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## Meeting Minutes

**MEETING DATE:** September 17, 2024

**TIME:** 10 a.m. – 11:30 a.m.

**LOCATIONS:**

- MICROSOFT TEAMS MEETING
- PUBLIC UTILITIES COMMISSION OF NEVADA  
1150 E. William Street, Carson City, NV 89701

**ATTENDANCE:**

**In Person (21 Attendees)**

Cesar Castillo, CHAIR, RP Weddell	Felicia Tarin, Hole Hogz
Dawn Rivard, SECRETARY/TREASURER, PUCN	Harley Hartman, ELM
Kristen Garcia, DIRECTOR, NV Energy	Harold Lefler, Western States
Vern Hadley, NV Energy	Ron, Hofsommer Excavating
Rusty McLaughlin, DIRECTOR, Great Basin	Jeremiah Merritt, Sierra Nevada Construction
Chris Couture, Southwest Gas	Jeremy Stone, Western States
Ryan White, DIRECTOR, USA North	Jethro Dijkman, DigContrax
Mark Benedict, ELM	Kevin Cosgrove, Silver Lake Construction
Austin Benedict, ELM	LeLan Merel, Tilson Tech
Mike Marrero, USIC	Michael Austin, DIRECTOR, LVVWD
Nancy Lopez, Southwest Gas	Mike J. Millora, CenturyLink/Lumen
	Carlos Moreno, CenturyLink/Lumen
	Greg Noel, USIC
	Randy Charland, UtiliQuest
	Raymond Felix, NPL
	Richard Torrens, KCI
	Robert McKechnie, Hole Hogz
	Royce Eggli, ELM
	Salvatore Caponigro, DIRECTOR, Stake Center
	Shaun Sarin, USIC
	Wayne Scott, DIRECTOR, AT&T
	Scotty Marx, Xram Excavation
	Siddarth Munivelu, Pelican Corp
	Terry Harpt, Southwest Gas
	Tim Gates, City of Henderson
	Tyler Byrd, Byrd Underground
	Cody Urban, FTR

**Online/Phone (41 Attendees)**

702-241-8343, Unknown Caller	
725-224-2540, Unknown Caller	
Elizabeth Amaya, NV Energy	
Andrea Stainback, CenturyLink/Lumen	
Bobby Theis, City of Las Vegas	
Boyd Duchene, DIRECTOR, CCWRD	
Brendan Vargas, Tilson	
Macy Campbell, NV Energy	
Chance Walker, Southwest Gas	
Charles Folashade Jr., FMG LTD	
Beryl Cox, Cox Communications	
Jeremy Crawford, Kern River	
Daniel Adesina, PUCN	
David L. Estes, Southwest Gas	



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**STANDING ITEMS:**

**1. Introductions (Cesar Castillo)**

Cesar made opening remarks.

**2. Adoption of the Agenda (Cesar Castillo)**

Ryan White made a motion to adopt the agenda. Rustin McLaughlin seconded the motion.

**3. Underground Service Alert (USA North 811) Update (Ryan White)**

- USA North 811 Call Center Performance
  - Nevada ticket volume up 16.9% in 2023 vs 2022.
  - 87.3% of tickets submitted online (goal is 87.9%).
  - Call volume up 2.3% - first increase in years.
  - Average wait time down to 36 seconds from 2:39 last year.
  - 80% of calls answered within 60 seconds, up from 61.7% last year.
- Pelican System Updates
  - New "Next Job Phase" button replaces "Continue" function.
  - Planning & Design platform launched July 29th for pre-construction requests.
  - Multi-polygon site feature in development for 2024 release.
  - New "Follow-up" ticket type being implemented in ~6 months.

**NEW BUSINESS:**

**4. New Member – Hofsommer Excavating (Ron)**

Cesar introduced Hofsommer and Ron said hello.

**5. New Member – Xram Excavation (Scott Marx)**

Scotty recently joined after realizing he wasn't actually a member already.

**6. New Member – Jabco**

No Jabco representatives in attendance.

**7. Changes to NRCGA Excavator Training (Chance Walker)**

- Revamped damage prevention training with more hands-on components.
- Added fire pit demo with Southwest Gas in Las Vegas.
- Implemented digital sign-in and auto-generated certificates.
- 1,060 people from 70 companies trained so far in 2023.

**COMMITTEE REPORTS:**

**8. 811 Day (Ryan White)**

- Held at Las Vegas Aviators game on August 2<sup>nd</sup>.
- 7,316 attendees; \$8.11 ticket promo sold out quickly.



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- Gave away 500 cooling towels, 650 sunglasses.
  - 100 industry members in VIP party deck area.

**9. Golf Tournament (Dawn Rivard, Kevin Cosgrove)**

- November 15th at National Golf Course in Las Vegas.
- Nearly sold out, but we're still seeking additional sponsors.
- \$811 prize for tournament winner.

**10. Locate Rodeo (Mike Marrero)**

- October 19th at Western States facility.
- 16 competitors registered so far, aiming for 25.
- \$5,100 in sponsorships secured to date.
- Need 40-50 volunteers to help run the event.

**11. Short-Notice Dig Ticket Task Force (Ryan White)**

- Changing UI to label as "Non-compliant Short Notice."
- Will track impact on short notice ticket volume.
- May consider eliminating short notice option if abuse continues.

**12. Positive Response Committee (Boyd Duchene)**

- Contact Boyd at [bduchene@cleanwaterteam.com](mailto:bduchene@cleanwaterteam.com) to join the committee.

**13. Northern Excavator Appreciation (Vern Hadley, Nancy Lopez)**

- Awarding monthly banners to exemplary companies.
- 12 monthly winners will be eligible for annual Silver Shovel Award.
- 3 companies have been awarded the banner to date.

**14. NRCGA Board Nomination Committee (Jethro Dijkman)**

- Several board positions are up for election before November meeting.
- Nomination and voting process to be conducted via email.

**Next Meeting:** November 19, 2024