Building applications on Top of LLMs

Codemash Precompiler session

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Marketplace

Logistics

- 8am noon, Part 1: Hello LLMs
- 12pm 1pm, LUNCH BREAK
- 1pm 5pm, Part 2: Build your own LLM app

Part 1

Hello LLMs

Part 1: Agenda

- Introduction to LLMs
- Look inside LLM
- What are LLM based applications?
- LLM TechStack
- Build our first application
- Introduction to RAG Architecture
- RAG in Action: Q&A Codemash Bot



Introduction to Large Language Models





Terms

Generative AI = Generate new content(text, audio, video, images etc) based on variety of input

LLM = Type of AI algorithm that uses deep learning and massive dataset to summarize, predict and generate new content

GPT = Generative pre-trained Transformer. A type of neural network that uses transformer architecture.

What is Language Model?

A language model is a machine learning model, that predicts the next word given a sequence of words.

Autocomplete is a language model, for example.

What is Large Language Model?

LLMs are intelligent pieces of code that can learn from a vast universe of data, make inferences using it, and use those inferences to answer a user's questions or perform certain tasks.

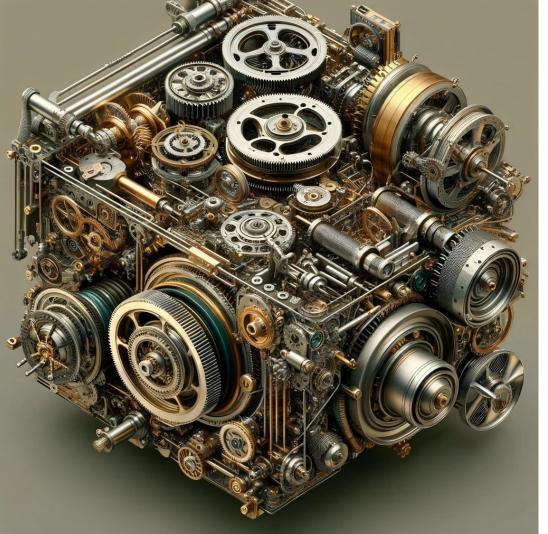
History of Language Models

- Neural Networks and NLP Beginnings (1950s 1990s)
- Statistical Language Models (2000s): n-grams and Hidden Markov Models (HMMs)
- Deep Learning Resurgence (2010s): Word embeddings (Word2Vec), RNN, LSTMs
- Introduction of Transformer Architecture (2017)
- BERT and Pre-training (2018)
- GPT(Generative Pre-Trained Transformer) Series (2018 Present)

Key features of LLMs

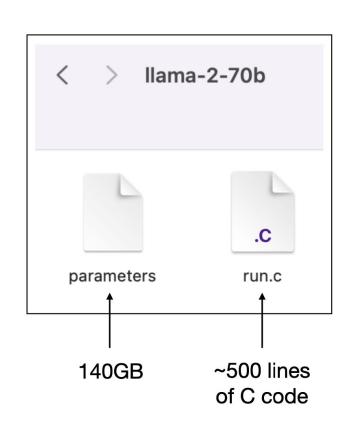
- Neural Network Architecture LLMs are based on neural network architectures, specifically a type known as Transformer models.
- Training Data & Process LLMs are trained on extensive datasets comprising a wide range of text sources, such as books, websites, and articles.
- Capabilities Once trained, these models can generate content(text, audio, video, images etc)

Look Inside



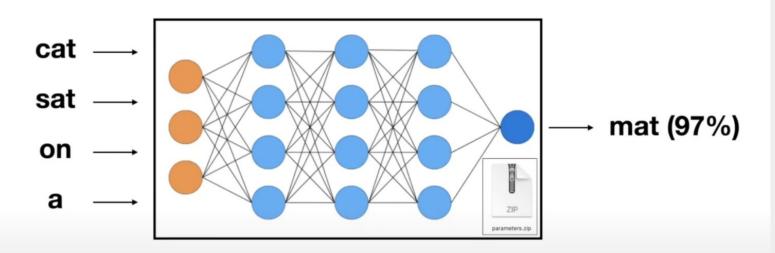
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Inside LLMs



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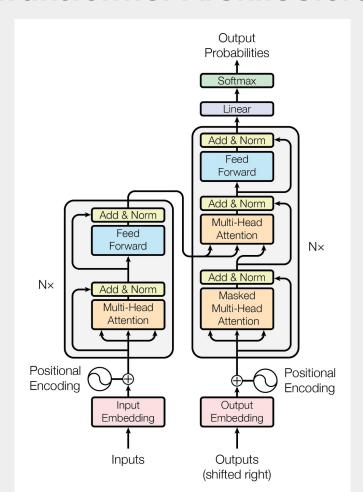
Neural Network



e.g. context of 4 words

predict next word

Transformer Architecture



The transformer architecture is a specialized form of a neural network designed to handle sequential data like language more effectively.

