>	Require a signature on your delivery orders	<input type="checkbox"/>
Sale Receipt	<input type="checkbox"/>	Send an automatic reminder email to confirm delivery	<input checked="" type="checkbox"/>
Show Accounting Features - Readonly	<input type="checkbox"/>	Show Full Accounting Features	<input type="checkbox"/>
Show Lead Menu	<input type="checkbox"/>	Show Recurring Revenues Menu	<input type="checkbox"/>
Signature	<input type="checkbox"/>	Stock Signature	<input type="checkbox"/>
Stock product details in message?	<input type="checkbox"/>	Stock product information in message?	<input type="checkbox"/>
Stock send in chatter message?	<input type="checkbox"/>	Tax display B2B	<input checked="" type="checkbox"/>
Tax display B2C	<input type="checkbox"/>	Use Rating on Project	<input type="checkbox"/>
Use Recurring Tasks	<input type="checkbox"/>	Use Subtasks	<input type="checkbox"/>
Extra Rights			
Contact Creation	<input checked="" type="checkbox"/>	Multi Companies	<input checked="" type="checkbox"/>
Multi Currencies	<input type="checkbox"/>		
Other			
Account Invoice Whatsapp Feature	<input type="checkbox"/>	Account Payment Whatsapp Feature	<input type="checkbox"/>
Delivery Order Whatsapp Feature	<input type="checkbox"/>	Facebook Chat	<input type="checkbox"/>
Instagram Chat	<input type="checkbox"/>	Purchase Order Whatsapp Feature	<input type="checkbox"/>
Sale Order Whatsapp Feature	<input type="checkbox"/>	Whatsapp Chat	<input type="checkbox"/>