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NMAM INSTITUTE OF TECHNOLOGY, NITTE*(An Autonomous Institution affiliated to VTU, Belagavi)***II Sem B.E. (Credit System) Mid Semester Examinations - II, March 2017****16HU114 – ENGLISH AND COMMUNICATION SKILLS**

Max. Marks: 20

Duration: 1 Hour

Note: Answer any One full question from each Unit.**Unit – I**

1. a) What are the advantages of de Bono's 'Six Thinking Hats'?
- b) Why do you think the poet has given human characteristics to the cockroach?
2. a) What is Narayan's comment on the frequent use of the word 'indisposition'?
- b) Describe the connection between the challenges faced by the cockroach and the difficulties faced by us humans.

Marks	BT*
5	L*4
5	L3
5	L2
5	L2

Unit – II

3. a) What kind of preparation is required before making professional calls?
- b) Draft a letter of application and resume for the post of System Engineer at Wipro Ltd, Manyatha Tech Park Bengaluru.
4. a) What are the advantages and disadvantages of telephone communication?
- b) Write a letter of application and resume for the post of Model Engineer at TCS, Eco Space Mumbai.

5	L1
5	L3
5	L2
5	L3

BT* Bloom's Taxonomy, L* Level

NMAM INSTITUTE OF TECHNOLOGY, NITTE

(An Autonomous Institution affiliated to VTU, Belagavi)

Sem B.E. (Credit System) Mid Semester Examinations - II, October 2017**17HU114 – ENGLISH AND COMMUNICATION SKILLS**

Duration: 1 Hour

Max. Marks: 20

*Note: Answer any One full question from each Unit.***Unit – I**

- | | Marks | BT* |
|--|-------|-----|
| 1. a) Appraise Six Thinking Hats as a quick method to thinking and get the best out of people. | 5 | L*5 |
| b) Why do you think the poet has given human characteristics to the cockroach? Examine the poem with examples. | 5 | L4 |
| 2. a) Justify the usage of the expression 'Indisposition' superior to Headache. | 5 | L5 |
| b) Interpret the ideas discussed in <i>The Cockroach</i> . | 5 | L5 |

Unit – II

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|---|---|----|
| 3. a) Elucidate the kind of preparation required for making a business call. | 5 | L5 |
| b) Write a letter of application and resume for the post of System Analyst in Accenture Ltd. | 5 | L6 |
| 4. a) Explain in detail the stages of Telephone call. | 5 | L2 |
| b) Write a letter of application for the post of Production Manager in Bosch Pvt. Ltd. Also enclose a resume. | 5 | L6 |

BT* Bloom's Taxonomy, L* Level