Two types of LLMS

Base LLM

Predicts next word based on text training data.

Examples

In this book about LLMs, we will discuss what LLMs are, how they work, and how you can leverage them in your applications.

What are some of the social networks?

Why do people use social networks?

What are some of the benefits of social networks?

As you can see, it's not an answer rather the completion of the same text.

Instruction Tuned LLM

Tries to follow the given instructions.

Examples

What are LLMs?

Al Systems designed to understand and generate human like text

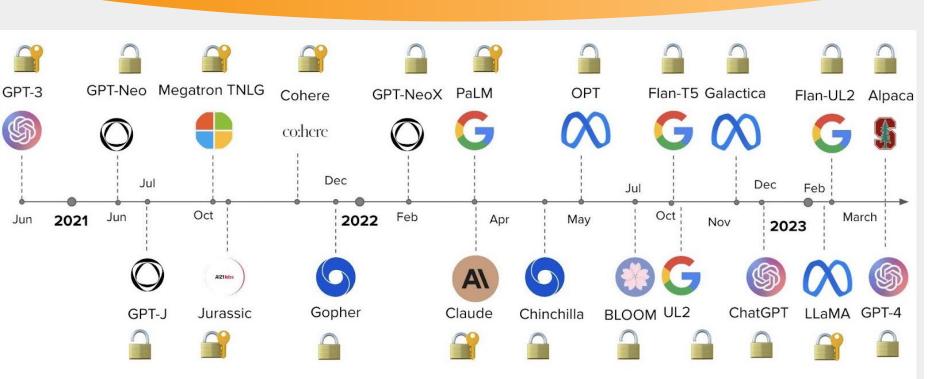
How are Instruction Tuned LLMs built?

Base LLM + Further tuning using + RLHF Technique
(instructions + results) + Reinforcement Learning with Human Feedback

i.e. training using several prompts and their results

model keeps on learning using feedback received on its behavior

These are what everyone is talking about these days.

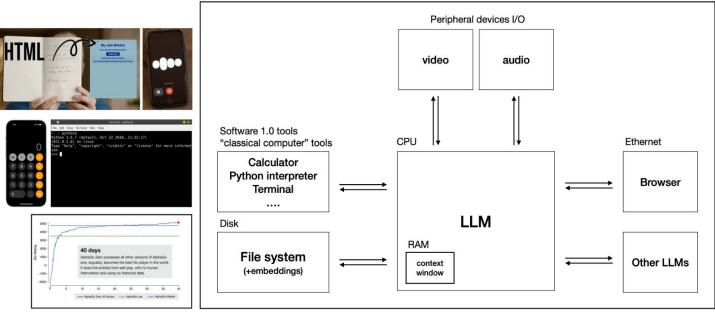


Prompt Engineering

Think of LLM as a Operating System



LLM OS





Limitations of LLMs



Marketplace

Applications on Top of LLMs

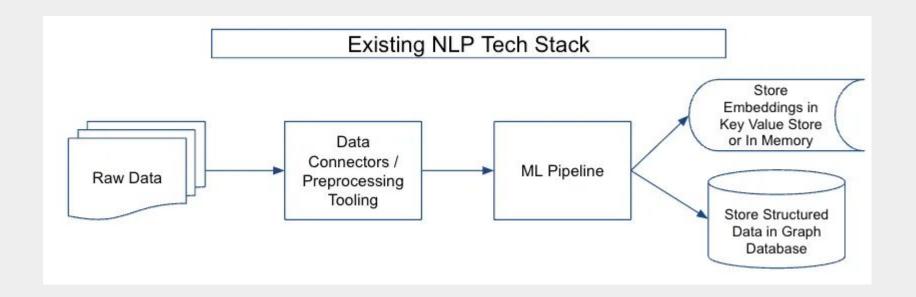
LLMs are specialized AI models used in various applications to understand, generate, and manipulate human-like text.

- ChatBots/Assistants
- Code Generation
- Sentiment Analysis
- Search Engine
- Legal/Healthcare/Education

Tech Stack

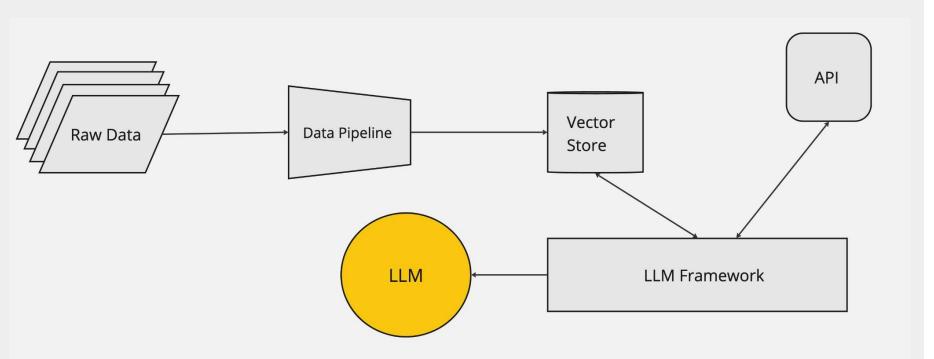


Pre-LLM Architecture



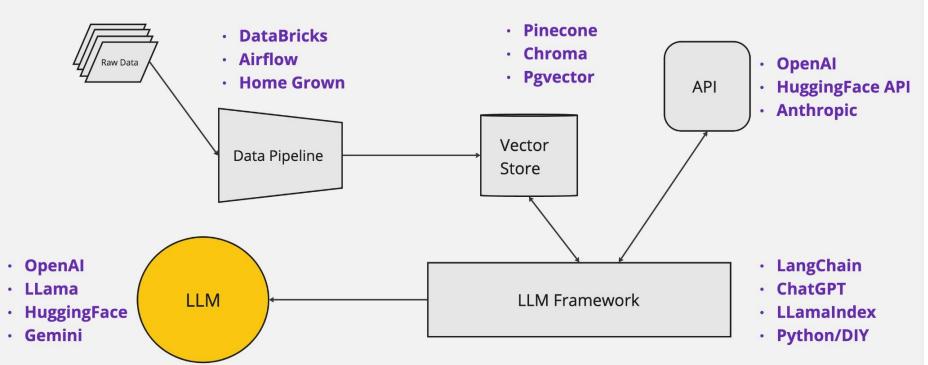
Hello World

Emerging LLM architecture



Hello World

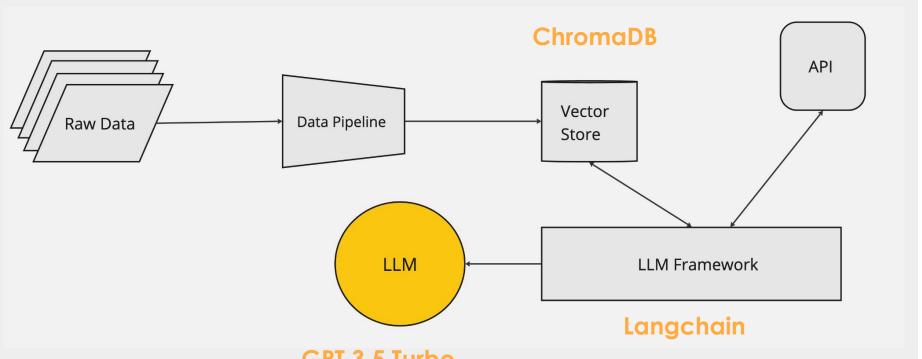
LLM TechStack



Hello World_

Our Stack

Langchain



GPT 3.5 Turbo

Hello LLM



Prompt Engineering

Sometimes prompt engineering feels like a new command line tool.



Sometimes it feels like asking an intern to do something and spending 10 minutes explaining step by step how to do it.

What is prompt engineering?

Prompt engineering is a new discipline for developing and optimizing prompts to efficiently use language models (LMs) for a wide variety of applications and research topics.

Prompt engineering skills help to better understand the capabilities and limitations of large language models (LLMs).

Elements of a Prompt

1. Instruction

A specific task or instruction you want the model to perform

2. Context

External information/background to steer the model for better performance

Input Data

Input parameters/question

4. Output Indicator

The type or format of the output

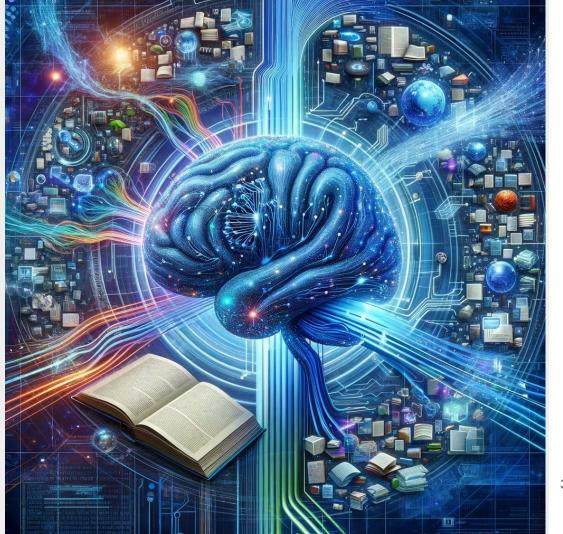
PromptTemplate

Prompt templates are predefined recipes for generating prompts for language models.

- 1. PromptTemplate
- 2. ChatPromptTemplate
 SystemMessage AumanMessage A

SystemMessage, HumanMessage, AlMessage

RAG



Retrieval-Augmented Generation (RAG) is a technique for augmenting LLM knowledge with additional, often private or real-time, data.

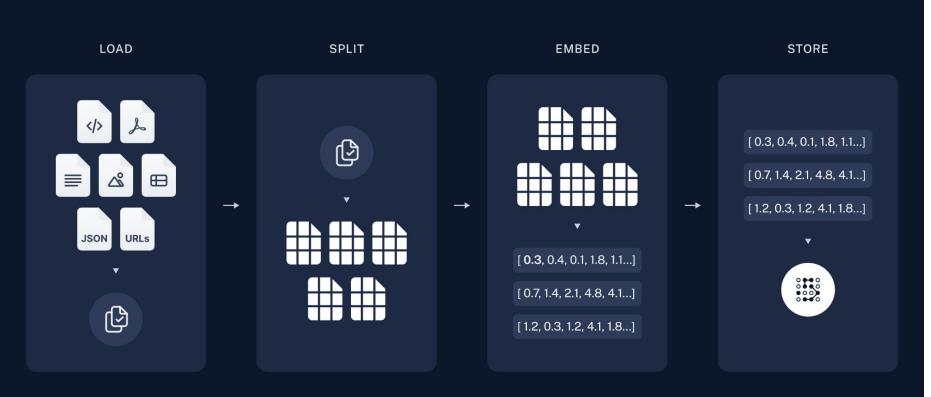
Why use RAG?

The key advantage of RAG is that it allows language models to provide more accurate, detailed, and current responses than they could using only the information they were trained on.

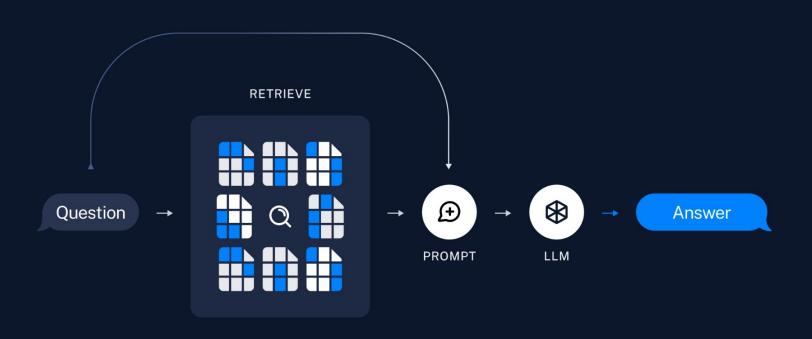
RAG Workflow

- Query Generation
- Data Retrieval
- Response Generation
- Refinement & Contextualization

RAG Architecture - Store



RAG Architecture - Query



Codemash Bot



Part 1 Recap

- Getting started
- End-to-End with LLMs



Building Applications on Top of LLMs

LUNCH 12pm-1pm

Part 2

Build your own LLM app

Outcomes & Opportunities over Solutions

Avoid the Hammer of Thor for all solutions by starting with desired outcomes and opportunities. Consider all possible solutions.



Opportunity Map

Opportunity Map

EXAMPLE: Customer Technical Support



skills retention,

Opportunity

Information Overload. Agents struggle to find relevant info quickly, leading to delays in issue resolution.

Opportunity

Ineffective Learning
Engagement.
Traditional learning methods
often fail to engage tech
support agents effectively.

Opportunity

Lack of Personalization.
One-size-fits-all training
programs may not cater to
individual learning preferences
and needs.

Solution

Develop a system that uses a RAG model to filter and present concise, contextual relevant information for specific technical problems.

Solution

Interactive sessions where a RAG model actively engages agents in solving technical challenges, making learning more dynamic and engaging.

Solution

Dynamic learning pathway system using a RAG model to provide personalized content recommendations based on individual agent performance and preferences.

Experiment

Build minimal agent RAG model and user test it with agents for speed, conciseness, and clarity of resolution.

Experiment

Develop interactive learning modules with RAG assistance and evaluate engagement metrics to measure the effectiveness of the approach.

Experiment

Integrate a personalized learning pathway feature into a LLM and assess its impact on agent satisfaction and learning outcomes.

Option 1: Chat with a Book

https://www.tublian.com/challenge/303



Build your own LLM App



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Show & Tell

Part 2 Wrap up

- Productionizing LLM apps for the real world
- Next steps from here



Building Applications on Top of LLMs

Please leave us your valuable feedback on this session!

Thank You!